

# Fios installation instructions inside



**fios**✓  
by verizon

# Here are the items you may need for installation.

## Fios® equipment

### Router + power cord

(You will receive one of the two router models shown below).



### Video Media Server + power cord



### Media Client + power cord



### Fios TV remote



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## Cables and connectors

(You may not need all items shown for your home setup.)

### Ethernet cables (6')



### Cable barrel connector

(optional if wall outlet is not available)



### HDMI cable



### Composite cables



### Coax cables



### 2-way splitter



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## Special order

### Digital Adapter



### CableCARD



# Wait ...

## **Disconnecting equipment is important!**

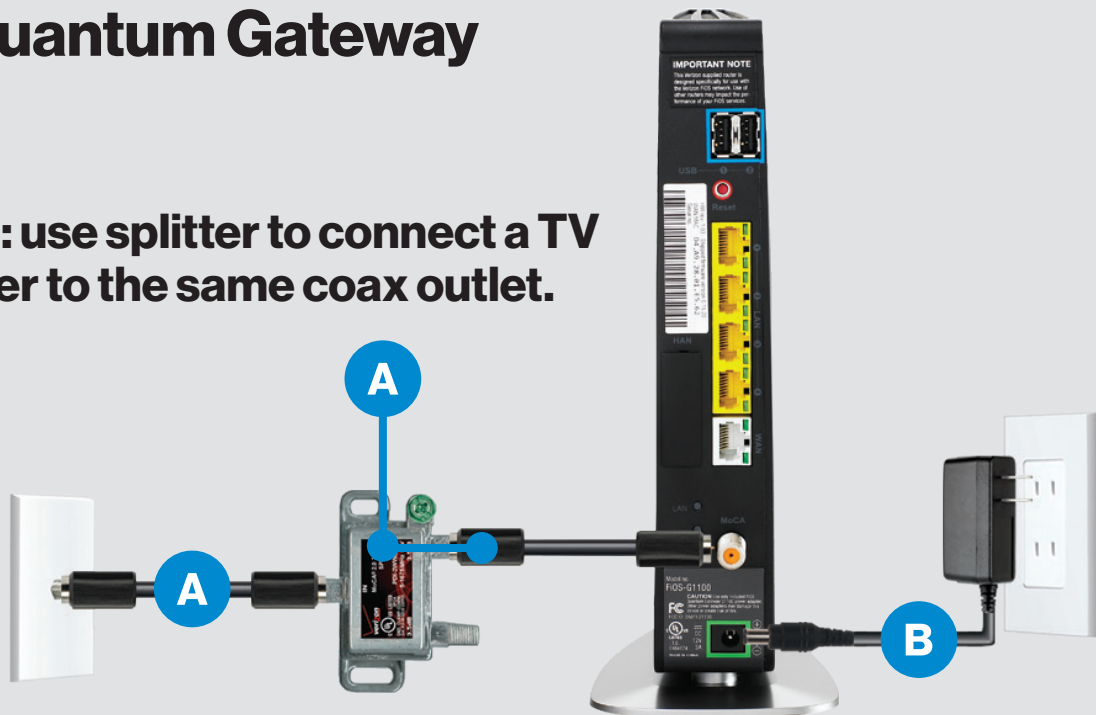
- A. Unplug all existing TV equipment in your home.
- B. Unplug all third-party TV streaming equipment.
- C. If keeping an existing Verizon router, skip to Step 2

# Step 1: Fios router

## Which router model do you have?

### Fios Quantum Gateway

**Optional: use splitter to connect a TV and router to the same coax outlet.**



#### Step 1A: Make the connections

- A. Connect the coax cable from the router to a coax outlet.
- B. Connect the power cord.
- C. Activation can take up to 15 minutes.

#### Step 1B: Power up

- D. Router turns on automatically.
- E. Setup is complete when front lights are white and back lights are green.

