

Welcome to Fios TV.



verizon^v

With advanced voice remote and seamless Netflix integration, get to what you want to watch faster with the Fios TV Voice Remote.

Find my remote

If you misplace a Fios TV Voice Remote, finding it is easy. Press the power button twice on the corresponding Fios TV One or Fios TV One Mini. The remote will start beeping. When you find it, press any button on the remote to stop the beeping.

Microphone/Voice Search— the fastest way to use your remote.

With the Fios TV Voice Remote, you can use your voice to control your Fios TV. Simply press and hold the Microphone button to give commands (see below for examples). Speak normally and hold the remote about 12 inches from your mouth. If held too closely, your voice may come across distorted and difficult for the remote to understand.

Search

“What’s on CNN tonight?”

“Anything good on CBS?”

“I want to watch *Star Wars*”

“ Show me Kids”

“Take me to Sports”

Navigation

“Tune to ABC”

“Show me *Game of Thrones*”

“Go to the main menu”

“Go to the guide”

“Go to settings”

“Skip forward 30 seconds”

“Jump back 1 hour”

Settings

“Turn on talking guide”

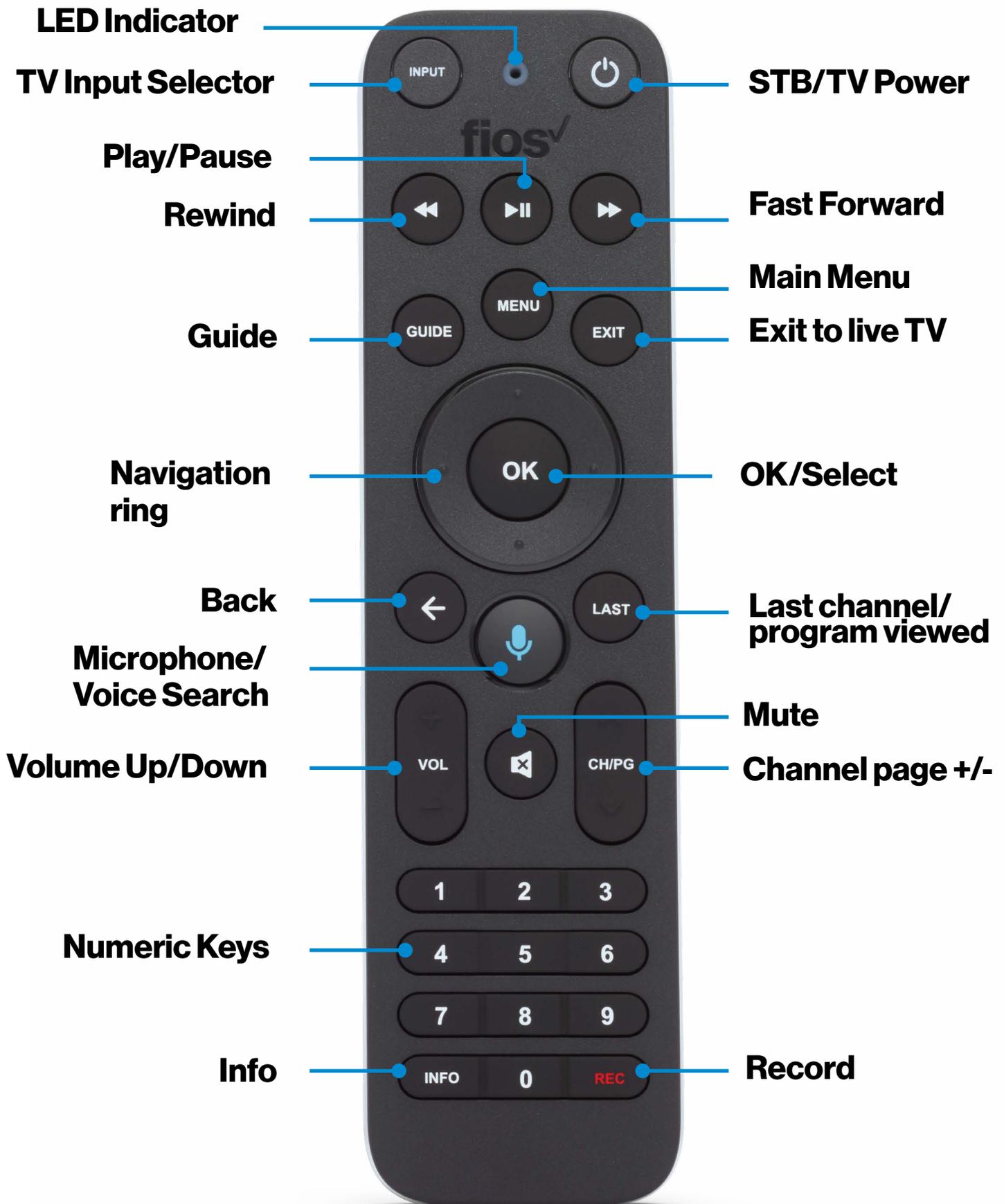
“Turn off closed captioning”*

“Turn on Spanish audio”*

“Turn on descriptive video”*

For a list of help topics, just say “Help”

*Available for select programs



For more information about other Fios TV remotes, visit verizon.com/fiostvremote.

Better is bigger.

Fios TV Big Button Remote

Please see the following pages for instructions on some of the most popular TV functions like recording a show and using On Demand.

Big Button Remotes are available if needed. Visit [verizon.com/accessiblematerials](https://www.verizon.com/accessiblematerials) to place an order.



TV
On/off

Menu
Displays the main menu

Exit
Closes any on-screen display and brings back live TV

Mute
Turns off volume

Last
Displays last channel viewed

Shift Key
Allows secondary functions, such as those listed below (Press and hold shift key, then press the letter that corresponds to desired function)

Input
Change the input

STB (Set-Top Box)
On/off

Guide
Displays TV listings

On Demand
