FiOS TV Remote DVR
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Getting Started

Common Terms

The following common terms will be referenced throughout this document:

**Soft Keys** – keys used to access changing menu options on the lower right and left hand corners of the screen.

**LSK** – left soft key

**RSK** – right soft key

**CLR** – (Clear) button used to navigate to a previous screen or menu on the phone.

**OK** – button located between the navigation arrows.

**Navigation Arrows** – used to move around the menus and screen of the phone.

**ASTB** – Advanced Set Top Box

Requirements

To use FiOS TV Remote DVR you must have the following:

- FiOS TV subscription
- Home Media DVR subscription
- Valid Parental PIN
Accessing FiOS TV

Note: You must have a valid Parental Pin for the FiOS TV Remote DVR authorization process to be successful.

- Use the right arrow key to navigate to the Get It Now menu (fig 1) and press OK.
- Use the down arrow keys to navigate to the menu item, Tools On The GO (fig 2) and press OK.
- Use the down arrow to select FiOS TV and press OK.
- If you are accessing this application for the first time, you will see a screen asking you if you are a FiOS TV subscriber (fig 3). Press OK to select Yes.
- A screen will appear asking you if you are subscribed to Home Media DVR (fig 4). Press OK to select Yes.
- Directions for obtaining an authorization code to begin using Fios TV Remote DVR will be displayed (fig 5).
Obtaining an Authorization Code

Authorization codes are obtained from your ASTB.

Step by step directions will be displayed on your ASTB as follows:

1. Press the menu button on your FiOS TV remote.
2. Use your Down arrow button to select Settings and press OK.
3. Select FiOS TV Remote DVR and press OK.
4. Select Mobile Phone Access and press OK.
5. Enter your Parental PIN in the textbox and press OK.
6. Enter your cell phone number and press OK.
7. The screen will display an authorization code.
8. From the authorization screen on your cell phone (fig 6), enter the code from your ASTB and press OK.
9. A screen with an alert that your authorization was successful will appear (fig 7). Press any key to continue.
10. A loading screen will be displayed (fig 8).
11. When the application has finished loading, the FiOS TV Remote DVR main menu will appear (fig 9).
On Demand

This feature allows you to browse through and bookmark Videos on Demand (VOD) for viewing on your TV later.

**Accessing On Demand**

From the main menu, select **On Demand** (fig 10) and press **OK**. The Video on Demand menu (fig 11) will be displayed with the following items:

- Featured – lists the current Featured selections from Verizon.
- Browse – browse the entire On Demand listings by category.
- Search – keyword search of On Demand Listings.
- Bookmarks – view On Demand items you have bookmarked.

**Browsing and Bookmarking Videos**

- Select **Browse** on the VOD main menu and press **OK**.

VODs are arranged in folders according to category. Press the down arrow to view additional category folders, or select a category and press **OK** or the right arrow to drill down into the folders (fig 12) until you reach the individual videos.

- To view more detail about the video, select the title and press **OK**. Press **CLR** or the left arrow to return to the VOD list.
- Press the **LSK** to bookmark a selected video (fig 13).
- Press the **RSK** to access Poster View, images associated with the video.
DVR

Checking the DVR Menu Options

From the main menu, select the DVR menu option (fig 14).

The DVR Menu displays the following options:

- Create New Recording.
- Recorded Programs.
- View Schedule.

Create New Recording - Browse

- From the menu, select DVR to display the DVR menu (fig 15).
- Select Create New Recording to display the Create New Recording menu.

The following options are displayed (fig 16):

2. Browse TV Listings.
3. Search TV Listings.

Select Browse TV Listings and press OK to display the TV Listing (fig 17).

- Using the arrow keys, scroll through the listing to find an item you wish to record.
- Press the RSK to open the Options Menu.
- Select Record from the menu and press OK.
- After the Scheduling Recording animation has finished, the selection will be scheduled on the Set Top Box.

Note: Press the LSK to display a menu to filter listings by:

1. Favorites
2. HD Channels
3. All Channels
**Create New Recording - Search**

- From the main menu, select **DVR** to display the DVR menu.
- Select **Create New Recording** to display the Create New Recording menu.

The following options are displayed (fig 18):

1. Browse TV Listing.
2. Search TV Listing.

- Select **Search TV Listings** (fig 19) to display the search screen.
- In the text entry box enter some text relative to your search. As you enter text, results will be displayed below the entry box.
- Using the arrow keys, select the program from the list.
- Use the **LSK** to open the **Options** menu to use the following filters:
  1. Show All
  2. Filter by Live
  3. Filter by PPV
  4. Filter by VOD

*Note:* If you wish to enter numbers into the search entry, use the RSK to open the **Entry Mode** menu to toggle between alpha and numeric entries.

