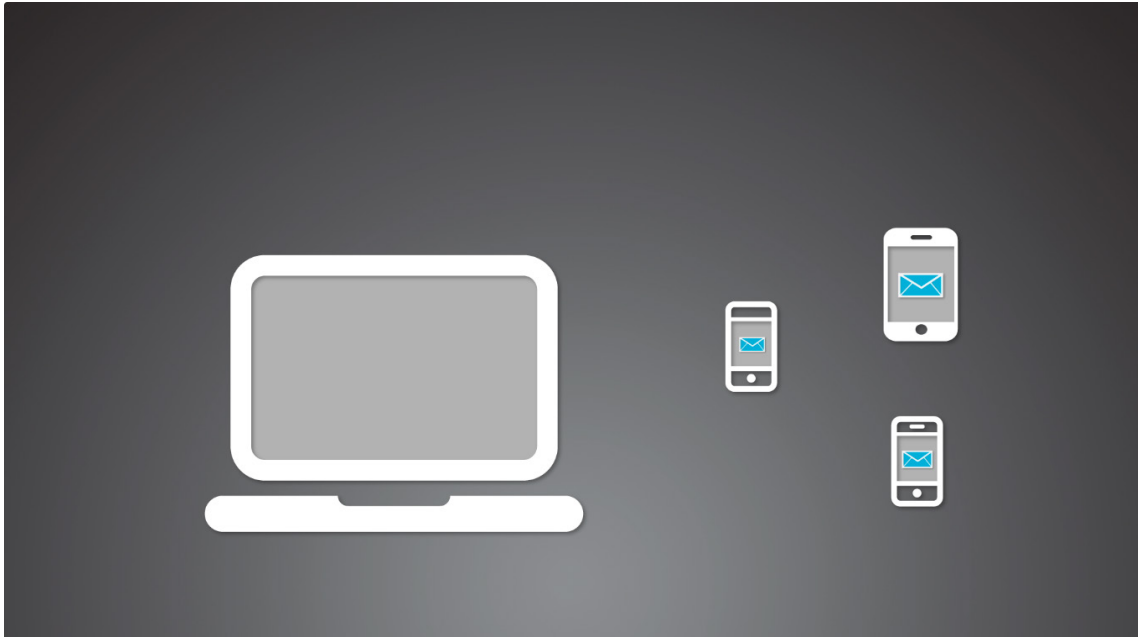


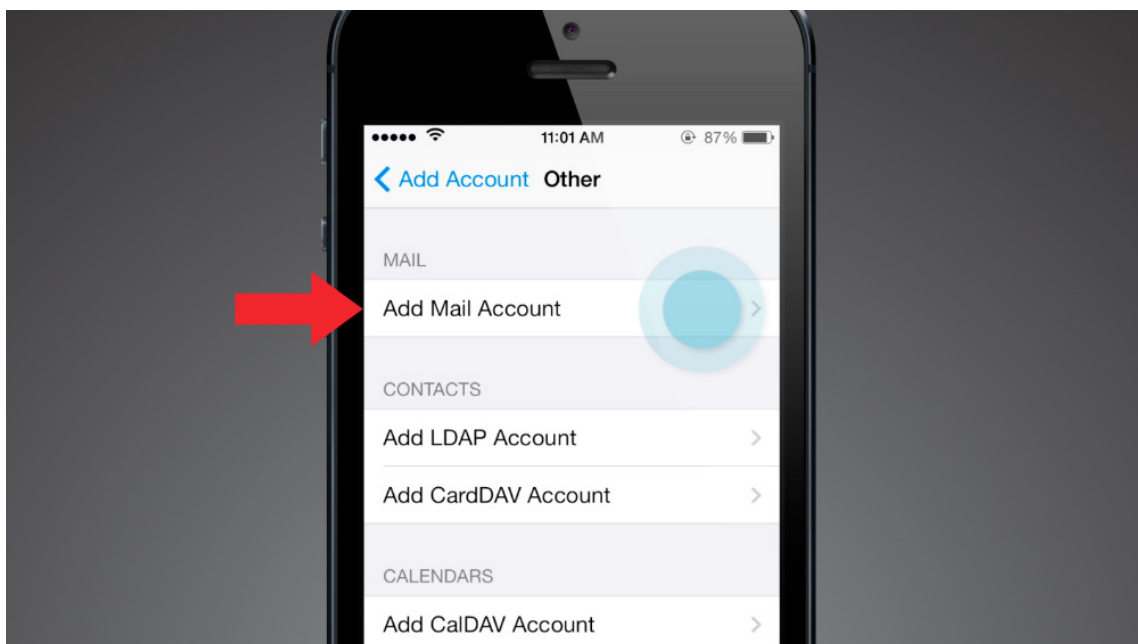
## Setting Up Verizon Email On Your iPad, iPhone, or iPod Touch

You can access your Verizon email account on almost any mobile device. If you're using Apple products, here's how to set up Verizon email on your iPhone, iPad, or iPod touch.



