

Cylance Service Description

CylancePROTECT is an integrated threat prevention solution that combines artificial intelligence (AI) to block malware infections with additional security controls that help safeguard against script-based, fileless, memory, and external device-based attacks. Helps delivers prevention against common and unknown (zero-day) threats without a cloud connection and continuously protects the endpoint without disrupting the end-user.

CylanceOPTICS is an Endpoint Detection and Response (EDR) solution designed to extend the threat prevention delivered by CylancePROTECT by using AI to identify and prevent security incidents. Delivers self-contained, automated, machine learning threat detection to enables zero-latency detection and response by storing and analyzing data locally on the endpoint without needing constant updates.

ThreatZERO services provide a collaborative environment to assist clients in optimizing the installation, reviewing best practices, delivering training, supplementing internal resources, and receiving expert guidance in helping to mitigate any risks that are identified. ThreatZERO Services are facilitated through a dedicated engagement manager.