



# Verizon Fios

---

## SELF-INSTALLATION INSTRUCTIONS

**ENCLOSED ITEMS  
YOU MAY NEED  
FOR INSTALLATION**

### Fios® EQUIPMENT

Fios™ QUANTUM GATEWAY ROUTER  
+ POWER CORD



SET TOP BOX + POWER CORD



FIOS™ TV REMOTE



### CABLES AND CONNECTORS

ETHERNET CABLE (6')



HDMI CABLE



COAX CABLE(S)



COMPOSITE CABLES



2-WAY SPLITTER



CABLE BARREL  
CONNECTOR  
(used when a coax  
cable extends from  
wall, and a coax wall  
outlet is not available)



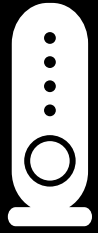
### SPECIAL ORDER

DIGITAL ADAPTER



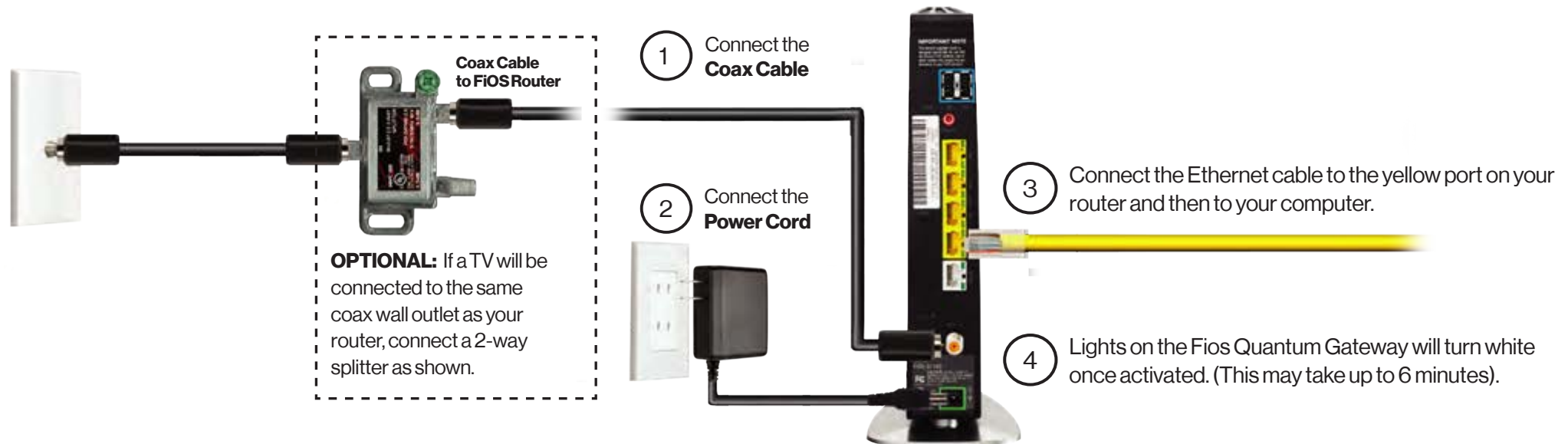
CableCARD





# STEP 1- Fios Router Setup

## STEP 1A: Fios ROUTER SETUP



**NOTE:** Details about router placement and Wi-Fi signal strength are available at [verizon.com/bizfiosquantumgateway](https://www.verizon.com/bizfiosquantumgateway)



# STEP 1 - Fios Router Setup (continued)

## STEP 1B: INTERNET SETUP

Open an Internet browser and go to **activatemyfios.verizon.net**. Then follow the on-screen instructions to activate your Internet service.



## STEP 1C: ADDING DEVICES TO YOUR WI-FI NETWORK

1. On the Fios Quantum Gateway, locate the Wi-Fi label for your Wireless Network Name (ESSID) and Wireless Password (WPA2).
2. Launch your device's wireless application. Select **Wireless Network Name** (ESSID) and then **Connect**.
3. When prompted, enter the **Wireless Password (WPA2)**, as it appears on your router's label (case sensitive). Then select **Connect**.

