

New Jersey law gives you the right to notify Verizon if you believe a telecommunications or cable line is abandoned, meaning that it is not being used and it is not in a safe condition. If Verizon determines that the line is abandoned, it will either return it to a safe condition or remove it.

Please send an email to the following address to notify Verizon of a line you believe may be abandoned: New-Jersey-Lines@verizon.com

To submit a notification, the law indicates that you should provide the pole number, address, latitude and longitude of the pole, and a photograph of the line you are reporting. We will do our best to review any submission with whatever information you can provide.

Verizon will investigate the notification within 30 days of your submission and address any need for action within 60 days of your submission.