#### Troubleshooting

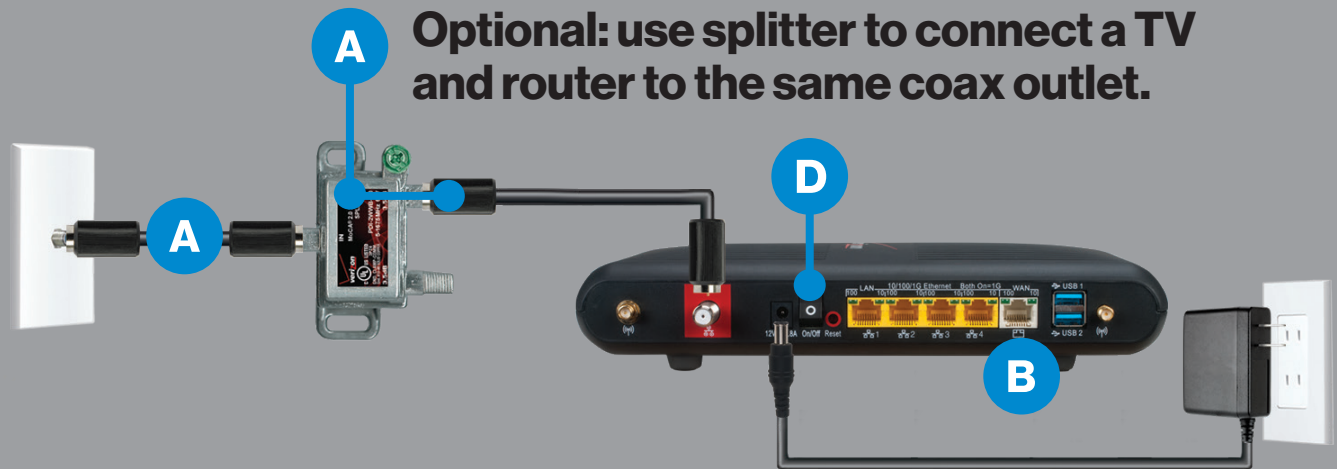
All lights are red—Verizon support needed.

GLOBE light flashing red—Verizon support needed.

**For support, visit [Activate.verizon.com](https://activate.verizon.com).**



# Fios Advanced Wi-Fi Router



## Step 1A: Make the connections

- A. Connect the coax cable from the router to a coax outlet.
- B. Connect the power cord.
- C. Activation can take up to 15 minutes.

## Step 1B: Power up

- D. Turn router on using switch on back.
- E. Setup is complete when POWER and WAN lights are green.

## Troubleshooting

Yellow WAN light—try another coax outlet.

Red WAN light—Verizon support needed.

**For support, visit [Activate.verizon.com](https://activate.verizon.com).**

# Step 1: Fios router (continued)

## Step 1C: Wired or Wi-Fi? Your choice.

### Wired

Connect the Ethernet cable to any YELLOW LAN port on the router, then to your computer.

### Wi-Fi

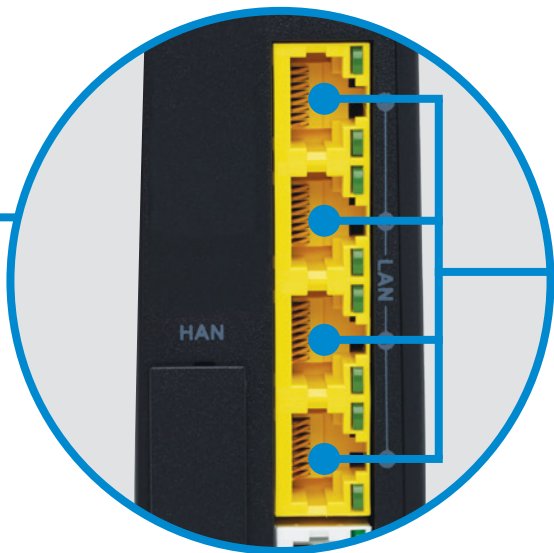
- Get your Wireless network name and password off the label on your router.
- On your device, choose your Wireless network name when it pops up.
- When asked, enter your Wireless password exactly as it is on your router label.

### Wi-Fi Speed

- The Fios Advanced Wi-Fi Router offers a 2.4 GHz network.
- The Fios Quantum Gateway offers two networks:
  - 2.4 Ghz has greater range and works with most printers and smartphones.
  - 5 Ghz is faster and better for streaming HD video and gaming.
  - Some devices can only connect to 2.4 GHz.
  - Newer devices can connect to both, but you can only choose one.

## Step 1D: Complete activation

Activate your router at [Activate.verizon.com](https://activate.verizon.com).



