

FACTS

WHAT DOES VERIZON WIRELESS DO WITH THE PERSONAL INFORMATION YOU PROVIDE IN A DEVICE INSTALLMENT TRANSACTION?

Why?

This notice concerns how we collect, use, and disclose your personal information related to your recent device installment financial transaction (“your device installment information”). Please see our privacy policy and other privacy-related communications for more information on how we otherwise use, collect, and store your other information. Financial companies choose how they share your personal information. Federal law gives consumers the right to limit some but not all sharing. Federal law also requires us to tell you how we collect, share, and protect your personal information. Please read this notice carefully to understand what we do.

What?

The types of personal information we collect and share depend on the product or service you have with us. This information can include:

- Social Security number and income
- account balances and payment history
- credit history and credit scores

How?

All financial companies need to share customers’ personal information to run their everyday businesses. In the section below, we list the reasons financial companies share their customers’ personal information; the reasons Verizon Wireless chooses to share; and whether you can limit this sharing.

Reasons we can share your device installment information	Does Verizon Wireless share?	Can you limit this sharing?
For our everyday business purposes— such as to process your transactions, maintain your account(s), respond to court orders and legal investigations, or report to credit bureaus	Yes	No
For our marketing purposes— to offer our products and services to you	No	We don’t share
For joint marketing with other financial companies	No	We don’t share
For our affiliates’ everyday business purposes— information about your transactions and experiences	Yes	No
For our affiliates’ everyday business purposes— information about your creditworthiness	No	We don’t share
For our affiliates to market to you	No	We don’t share
For nonaffiliates to market to you	No	We don’t share

Questions?

Please visit [verizonwireless.com/DeviceInstallmentPrivacy](https://www.verizonwireless.com/DeviceInstallmentPrivacy) for answers to commonly asked questions.

What we do	
How does Verizon Wireless protect my personal information?	<p>To protect your personal information from unauthorized access and use, we use security measures that comply with federal law. These measures include computer safeguards and secured files and buildings.</p> <p>We safeguard your personal information through a variety of technical, administrative, and physical safeguards, and employees are trained on the importance of protecting privacy to avoid improper access to information.</p>
How does Verizon Wireless collect my personal information?	<p>We collect your personal information, for example, when you:</p> <ul style="list-style-type: none"> ■ open an account or give us your contact information ■ pay your bills or apply for financing ■ use your credit or debit card <p>We also collect your personal information from others, such as credit bureaus, affiliates, or other companies.</p>
Why can't I limit all sharing?	<p>Federal law gives you the right to limit only:</p> <ul style="list-style-type: none"> ■ sharing for affiliates' everyday business purposes—information about your creditworthiness ■ affiliates from using your information to market to you ■ sharing for nonaffiliates to market to you <p>State laws and individual companies may give you additional rights to limit sharing.</p>
Definitions	
Affiliates	<p>Companies related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ■ <i>Our affiliates include companies with the Verizon name, including nonfinancial companies offering Verizon FiOS.</i>
Nonaffiliates	<p>Companies not related by common ownership or control. They can be financial and nonfinancial companies.</p> <ul style="list-style-type: none"> ■ <i>Verizon Wireless does not share your device installment information with nonaffiliates so they can market to you.</i>
Joint marketing	<p>A formal agreement between nonaffiliated financial companies that together market financial products or services to you.</p> <ul style="list-style-type: none"> ■ <i>Verizon Wireless doesn't use your device installment information to jointly market.</i>