

**COMPARABLY EFFICIENT INTERCONNECTION PLAN  
FOR INTERCEPT BUSINESS REFERRAL SERVICES**

**I. Introduction and Summary**

The Verizon telephone companies (“Verizon”) hereby propose to offer comparably efficient interconnection (“CEI”) to competing providers of Intercept Business Referral Service (The Service).<sup>1</sup>

Verizon will comply fully with the nonstructural safeguards that apply to the offering of enhanced services on an integrated basis with basic services by the former Bell Operating Companies.<sup>2</sup> One of these safeguards is the requirement to create and post on

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<sup>1</sup> This plan is posted by the Verizon telephone companies that were Bell Operating Companies as listed in Attachment A. The Verizon companies that were affiliates of GTE Corporation are not required to post a CEI plan before offering an enhanced service.

<sup>2</sup> See *Amendment of Section 64.702 of the Commission's Rules and Regulations*, (Computer III), CC Docket No. 85-229, Phase I, 104 FCC 2d 958 (1986) (Phase I Order), recon., 2 FCC Rcd 3035 (1987), further recon., 3 FCC Rcd 1135 (1988) Reconsideration Order, second further recon., 4 FCC Rcd 5927 (1989) (Phase I Second Further Reconsideration), Phase I Order and Phase I Reconsideration Order vacated, *California v. FCC*, 905 F.2d 1217 (9th Cir. 1990); Phase II, 2 FCC Rcd 3072 (1987) (Phase II Order), recon., 3 FCC Rcd 5927 (1988) (Phase II Further Reconsideration Order), further recon., 4 FCC Rcd 5927 (1988) (Phase II Further Reconsideration Order), Phase II Order vacated, *California v. FCC*, 905 F.2d 1217; *Computer III Remand Proceedings*, 5 FCC Rcd 7719 (1990) (ONA Remand Order), recon., 7 FCC Rcd 909 (1992), pets. for review denied, *California v. FCC*, 4 F.3d 1505 (9th Cir. 1993); *Computer III Remand Proceedings: Bell Operating Company Safeguards and Tier 1 Local Exchange Company Safeguards*, 6 FCC Rcd 7571 (1991) (BOC Safeguards Order); BOC Safeguards Order vacated in part, *California v. FCC*, 39 F.3d 919, 104 FCC 2d 10 Rcd (9<sup>th</sup> Cir. 1995), *Computer III Further Remand Proceedings*, CC Docket 95-20, Report and Order, 14 FCC Rcd 4289 (1999) (Computer III Remand Order), recon., 14 FCC Rcd 21628 (1999) (Computer III Remand Reconsideration Order).

the company's Internet website a plan providing comparably efficient interconnection to competing enhanced service providers.<sup>3</sup>

## **II. Compliance with CEI Requirements**

The Commission has specified the CEI parameters that must be met to demonstrate how Verizon will provide competing enhanced service providers comparably efficient interconnection to its underlying telecommunications services.<sup>4</sup> Verizon shows compliance with each of these parameters as follows:

### ***A. Description of Service.***

Verizon's Intercept Business Referral Service offers individuals calling a disconnected business number a choice of alternate merchants in the same category and service area as the business that had the disconnected number. If the caller selects one of the merchants, the caller may be forwarded or provided the number of the merchant to call directly. The caller need not be a Verizon subscriber and does not incur an additional charge for the referral or call forwarding. Normal calling charges from the caller's carrier may apply.

The Service is not available on disconnected numbers which are subscribed to referral announcements under applicable tariffs or agreements. For example, the Service is not available if the caller dials the disconnected number of a business subscriber that had requested a sixty-day referral announcement directing callers to the previous business subscriber's new number, until after the expiration of that referral period.

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<sup>3</sup> Computer III Remand Order at ¶¶ 12-13, 20; Computer III Remand Reconsideration Order at ¶ 6.

<sup>4</sup> Phase I Order at ¶¶ 147-166, Computer III Remand Order at ¶ 13.

The Service is also not available if no alternate merchants within the same service area and category are available or identified by Verizon. The business category for a disconnected number is determined from publicly available information and not from Verizon proprietary customer or network records. Alternate merchants may be accorded preferred placement. The Service does not affect the availability of numbers for assignment and ceases to apply when a disconnected number is reassigned to an active subscriber or competing provider.

