



Verizon Residential Text/SMS Marketing Messages Terms and Conditions

What are Verizon Residential Text/SMS Marketing Messages?

Verizon Residential Text/SMS Marketing Messages deliver offers and exclusive, personalized messages.

How do I sign up for Verizon Residential Text/SMS Marketing Messages?

Sign up for Verizon Residential Text/SMS Marketing Messages by:

- Going thru the My Verizon registration process found [here](#)
- Updating the “Offers, new products, trials and features” check box in the Communications Preferences section of My Profile found [here](#)
- Updating the My Contact Info section under Account & Settings → My Profile of the My Fios App

Is it free?

Although there is no charge for the Verizon Residential Text/SMS Marketing Messages, message and data rates may apply depending on your wireless carrier plan.

What if I don't want to receive any additional messages from the short code 89463?

To stop receiving any Verizon Residential Text/SMS Marketing Messages:

- Text “**Stop**” to the short code 89463 at any time from the mobile telephone number you opted-in on
- Reply “Stop” to any Verizon Residential Text/SMS Marketing Message you receive
- Update the Communication Preferences section of My Profile on verizon.com at any time
- Update the My Contact Info section under Account & Settings → My Profile of the My Fios App at any time

After doing so you will no longer receive Verizon Residential Text/SMS Marketing Messages. It may take up to 7 business days for your preference change to take effect.

What if I change my Mobile Telephone Number?

If you make Verizon aware that you changed your mobile telephone number, you will be able to select whether you want to continue to receive Verizon Residential Text/SMS marketing messages.

What if I want back in?

You can again start receiving Verizon Residential Text/SMS Marketing Messages by following any of the steps outlined in the above section titled: “How do I sign up for Verizon Residential Text/SMS Marketing Messages.”

What if I want more information?

At any time you can text “Help” to the short code 89463. Texting “Help” will return the following message: “Fios SMS MARKETING MESSAGES: For more info visit our Terms and Conditions [here](#). Msg & Data Rates May Apply. Reply STOP to stop”

Commands

Stop: At any time you can text “**Stop**” to the short code 89463 to discontinue receiving any additional Verizon Residential marketing messages to this mobile telephone number.

Help: At any time you can text “**Help**” to the short code 89463. Texting “**Help**” will return the following message: “Verizon Residential SMS MARKETING MESSAGES: For more info visit our Terms and Conditions at verizon.com/Terms. Msg & Data Rates May Apply. Reply STOP to stop”

Who are the Participating Carriers?

AT&T, Verizon-Alltel, T-Mobile®, Sprint, U.S. Cellular, MetroPCS, Virgin Mobile, Cricket, nTelos, Cellcom, C Spire Wireless (Cellsouth), Cincinnati Bell - Now VZW customers, Carolina West Wireless, Appalachian Wireless, Chariton Valley Cellular, Coral Wireless, Cross (dba Sprocket), DTC Wireless, Duet IP, EpicTouch, Leaco, Mosaic, Nemont/Sagebrush, Peoples Wireless, Pine Cellular, Pioneer, Revol Wireless, Rina - Custer, Rina- All West, Rina- Cambridge Telecom Coop, Rina- Eagle Valley Comm, Rina- Farmers Mutual Telephone Co, Rina- Nucla Nutria Telephone Co, Rina- Silver Star, Rina- South Central Comm, Rina- Syringa, Rina- UBET, RinaManti, United Wireless, Aio Wireless, ACS Wireless, Bluegrass Cellular, Cellone Nation, Cellular One of East Central Illinois, Chat Mobility, Element Mobile, Flat Wireless, LLC, GCI Communications, Golden State Cellular, Illinois Valley Cellular, Immix/Keystone Wireless, Inland Cellular, iWireless, Nex-Tech Wireless, Northwest Missouri Cellular, Panhandle Telecommunications, Plateau Wireless, SouthernLINC Wireless; SouthernLINC Communications, SRT Wireless; SRT Communications, Thumb Cellular, Viaero Wireless, West Central Wireless (WCC)

Disclaimer:

T-Mobile is not liable for delayed or undelivered messages

Our Privacy Policy:

You can view our privacy policy by clicking visiting [verizon.com/privacy](https://www.verizon.com/privacy)