### Step 1

On the home screen, tap settings. Tap the "Mail, Contacts, Calendars" tab, then Tap Add Account, select Other, and tap Add Mail Account.

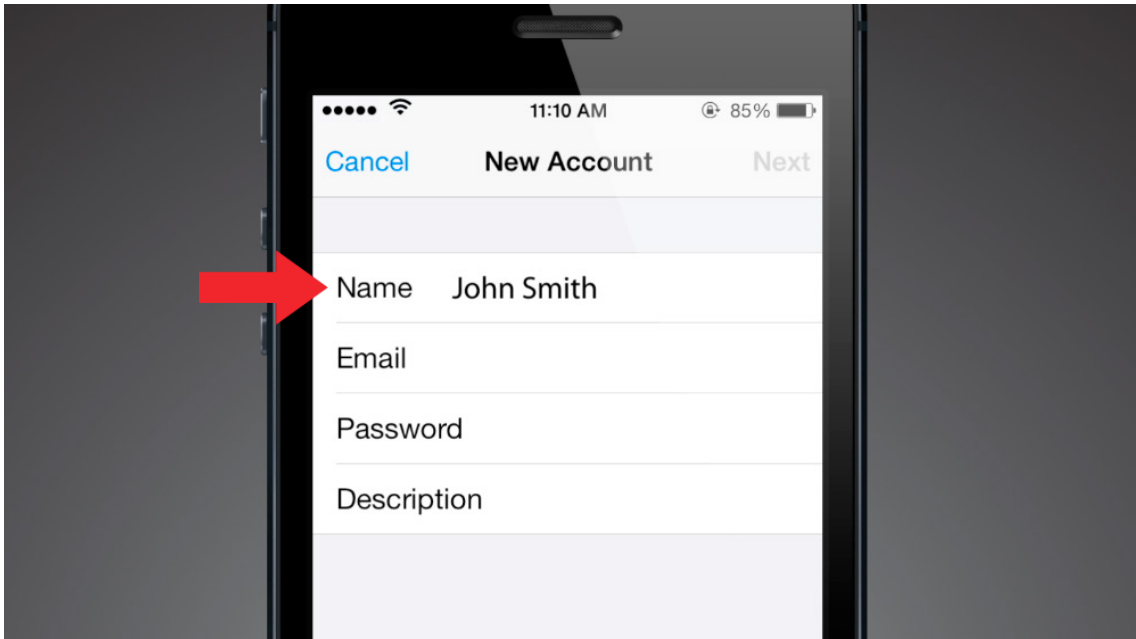


Links to verizon.com External Links

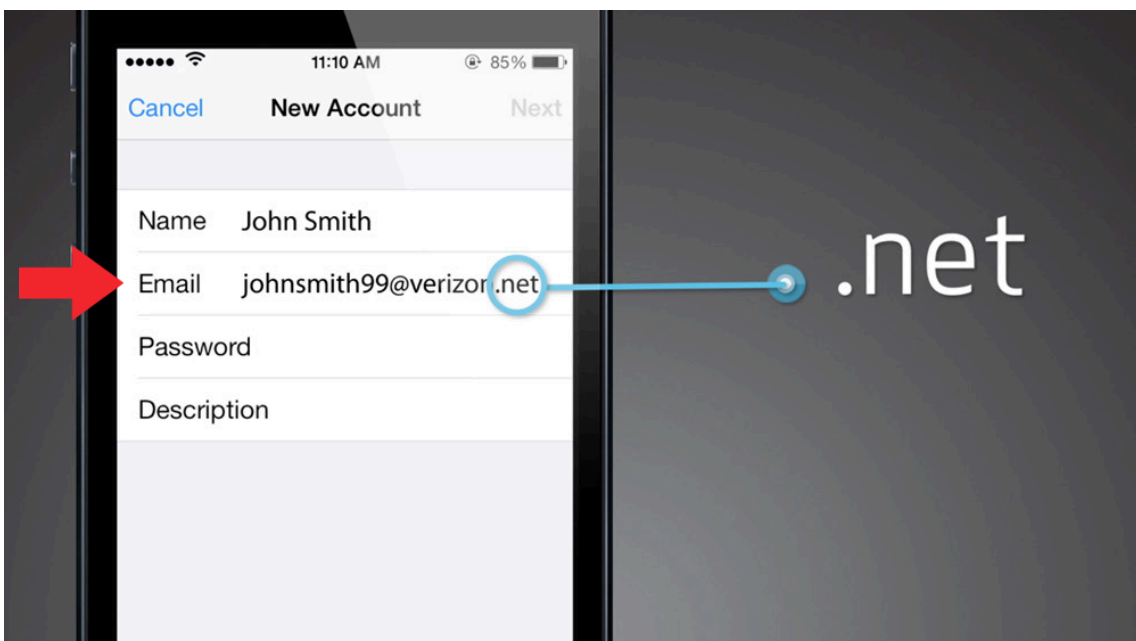
For more information, visit [verizon.com/support](https://verizon.com/support)  
or @VerizonSupport on Twitter