***B. Unbundling of Telecommunications Services.***<sup>5</sup>

As shown in the illustrative tariff contained in Attachment B, Verizon has unbundled and will make available all of the underlying telecommunications services it will use to provide its Intercept Business Referral Service. Specifically, Remote Call Forwarding Service will enable calls that are dialed to a disconnected number to be forwarded to another number of the competing provider's choice. The competing provider may then provide intercept referral announcements and/or forward calls to alternate businesses as elected by the caller. Remote call forwarding will be accessible to unaffiliated entities under the same tariffed rates, terms and conditions as apply to Verizon.<sup>6</sup>

***C. Technical Characteristics.***<sup>7</sup>

Verizon will provide facilities that are comparably efficient in type, quality and all technical parameters to both affiliated and unaffiliated entities. All entities will interconnect with Verizon's telecommunications services through standard published

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<sup>5</sup> Computer III Remand Order at ¶ 13; Phase I Order at ¶ 158.

<sup>6</sup> An example of a Verizon tariff for remote call forwarding is in Attachment B.

<sup>7</sup> Phase I Order at ¶ 160; Computer III Remand Order at ¶13.

interfaces.

**D. *Interface Functionality***<sup>8</sup>

All entities, including Verizon's enhanced service provider, may connect the referral platform on their premises to Verizon's telecommunications network through standard, publicly disclosed network interfaces. Any new interfaces that may be introduced in the future will be disclosed in advance, as required under the Commission's Network Disclosure requirements.

**E. *Resale***.<sup>9</sup>

Verizon's enhanced service provider will purchase all underlying telecommunications services at tariffed rates and when combined with its intercept business referrals will provide that service on an unregulated basis. Accordingly, both Verizon's enhanced service provider and nonaffiliated providers of comparable services will pay for the underlying telecommunications services they acquire from Verizon based on tariffed services.

**F. *Installation, Maintenance and Repair***.<sup>10</sup>

Verizon will provide comparable quality and time periods for installation, maintenance and repair of telecommunications services provided to affiliated and unaffiliated entities. Orders for installation, testing, and repair, for both affiliated and unaffiliated providers, will be assigned and completed on a non-discriminatory basis. .

**G. *End User Access***.<sup>11</sup>

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<sup>8</sup> Phase I Order at ¶ 157.

<sup>9</sup> *Id.* at ¶ 159.

<sup>10</sup> *Id.* at ¶ 161.

<sup>11</sup> *Id.* at ¶ 162.

All entities will have an equal ability to provide their respective end users the same network capabilities as are available to users of Verizon's intercept business referral service. End Users will be able to access affiliated and unaffiliated entities using Verizon's telecommunications services.

**H. CEI Availability.**<sup>12</sup>

Verizon's underlying telecommunications services are available to both affiliated and unaffiliated entities in all geographical areas where Verizon provides the Service.

**I. Availability to All Interested Enhanced Service Providers**<sup>13</sup>

All of the underlying telecommunications services that Verizon's enhanced service provider will use to provide its Service will be available to all unaffiliated enhanced service competitors for any lawful purpose. The availability of Verizon's CEI offering will therefore not be restricted to any particular category or class of customer.

**J. Minimization of Transport Costs.**<sup>14</sup>

The Commission has held that the CEI parameter requiring minimization of transport costs is satisfied where, as here, affiliated and unaffiliated entities are charged the same rates for all underlying services.

**III. Compliance with other Commission Requirements**

**A. Network Interface Disclosure.**

Competitors will be able to use existing network interfaces and Verizon has complied with the Commission's rules requiring disclosure of new interfaces or network

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<sup>12</sup> Computer III Remand Order at ¶ 13, Phase I Order at ¶ 163.

<sup>13</sup> Phase I Order at ¶ 165, Computer III Remand Order at ¶ 13.

<sup>14</sup> *Amendment of Section 64.702 of the Commission's Rules and Regulations, (Third Computer Inquiry ), Memorandum Opinion and Order on Further Reconsideration and Second Further Reconsideration, 3 FCC Rcd 5927, ¶¶ 32-34 (1988).*

changes that affect interconnection to the network and interoperability of network services.

***B. Customer Proprietary Network Information (CPNI).***

Verizon will comply with all applicable CPNI requirements.

December 20, 2012

ATTACHMENT A

THE VERIZON TELEPHONE COMPANIES

The Verizon telephone companies are the following local exchange carriers:

Verizon Delaware LLC  
Verizon Maryland Inc.  
Verizon New England Inc.  
Verizon New Jersey Inc.  
Verizon New York Inc.  
Verizon Pennsylvania LLC  
Verizon Virginia LCC  
Verizon Washington, DC Inc.

Attachment B - SAMPLE TARIFF



Remote Call  
Forwarding -PA. PUC I

