



Appointment Updates Terms and Conditions

What are Appointment Updates?

Appointment Updates are SMS/Text conversations that contain service-related alerts and updates for Verizon customers regarding their appointment. These conversations enable customers to have a conversation with Verizon, including automatically reschedule, cancel or confirm existing appointments.

Is it free?

Although all Appointment Updates are complimentary, Message and Data Rates may apply. Depending on your text plan, you may be charged by your wireless carrier.

What if I don't want to receive any more promotional/alert messages?

To **Stop** receiving any Appointment Updates, simply text **Stop** to the short code 45177. After doing so you will no longer receive any Appointment Updates.

What if I want more info?

To request more info simply text **Help** to the short code 45177.

Commands

Stop: At any time you can text **Stop** to the short code 45177. This will prevent you from receiving any future Appointment Updates.

Help: At any time you can text **Help** to the short code 45177.

Texting **Help** will return the following message: Thank you for your message. One of our Verizon Consultants will be back in touch with you on this number to assist you. Dispatch Alerts - More help at If you want more information about this Verizon communication please call 1-800-837-4966. Msg&data rates may apply. Message frequency varies. Reply STOP to cancel/stop future messages."

Who are the Participating Carriers?

AT&T, Verizon-Alltel, T-Mobile®, U.S. Cellular, Sprint, MetroPCS, Virgin Mobile, Cricket, nTelos, Cellcom, C Spire Wireless (Cellsouth), Cincinnati Bell - Now VZW customers, Carolina West Wireless, Appalachian Wireless, Chariton Valley Cellular, Coral Wireless, Cross (dba Sprocket), DTC Wireless, Duet IP, EpicTouch, Leaco, Mosaic, Nemont/Sagebrush, Peoples Wireless, Pine Cellular, Pioneer, Revol Wireless, Rina - Custer, Rina- All West, Rina- Cambridge Telecom Coop, RinaEagle Valley Comm, Rina-Farmers Mutual Telephone Co, Rina- Nucla Nutria Telephone Co, Rina- Silver Star, Rina-South Central Comm, Rina- Syringa, RinaUBET, RinaManti, United Wireless, Aio Wireless, ACS Wireless, Bluegrass Cellular, Cellone Nation, Cellular One of East Central Illinois, Chat Mobility, Element Mobile, Flat Wireless, LLC, GCI Communications, Golden State Cellular, Illinois Valley Cellular, Immix/Keystone Wireless, Inland Cellular, iWireless, Nex-Tech Wireless, Northwest Missouri Cellular, Panhandle Telecommunications, Plateau Wireless, SouthernLINC Wireless; SouthernLINC Communications, SRT Wireless; SRT Communications, Thumb Cellular, Viaero Wireless, West Central Wireless (WCC)

Our Privacy Policy:
[verizon.com/privacy](https://www.verizon.com/privacy)