January 31, 2011

Carriers:

- Verizon California Inc., f/k/a GTE California Incorporated 112 Lakeview Canyon Road, Thousand Oaks, CA 91632
- GTE Southwest Incorporated (d/b/a Verizon Southwest) 600 Hidden Ridge, Irving, TX 75038
- Verizon Florida, LLC, f/k/a Verizon Florida, Inc., 201 N. Franklin Street, One Tampa City Center, Tampa, FL 33602

Contact: For additional information on these planned network changes, please contact:

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(503) 277-9600

Implementation Date: On or after May 28, 2012

Planned Process Change(s) Will Occur at the Following Location(s):

Location:
Verizon Operating Telephone Company Service Areas in California, Florida, and Texas (“Verizon West”)

Description of the Planned Process Change(s):

Verizon will be making a change with respect to the provisioning system it uses for wholesale and retail access circuits in the Verizon West region. The current West provisioning system, AAIS-DS, will no longer be used for this purpose, and circuits in AAIS-DS will be moved to a different Verizon provisioning system called TIRKS. TIRKS is the Verizon provisioning system currently in use in the Verizon East region. There are a number of important differences between AAIS-DS and TIRKS that may affect the way in which other carriers exchange service-related information with the Verizon Operating Telephone Companies listed above, including:

- the Design Layout Report (DLR) distribution methodology and format will change;
- Connecting Company Equipment Assignment (CCEA) information is migrating to a new format in some cases;
- there will be changes to the Verizon Internal Circuit for some access circuits;
- the Confirming Design Layout Report Date (CDLRD) (ASR: Response Type Request (RTR)=1-10) response will no longer be supported;
- and other changes.

Description of Reasonably Foreseeable Impact(s) of the Planned Change(s):

Customers of the Verizon Operating Telephone Companies listed above may need to make changes to their systems that interface with Verizon in order to continue to be able to exchange certain service-related information with Verizon on an automated basis. Please contact Verizon for more detailed information on these system changes.