**Step 2**

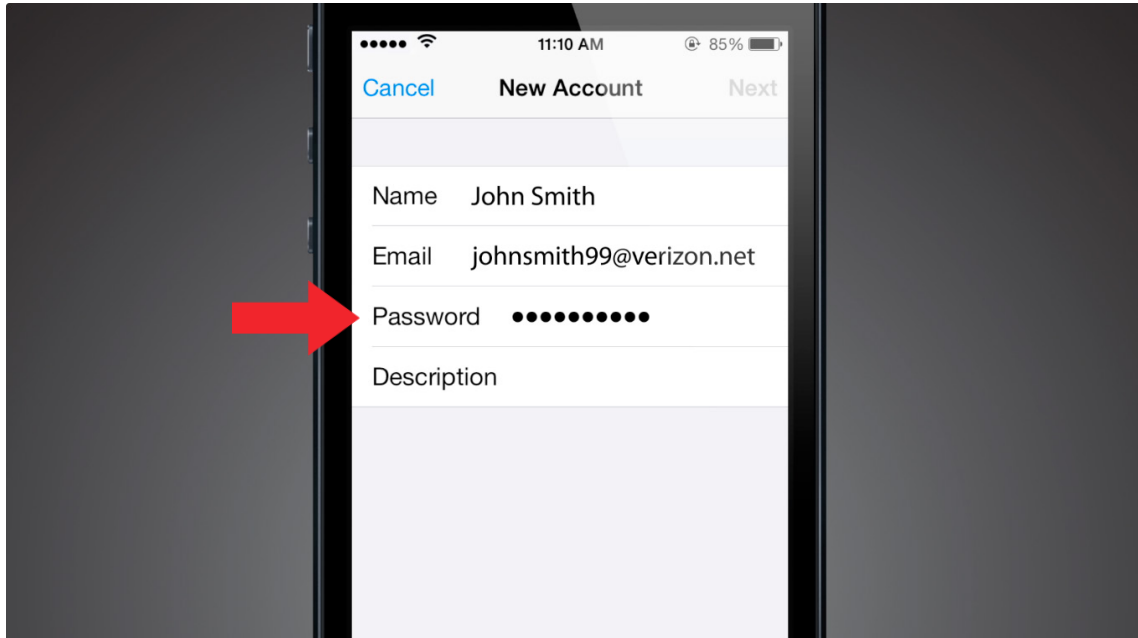
Enter your full name in the Name field. This is the name that others will see when you send mail from this account.



