Fios Quantum™ Gateway quick setup guide for existing Fios® Internet business customers.

Follow the steps inside to set up your router.

WPS

fios✓
by verizon

STEP 1

Connect devices to the router

Wired:

Connect one end of the yellow Ethernet cable to any yellow Ethernet port on the router and the other end to your computer.

Wireless:

A. On the router, you will see a label that lists the router's default Wi-Fi login credentials:

Wireless Network Name (ESSID)
Wireless Password (WPA2)

B. Launch your device's application to view available wireless networks. Select your router's name (ESSID) from the list of networks and then "Connect".

C. Enter your Wireless Password (WPA2). Then select "Connect" again.

D. Visit **verizon.com** to verify your Internet service is working properly.

WiFi™ **Default login credentials**
Please note: password letters are all lower-case

Wireless network name (ESSID)	XXXXXXXXXXX
Wireless password (WPA2)	XXXXXXXXXXXXXXXX
Administration URL	myfiosgateway.com
Administrator password	XXXXXXXXXX

To reboot, press and hold the WPS button for 10 seconds.
Online tutorials : www.verizon.com/quickguide **s**

Step 2

Special features

Your Fios Quantum Gateway comes with a WPS button that allows for connection to your Wi-Fi network without manually entering a password. If your wireless device supports WPS, follow your device's instructions.

You can also personalize your router by going to **MyFiosGateway.com**.

Locate Administrator Password on the router sticker and enter it into the box on the Web site. Follow the on-screen directions that follow.

WiFi™ **Default login credentials**
Please note: password letters are all lower-case

Wireless network name (ESSID)	XXXXXXXXXXX
Wireless password (WPA2)	XXXXXXXXXXXXXXXX
Administration URL	myfiosgateway.com
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Troubleshooting

Problem: power/internet light does not become solid.

• Solution: If WAN is using coax, make sure the coax cable is securely connected to the coax connector on the Gateway.

• Solution: If WAN is using Ethernet, make sure the white Ethernet cable is connected to the white Ethernet port on the Gateway (not to the yellow LAN Ethernet connectors).

Problem: unable to connect to the wi-fi network.

• Solution: Make sure you are selecting the Wi-Fi network (SSID) printed on the sticker on the back of the Gateway.

• Solution: Make sure you are correctly entering your Wi-Fi password (password is case sensitive, make sure Caps Lock is off).

Problem: cannot access MyFiosGateway.com

• Solution: Make sure the PC is connected to one of the four LAN Ethernet ports, or wirelessly to the Gateway.

• Solution: Close and reopen the browser to make sure the browser is not caching an old page. Also, try clearing the browser cache via the browser settings menu.

• Solution: Ensure the computer you are connecting to the Gateway is set up to dynamically receive an IP address. Open your computer's network properties and make sure "Obtain an IP address automatically" is selected.

• Solution: Make sure that TCP/IP protocol is set up properly on your computer. Open your computer's network properties and make sure "Internet Protocol (TCP/IP)" is turned on.

Support
Visit **verizon.com/BizFiosQuantumGateway** for helpful User Guides.

Or call 1.800.Verizon (1.800.837.4966) for technical support.