

John Townsend Senior Vice President and Chief Financial Officer Verizon Wireline One Verizon Way Basking Ridge, NJ 07920 Phone 908-559-4310 john.townsend@verizon.com

October 30, 2020

I, John Townsend, Senior Vice President and Chief Financial Officer of Verizon Wireline, certify, to the best of my knowledge, the payphone compensation payments for the second quarter of 2020 are accurate and based on 100% of completed calls consistent with current FCC payphone compensation requirements. This certification is in accordance with the requirements of 47 C.F.R. Section 64.1310(a)(3).

John Townsend Senior Vice President and Chief Financial Officer Verizon Wireline Finance