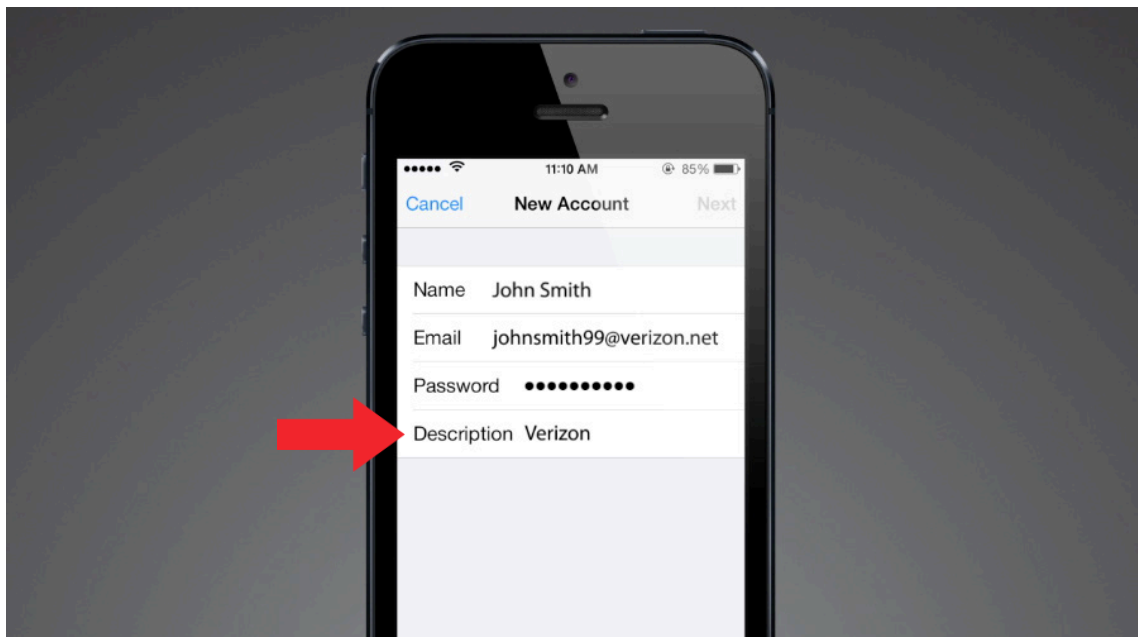
Enter your full Verizon email address in the Email field (for example, johnsmith99@verizon.net). Most Verizon emails end in verizon.net, instead of .com.



Enter your password in the Password field. This is the password assigned to your Verizon user name. If you don't know your user name and password, you can [retrieve or reset them here](#) .

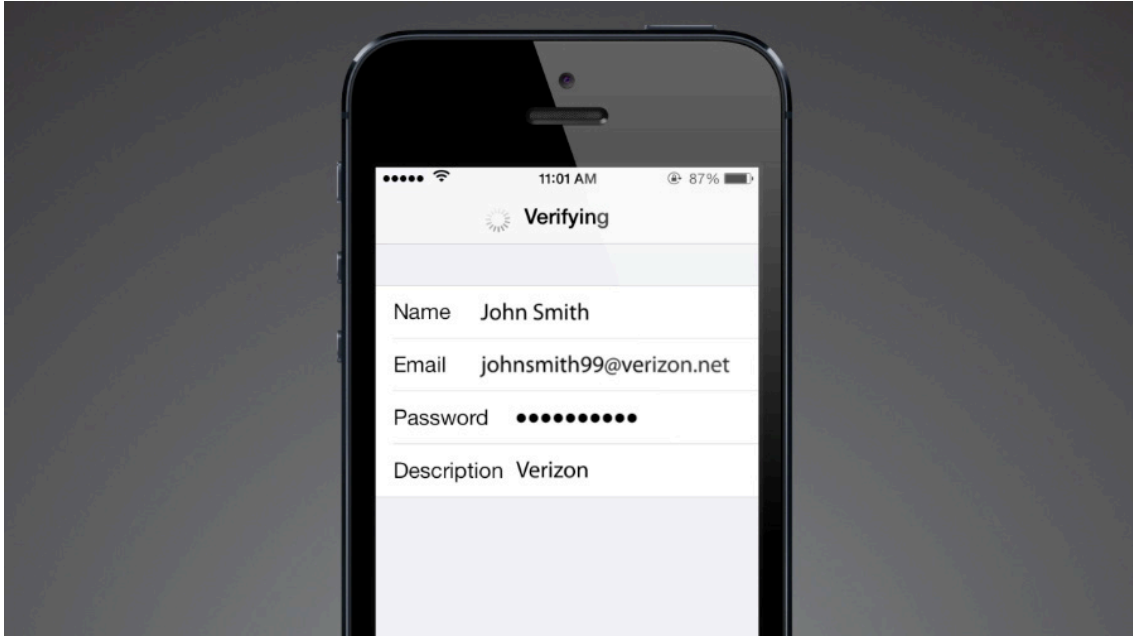


Change the Description to anything you like, for example, "Verizon."

