Installation instructions

In just a few simple steps, you can exchange or add your Fios® TV equipment.

Exchanging a set-top box?

- Disconnect the set-top box you’ll be replacing.

- Keep the HDMI cable to use with your new set-top box.

- Use the shipping box from your new equipment to pack up your old set-top box and power cord.

- Seal the box and apply the return label provided over the original shipping label.

- Take the box to any UPS location. To find the location nearest you, visit theupsstore.com or call 1.800.789.4623.
Ready to add your new set-top box?

**Step 1: Make the connections**
A. Connect the coax cable from your set-top box to a wall outlet.
B. Connect the HDMI cable from your set-top box to your TV.
C. Connect the power cord from your set-top box to a wall outlet.

**Step 2: Activate away**
Turn on your set-top box and TV. Using your Fios TV remote, follow the on-screen instructions.

**Step 3: Additional setup**
If you have additional set-top boxes, install them now following the instructions above.

**Text to Speech Feature is available**
Verizon offers Text to Speech functionality for the Fios TV on-screen guide to enhance accessibility to visually impaired customers. You can easily enable this feature via the settings menu on your TV: Menu > Settings > System > Accessibility > Text to Speech > on/off

1.800.Verizon (1.800.837.4966)