

Verizon Communications benefits—year-end tax information

This information describes the tax forms sent to you for pension and/or other benefit payments you received in 2020, and includes answers to questions that are often asked by other participants, as well as examples of the tax forms.

Your 2020 tax forms are included in this mailing. If you misplace your form(s) or need additional copies, go to the Wells Fargo Benefits Payments Online (BPO) website at wells Fargo.com. BPO provides your benefit payment information and lets you view and print your direct deposit advices and tax forms.

Enter your Username and your Password and follow the on-site instructions. If you have forgotten your Password, select Forgot Password/Username in order to reset it. You will be asked to answer several security questions you provided at the time you initially registered on the site. If you don't remember your security questions, or have forgotten your Username, select Forgot Password/Username then select Call Us for a help line number.

If you are a first-time user, select Enroll Now or from a smartphone, select Enroll in Wells Fargo Online® from the main menu in the upper right corner. Follow the step-by-step instructions to create a new account.

Frequently asked questions

I received a 1099-R, 1099-MISC and/or 1042-S and the TIN/SSN is masked—why?

Due to data privacy guidelines, the full TIN/SSN has been partially masked on the 1099-R, 1099-MISC and/or 1042-S tax forms.

I received multiple tax forms—why?

Depending on your situation you may receive more than one tax form:

- You may be receiving a payment as a beneficiary and an employee.
- You may have received a lump-sum rollover and annuity payments from a qualified plan in 2020.
- You may have received a qualified (1099-R) and a non-qualified (W-2) payment in 2020.
- You may have been an active employee of Verizon and also retired and received a pension payment in 2020.
- You may have had an address change to a different state in 2020.

What is the code of distribution?

Codes of distribution are assigned based on your age and the type of payment you're receiving. For additional information regarding codes of distribution, please visit the Internal Revenue Service (IRS) website at irs.gov.

What if I didn't receive my 2020 W-2 from Verizon payroll?

If you did not receive your W-2 statement for a period of active service with Verizon in 2020, please call Verizon Employee Services at 800.932.7947.

My state and/or federal withholding is incorrect—how can I get this amount corrected?

We cannot change the reporting of state and/or federal withholding once the 2020 tax year has closed. If there is an error in the withholding amount on your tax form, please speak with a financial advisor or your tax preparer for information on how to recover amounts withheld that exceed your tax obligation.

Why do I have imputed income in box 12 of my 2020 W-2 form?

If you had retiree life insurance coverage greater than \$50,000 during 2020, a portion of the amount over \$50,000 is reported to the government as taxable income.

If our records indicate you have a domestic partner who does not qualify as a tax dependent, the value of the Verizon medical and/or dental coverage provided to your domestic partner (and to children of your domestic partner) during 2020 is reported as taxable income.

How can I change my payment to be directly deposited into my bank account?

Call the Verizon Benefits Center at 855.4vz.bens (855.489.2367) to make direct deposit changes.

Why did I receive a tax form for a payment I haven't cashed in 2020?

Regardless of whether you have cashed the check, under new IRS requirements, your distribution in 2020 is considered income and must be reported to the IRS as such.

The table below indicates tax forms you should receive based on your circumstances.

If you are a:	You will receive:
Service Pensioner, Vested Pensioner, Disability Pensioner or Beneficiary	Form 1099-R
Beneficiary or Alternate Payee who received a non-qualified pension benefit	Form 1099-MISC
Recipient of payment from any of the Verizon Savings Plans	Form 1099-R
Post-Divestiture Retiree (retired on or after January 1, 1984) living outside of the Verizon service areas and receiving taxable concession telephone reimbursement	Form W-2
Service Pensioner with over \$50,000 in basic group term life insurance coverage (cost of coverage as determined by the IRS)	Form W-2
Service Pensioner with domestic partner coverage	Form W-2
Service or Disability Pensioner who received medical or dental credits or a Medicare Incentive Payment	Form W-2
Recipient of any payments issued by your former and/or active payroll	Form W-2
Non-Resident Alien (these tax forms will be mailed by March 15, 2021)	Form 1042-S
Puerto Rico Resident (these tax forms will be mailed by February 28, 2021)	Form 480.7C

For more information

If you have questions about your tax form(s) that are not addressed within this communication or if you do not receive your tax form(s) by February 15, 2021 (or the date on the table above, as applicable), please contact the Verizon Benefits Center. Make sure you have the last four digits of your Social Security number, your date of birth and your Benefits Center password available and then dial 855.4vz.bens (855.489.2367). Listen to the main menu to make your selection and then follow the prompts to reach a representative.

SAMPLE Form 1099-R

The 1099-R form reports qualified pension payments and/or distributions from savings plans and other retirement plans to the IRS. Descriptions of the types of information you may find on your Form 1099-R are provided below. Please note due to data privacy guidelines the tax identification number (TIN/SSN) will be partially masked/hidden as seen with the example provided below. The first five characters will include Xs.

