**INSTALL BATTERIES**

Install new AA batteries. Make sure they are oriented correctly. To test if the batteries have been installed correctly, press a few keys on the remote. One of the Device Keys [DVD, AUX, TV, STB] on the top of the remote will blink briefly when you press a key.

**GET TO KNOW YOUR REMOTE**

Your remote is now ready to control your FiOS TV Set Top Box (STB). To start, try the following:

1. **Turn on your TV.**
2. **Press the STB key on the top of the remote to make sure you are an FIOS TV STB Mode.**
3. **Press the CH+ key to see the next channel.**
4. **Press 5 - 0 then OK to tune to channel 50.**
5. **Press Last to return to the last channel.**
6. **Press Info to see information about the current program. Press Exit to return to TV watching.**
7. **Press Guide to see a list of TV programs. Press Exit to return to TV watching.**
8. **Press the Menu key to launch the FiOS TV Main Menu. From the Main Menu you can access all the features of your FIOS TV service.**
9. **Press A, V, 4, and 5 keys to navigate through this menu. We suggest that you become familiar with all the options on the Main Menu. To select any item, press OK. Press Exit at any time to return to TV watching.**

Your new remote control comes from the factory ready to control your FIOS TV service. However, VOL+, VOL- and MUTE will not work until you program the remote with the brand of TV you have. In addition to your STB and TV, your remote can also control two additional devices, for example, a DVD player and an audio receiver. This is called “programming the remote.” If you don’t want to control devices other than your FIOS TV STB, you do not need to program the remote.

**HOW TO PROGRAM YOUR REMOTE**

We will use the example of programming your remote to control TV. The procedure is the same for DVD players and audio receivers.

1. **Look up your TV make in the TV code listing on the other side of this sheet.**
2. **Circle the first 4-digit number displayed for your make of TV.**
3. **Turn on your TV.**
4. **Press and hold the TV key.**
5. **While holding down the TV key, press the OK key.**
6. **Release both keys. The Device Keys will blink twice.**
7. **Enter the 4-digit TV code you circled. The TV key will blink 3 times.**
8. **Every time you press the remote sends out a new power-off command (TV). Keep pressing until the TV turns off. (You can press 4 to go back.)**
9. **When the TV turns off, you have found the right code. Press OK to store this code.**

Note: You can assign a DVD or VCR to the DVD key. The AUX key is reserved for audio receivers, amplifiers and VCR.

**WHAT IF NONE OF THE CODES WORKED?**

If none of the codes worked, try the following procedure. (As before, we will use the example of a TV. For other devices use the appropriate Device Key instead of the TV key in step 2 and 3.)

1. **Turn on your TV.**
2. **Press and hold the TV key.**
3. **While holding down the TV key, press OK.**
4. **Release both keys. The Device Keys will blink twice.**
5. **Press 9 - 2 - 2.**
6. **Point the remote at the TV.**
7. **Press 8.**
8. **Press OK.**
9. **When the TV turns off, you have found the right code. Press OK to store this code.**

Note: There are over 200 TV and DVD codes. The most common codes are tried first, but you may still need to press over 200 times to find the right code. If you reach the end of the list of codes in the future, you will flash twice and return to normal operation. You can exit programming any time by pressing Exit.

**SWITCHING MODES**

Press a Device Key on top of the remote to switch modes. For example, to control your DVD player, press DVD. To return to your FIOS TV STB box, press STB. Pressing the TV or DVD or AUX key is like picking up the remote for that device.

**THE CHANNEL KEYS**

CH+, CH- and Last control the Set Top Box (STB) even after you press the TV, DVD or AUX Device Key. This is the way most people will want the remote to work. However, you can change how the Volume Keys work.

If you always want the Volume Keys to control the TV instead of the device, press TV OK.

Some people may want to always adjust the volume using their AUX device (typical of a home theater receiver regardless of the device they are in). If this is the case, press the AUX Key instead of the TV Key to control your FiOS TV Set Top Box (STB). To start, try the following:

1. **Press and hold the STB key.**
2. **While holding down the STB key, press OK.**
3. **Release both keys. The Device Keys will blink twice.**
4. **Press 9 - 5 - 5. The STB key will blink twice.**
5. **Press AUX. The AUX key will blink 3 times to indicate success in programming.**

To return to controlling the volume via the TV, press TV in step 5. If you want to control the volume through the device (by pressing a Device key, then a Volume number, then OK), press STB in step 5. This will also re-program the same for your STB in STB mode.

**THE POWER KEY**

Power turns on or off both your TV and TV when you are in STB mode. If you have a DVR STB, the DVR will continue to record scheduled programs when off. However, you can re-program how the Power Key works.

If you want the Power Key to control multiple devices at once:

1. **Press and hold the STB key.**
2. **While holding down the STB key, press OK.**
3. **Release both keys. The Device Keys will blink twice.**
4. **Press 9 - 6 - 6. The STB key will blink twice.**
5. **Press OK. The STB key will blink 3 times to indicate success in programming.**

To return to controlling the channel via the STB key, press STB in step 5.

**THE VOLUME KEYS**

VOL+, VOL- and Mute always control the TV volume even if you are in STB mode. However, if you have a DVR STB, the DVR will continue to record scheduled programs when off. This may disrupt your viewing. Pressing the TV or DVD or AUX key is like picking up the remote for that device.

If you want the Power Key to control multiple devices at once:

1. **Press and hold the STB key.**
2. **While holding down the STB key, press OK.**
3. **Release both keys. The Device Keys will blink twice.**
4. **Press 9 - 6 - 6. The STB key will blink twice.**
5. **One after the other, press each Device Key you want the Power Key to control in the order you want them to turn on or off.**
6. **Press OK when done. The STB key will blink twice to indicate success in programming.**

For example, to program the Power Key to turn on or off your TV, AUX and STB, in that order, with one press of Power, press [STB+OK], [9-7-7], [TV], [AUX], [STB], [OK].

If you find that your TV and STB do not always turn on or off together as expected, then you should program your remote to power your devices separately.

1. **Press and hold the STB key.**
2. **While holding down the STB key, press OK.**
3. **Release both keys. The Device Keys will blink twice.**
4. **Press 9 - 7 - 7. The STB key will blink twice.**
5. **Press OK. The STB key will blink 3 times to indicate success in programming.**

To power any device, you will need to press the appropriate Device Key, then the Power Key.

**RE-SETTING THE REMOTE**

Note: All previous programming will be lost.

To reset the remote to the original factory defaults do the following.

1. **Press and hold the STB key.**
2. **While holding down the STB key, press OK.**
3. **Release both keys. The Device Keys will blink twice.**
4. **Press 9 - 0 - 0. The STB key will blink twice to indicate success in programming.**