

Ready to go?
Flip over
for setup.

Got questions? We have answers.

Q: What if I don't have a dial tone on my phone line?

A: Try plugging your phone into a different phone jack and make sure the filters are installed properly.

Q: How can I fix an intermittent loss of connection?

A: Rebooting will solve most connection issues. Also make sure your cables are securely connected.

Q: What if I hear static or noise on my phone line?

A: Ensure that all phones and other devices using your phone line have filters attached. Check that the line side of the filter is plugged into the phone jack and the phone side of the filter is plugged into the phone or other equipment.

Q: What can I do if my service feels slow?

A: Wi-Fi signal strength can be affected by router location and the number of wireless devices in operation. If you experience a weak signal, visit

verizon.com/support, select High Speed Internet, then Fix Slow Internet Connection.

Q: What if I forget my username and/or password?

A: If you know your Verizon username and the answer to your secret question, use the Password Reset Tool at verizon.com/myverizon. If you can't find your username, contact Technical Support by calling **1.800.VERIZON**.

Let's get started.

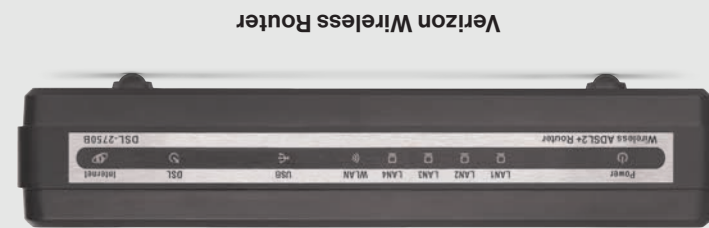
Your guide to setting up your router and Verizon High Speed Internet network.

verizon



Everything you need is here.

One of these router models is enclosed, based on your order. Either way, installation is exactly the same.



Verizon Wireless Router

10

Verizon Wireless Gateway



2-for-1 Phone Jack Adapter



Phone-line Filter

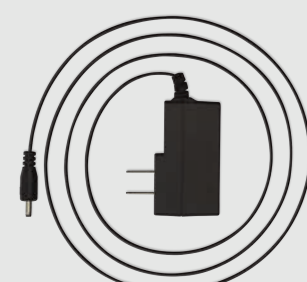


Wall-mount Filter

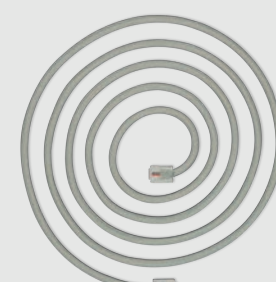


Included only upon request.

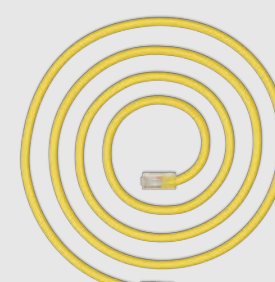
Router Power Cord



Phone Cord



Ethernet Cable (Connection larger than phone cord)



Router Stand



We'll have you up and running in no time at all.

It's all good. It's all here. Just follow these easy steps.

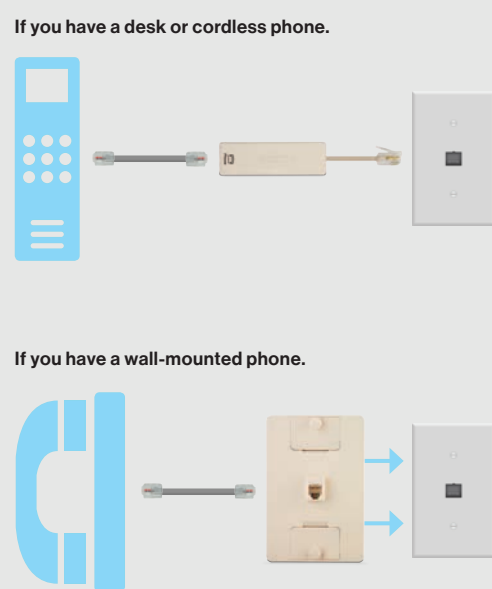
1 Filter your phones.

A You will receive an e-mail when service is ready for self-installation. Or, you can check the status at verizon.com/whatsnext.

B To start, disconnect your previous internet service and equipment—including all cables from the wall and your computer.

C Install phone-line filters in all in-use phone jacks, except the one used by the router.

