ENCLOSED ITEMS YOU MAY NEED FOR INSTALLATION

VERIZON FiOS
SELF-INSTALLATION INSTRUCTIONS

FIOS® EQUIPMENT
- FIOS® QUANTUM GATEWAY ROUTER + POWER CORD
- SET TOP BOX + POWER CORD
- FIOS® TV REMOTE

CABLES AND CONNECTORS
- ETHERNET CABLE (6’)
- HDMI CABLE
- COAX CABLE(S)
- COMPOSITE CABLES
- 2-WAY SPLITTER
- CABLE BARREL CONNECTOR (used when a coax cable extends from wall, and a coax wall outlet is not available)

SPECIAL ORDER
- DIGITAL ADAPTER
- CableCARD
STEP 1A: FiOS ROUTER SETUP

**BEFORE YOU BEGIN,** DISCONNECT ALL OF THE EXISTING TV EQUIPMENT THROUGHOUT YOUR BUSINESS.

**STEP 1A: FiOS ROUTER SETUP**

1. **Connect the Coax Cable**
2. **Connect the Power Cord**
3. Connect the Ethernet cable to the yellow port on your router and then to your computer.
4. Lights on the FiOS Quantum Gateway will turn white once activated. (This may take up to 6 minutes).

**OPTIONAL:** If a TV will be connected to the same coax wall outlet as your router, connect a 2-way splitter as shown.

**NOTE:** Details about router placement and Wi-Fi signal strength are available at verizon.com/bizfiosquantumgateway.
STEP 1B: INTERNET SETUP

Open an Internet browser and go to activatemyfios.verizon.net. Then follow the on-screen instructions to activate your Internet service.

STEP 1C: ADDING DEVICES TO YOUR WI-FI NETWORK

1. On the FiOS Quantum Gateway, locate the Wi-Fi label for your Wireless Network Name (ESSID) and Wireless Password (WPA2).

2. Launch your device's wireless application. Select Wireless Network Name (ESSID) and then Connect.

3. When prompted, enter the Wireless Password (WPA2), as it appears on your router's label (case sensitive). Then select Connect.

SPECIAL FEATURES

Make easy network connections with the WPS button:
Your FiOS Quantum Gateway comes with a WPS button that allows for connection to your Wi-Fi network without manually entering a password. If your wireless device supports WPS, follow your device’s instructions.

Special Login just for guests:
Guest Wi-Fi Access creates a second secure network for guests, with a unique wireless network name and password. Visit myfiosgateway.com and use the Administrator login on the router label. Follow the onscreen prompts to setup Guest Wi-Fi.
STEP 2 - SET TOP BOX SETUP

STEP 2A: CONNECT YOUR SET TOP BOX USING HDMI CABLE (recommended for HDTVs)

1. Connect the Coax Cable
2. Connect the HDMI Cable
3. Connect the Power Cord

ALTERNATE OPTION: CONNECT YOUR SET TOP BOX USING COMPOSITE CABLE (for SDTVs)

1. Connect the Coax Cable
2. Connect the Composite Cable
3. Connect the Power Cord
STEP 2 - SET TOP BOX SETUP (continued)

**STEP 2B: ACTIVATE YOUR SET TOP BOX**

Turn on your Set Top Box and your TV. Then, using your FiOS TV Remote, follow the instructions shown on your TV screen.

STEP 3 - ADDITIONAL SET TOP BOX SETUP

If you have additional Set Top Boxes, install them now following the directions in Step 2A & B.
**STEP 4**

**DIGITAL ADAPTER AND CABLECARD SETUP**  
(If special ordered)

---

**STEP 4A: CONNECT YOUR DIGITAL ADAPTER**

1. Connect the Coax Cable to the Digital Adapter and the Back of TV.
2. Connect the Power Cord to the Digital Adapter.

---

**STEP 4B: ACTIVATE YOUR DIGITAL ADAPTER**

1. Turn on the Digital Adapter by pressing the Set Top Box button on the FiOS TV Remote Control.
2. Turn on your TV and tune to Channel 3, either manually or with the remote control that came with your TV.
3. To complete activation, call the Verizon Support Center at **1.855.372.2181** and provide the Digital Adapter serial numbers.

---

**INSTALLING YOUR CABLECARD**

1. Read through the instructions for your CableCARD-ready device and complete any setup.
2. When the CableCARD is inserted, follow the on-screen instructions.
3. When prompted, enter the activation code on your Verizon Customer Receipt.
4. Select which method of activation you prefer and follow the instructions.
   a. Visit [verizon.com/fiostv/selfinstall](http://verizon.com/fiostv/selfinstall)
   b. By phone at **1.888.897.7499**
If you’ve also subscribed to voice service with Verizon, installation is simple. Just plug your phone into a wall jack. If you don’t hear a dial tone, try another wall jack. If you need additional support call 1.800.VERIZON (1.800.837.4966).

FOR SUPPORT

CALL 1.800.VERIZON (1.800.837.4966)

CLICK verizon.com/bizfiosquantumgateway for detailed instructions on setting up a wireless network.

Order extra remotes or cables at verizon.com/smallbusiness/fios-accessories