## Default login credentials

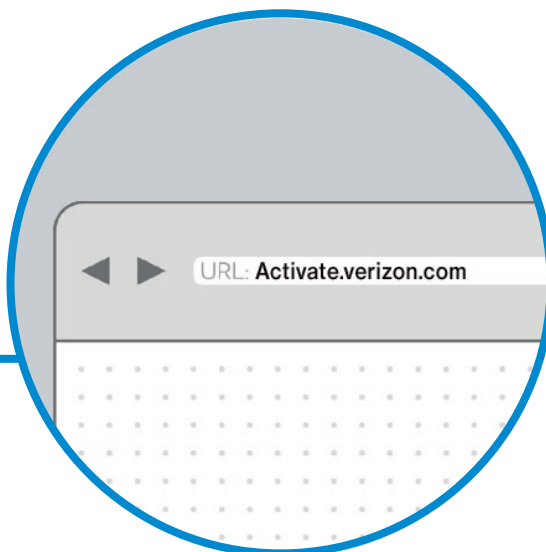
Please note: password letters are all lower-case

Wireless network name (ESSID)	XXXXXXXXXXXX
Wireless password (WPA2)	XXXXXXXXXXXXXXXXXXXX
Administration URL	myfiosgateway.com
Administrator password	XXXXXXXXXXXX



To reboot, press and hold the WPS button for 10 seconds.

Online tutorials : [www.verizon.com/quickguides](http://www.verizon.com/quickguides)

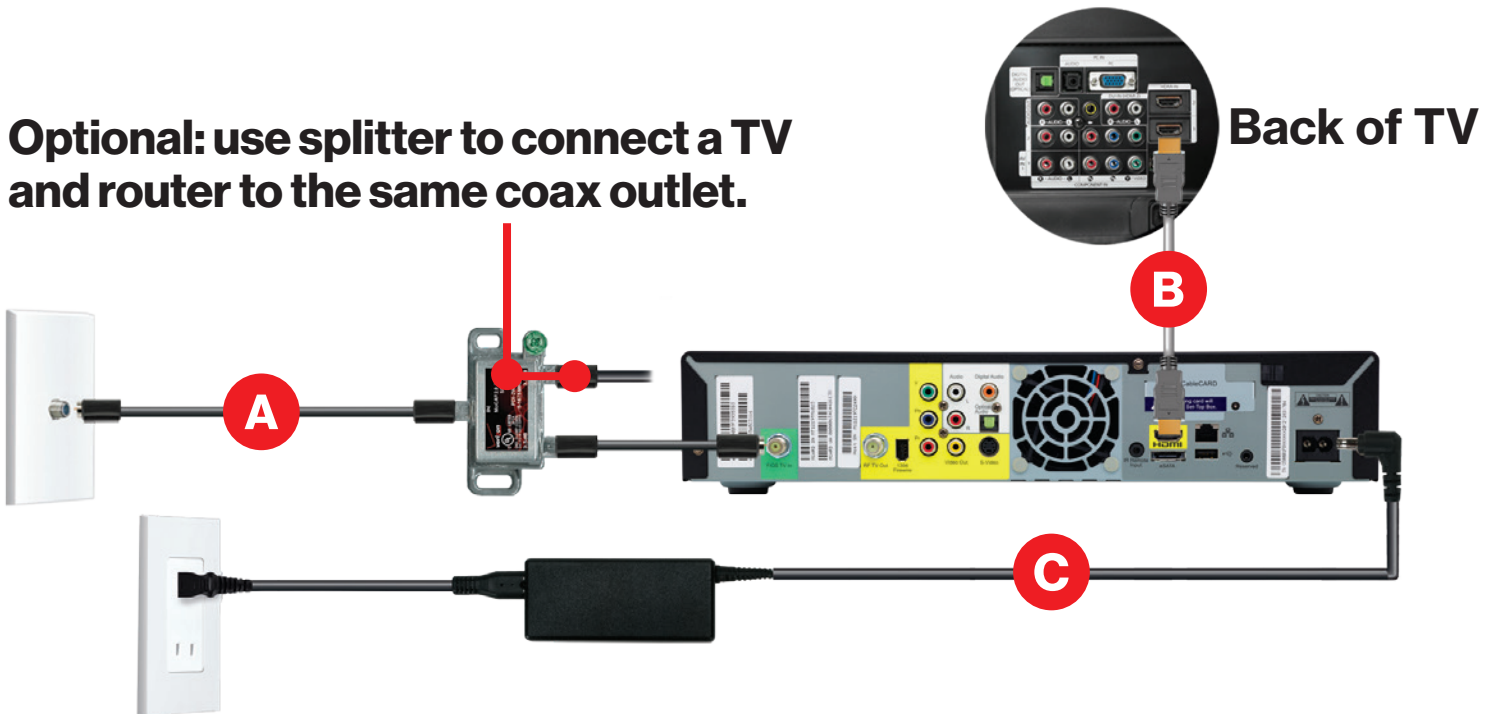


## Step 2: Video Media Server

### Step 2A: Make the connections

- A. Connect the coax cable from your Video Media Server to a coax outlet.
- B. Connect the HDMI cable from your Video Media Server to your TV.
- C. Connect the power cord from your Video Media Server to an electrical outlet.

