



News Release

FOR IMMEDIATE RELEASE
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Verizon Response: unlimited call, text, and data for customers in Dorian's Path

For media: we have b-roll, pictures and additional information on our emergency response equipment available at our Emergency Resource Center - <https://www.verizon.com/about/news/emergency-resource-center>

What you need to know:

- Verizon consumer (prepaid and postpaid) and small business customers in Florida, Georgia and South Carolina in the path of Hurricane Dorian will receive unlimited calling, texting and data 9/2 - 9/9
- Verizon retail stores may be closed or have reduced hours due to the storm
- Our Verizon Response team is available 24/7 to coordinate with first responders

For our consumer and small business customers in the path of Hurricane Dorian, beginning Monday, September 2 through September 9, Verizon is providing unlimited calling, texting and data to those who reside in the following counties:

Florida: Brevard County, Glades County, Hendry County, Highlands County, Indian River County, Martin County, Okeechobee County, Osceola County, Palm Beach County, St. Johns County, St. Lucie County

Georgia: Bryan, Camden, Chatham, Glynn, Liberty, and McIntosh

South Carolina: Beaufort County, Berkeley County, Charleston County, Colleton County, Dorchester County, Georgetown County, Horry County, Jasper County

Our Verizon Response team is available 24/7 to coordinate with first responders. We are mobilizing charging stations, devices, special equipment, emergency vehicles and more to support local, state and federal agencies across the US. First responder customers with wireless priority service should utilize *272 when placing calls.

Verizon retail stores may be closed or have reduced hours due to the storm. You can find the nearest one that's open by visiting: <https://www.verizonwireless.com/stores/>.

Verizon customers can help the [American Red Cross](#) or World Central Kitchen in their disaster relief efforts by texting the word DORIAN to 90999 for American Red Cross, or FOOD to 80100 for World Central Kitchen, and \$10 will be added to their Verizon Wireless bill upon confirmation of the billing zip code. Customers looking to support the Florida Disaster Relief Fund can text DISASTER (\$10) or DISASTER (\$25) and \$10 or \$25 will be added to their Verizon Wireless bill.

Customers can verify eligibility for call/text/data relief by entering their zip code here:

<https://www.verizonwireless.com/featured/relief/offer/>.

Here's a quote you can use from our South Area President:

“The entire Southeast coast is in our thoughts as they get ready for Dorian’s impacts to be felt,” said John Granby, Verizon Consumer Group South Area President. “We know that people have a lot of work to do in order to prepare for a major hurricane, and this is one small thing we can do to ensure they are able to connect worry-free before, during and after the storm.”

Verizon Communications Inc. (NYSE, Nasdaq: VZ), headquartered in New York City, generated revenues of \$130.9 billion in 2018. The company operates America’s most reliable wireless network and the nation’s premier all-fiber network, and delivers integrated solutions to businesses worldwide. With brands like Yahoo, TechCrunch and HuffPost, the company’s media group helps consumers stay informed and entertained, communicate and transact, while creating new ways for advertisers and partners to connect. Verizon’s corporate responsibility prioritizes the environmental, social and governance issues most relevant to its business and impact to society.