



News Release

FOR IMMEDIATE RELEASE
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Verizon Response: free calls and texts to the Bahamas following Dorian's landfall

For media: we have b-roll, pictures and additional information on our emergency response equipment available at our Emergency Resource Center - <https://www.verizon.com/about/news/emergency-resource-center>

What you need to know:

- All Verizon customers will receive unlimited texts and calling originating from the U.S. to the Bahamas, from September 2 through September 9, 2019 (applicable taxes and surcharges will apply)
- Unlimited calling, texting and data offer has been expanded to additional Verizon consumer (prepaid and postpaid) and small business customers in Florida, Georgia and North Carolina in the path of Hurricane Dorian
- Our Verizon Response team is available 24/7 and ready to coordinate with first responders should Dorian cause damage in any of the areas in the path of the storm

Following Hurricane Dorian's battering of the Bahamas, we are offering support to our U.S. customers who are concerned about family and friends there. Verizon customers will receive unlimited calling and texting from the U.S. to the Bahamas, from September 2 through 9, 2019 (applicable taxes and surcharges will apply). Our Verizon roaming partner in the Bahamas is working quickly to restore services impacted by the storm and we will stay in contact with them as their work continues.

Additionally, beginning Tuesday, September 3 through September 9, Verizon is expanding its unlimited calling, texting and data offer to consumer and small business customers who live in the following counties:

Florida: Clay County, Duval County, Flagler County, Nassau County, Putnam County, Seminole County, Volusia County

Georgia: Brantley County, Effingham County, Long County, Pierce County, Wayne County

North Carolina: Hyde County

These counties join 25 counties in the path of Hurricane Dorian announced yesterday. Customers can verify eligibility for call/text/data relief by entering their zip code here: <https://www.verizonwireless.com/featured/relief/offer/>.

Our Verizon Response team is available 24/7 and stands ready to coordinate with first responders should Dorian cause damage in any of the areas in the path of the storm. We have mobilized charging stations, devices, special equipment, emergency vehicles and more to support local, state and federal agencies across the US as needed. First responder customers with wireless priority service should utilize *272 when placing calls.

Verizon retail stores may be closed or have reduced hours due to the storm. You can find the nearest one that's open by visiting: <https://www.verizonwireless.com/stores/>.

Verizon customers can help the [American Red Cross](#) or World Central Kitchen in their disaster relief efforts by texting the word DORIAN to 90999 for American Red Cross, or FOOD to 80100 for World Central Kitchen, and \$10 will be added to their Verizon Wireless bill upon confirmation of the billing zip code. Customers looking to support the Florida Disaster Relief Fund can text DISASTER or DISASTER25 to 20222 and \$10 or \$25 will be added to their Verizon Wireless bill.

Here's a quote you can use from our South Area President:

“As our Verizon Response teams closely monitor Dorian’s path, we remain ready to support our customers, including businesses and first responders, and the communities that may be impacted by this storm. Our thoughts are also with those in the Bahamas who have already felt Dorian’s wrath,” said John Granby, Verizon Consumer Group South Area President. “We hope these small things we can do to ensure our customers are able to connect worry-free will help bring some peace of mind before, during and after the storm.”

Verizon Communications Inc. (NYSE, Nasdaq: VZ), headquartered in New York City, generated revenues of \$130.9 billion in 2018. The company operates America’s most reliable wireless network and the nation’s premier all-fiber network, and delivers integrated solutions to businesses worldwide. With brands like Yahoo, TechCrunch and HuffPost, the company’s media group helps consumers stay informed and entertained, communicate and transact, while creating new ways for advertisers and partners to connect. Verizon’s corporate responsibility prioritizes the environmental, social and governance issues most relevant to its business and impact to society.

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