**Optional: use splitter to connect a TV and router to the same coax outlet.**



### Step 2: Complete activation

Turn on your Video Media Server and TV. Using your Fios TV remote, follow the on-screen instructions.

For support, visit [Activate.verizon.com](http://Activate.verizon.com).

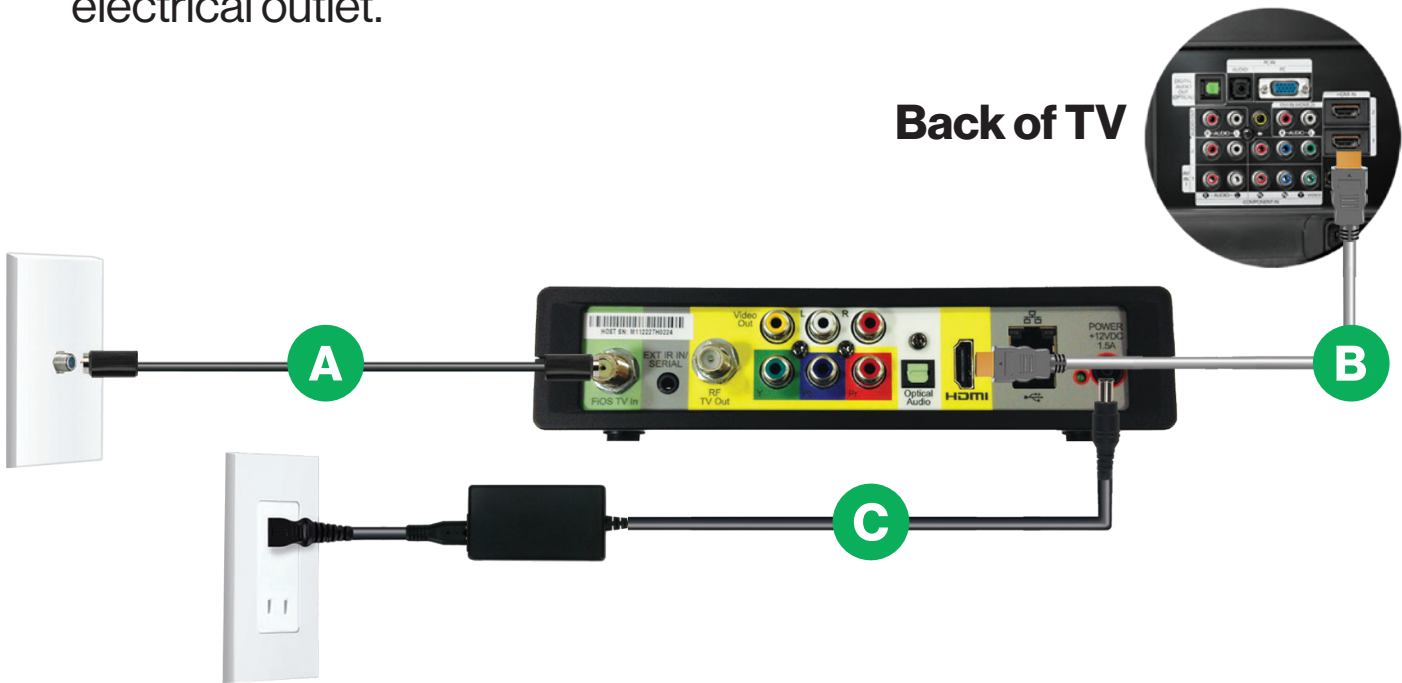




## Step 3: Media Client

### Step 3A: Make the connections using HDMI cable (preferred)

- A. Connect the coax cable from your Media Client to a coax outlet.
- B. Connect the HDMI cable from your Media Client to your TV.
- C. Connect the power cord from your Media Client to an electrical outlet.



### Alternate option:

#### Make the connections using composite cables

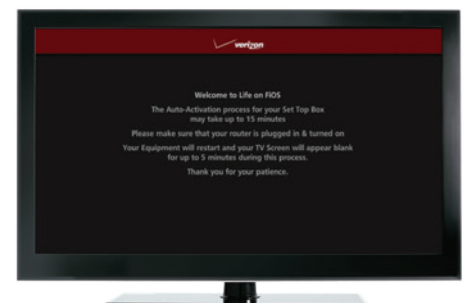
TV not HDMI-compatible? No problem. Connect your composite cables instead, making sure to match the cable colors to the back of the Media Client and TV.



### Step 2: Complete activation

Turn on your Media Client and TV. Using your Fios TV remote, follow the on-screen instructions.

