Installation instructions

Exchange or add Fios® TV equipment.
**HD TV**

**Follow these simple instructions to connect your set-top box.**

A. Connect the coax cable from your set-top box to a coax outlet.
B. Connect the HDMI cable from your set-top box to your TV. TV not HDMI-compatible? No problem. Connect the composite cables instead.
C. Connect the power cord.
D. Turn on your set-top box and TV. Using your Fios® TV remote, follow the on-screen instructions.

**Alternate option:** Make the connections using composite cables.

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**Standard-Def TV**

**Follow these simple instructions to connect your set-top box.**

A. Connect the coax cable from your set-top box to a coax outlet.
B. Connect another coax cable from your set-top box to your TV.
C. Connect the power cord.
D. Turn on your set-top box and TV. Using your Fios TV remote, follow the on-screen instructions.

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**Manual Activation**

If your set-top box doesn’t automatically activate, you can activate it manually.

A. Find the Equipment Activation Code from your packing slip.
B. Visit verizon.com/FiosTV/SelfInstall or call 1.888.897.7499.
C. Activation takes about 15 minutes.
Text to Speech Feature

Verizon offers Text to Speech functionality for the Fios TV on-screen guide to enhance accessibility to visually impaired customers. You can easily enable this feature via the settings menu on your TV: Menu > Settings > System > Accessibility > Text to Speech > on/off

Troubleshooting

No TV picture or a blue screen?
A. Visit verizon.com/Support.
B. Select TV and follow the prompts.

Returning Equipment

Use the shipping box from your new equipment to pack up your old set-top box and power cord.
A. Seal the box and apply the return label provided over the original shipping label.
B. Bring the box to any UPS location. Find the location nearest you at TheUPSSStore.com or by calling 1.800.789.4623.