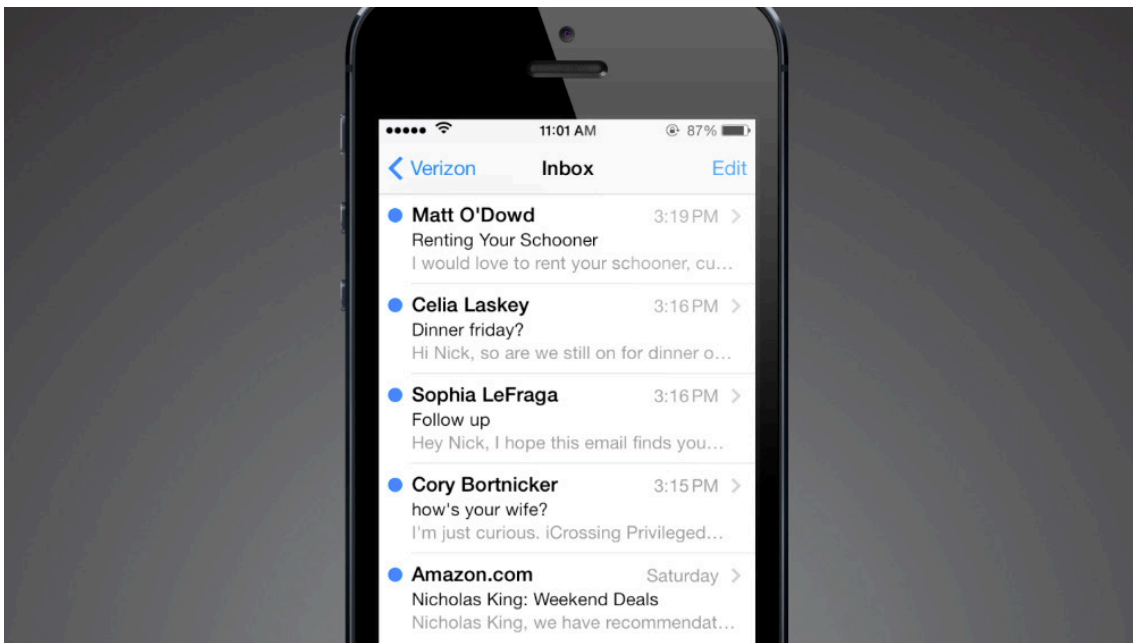


**Step 3**

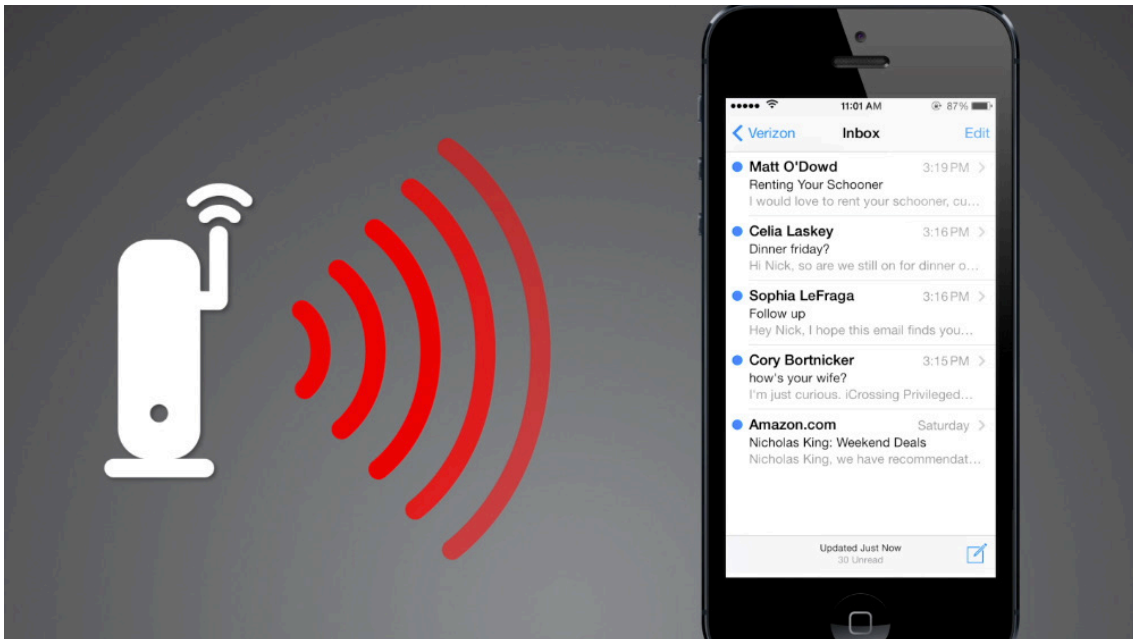
Tap Next at the top of your screen. It might take your device a few seconds to verify your email settings. Please wait for this process to finish.