For support, visit [Activate.verizon.com](http://Activate.verizon.com).

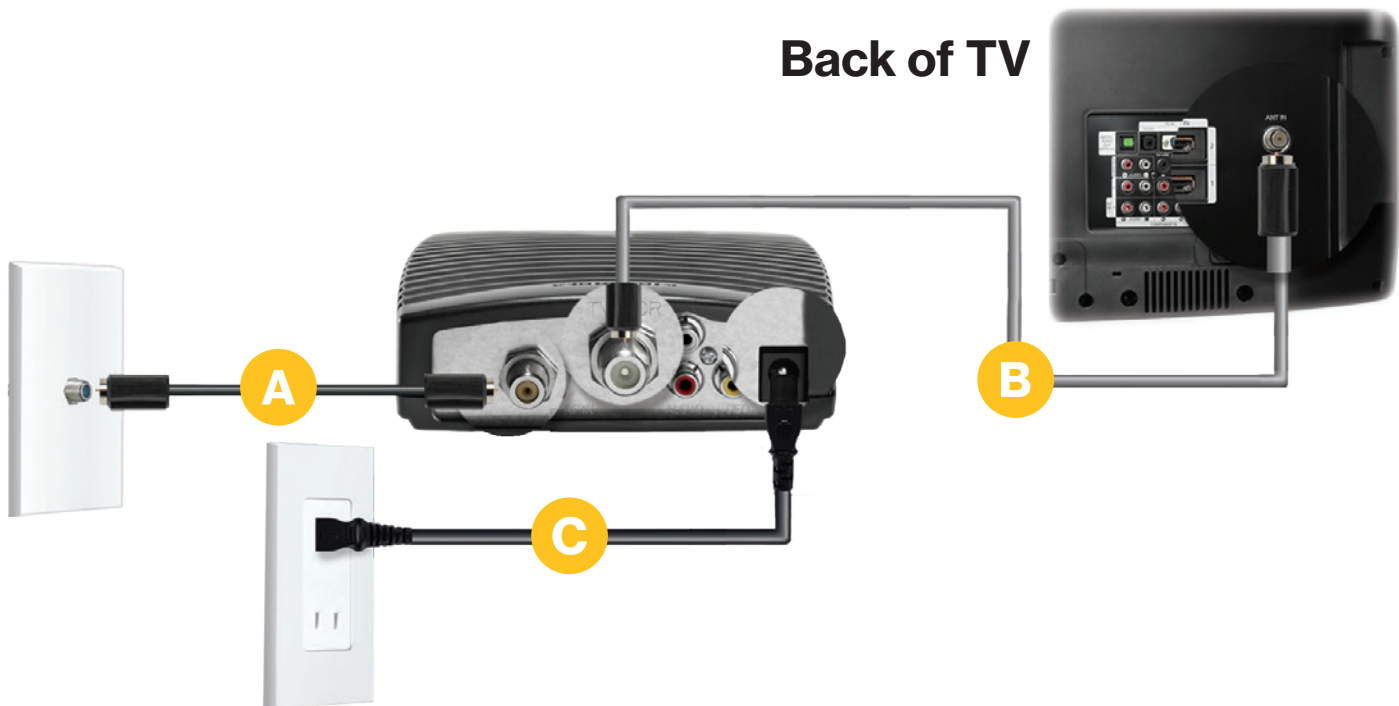


## Step 4: Accessories

### Digital Adapter

#### Make the connections

- A. Connect the coax cable from your Digital Adapter to a coax outlet.
- B. Connect the coax cable from your Digital Adapter to your TV.
- C. Connect the power cord from your Digital Adapter to an electrical outlet.



## Complete activation

- Turn on the Digital Adapter by pressing the set-top box button on the Fios TV remote. Then turn on your TV and tune to channel 3 using the remote control that came with your TV.
- Select which method of activation you prefer: Online at [verizon.com/FiosTV/SelfInstall](http://verizon.com/FiosTV/SelfInstall) or by phone at 1.855.372.2181.

## CableCARD

### Get hooked up

Read through any instructions for your CableCARD-ready device and complete any set up.

### Activate away

- When the CableCARD is inserted, follow the on-screen instructions.
- When prompted, enter the activation code on your Verizon customer receipt.
- Select which method of activation you prefer: Online at [verizon.com/FiosTV/SelfInstall](http://verizon.com/FiosTV/SelfInstall) or by phone at 1.888.897.7499.



# Need help?

**Your satisfaction is  
important to us.**



**Use the Install Wizard at  
[Activate.verizon.com](https://activate.verizon.com).**