

# Installation instructions

Exchange or add Fios® TV equipment.



# Here are the items you may need for installation:

## Fios® equipment

Router + power cord (You will receive one of the two router models shown).



Video Media Server + power cord



Media Client + power cord



Fios TV remote



## Cables and connectors

(You may not need all items shown for your home setup.)

Ethernet cables (6')



Cable barrel connector (optional if wall outlet is not available)



Coax cables



Composite cables



HDMI cable



2-way splitter



## Special order

Digital Adapter



CableCARD



# Wait...

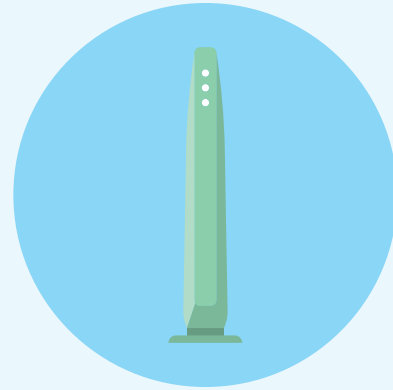
**Before you start, unhook all of the existing TV equipment in your home.**

- A. Unplug all third-party TV streaming devices.
- B. Already have Verizon Internet and not changing your router?  
Then skip to Step 2.

# Step 1

First, let's set up your Fios router.

Note: If you're using an existing Fios router, skip to Step 2.



## Step 1A: Make the connections

- A. Connect the coax cable from your router to a wall outlet.
- B. Connect the power cord from your router to a wall outlet.
- C. Turn your router ON (this doesn't apply if you have a Fios Quantum Gateway).

Optional: If a TV will be connected to the same coax wall outlet as your router, connect a 2-way splitter.

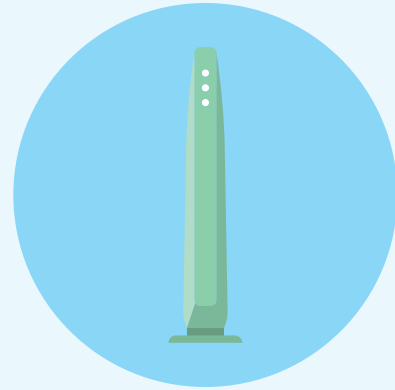
Optional:  
for a wired  
Internet  
setup.



Your router is activated when the lights turn green/white, which may take up to 15 minutes.



# Step 1

Fios router setup continued.



## Step 1B: Go wireless

- Check the label on your router for your Wireless network name and Wireless password.
- On your computer or smartphone, choose your wireless network name when it pops up.
- When asked, enter your wireless password exactly as it is on your router label.

		<b>Default login credentials</b>	
Please note: password letters are all lower-case			
Wireless network name (ESSID)	XXXXXXXXXXXX		
Wireless password (WPA2)	XXXXXXXXXXXXXXXXXX		
Administration URL	myfiosgateway.com		
Administrator password	XXXXXXXXXX		
To reboot, press and hold the WPS button for 10 seconds.			
Online tutorials : <a href="http://www.verizon.com/quickguides">www.verizon.com/quickguides</a>			



## Step 1C: Let's go surfing

- To verify your service is up and running, open an Internet browser and go to [Activate.verizon.com](http://Activate.verizon.com).

