



John Townsend
Senior Vice President and Chief Financial Officer
Verizon Business

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I, John Townsend, Senior Vice President and Chief Financial Officer of Verizon Wireline, certify, to the best of my knowledge, the payphone compensation payments for the third quarter of 2019 are accurate and based on 100% of completed calls consistent with current FCC payphone compensation requirements. This certification is in accordance with the requirements of 47 C.F.R. Section 64.1310.

A handwritten signature in black ink, consisting of a stylized 'J' followed by a series of loops and a final flourish that ends in a small question mark.

John Townsend
Senior Vice President and Chief Financial Officer
Verizon Business Finance