**Default login credentials**  
Please note: password letters are all lower-case

Wireless network name (ESSID)	XXXXXXXXXXXX	
Wireless password (WPA2)	XXXXXXXXXXXXXXXXXX	
Administration URL	myfiosgateway.com	
Administrator password	XXXXXXXXXX	

To reboot, press and hold the WPS button for 10 seconds.  
Online tutorials : [www.verizon.com/quickguides](http://www.verizon.com/quickguides)

## SPECIAL FEATURES

### Make easy network connections with the WPS button:

Your Fios Quantum Gateway comes with a WPS button that allows for connection to your Wi-Fi network without manually entering a password. If your wireless device supports WPS, follow your device's instructions.

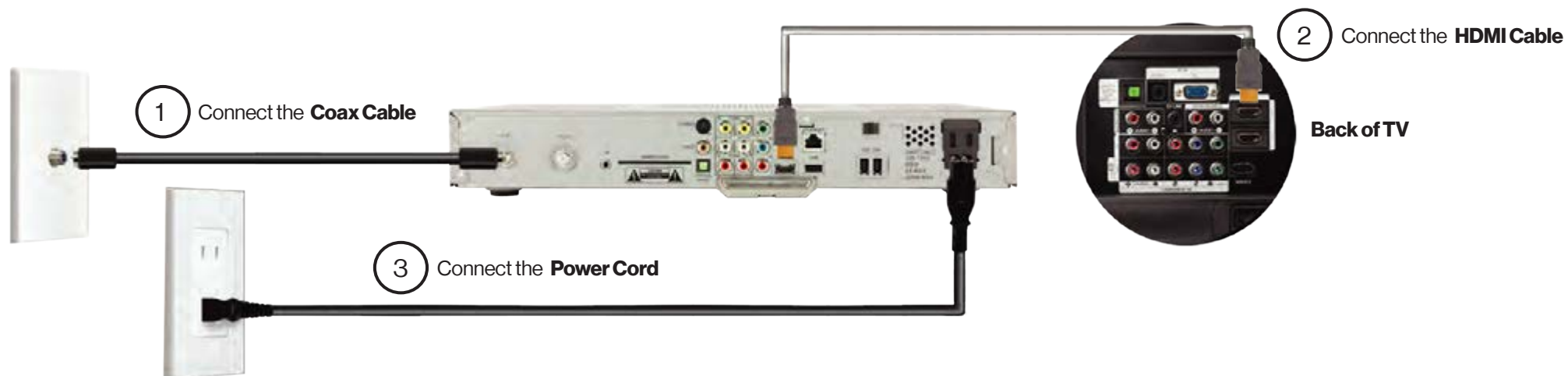
### Special Login just for guests:

Guest Wi-Fi Access creates a second secure network for guests, with a unique wireless network name and password. For instructions on how to set up, visit **verizon.com/bizfiosquantumgateway** and open the **Fios Quantum Gateway Guest Wi-Fi Setup Guide - Business**.