## Step 2

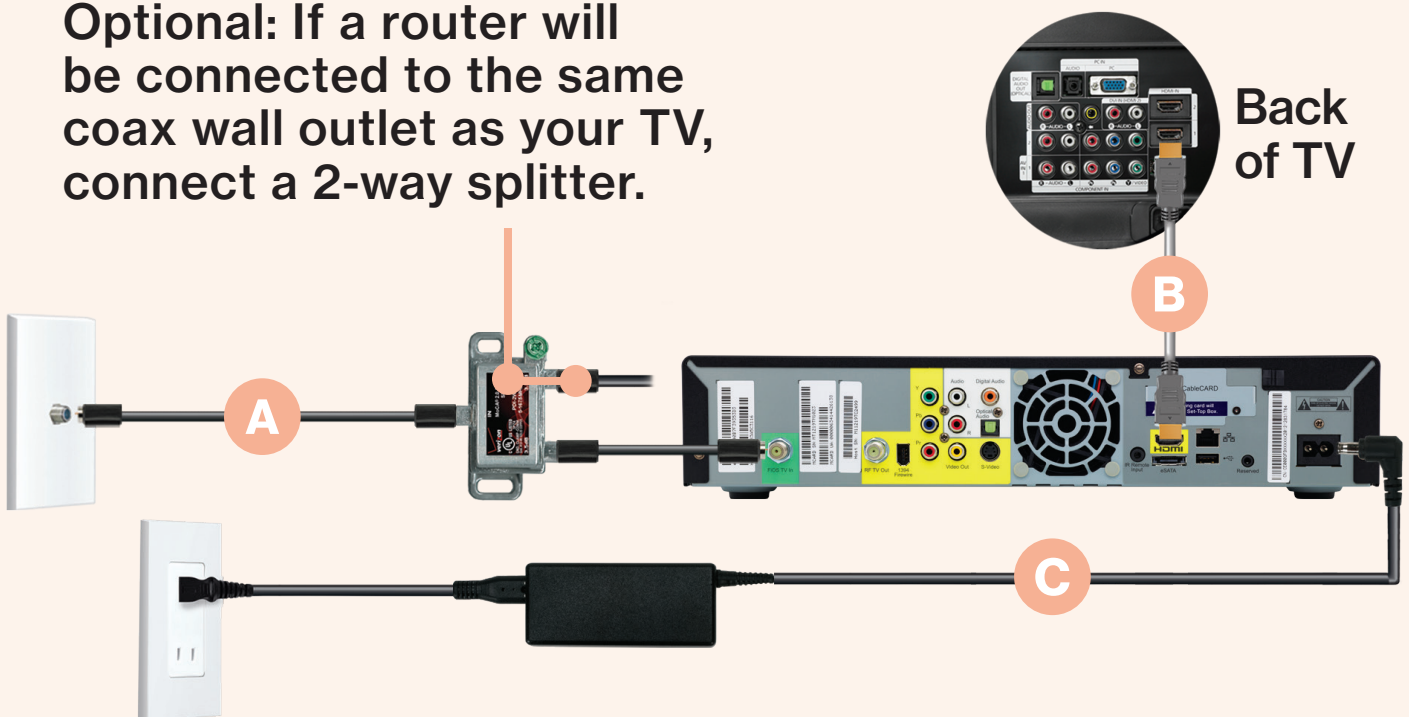
Now, let's connect your Video Media Server – the Fios TV hub.



### Step 2A: Make the connections

- Connect the coax cable from your Video Media Server to a wall outlet.
- Connect the HDMI cable from your Video Media Server to your TV.
- Connect the power cord from your Video Media Server to a wall outlet.

Optional: If a router will be connected to the same coax wall outlet as your TV, connect a 2-way splitter.



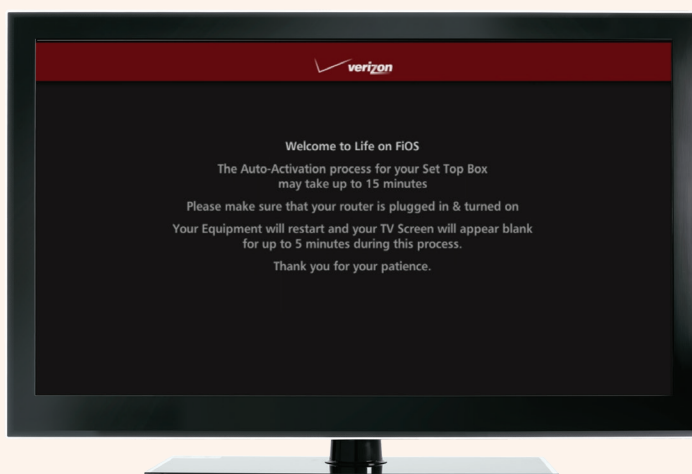
## Step 2

Video Media Server  
installation continued.



### Step 2B: Activate away

Turn on your Video Media Server and TV. Using your Fios TV remote, follow the on-screen instructions.



## Step 3

Install your Media Client next to expand your home viewing experience.



### Step 3A: Make the connections using HDMI cable (preferred)

- A. Connect the coax cable from your Media Client to a wall outlet.
- B. Connect the HDMI cable from your Media Client to your TV.
- C. Connect the power cord from your Media Client to a wall outlet.





## Step 3

Media Client installation continued.



### Alternate option:

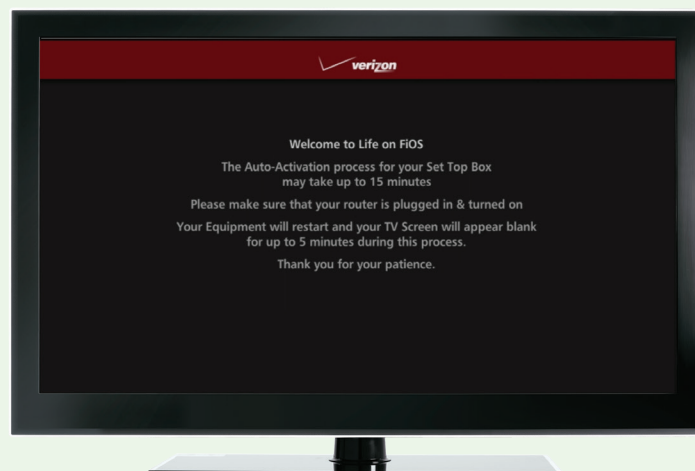
**Make the connections using composite cables**

TV not HDMI-compatible? No problem, connect the composite cables instead, making sure to match the cable colors to the back of the Media Client and TV.



