



John Townsend
Senior Vice President and Chief Financial Officer
Verizon Wireline

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I, John Townsend, Senior Vice President and Chief Financial Officer of Verizon Wireline, certify, to the best of my knowledge, the payphone compensation payments for the first quarter of 2020 are accurate and based on 100% of completed calls consistent with current FCC payphone compensation requirements. This certification is in accordance with the requirements of 47 C.F.R. Section 64.1310.

A handwritten signature in blue ink, appearing to read "John Townsend", with a large, stylized flourish extending to the right.

John Townsend
Senior Vice President and Chief Financial Officer
Verizon Wireline Finance