Investor information

Stock transfer agent
Questions or requests for assistance regarding changes to or transfers of your registered stock ownership should be directed to our Transfer Agent, Computershare Trust Company, N.A. at:
Verizon Communications Inc.
c/o Computershare
P.O. Box 43078
Providence, RI 02940-3078
Phone: 800 631-2355 or 781 575-3994
Outside the U.S.: 866 725-6576
Website: www.computershare.com/verizon
Email: verizon@computershare.com
Persons using a telecommunications device for the deaf (TDD) may call: 800 952-9245

Shareowner services
Please contact our Transfer Agent regarding information about the following services:
Online account access:
Registered shareowners can view account information online at www.computershare.com/verizon.
Click on “Create Log In” to register. For existing users, click on “Log In.”
Direct dividend deposit service:
Verizon offers an electronic funds transfer service to registered shareowners wishing to deposit dividends directly into savings or checking accounts on dividend payment dates.
Direct invest stock purchase and share ownership plan:
Verizon offers a direct stock purchase and share ownership plan. The plan allows current and new investors to purchase common stock and to reinvest their dividends toward the purchase of additional shares. For more information, go to www.verizon.com/about/investors/shareowner-services.

Electronic delivery: By receiving links to proxy, annual report and shareowner materials online, you can help Verizon reduce the amount of materials we print and mail. As a thank you for choosing electronic delivery, Verizon will plant a tree on your behalf. It’s fast and easy, and you can change your electronic delivery options at any time.
Sign up at www.computershare.com/verizon to take advantage of the many benefits electronic delivery offers, including:
• Faster access to financial documents
• Email notification of document availability
• Access to your documents online 24/7
• Convenience of managing your documents (view and print)
If your shares are held by a broker, bank or other nominee, you may elect to receive an electronic copy of the annual report and proxy materials online at www.proxyvote.com, or you can contact your broker.

Dividend information
At its September 2016 meeting, the Board of Directors increased our quarterly dividend 2.2 percent. On an annual basis, this increased Verizon’s dividend to $2.31 per share. Dividends have been paid since 1984.

Form 10-K
To receive a printed copy of the 2016 Annual Report on Form 10-K, which is filed with the Securities and Exchange Commission, please contact Investor Relations:
Verizon Communications Inc.
Investor Relations
One Verizon Way
Basking Ridge, NJ 07920
Phone: 212 395-1525

Corporate governance
Verizon’s Bylaws, Code of Conduct, Corporate Governance Guidelines and the charters of the committees of its Board of Directors can be found on the corporate governance section of our website at www.verizon.com/about/investors/corporate-governance.
If you would like to receive a printed copy of any of these documents, please contact the Assistant Corporate Secretary:
Verizon Communications Inc.
Assistant Corporate Secretary
1095 Avenue of the Americas
New York, NY 10036

Stock market information
Shareowners of record as of December 31, 2016: 690,741
Verizon (ticker symbol: VZ) is listed on the New York Stock Exchange and the Nasdaq Global Select Market.