### **COVID-19 Test Appointment Scheduling and FAQs**

Verizon has partnered with CVS to offer free COVID-19 testing to employees who work outside of their home and have experienced COVID-19 symptoms via the Return Ready Program. If you choose to participate in this program, your COVID-19 test result (positive or negative) will be shared with Verizon directly by CVS. If you do not wish to share results with Verizon, you can still access testing through CVS by making an appointment using this link.

If you participate in the Return Ready Program then please read the Verizon's privacy notice: To help Verizon manage quarantine duration and your return to work, we have partnered with CVS to provide an additional COVID-19 testing option that will allow CVS to share your test results directly with Verizon. If you choose to make an appointment with CVS through the Return Ready Program, you agree to have CVS share your test results directly from CVS, you should not utilize this service and should instead use the COVID-19 testing options that are otherwise available to you and listed on Verizon's COVID-19 website. When you use the CVS Return Ready Program services through Verizon, the terms and conditions and privacy policies for CVS will also apply to you, except that CVS will not use information collected from or about you for any purpose other than to provide you with these COVID-19 testing services and to tell you and Verizon of the results of your test.

### How to schedule a test using the Return Ready Program:

### Step 1: Go to <u>www.cvs.com/employertesting</u>.

Step 2:Enter your home zip code, date of birth in mm/dd/yyyy format, and your<br/>Enterprise ID and click 'Get started'.<br/>Follow these steps if you do not know your Enterprise ID Number:

- 1. Go to <u>VZWeb</u>
- 2. Click on your name in the upper right corner
- 3. Click My Work Profile
- 4. Find the field labeled Enterprise ID

Home > COVID-19 testing locator

### Employer- and university-sponsored COVID-19 testing

We've partnered with select employers and universities to provide testing for returning workers and students.

Your health is our priority.	Schedule an appointment
You may qualify for a no-cost COVID-19 test at your work site, on campus or at a CVS location.	You may qualify for a no-cost COVID-19 test sponsored by your employer or university. Provide some basic information to get started.
Lab testing     Rapid-result testing $\overleftrightarrow$ Results typically take 3-4 days. <sup>2</sup> $\overleftrightarrow$ Get results the same day. <sup>3</sup>	Personal Information Be sure your information matches what your organization has on file for you.
	Home ZIP code Date of birth
Vhat to do	Employee ID or Student ID
Provide your ZIP code, date of birth and employee or student ID number.	If you're unsure of your identification number, speak to your organization's representative.
2 Select a testing location and time. You may be tested at a CVS location, your workplace or campus.	
Bring proof of identity, proof of employment or enrollment, as well as your confirmation email or text message. Be sure to have your	Get started

## **Step 3:** Choose a location, appointment date and time, and type of test (Rapid or PCR). Note: Due to state regulations in NY and NJ, CVS can only offer Rapid testing as part of the Return Ready Program.

### You qualify for employer- and school-sponsored testing.

Select a location, date and time below. Availability may change throughout the day. If you cannot find an appointment at your preferred time, try scheduling at a different location or day, or check back later.

Location type	ZIP code, or city and state	Select an available date
CVS locations	07920	Q     Today, February 19, 2021       Select a date to view available times
4 test location(s) f	ound near "07920"	
Filter by: (List will update on selection)	Lab testing (drive-thru) Rapid result testin (Limited availability	

**Step 4:** Complete visit information by entering your name, address, and demographics, contact information, and respond to the COVID-19 questions required by the U.S. Department of Health and Human Services.

Review the COVID-19 CVS location test fact sheet, COVID-19 rapid result fact

sheet if you are receiving a rapid test, Instructions to see how swabbing is performed, and the Notice of Privacy Practices.

If you would like to proceed with booking the appointment after reviewing this information, click the check box indicating you have read and understand these documents and are providing consent to proceed.

Review the test for the second check box indicating you consent to sharing our COVID-19 test results with Verizon.

Home > Visit information

# Visit information

You must complete this form within the next 15 minutes to confirm your reservation. This time cannot be extended; however, you may be able to choose a new time if available.

Your reservation expires in 14:52

Where: Ledgewood - 1105 Route 46 Poct Covid - 19 Testing Site 1105 Route 46, Ledgewood, NJ 07852-9704

When: February. 21st at 09:45 AM

### Patient Information

Patient first name

Patient last name

Address line 1

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Links will open in a new window. <u>COVID-19 CVS location test fact sheet (PDF)</u> <u>COVID-19 rapid result fact sheet (PDF)</u> <u>Instructions to see how swabbing is performed (PDF)</u> <u>Notice of Privacy Practices (PDF)</u>

I understand that I am scheduling to receive testing for COVID-19 for myself or a minor on whose behalf I am authorized to provide consent. I have reviewed the COVID-19 CVS location test fact sheet external link, the COVID-19 rapid result fact sheet and instructions to see how swabbing is performed (as applicable based on test). I have been informed that testing is voluntary, that I have the right to decline any tests and that test results will be reported to the state health department where required by law. I consent to testing for COVID-19 and agree to these terms. I acknowledge that I have received a copy of the Notice of Privacy Practices.