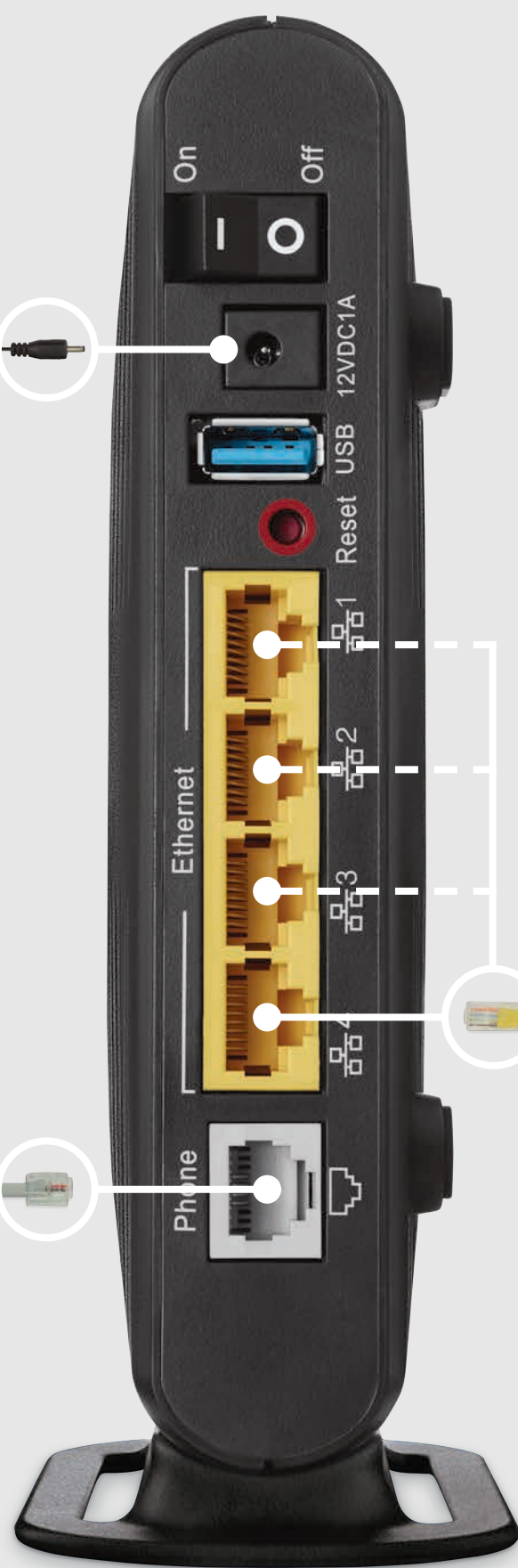
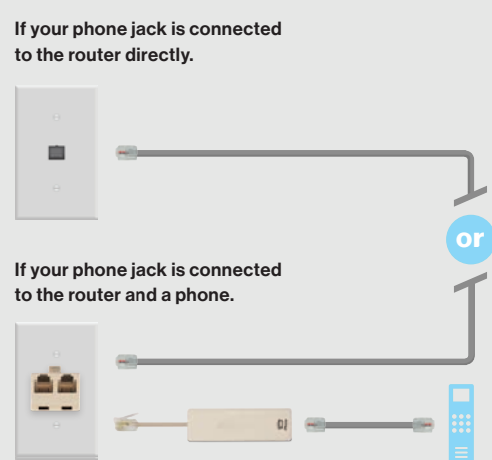
D Connect wall-mount filters to all wall phones. Include corded and cordless phones, answering and fax machines and emergency medical devices.



2 Connect the router.

A Connect your router to your phone line in one of two ways: Directly into the wall jack or in combination with a phone—using the 2-for-1 adapter—as shown.

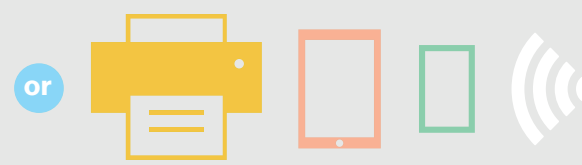
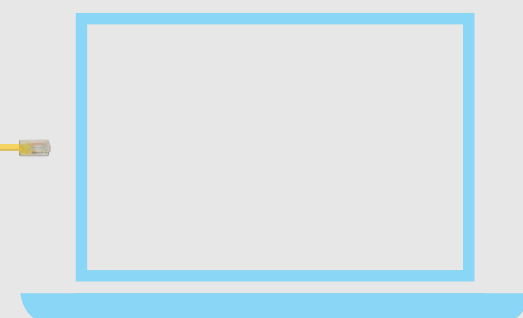
B Plug the router into the power outlet. Turn on the router using the on/off button on the back.



4 Connect your devices.

Wired

Connect one end of the Ethernet cable to any Yellow Ethernet port on the router and the other end to your computer. The "internet" light on the front of your router should be solid green.