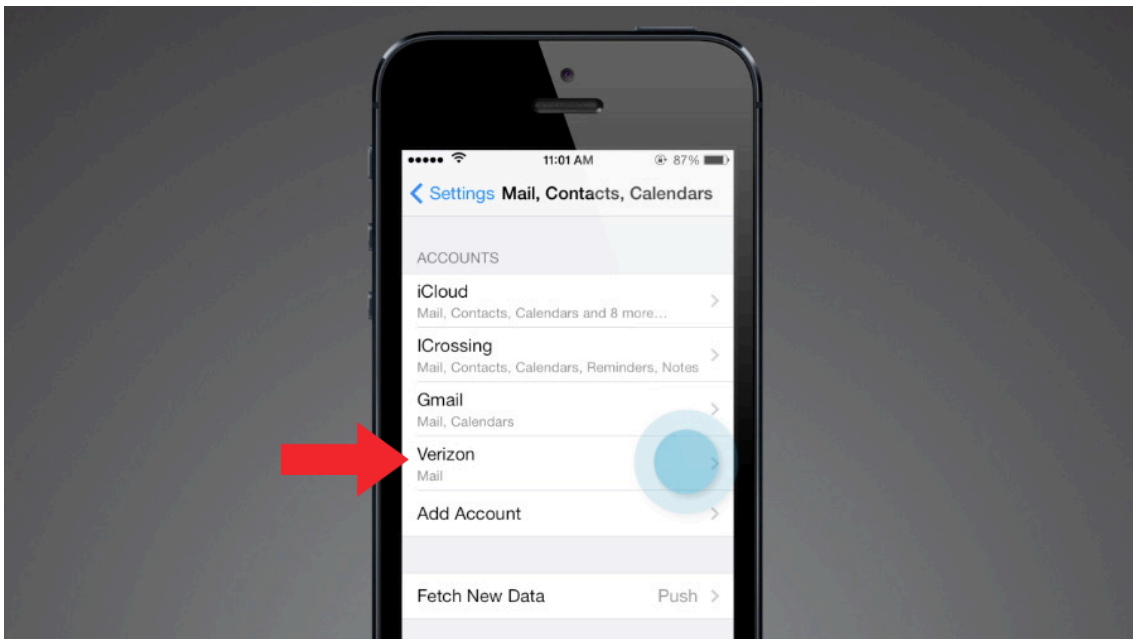
That's it! If you're using the latest version of iOS, your Verizon email should be up and running. Open your mail application to send and receive Verizon emails.



But if you're having problems, try restarting your device, and make sure you have an active data or Wi-Fi connection.