Movies/shows available for viewing (free & pay)

A Button
Widgets

B Button
Search

C Button
HD channel

Fav (Favorites)
Displays favorite channels

Info
Displays information about the show being viewed

CC (Closed Captions)
Displays subtitles

Options
More advanced live TV options



Fios TV Big Button Remote functions.

Recording a Show

- Press the Guide button
- Select show to record
- Press the REC button once to record the show
- Press REC a second time to record a series
- Follow prompts to record or modify the series, then press the OK button

Using On Demand (free movies and TV shows available)

- Press the On Demand button
- Use the blue arrow buttons to search through available programs
- When you find a program you want to watch, press OK

Setting Favorites

- Press the Menu button
- Scroll to Settings > System > Favorite Channels
- Choose Favorites 1 or Favorites 2
- Go to Add or Remove Channels
- Scroll through the channels, press OK to add a Favorite channel
(or simply enter the channel number)
- A heart will be displayed next to the channel when it's successfully entered
- Press the Exit button to get back to live TV

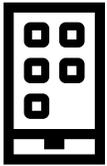
Changing TV Input

- Press and hold the Shift button and press the Q button at the same time
- Inputs will be displayed (For example HDMI 1, HDMI 2, Video 1, Video 2, etc)
- While still holding the Shift button, press Q until the desired input is highlighted
- Release both buttons and the input will be changed

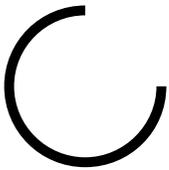
Do more. Better.

Fios apps and support

Want help with your Fios TV, Phone or Internet service? Get the answers you need, fast. Just visit us online or press the Menu button on your TV remote. Scroll to Customer Support, then select your topic.



Set up Guest Wi-Fi Access, manage your DVR, watch TV on the go and more. Learn about the Verizon apps at [verizon.com/home/fiosmobileapps](https://www.verizon.com/home/fiosmobileapps).



Tune to Channel 131 on your TV for how-to videos and setup wizards.



Visit [welcometofios.verizon.com](https://www.welcometofios.verizon.com) for tutorials, advanced features and ways to optimize your experience.