Fios Alerts Terms and Conditions

What are Fios Alerts?
Fios Alerts are SMS/Text messages that contain information about your Fios service

How do I sign up for Fios Alerts?
You can sign up for Fios Alerts by texting **Fios** to the short code 899003. You may receive up to 5 Fios Alerts per month. Fios Alerts are not mobile spam.

Is it free?
Although all of our Fios Alerts are complimentary, Message and Data Rates may apply. Depending on your text plan, you may be charged by your carrier.

What if I don't want to receive any more alert messages? To **Stop** receiving any Fios Alerts, simply text **Stop** to the short code 899003. After doing so you will no longer receive alerts from this number.

What if I want back in?
You can start receiving Fios Alerts again by typing **Fios** to the short code 899003 or following any of the steps outlined in the "How do I sign up for Fios Alerts" section.

What if I want more info?
To request more info simply text **Help** to the short code 899003.

Commands
Stop: At any time you can text **Stop** to the short code 899003. This will prevent you from receiving any future Fios Alerts. Texting **Stop** will return the following message: *Verizon Fios: You have opted out of service alerts from 899003 for your Verizon Fios account. Reply Fios to resubscribe.*

Help: At any time you can text **Help** to the short code 899003. Texting **Help** will return the following message: *For Help with your Verizon Fios account, please contact us at m.vzw.com/ContactVZ .*

Fios: At any time you can text **Fios** to the short code 899003. This will allow you

to receive any future Fios Alerts. *Verizon Fios: Thanks for subscribing to Fios Alerts. You may receive up to 5msg/month. Reply STOP to stop, HELP for info. Msg&Data Rates May Apply.*

Who are the Participating Carriers?

Alltel, AT&T, Boost, Nextel, Sprint, T-Mobile®, Verizon Wireless, US Cellular.

Our Privacy Policy:

verizon.com/privacy