When Hurricane Harvey hit it devastated southeast Texas and the Gulf Coast. We followed through on our credo … “We run to a crisis, not away.” Here is how Verizon performed during the recovery efforts.

### Network
- 98% of network facilities remained operational during Harvey
- 11 generators brought in to complement existing assets in market
- 7 mobile assets deployed including 1 COW, 1 TOW, 1 CROW
  - 2 spiderman solutions, 2 eFEMTOs
- 200+ network employees engaged in recovery efforts
- 80,000 gallons of fuel trucked in nearly
- 5 shelters supported across Texas with charging stations, phone and internet access for displaced residents
- 2 big red 53-foot communications trailers, 1 gooseneck trailer, 1 wireless emergency communication center and 1 store on wheels

### Customers
- 1.8 million customers in impacted areas offered free data for 20 days
- 3,305 devices given to business customers with crisis requests
- 43 days helping customers at a store on wheels during Houston Heights store repair

### Community
- 36,000 bottles of water distributed to residents at the Beaumont store, a necessity for the entire community due to the city’s need to temporarily halt water supply
- 600 employees engaged in a variety of activities, donating more than 15,000 hours of service
- 5 emergency response vehicles deployed from around the country
  - 2 big red 53-foot communications trailers, 1 gooseneck trailer, 1 wireless emergency communication center and 1 store on wheels
- 5 shelters supported across Texas with charging stations, phone and internet access for displaced residents

### Philanthropy
- $10 million committed to recovery efforts
  - $2.5 million each was given to: Hurricane Harvey Relief Fund for Houston, The One Star Foundation, Salvation Army Southern Territory, and helped underwrite the Hand In Hand telethon
- $50,000 HopeLine® from Verizon grant donated to the Texas Council on Family Violence to assist South Texas domestic violence agencies that suffered the devastating effects of the storm