- Search results will be displayed as individual entries or grouped in category folders (fig 20).
- Use the arrow keys to scroll through the search results. Press **OK** to make a selection.
- Once you have made an individual selection (fig 21), use the **LSK** to activate the **Record** function.
**View Scheduled Recordings**

- From the main menu, select DVR, and press OK.
- Navigate to View Schedule (fig 22) and press OK.
- An animation will be displayed while the schedule is retrieved.
- The Schedule screen will be displayed (fig 23).

*Note:* If the number of programs recorded exceeds the size of the screen, use the up/down arrow keys to navigate between the pages.

- Select a date on the screen to display the programs scheduled to be recorded for that day (fig 23).
- Recordings associated with the selected date will be displayed (fig 24).

**More Info/Cancel Recording**

- To view additional information about a program, cancel a recording, cancel a series or resolve a conflict, press the RSK to open Options.
- The Options menu will be displayed enabling you to view additional information about the item or cancel the scheduled recording.
**View Recorded Programs**

- From the main menu, select **DVR** and press **OK** to display the DVR menu.
- From the DVR menu, select **Recorded Programs** (fig 25) and press **OK**.
- After a brief animation, the Recorded Programs screen will be displayed (fig 26).

Recorded programs are organized into folders by the date the programs were recorded. Select a date and press **OK**.

- Select a folder and press **OK** to access the contents (fig 26).

**Delete Recorded Programs**

- From the recorded programs menu, select a program and press the **RSK** to open the **Options** menu (fig 27).
- Select **Delete Recording** (fig 28) and press **OK**.
- An animation will be displayed while the selection is deleted.
- A confirmation message is displayed. The program is deleted from the ASTB.
TV Listings

**Accessing TV Listings**

- From the main menu (fig 29), select TV Listing and press OK.
- The TV Listings menu is displayed (fig 30).

**Navigating TV Listings**

- Use the Filter option (LSK) to sort shows by:
  1. Favorites
  2. HD Channels
  3. All Channels
- Press Options to display a menu with the following items:
  1. Program Info – displays a description of the selection.
  2. Record Show – record selection directly from the TV Listings.
  3. Go to Channel – displays an entry box to type in a channel.
  4. Go to Date/Time – displays an entry box to find programs by date and time.
- Use the right and left arrow keys to scroll through programs on a channel by time.
- Use the up and down arrow keys to scroll up and down the channels.
- A red dot icon displayed next to a title indicates the show is in the process of being recorded.
Search

From the main menu (fig 31) select Search then, OK to access the Search facility.

**Search by Keyword**

- From the Search screen (fig 32), select Search by Keyword and press OK.
- A new screen with a text entry box will be displayed (fig 33).
- Use the phone’s keypad to type in a word related to your search. As letters are entered into the box, results will begin displaying below the text box (fig 34).
- Press the LSK to access the Entry Mode menu to toggle between entering numbers and letters.
- Icons will differentiate results as TV, PPV, VOD or Actor.

**Search Results Folders**

If the search reveals a number of results with the same asset name, the items will be displayed in folders.

**Using the Options Filter with Keyword Search**

Use the RSK to select Options. The options menu is displayed with the following items:

1. Show All
2. Filter by Live TV
3. Filter by PPV
4. Filter by VOD
Search - Browse by Category

- From the Search menu (fig 35), select **Browse by Category** and press **OK**.
- The Browse screen will appear (fig 36).

Navigating Browse by Category

- From the Browse screen (fig 36), select **TV Listings**, **Video on Demand** or **Pay Per View** and press **OK**.
- The relevant screen is displayed with categories arranged by folder (fig 37).
- Listing can be found by:
  1. Selecting a folder and pressing **OK** to drill down to individual items.
  2. Pressing the **LSK** (Keyword option) to display the text entry box to search by keyword (fig 38).

Figure 35

Figure 36

Figure 37

Figure 38
Parental Controls

Accessing Parental Controls

- From the FiOS TV main menu (fig 39), select Parental Controls and press OK.
- Enter your 4 digit PIN number in the entry box (fig 40) and press OK.

The “verifying” animation will be displayed and the Parental Control main menu is displayed.

The Parental Control menu (fig 41) is displayed with the status set (On/Off).

Change the Status of Parental Controls

Parental Controls are set on the ASTB. You cannot control access to the TV from your phone without establishing these settings on the ASTB first.

Once you have set up your choice of Parental Controls on the ASTB, you can elect to turn your settings on and off remotely from your cell phone.

Use the right arrow key or press OK to toggle between changing the status to On or Off. (fig 41).

View Current Settings

Select View Current Settings and press OK. The View ratings screen appears. The settings established from your ASTB are displayed (fig 42).
Supported Devices

FiOS TV Remote DVR currently supports the following devices:

**MOTOROLA**

- RAZR v3m1
- RAZR 2v9m 1 1
- KRZR
- RAZR Maxx Ve

**LG**

- 8600
- 8700
- 8800
- 9100
- EnV
- VX-8500 Chocolate1
- 8550 Chocolate2

**SAMSUNG**

- SCH-a990