Your 2018 monthly pension payment schedule

To help you plan for the coming year, we are providing the pension payment schedule for 2018. Please keep this information handy so you will know when your check is being mailed.

We ask that you provide us with your email address so we can notify you by email each month on the date your pension check is mailed to your home address. This will be the only way you will be notified of the date your pension check is mailed to you. Providing us your email address is easy! Go to BenefitsConnection at verizon.com/BenefitsConnection, then click on My Profile > Update Email and enter your current email.

Need more information? Review your current or historical pension payment information on the Benefit Payments Online internet site at wellsfargo.com/verizonbpo.

Important: Pension mail dates will not be provided by the Verizon Benefits Center

We receive hundreds of inquiries each month about pension mail dates, and that prevents retirees with more complex issues and other types of benefits questions from reaching a representative to receive the help they need. We appreciate your cooperation in referring to the schedule, and not calling the Verizon Benefits Center, to find out when your pension check is being mailed. If you don't receive your pension check within seven business days after the mail date, the Verizon Benefits Center can have your check reissued. Please do not call until the eighth business day following the mail date.

Get your benefits information faster, by email!

Go to verizon.com/BenefitsConnection. Then, click on My Profile > Update Email and enter your current email.



Remember – the fastest way to get your pension is to have it direct deposited into your bank or financial institution. Move to direct deposit and you'll never again have to wonder if your pension check is in the mail.

You can sign up for direct deposit today on BenefitsConnection (verizon.com/BenefitsConnection) by going to **Pension > Pension Payment Summary > Update**.

Or, complete the enclosed form and return it to the Verizon Benefits Center. If the Verizon Benefits Center receives your request by the 10th day of a month, your next monthly payment will be made by direct deposit to the account you designate.

If it's your first visit to BenefitsConnection, you'll need to complete your one-time user registration. Just follow the simple, on-screen instructions.

Moving?

Don't forget to update your address with the Verizon Benefits Center. You can change your information online. Just log on to BenefitsConnection and go to My Profile > Update Address Information to change your address. You can also call the Verizon Benefits Center at 855.4Vz.Bens (855.489.2367).

