Fios installation instructions inside
Here are the items you may need for installation.

**Fios® equipment**

Router + power cord
(You will receive one of the two router models shown below).

Set-top box + power cord

Fios TV remote

**Cables and connectors**

(You may not need all items shown for your home setup.)

- Ethernet cables (6’)
- Cable barrel connector (optional if wall outlet is not available)
- HDMI cable
- Composite cables
- Coax cables
- 2-way splitter

**Special order**

Digital Adapter

CableCARD

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Wait ...

Disconnection equipment is important!

A. Unplug all existing TV equipment in your home.

B. Unplug all third-party TV streaming equipment.

C. If keeping an existing Verizon router, skip to Step 2

Existing customers will only receive new cables if needed.
Step 1: Fios router

Which router model do you have?

**Fios Quantum Gateway**

Optional: use splitter to connect a TV and router to the same coax outlet.

**Step 1A: Make the connections**
A. Connect the coax cable from the router to a coax outlet.
B. Connect the power cord.
C. Activation can take up to 15 minutes.

**Step 1B: Power up**
D. Router turns on automatically.
E. Setup is complete when front lights are white and back lights are green.

**Troubleshooting**
All lights are red—Verizon support needed.
GLOBE light flashing red—Verizon support needed.

For support, visit Activate.verizon.com.

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**Fios Advanced Wi-Fi Router**

Optional: use splitter to connect a TV and router to the same coax outlet.

**Step 1A: Make the connections**
A. Connect the coax cable from the router to a coax outlet.
B. Connect the power cord.
C. Activation can take up to 15 minutes.

**Step 1B: Power up**
D. Turn router on using switch on back.
E. Setup is complete when POWER and WAN lights are green.

**Troubleshooting**
Yellow WAN light—try another coax outlet.
Red WAN light—Verizon support needed.

For support, visit Activate.verizon.com.
Step 1C: Wired or Wi-Fi? Your choice.

**Wired**
Connect the Ethernet cable to any YELLOW LAN port on the router, then to your computer.

**Wi-Fi**
- Get your Wireless network name and password off the label on your router.
- On your device, choose your Wireless network name when it pops up.
- When asked, enter your Wireless password exactly as it is on your router label.

**Wi-Fi Speed**
- The Fios Advanced Wi-Fi Router offers a 2.4 GHz network.
- The Fios Quantum Gateway offers two networks:
  - 2.4 Ghz has greater range and works with most printers and smartphones.
  - 5 Ghz is faster and better for streaming HD video and gaming.
  - Some devices can only connect to 2.4 GHz.
  - Newer devices can connect to both, but you can only choose one.

Step 1D: Complete activation
Activate your router at Activate.verizon.com.
Step 2: Set-top box

Step 2A: Make the connections using HDMI cable (preferred)
A. Connect the coax cable from your set-top box to a coax outlet.
B. Connect the HDMI cable from your set-top box to your TV.
C. Connect the power cord from your set-top box to an electrical outlet.

Alternate option:
Make the connections using composite cables
TV not HDMI-compatible? No problem. Connect your composite cables instead, making sure to match the cable colors to the back of the Media Client and TV.

Step 2B: Complete activation
Turn on your set-top box and TV. Using your Fios TV remote, follow the on-screen instructions.

For support, visit Activate.verizon.com.

Step 3: Additional set-top boxes

Additional setup
If you have additional set-top boxes, install them now following the instructions in Step 2.
Step 4: Accessories

Digital Adapter

Make the connections
A. Connect the coax cable from your Digital Adapter to a coax outlet.
B. Connect the coax cable from your Digital Adapter to your TV.
C. Connect the power cord from your Digital Adapter to an electrical outlet.

Complete activation
- Turn on the Digital Adapter by pressing the set-top box button on the Fios TV remote. Then turn on your TV and tune to channel 3 using the remote control that came with your TV.
- Select which method of activation you prefer: Online at verizon.com/FiosTV/SelfInstall or by phone at 1.855.372.2181.

CableCARD

Get hooked up
Read through any instructions for your CableCARD-ready device and complete any set up.

Activate away
- When the CableCARD is inserted, follow the on-screen instructions.
- When prompted, enter the activation code on your Verizon customer receipt.
- Select which method of activation you prefer: Online at verizon.com/FiosTV/SelfInstall or by phone at 1.888.897.7499.
Need help?

Your satisfaction is important to us.

Use the Install Wizard at Activate.verizon.com.