I understand that if I do not arrive within 10 minutes of my visit time, my test will be canceled.

### Patient or Parent/Legal Guardian Authorization:

Patient authorizes CVS Pharmacy, Inc. and its affiliates, including but not limited to MinuteClinic, LLC and its affiliates and its managed entities to share their COVID-19 test results and reports, and health and demographic information related to patient COVID-19 testing for public health and safety purposes with the organization associated with Verizon Sourcing LLC ("Organization"). This Organization may be patient's employer, employer's vendor, a business patient provides services for (directly or on behalf of another entity), or patient's educational institution, as applicable. Unless otherwise revoked, this authorization will expire one year after patient signs this authorization. Patient understands that authorization may be revoked at any time by submitting a written notice to the MinuteClinic Privacy Office. Patient understands that information released pursuant to this authorization may be subject to redisclosure, including to the Organization's employees, agents, contractors, and other third parties with whom the Organization contracts for COVID-19 risk assessment and analytics purposes, and is no longer protected by federal privacy regulations. Patient understands that patient's refusal to approve this authorization may jeopardize patient's ability to receive a COVID-19 test. Patient may obtain a copy of this authorization by calling MinuteClinic Patient Support at 1-866-389-ASAP. Patient understands that the Organization may receive a copy of signed Authorization form.

**Step 5:** Click submit and you will receive a confirmation email with a confirmation code.



# Your COVID-19 test is scheduled You've successfully reserved your COVID-19 test. Confirmation Code: DPV39VB When: Where: Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 minutes prior to your testing time. Wear a face covering at all times and ot Important: Do not arrive more than 5 ming any personal belongings from your desk in c

If you do not agree then do not move forward with the scheduling process. You may refer to <u>Anthem Test Site Finder</u> or <u>UnitedHealthcare Test Finder</u> for additional COVID-19 testing options. You may also find your own testing service and submit a claim for reimbursement under your medical insurance plan, such as the Verizon medical plan or separate health insurance if you are not enrolled in Verizon medical coverage.

Frequently Asked Questions

### What kind of diagnostic test is this?

There are two types of tests.

- 1. Rapid point of care molecular diagnostic testing produces a result in minutes, using Nucleic Acid Amplification (NAAT) for processing the specimens.
- 2. Swab-and-send where specimens are sent to a lab for processing with results in days, utilizing polymerase chain reaction (PCR) for processing the specimens. Note: CVS does not offer this type of test as part of the Return Ready Program in New York and New Jersey

### What kind of sample will be taken?

The test is designed to detect the virus that causes COVID-19 in respiratory specimens. For both types of tests, the method of sampling will be Anterior Nares (Nasal) swab.

### Who will collect the sample?

The sample will be collected by the patient, under the supervision of a trained CVS Health employee. While you remain in the vehicle, you will be given a swab and asked to collect a sample of nasal secretions. This is done by inserting the swab into your nostril approximately 1 inch into the nasal passage (midway) with the most visible drainage or the nostril that is most congested if drainage is not present. The swab is rotated several times, removed gently and this process is repeated on the other side. Please note that you need to administer your own swab or bring someone that can do it for you.

### Who is conducting the test?

Either a Pharmacist or a Nurse Practitioner will supervise the testing and will vary based on state-specific regulatory guidance and available resources.

### What do I need to bring with me?

Proof of identity is required. Please also bring the confirmation code that you receive in your confirmation text or email message. Be sure to have your mobile phone in case CVS needs to reach you.

### Do I have to have an appointment?

Yes, tests at CVS Pharmacy locations are available by appointment only and can be made at <u>www.cvs.com/employertesting</u> once you receive notification that you are eligible to make an appointment.

### What if I cannot make it to my appointment?

Refer to your appointment confirmation email or text message for the link to cancel your visit.

### I don't drive. Can I walk in?

For drive-thru lab testing, a motor vehicle is required. Patients must remain in the vehicle at all times. For rapid testing, a vehicle is not required. Wait in one of the designated parking spaces, either in a vehicle or on foot, and wait for the provider to call you for your test.

### Can my family get tested at CVS using this program?

No, the Return Ready Program is for Verizon employees only. Family members can receive testing at CVS by scheduling an appointment at <u>https://www.cvs.com/minuteclinic/covid-19-testing?icid=mc-homepage-banner2-poct</u>. You can also find testing locations for them via the <u>Anthem Test Site Finder</u> and <u>UnitedHealthcare Test Finder</u>.

### How will I get my results and how quickly will the result be available?

Results for rapid testing are generally returned within hours of specimen collection. For samples sent to CVS lab partners, average turnaround time for receiving results is up to 48 hours. CVS will text you a secure link to view your results. They'll be available to view and download for 5 days. CVS will also send you 2 emails to activate a <u>MyChart</u> account and view your results. Activate MyChart if you'll need permanent access to your result.