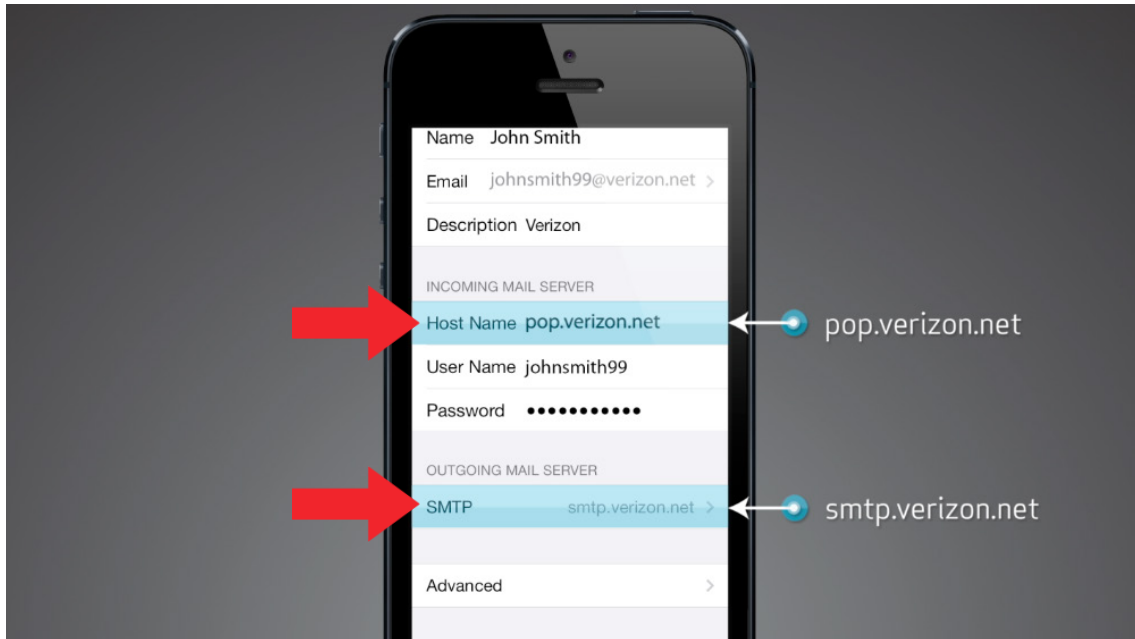


Then go to your home screen and tap Settings, then Mail, Contact, and Calendars, and tap the Verizon Mail tab.

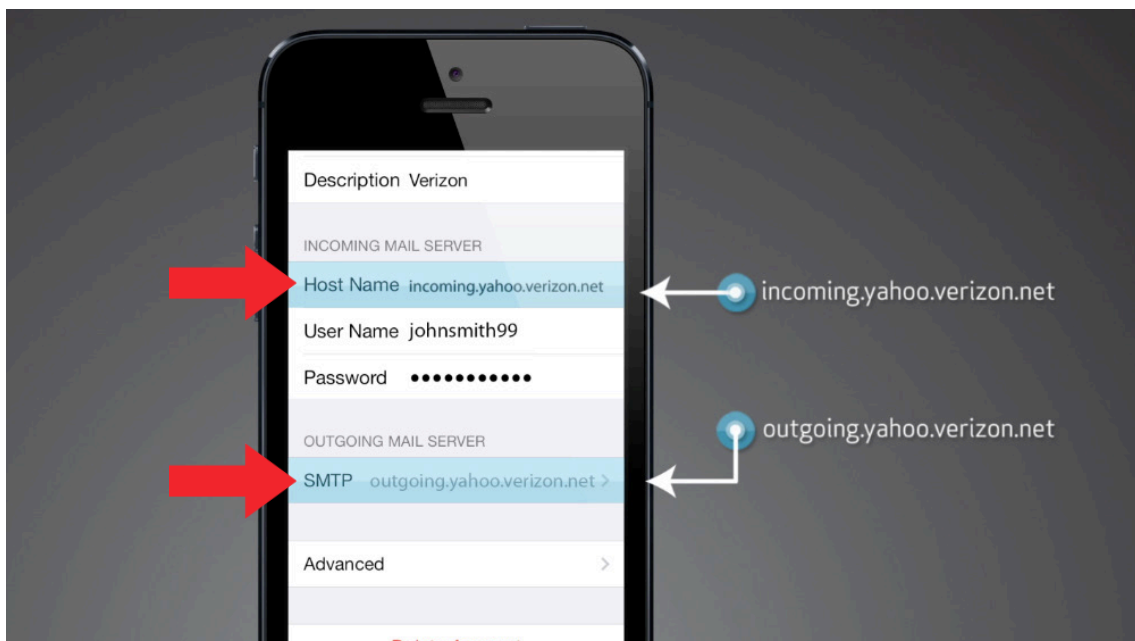


**Step 4**

Confirm that these settings appear in the Incoming Mail Server and Outgoing Mail Server fields, along with your Verizon user name and password. If necessary, tap the fields to correct them.



Note: If you are a Verizon Yahoo! Customer, use the settings below. And for your user name, use your email address without the “@verizon.net”- for example, “johnsmith99.”