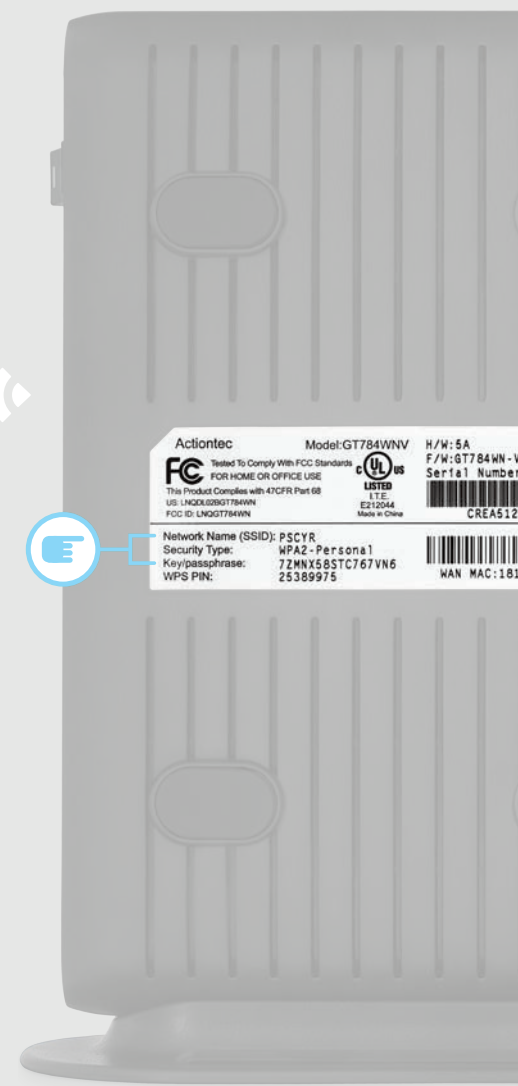


Wireless

A Find the label on your router that displays your preset codes as shown.

B Turn on any wireless device—including printers—you'd like to connect and launch the wireless application.

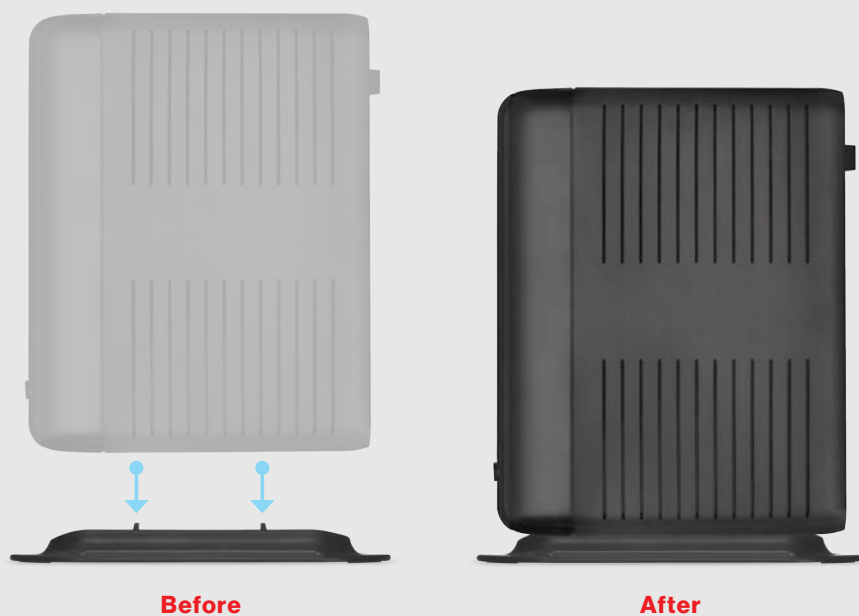
C Find and select your **Network Name**. When prompted, enter your **Key/Password**. Be sure to enter it exactly as it appears on your router's label—all caps, no spaces. Select "Connect."



3 Train your router to sit or stand.

A If your kit came with the router pictured here, you can set it up on its side to save space. Take the stand base and line up the tabs as shown, making sure the arrow on top is facing towards the front of the router.

B Snap the router into place and you're good to go.



5 Let's make sure all systems are go.

Account activation

A Go to activatemyhsl.verizon.net to activate your account and accept the Terms of Service.

B Download the software for any additional products you purchased.

C Optimize line performance by leaving the router on for at least 30 days after you activate it.

Troubleshooting

✓ Confirm that you have received an e-mail stating that your service is ready to be installed.

✓ Have you installed filters on all equipment plugged into a phone jack—except the router?

✓ Make sure you do *not* have a filter between your phone jack and router.

Manage account online

Go to myverizon.com. My Verizon gives you access to all your Verizon accounts, all in one place. View and manage your bills, make changes to your accounts and more.