### Step 3B: Activate away

Turn on your Media Client and TV. Using your Fios TV remote, follow the on-screen instructions.



## Step 4

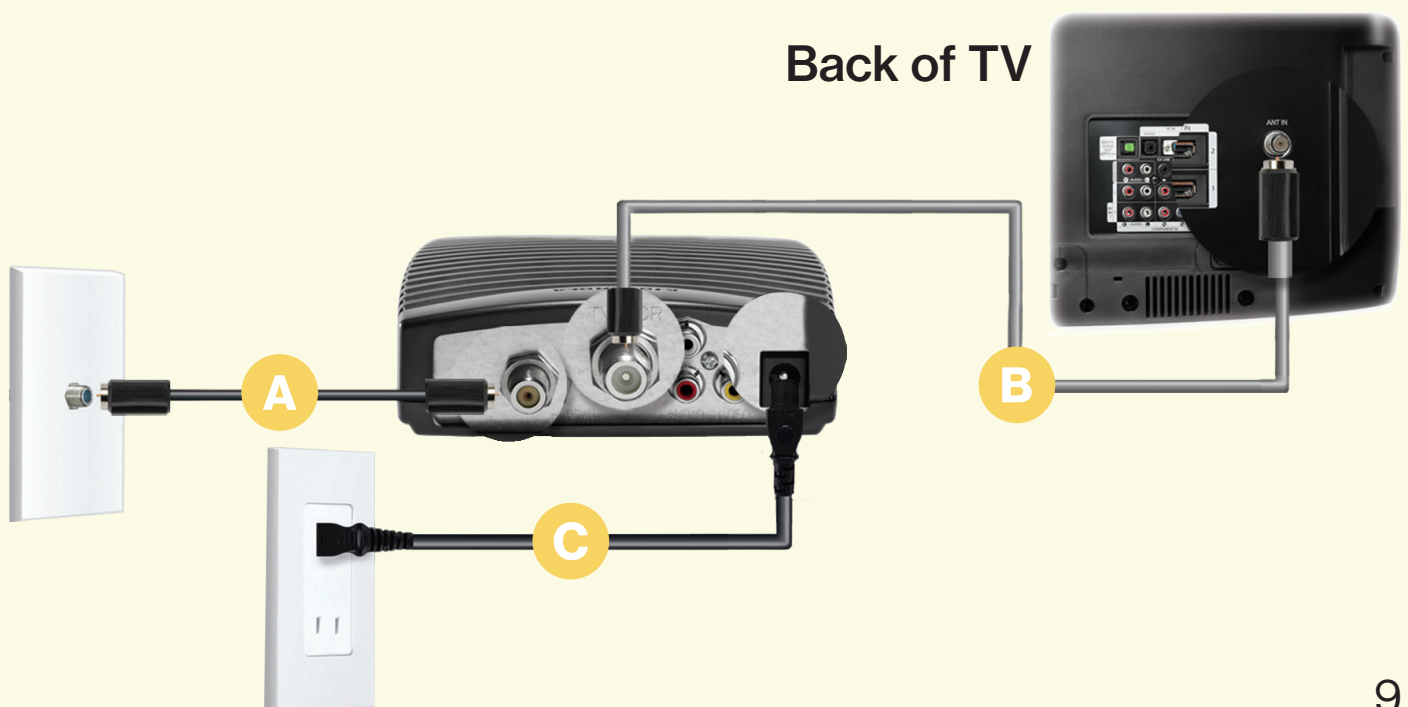
If special ordered, install your Digital Adapter and/or CableCARD.



### Digital Adapter

#### Make the connections

- A. Connect the coax cable from your Digital Adapter to a wall outlet.
- B. Connect the coax cable from your Digital Adapter to your TV.
- C. Connect the power cord from your Digital Adapter to a wall outlet.



## Step 4

Digital Adapter and/or  
CableCARD setup continued.



### Activate away

- Turn on the Digital Adapter by pressing the set-top box button on the Fios TV remote. Then turn on your TV and tune to channel 3 using the remote control that came with your TV.
- To complete activation, call 1.855.372.2181 and provide the activation code found on your Verizon customer receipt.

## CableCARD

### Get hooked up

Read through any instructions for your CableCARD-ready device and complete any set up.

### Activate away

- When the CableCARD is inserted, follow the on-screen instructions.
- When prompted, enter the activation code on your Verizon customer receipt.
- Select which method of activation you prefer: Online at [verizon.com/FiosTV/SelfInstall](http://verizon.com/FiosTV/SelfInstall) or by phone at 1.888.897.7499.



## **Need help?**

Your satisfaction is important to us.



**Call 1.800.Verizon (1.800.837.4966)**

**To order extra remotes or cables,  
visit [verizon.com/FiosAccessories](http://verizon.com/FiosAccessories).**