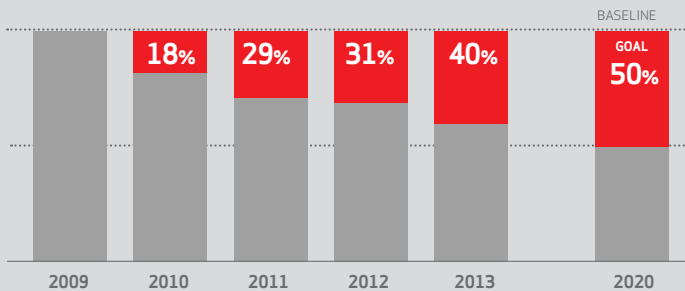


IMPROVING ENERGY EFFICIENCY



By the end of 2013, we reduced our carbon intensity by 40 percent over the 2009 baseline.

Our 2014 progress will be published to our website later this year.

Over the past two years, we have invested \$137 million in green energy, including solar and fuel cell power, to run our networks and data centers — equivalent to 2,700 homes' electricity for a year — eliminating 20,000 metric tons of CO₂.

\$137 MILLION
INVESTED IN GREEN ENERGY



20,000
METRIC TONS OF
CO₂ ELIMINATED

88
STORES ENERGY STAR CERTIFIED IN 2014

TOTAL ENERGY STAR CERTIFIED STORES



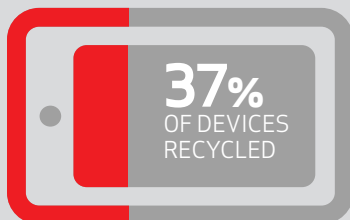
58
LEED CERTIFIED
STORES IN 2014



230
TOTAL
LEED
CERTIFIED
STORES



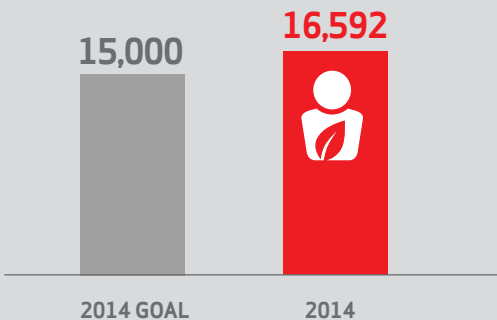
REDUCING WASTE



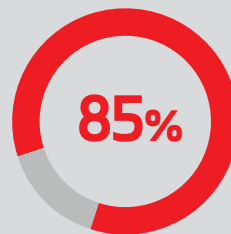
42.5
MILLION
POUNDS OF
VERIZON
ASSETS
RECYCLED



ENCOURAGING RESPONSIBILITY



Our Green Team's enrollment grew to 16,592, exceeding our 2014 goal.



LESS WASTE ENDED
UP IN LANDFILLS
BECAUSE OF
GREENER PRODUCT
PACKAGING

1.9
MILLION
POUNDS OF
E-WASTE
COLLECTED