

# Hurricane Harvey by the numbers.

When Hurricane Harvey hit it devastated southeast Texas and the Gulf Coast. We followed through on our credo ... "We run to a crisis, not away." Here is how Verizon performed during the recovery efforts.

## Network

**98%** of network facilities remained operational during Harvey

**200+** network employees engaged in recovery efforts

**11** generators brought in to complement existing assets in market

trucked in nearly **80,000** gallons of fuel

**7** mobile assets deployed including 1 COW, 1 TOW, 1 CROW, 2 spiderman solutions, 2 eFEMTOs

## Customers

**1.8** million customers in impacted areas offered free data for 20 days

**3,305** devices given to business customers with crisis requests

**43** days helping customers at a store on wheels during Houston Heights store repair

## Community

**36,000** bottles of water

distributed to residents at the Beaumont store, a necessity for the entire community due to the city's need to temporarily halt water supply

**5** emergency response vehicles deployed from around the country

2 big red 53-foot communications trailers, 1 gooseneck trailer, 1 wireless emergency communication center and 1 store on wheels

**600** employees engaged in a variety of activities, donating more than

**15,000** hours of service

**5** shelters supported across Texas with charging stations, phone and internet access for displaced residents

## Philanthropy

**\$10 million**

committed to recovery efforts

**\$2.5 million each was given to:** Hurricane Harvey Relief Fund for Houston, The One Star Foundation, Salvation Army Southern Territory, and helped underwrite the Hand In Hand telethon

**\$50,000**

**HopeLine® from Verizon grant donated** to the Texas Council on Family Violence to assist South Texas domestic violence agencies that suffered the devastating effects of the storm

**verizon** 