9898 VOID CORRECTED

PAYER'S name, street address, city or town, state or province, country, ZIP or foreign postal code, and phone no.		1 Gross distribution \$ _____		OMB No. 1545-0119 2020 Form 1099-R		Distributions From Pensions, Annuities, Retirement or Profit-Sharing Plans, IRAs, Insurance Contracts, etc.
		2a Taxable amount \$ _____				
PAYER'S TIN _____	RECIPIENT'S TIN _____	3 Capital gain (included in box 2a) \$ _____	4 Federal income tax withheld \$ _____		Copy A For Internal Revenue Service Center File with Form 1096.	
RECIPIENT'S name _____		5 Employee contributions/ Designated Roth contributions or insurance premiums \$ _____	6 Net unrealized appreciation in employer's securities \$ _____			
Street address (including apt. no.) _____		7 Distribution code(s) _____	IRA/ SEP/ SIMPLE <input type="checkbox"/>	8 Other \$ _____ %		For Privacy Act and Paperwork Reduction Act Notice, see the 2020 General Instructions for Certain Information Returns.
City or town, state or province, country, and ZIP or foreign postal code		9a Your percentage of total distribution % _____		9b Total employee contributions \$ _____		
10 Amount allocable to IRR within 5 years \$ _____	11 1st year of desig. Roth contrib.	12 FATCA filing requirement <input type="checkbox"/>	14 State tax withheld \$ _____		15 State/Payer's state no.	16 State distribution \$ _____
Account number (see instructions) _____		13 Date of payment \$ _____	17 Local tax withheld \$ _____		18 Name of locality _____	19 Local distribution \$ _____

Form 1099-R Cat. No. 14436Q www.irs.gov/Form1099R Department of the Treasury - Internal Revenue Service

Do Not Cut or Separate Forms on This Page — Do Not Cut or Separate Forms on This Page

1. Gross distribution

Amount(s) paid in 2020 from pension plans, annuities, retirement or profit-sharing plans, IRAs, savings distributions, insurance contracts, etc. Lump-sum payments rolled over to a qualified IRA or other retirement plan will also appear here.

2a. Taxable amount

Taxable portion of amount paid. Usually this is the same as the amount in Box 1. However, payments that were directly rolled over to a qualified IRA or other retirement plan should not appear here.

2b. Taxable amount not determined/Total distribution

If you received a lump-sum distribution, Total distribution (second) box contains an X.

3. Capital gain

Capital gains will appear here if applicable.

4. Federal income tax withheld

Federal income tax withheld from distribution(s).

7. Distribution code(s)

IRS code to identify type of distribution. (Refer to the instructions on the back of the form.)

14. State tax withheld

State income tax withheld from distribution(s).

17. Local tax withheld

Local income tax withheld from distribution(s).

18. Name of locality

Populated for New York City or Yonkers residents only.

SAMPLE Form W-2

The Form W-2 reports income and other items, such as taxable fringe benefits, payments from non-qualified pension plans and supplemental retirement plans. Descriptions of the types of information you may find on your Form W-2 are provided below.

22222		VOID <input type="checkbox"/>	a Employee's social security number	For Official Use Only ▶ OMB No. 1545-0008		
b Employer identification number (EIN)			1 Wages, tips, other compensation	2 Federal income tax withheld		
c Employer's name, address, and ZIP code			3 Social security wages	4 Social security tax withheld		
			5 Medicare wages and tips	6 Medicare tax withheld		
			7 Social security tips	8 Allocated tips		
d Control number			9	10 Dependent care benefits		
e Employee's first name and initial		Last name	Suff.	11 Nonqualified plans	12a See instructions for box 12	
f Employee's address and ZIP code			13 Statutory employee <input type="checkbox"/>	Retirement plan <input type="checkbox"/>	Tied-party sick pay <input type="checkbox"/>	12b
			14 Other			12c
						12d
15 State	Employer's state ID number	16 State wages, tips, etc.	17 State income tax	18 Local wages, tips, etc.	19 Local income tax	20 Locally name

Form **W-2** Wage and Tax Statement

2020

Department of the Treasury—Internal Revenue Service
For Privacy Act and Paperwork Reduction
Act Notice, see the separate instructions.

Cat. No. 10134D

Copy A—For Social Security Administration. Send this entire page with
Form W-3 to the Social Security Administration; photocopies are not acceptable.

Do Not Cut, Fold, or Staple Forms on This Page

1. Wages, tips, other compensation

Taxable concession telephone reimbursements, flexible benefits credits, imputed income on basic group term life insurance and payments from any non-qualified or supplemental retirement plans will appear here. If you received any wages from a Verizon employee payroll system during 2020, you will receive a separate W-2 from Verizon. If you retired during 2020, any taxable concession telephone reimbursement or imputed income earned while you were active will be reported on the Form W-2 you receive from Verizon.

2. Federal income tax withheld

Amount withheld from payments reported in Box 1.

3. Social security wages

Wages subject to Social Security tax. For 2020, maximum wages subject to Social Security tax is \$137,700.

4. Social security tax withheld

Social security withholding is 6.2% of Box 3.

5. Medicare wages and tips

Wages subject to Medicare tax.

6. Medicare tax withheld

Medicare withholding is 1.45% of Box 5. There is no limit on wages for purposes of Medicare withholding.

11. Nonqualified plans

Nonqualified deferred compensation either paid or earned in 2020. If there is a difference between Federal Income Tax (FIT) wages and FICA (Social Security & Medicare) wages, the difference is reported in Box 11 for non-qualified pension and savings plans and taxable fringe benefits.

12. Imputed Income and uncollected FICA taxes:

Box 12a. The value of imputed income on basic group term life insurance (GTLI) in excess of \$50,000 will appear as Code C.

Box 12b. The amount of Social Security tax will appear as Code M.

Box 12c. The amount of uncollected Medicare tax resulting from imputed income on GTLI will appear as Code N. You are responsible for reporting this tax liability on your income tax return. More specific questions should be directed to your tax advisor.

Box 12d. The cost of non-taxable health insurance provided through your employer will appear as Code DD.