



**2015
Corporate
Responsibility
Supplement
Performance
Dashboards**

verizon^v

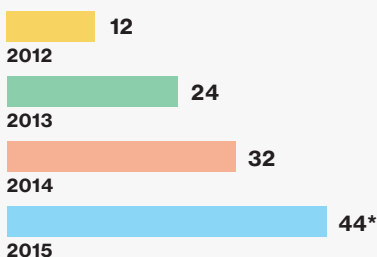
Education

2015 performance dashboard

Reach

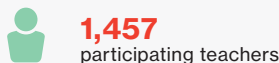
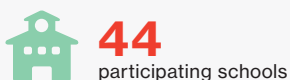
Verizon Innovative Learning Schools (VILS)

In 2015, we added 13 schools through our partnership with Digital Promise, bringing us to 44* schools:

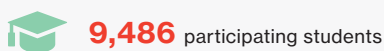
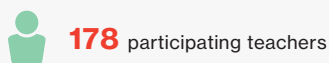


* Originally, there were 45 schools. One is no longer participating.

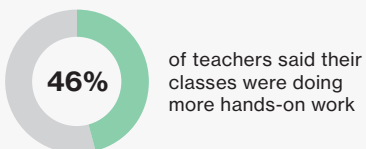
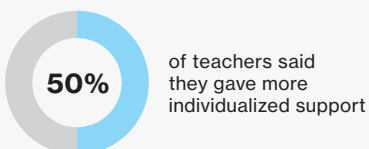
Across four cohorts during the school year that began in 2015, there were:



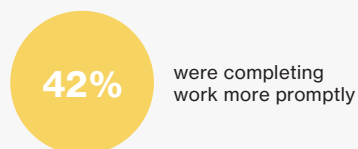
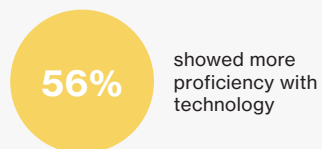
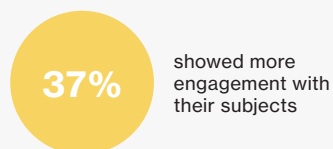
Outcomes for cohorts 1 and 2



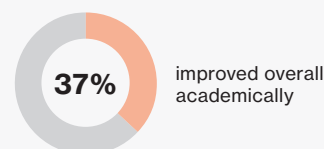
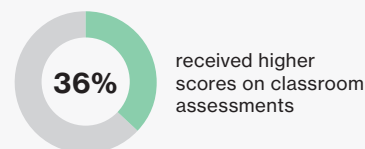
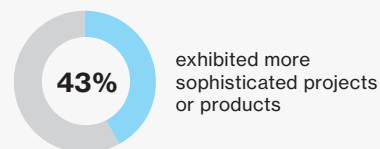
Teacher practices changed



Student behaviors changed



Student performance improved



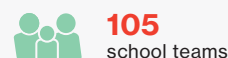
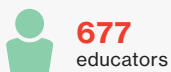
* Originally, there were 24 schools. One is no longer participating.

Education

2015 performance dashboard continued

Verizon Mobile Learning Academy

Reach



App Challenge

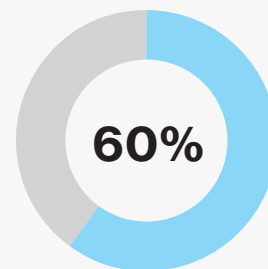
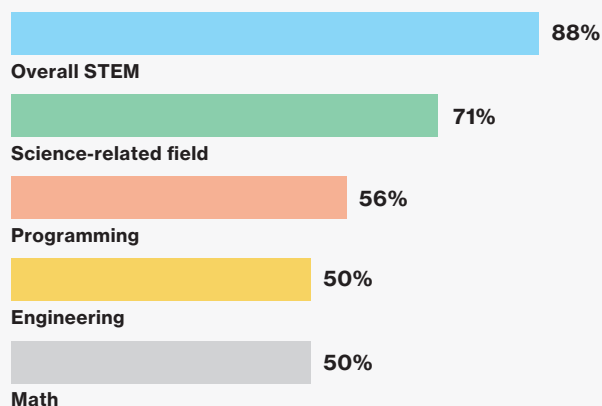
7,500
participating students

49%
of the winners
were female

8
apps developed

910
downloads of
winning apps

Percentages of students likely to pursue careers in ...



of winners were more interested in computer programming than before they participated

Minority Male Makers



4
HBCUs directed programs



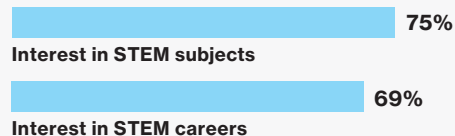
582
products developed



473
middle-school boys participated

Interest in STEM

● % increase



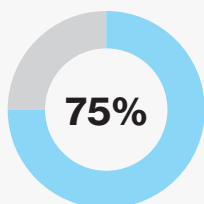
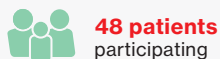
100% of participating students demonstrated increased mobile technology proficiency.

