

## Cisco Secure Email Service Description

**Product Overview.** Cisco Secure Email, formerly Cisco Email Security, includes advanced threat protection capabilities to detect, block, and remediate threats, prevent data loss, and help secure important information in transit with end-to-end encryption.

With Cisco Secure Email and add-on license features Customers can:

- Detect and block threats with threat intelligence from Talos, Cisco’s threat research team.
- Combat ransomware hidden in attachments that may evade initial detection with Cisco Secure Endpoint and Cisco Secure Malware Analytics.
- Drop emails with risky links automatically or block access to newly infected sites with real-time URL analysis to protect against phishing and Business Email Compromise (BEC).
- Protect sensitive content in outgoing emails with Data Loss Prevention (DLP) and easy-to-use email encryption, all in one solution.
- Maximize deployment flexibility with a cloud, virtual, on-premises, or hybrid deployment or move to the cloud in phases.
- Integrate across a growing number of Cisco Secure products and accelerate key security operations functions like visibility, detection, automation, investigation, and remediation with SecureX.

**Cisco Secure Email Software Licenses.** There are three email security software bundles: Secure Email Inbound Essentials, Secure Email Outbound Essentials, and Secure Email Premium; add-on standalone options are also available. Availability, bundle components and license and bundle names are subject to change.

Illustrative License Offerings	Description
<b>Secure Email Inbound Essentials</b>	The Secure Email Inbound Essentials bundle delivers protection against email-based threats and includes antispam, graymail detection, Sophos antivirus solution, outbreak filters, and forged email detection.
<b>Office 365 Secure Email Inbound Essentials</b>	The Office 365 Secure Email Inbound Essentials bundle delivers substantially the same features as the Secure Email Inbound Essentials for Microsoft Office 365 users.
<b>Secure Email Inbound Essentials plus Cisco Secure Endpoint and Cisco Secure Malware Analytics</b>	This bundled adds Cisco Secure Endpoint and Cisco Secure Malware Analytics to the Secure Email Inbound Essentials bundle. Secure Endpoint and Secure Malware Analytics augments the malware detection and blocking capabilities already offered in Secure Email with file reputation scoring and blocking, sandboxing, and file retrospection for continuous analysis of threats, even after they have traversed the email gateway. Secure Endpoint and Secure Malware

	Analytics can now be deployed completely on-premises with Cisco Secure Endpoint Private Cloud Virtual Appliance.
<b>Secure Email Outbound Essentials</b>	The Secure Email Outbound Essentials bundle guards against data loss with DLP compliance and email encryption.
<b>Secure Email Premium</b>	The Secure Email Premium bundle combines the inbound and outbound protections included in the Secure Email Inbound Essentials and Secure Email Outbound Essentials licenses noted above for protection against email-based threats and essential DLP and encryption.
<b>Office 365 Secure Email Premium</b>	The Office 365 Secure Email Premium bundle delivers substantially the same features as the Secure Email Premium bundle for Microsoft Office 365 users.
<b>Secure Email Premium plus Secure Endpoint and Secure Malware Analytics</b>	This bundled adds Cisco Secure Endpoint and Cisco Secure Malware Analytics to the Secure Email Premium bundle.
<b>Intelligent Multi-Scan</b>	<p>Intelligent Multi-Scan (IMS) is a high performance multi-layer anti-spam solution that uses a combination of anti-spam engines, including Cisco Anti-Spam, to increase spam catch rates.</p> <p>You cannot configure the order of the scanning engines used in Cisco Intelligent Multi-Scan; Cisco Anti-Spam will always be the last to scan a message and Cisco Intelligent Multi-Scan will not skip it if a third-party engine determines that a message is spam.</p> <p>Using Cisco Intelligent Multi-Scan can lead to reduced system throughput. More specific information is available from your Cisco support representative.</p>
<b>Graymail safe-unsubscribe</b>	Graymail now can be tagged with a safe unsubscribe option. This tag manages a secure unsubscribe action on behalf of the end user. It also monitors the different graymail unsubscribe requests. All these can be managed at a policy, Lightweight Directory Access Protocol (LDAP) group level.

<b>Image Analyzer</b>	Detects illicit content in incoming and outgoing email, allowing customers to identify, monitor, and educate offending users.
<b>McAfee AntiVirus</b>	Offers McAfee antivirus scanning technology.

**Software Subscription Support.** Cisco Secure Email licenses include software subscription support to help keep business-critical applications available, secure, and operational. This support entitles you to the services listed below for the full term of the purchased software subscription.

- Software updates and major upgrades for the most current features.
- The Cisco Technical Assistance Center provides fast, specialized support.
- Online tools build and expand in-house expertise and boost business agility.
- Collaborative learning provides additional knowledge and training opportunities.