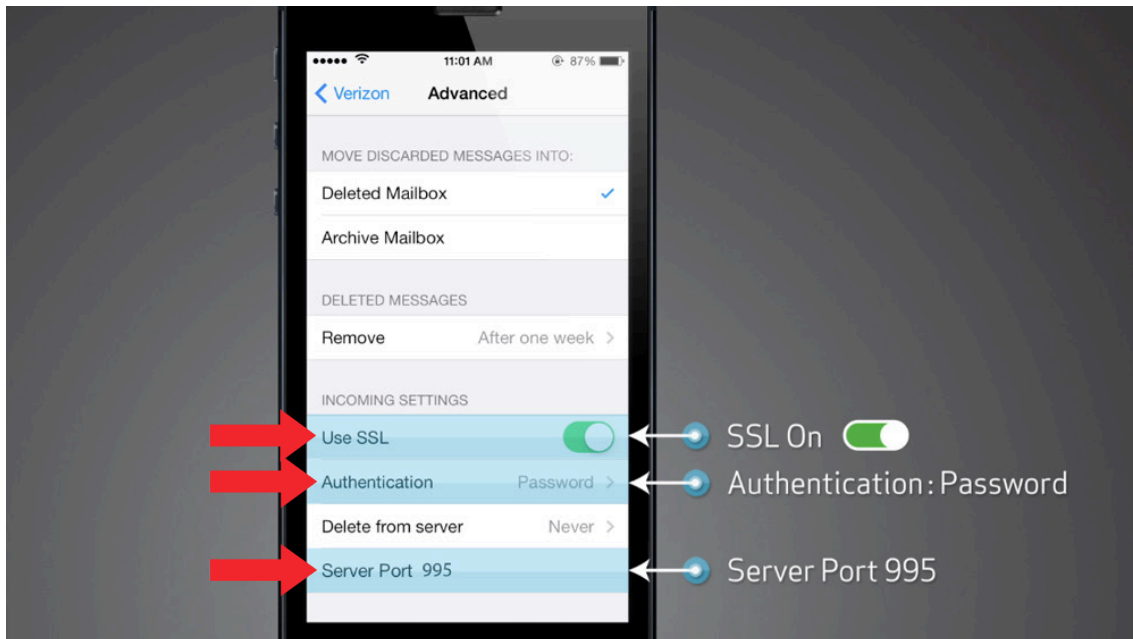


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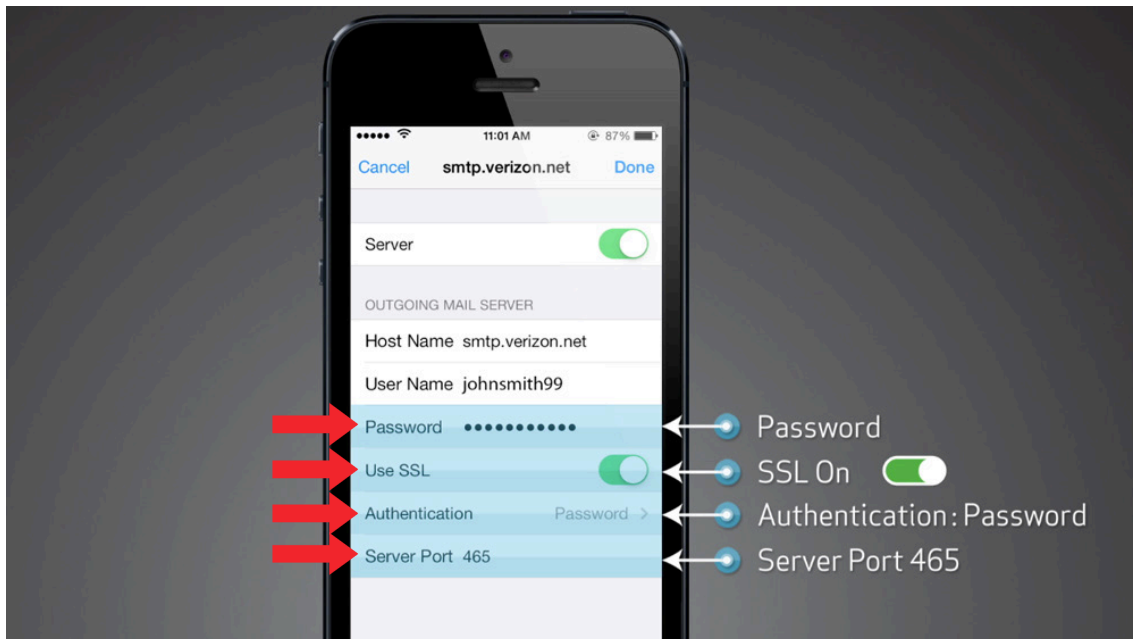
For more information, visit [verizon.com/support](http://verizon.com/support) or @VerizonSupport on Twitter

**Step 5**

Tap the Advanced tab. Confirm that these settings appear. Tap the fields to correct them if necessary.

**Step 6**

Tap the SMTP tab, the Primary Server tab, and confirm these settings are present.



**Step 7**

Tap Done, and try checking emails again.

If that doesn't help, you can Live Chat with a Verizon agent who can help you, or visit [verizon.com/emailassist](http://verizon.com/emailassist)

