Installation instructions

Exchange or add Fios® TV equipment.
Here are the items you may need for installation:

**Fios® equipment**

Router + power cord (You will receive one of the two router models shown).

Set-top box + power cord

Fios TV remote

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**Cables and connectors**
(You may not need all items shown for your home setup.)

- Ethernet cables (6’)
- Composite cables
- Cable barrel connector (optional if wall outlet is not available)
- Coax cables
- 2-way splitter
- HDMI cable

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**Special order**

Digital Adapter

CableCARD
Wait...

Before you start, unhook all of the existing TV equipment in your home.

A. Unplug all cable and satellite TV set-top boxes.

B. Unplug all third-party TV streaming devices.

C. Already have Verizon Internet and not changing your router? Then skip to Step 2.
Step 1
First, let’s set up your Fios router.
Note: If you’re using an existing Fios router, skip to Step 2.

Step 1A: Make the connections
A. Connect the coax cable from your router to a wall outlet.
B. Connect the power cord from your router to a wall outlet.
C. Turn your router ON (this doesn’t apply if you have a Fios Quantum Gateway).

Optional: If a TV will be connected to the same coax wall outlet as your router, connect a 2-way splitter.

Your router is activated when the lights turn green/white, which may take up to 15 minutes.
Step 1
Fios router setup continued.

Step 1B: Go wireless

• Check the label on your router for your Wireless network name and Wireless password.

• On your computer or smartphone, choose your wireless network name when it pops up.

• When asked, enter your wireless password exactly as it is on your router label.

Step 1C: Let’s go surfing

• To verify your service is up and running, open an Internet browser and go to Activate.verizon.com.
Step 2
Next, install a set-top box on your main TV to begin your home entertainment experience.

Step 2A: Make the connections using HDMI cable (preferred)
A. Connect the coax cable from your set-top box to a wall outlet.
B. Connect the HDMI cable from your set-top box to your TV.
C. Connect the power cord from your set-top box to a wall outlet.

Alternate option: Make the connections using composite cables
TV not HDMI-compatible? No problem, connect the composite cables instead, making sure to match the cable colors to the back of the set-top box and TV.
Step 2
Set-top box installation continued.

Step 2B: Activate away
Turn on your set-top box and TV. Using your Fios TV remote, follow the on-screen instructions.
Step 3
Install additional set-top boxes to expand your TV-viewing experience.

Additional setup
If you have additional set-top boxes, install them now following the instructions in Step 2.
Step 4
If special ordered, install your Digital Adapter and/or CableCARD.

Digital Adapter

Make the connections
A. Connect the coax cable from your Digital Adapter to a wall outlet.
B. Connect the coax cable from your Digital Adapter to your TV.
C. Connect the power cord from your Digital Adapter to a wall outlet.
Step 4
Digital Adapter and/or CableCARD setup continued.

Activate away
• Turn on the Digital Adapter by pressing the set-top box button on the Fios TV remote. Then turn on your TV and tune to channel 3 using the remote control that came with your TV.
• To complete activation, call 1.855.372.2181 and provide the activation code found on your Verizon customer receipt.

CableCARD
Get hooked up
Read through any instructions for your CableCARD-ready device and complete any set up.

Activate away
• When the CableCARD is inserted, follow the on-screen instructions.
• When prompted, enter the activation code on your Verizon customer receipt.
• Select which method of activation you prefer: Online at verizon.com/FiosTV/SelfInstall or by phone at 1.888.897.7499.
Need help?
Your satisfaction is important to us.

Call 1.800.Verizon (1.800.837.4966)

To order extra remotes or cables, visit verizon.com/FiosAccessories.