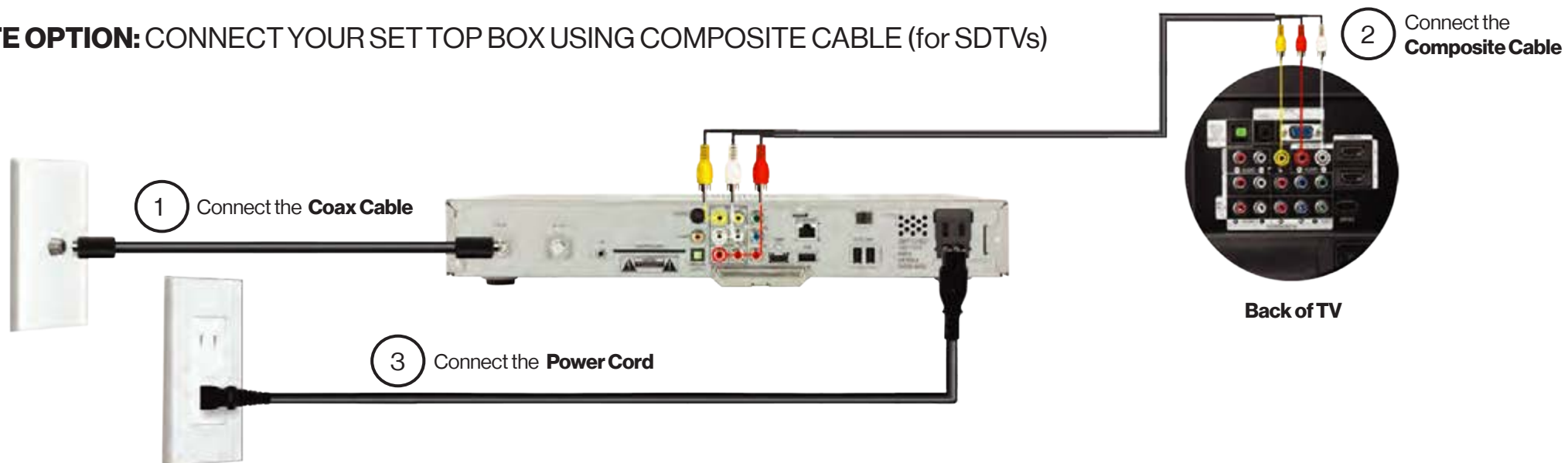


## STEP 2 - Set Top Box Setup

**STEP 2A:** CONNECT YOUR SET TOP BOX USING HDMI CABLE (recommended for HDTVs)



**ALTERNATE OPTION:** CONNECT YOUR SET TOP BOX USING COMPOSITE CABLE (for SDTVs)





## STEP 2 - Set Top Box Setup (continued)

### STEP 2B: ACTIVATE YOUR SET TOP BOX

Turn on your Set Top Box and your TV. Then, using your Fios TV Remote, follow the instructions shown on your TV screen.



## STEP 3 - Additional Set Top Box Setup

If you have additional Set Top Boxes, install them now following the directions in Step 2A & B.







## STEP 4 - Digital Adapter & Cablecard Setup (If special ordered)

### STEP 4A: CONNECT YOUR DIGITAL ADAPTER



### STEP 4B: ACTIVATE YOUR DIGITAL ADAPTER

1. Turn on the Digital Adapter by pressing the Set Top Box button on the Fios TV Remote Control.
2. Turn on your TV and tune to Channel 3, either manually or with the remote control that came with your TV.
3. To complete activation, call the Verizon Support Center at **1.855.372.2181** and provide the Digital Adapter serial numbers.

### INSTALLING YOUR CABLECARD

1. Read through the instructions for your CableCARD-ready device and complete any setup.
2. When the CableCARD is inserted, follow the on-screen instructions.
3. When prompted, enter the activation code on your Verizon Customer Receipt.
4. Select which method of activation you prefer and follow the instructions.
  - a. Visit [verizon.com/fios/selfinstall](http://verizon.com/fios/selfinstall)
  - b. By phone at **1.888.897.7499**





## STEP 5 - Phone

If you've also subscribed to voice service with Verizon, installation is simple. Just plug your phone into a wall jack. If you don't hear a dial tone, try another wall jack. If you need additional support call **1.800.Verizon** (1.800.837.4966).





## FOR SUPPORT

CALL **1.800.Verizon** (1.800.837.4966)

VISIT **[verizon.com/bizfiosquantumgateway](https://www.verizon.com/bizfiosquantumgateway)** for detailed instructions on setting up a wireless network.

VISIT **[verizon.com/tvremotecontrolsetup](https://www.verizon.com/tvremotecontrolsetup)** for instructions on how to program your Fios remote control.

Order extra remotes or cables at **[verizon.com/smallbusiness/accessories](https://www.verizon.com/smallbusiness/accessories)**