Healthcare

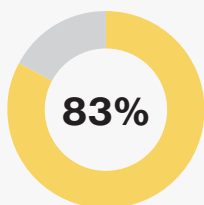
2015 performance dashboard

The Children's Clinic

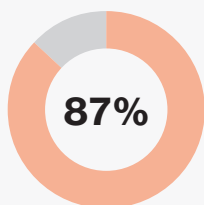
Providing older Cambodian patients who have hypertension with tablets, health-monitoring equipment



of participating patients understood how to use the provided technology to manage their disease



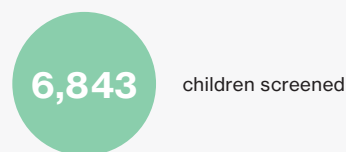
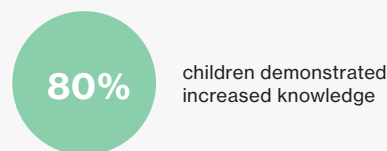
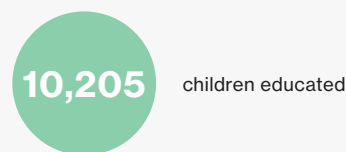
of participating patients showed increased adherence to their care plans



of participating patients showed reduced blood pressure

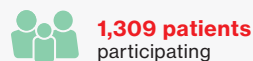
Children's National Medical Center

Using technology and the cloud to educate and screen children in remote rural areas of Brazil for rheumatic heart disease (RHD)



Children's Health Fund

Using secure texting and telemedicine to improve health behaviors for at-risk youth



Miami



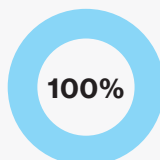
Patients kept at least half their telehealth appointments



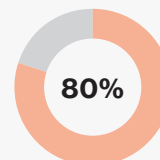
Patients using the app/Fitbit 3X a week

San Francisco

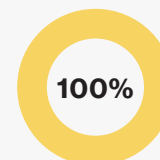
Patients still enrolled after 3½ months:



of those enrolled in the healthy eating and exercise program



of those enrolled in the asthma program



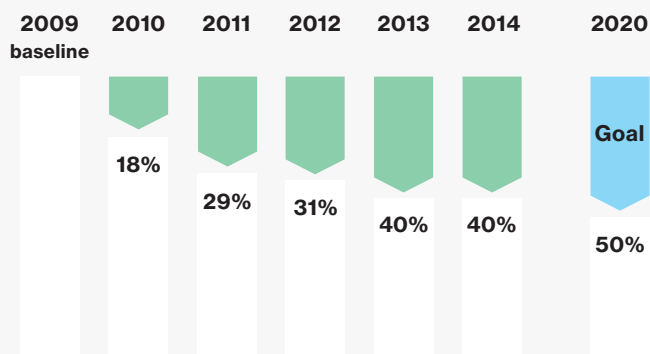
of those enrolled in the smoking-cessation program

Environment

2015 performance dashboard

Improving energy efficiency

Goal: Cut carbon intensity in half by 2020*



* Our 2015 progress will be published on our website later this year.

Greener stores and buildings



289

total LEED-
certified stores



189

100% of eligible retail stores (in the fourth quarter)
ENERGY STAR-certified



206 ENERGY STAR-certified
buildings, including offices and
distribution centers

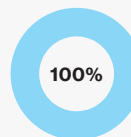


ENERGY STAR Partner of the Year
Sustained Excellence recognition

Reducing waste



98 million pounds
of materials recycled

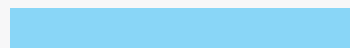


100%
landfill diversion
for used wireless devices



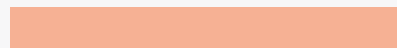
2.17 million pounds
of e-waste collected at
recycling rallies between
2009 and 2015

Encouraging responsibility



20,000

2015 Green Team goal



21,865

Green Team enrollment



29 countries & territories have
Verizon Green Team members



180 Green Team events were held