



NEW YORK

Application for Special Services for People with Disabilities

If you have a disability that prevents you from using a rotary or touchtone telephone, or a telephone directory, Verizon can help. To qualify for these services you must have a visual or motion disability.

For certification of your disability, please have a Physician or Authorized Agency* complete the second page of this application and attach a copy of your certification to this form.

*For information on Authorized Agencies, call toll free: 1-800-974-6006 (Voice & TTY)

TELEPHONE NUMBER TO BE EXEMPT

Billing Telephone Number (including area code): (_____) _____

NAME & ADDRESS OF THE PERSON APPLYING FOR THE EXEMPTION

Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

PLEASE CHECK ALL SERVICES REQUIRED:

- Exemption from Directory Assistance Charges (applies when your phone is used to call 411)
- Exemption from Operator Assisted Calls (applies when operator places a call for you from your phone)
- Verizon Braille Bill (provided monthly)
- Verizon Large-Print Bill (provided monthly)

Signature _____	Date _____
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**TO BE COMPLETED BY PHYSICIAN OR AUTHORIZED AGENCY
(ALL INFORMATION WILL BE KEPT CONFIDENTIAL)**

Physician or Agency Name: _____

Street Address: _____

City: _____ State: _____ Zip Code: _____

Telephone Number: (_____) _____

I hereby certify that the applicant is qualified for the exemption.

Signature _____ License Identification _____

CHECK THE CONDITION THAT APPLIES TO THE APPLICANT

- Legal Blindness is defined as a visual acuity of 20/200 or less in the better eye with corrective lenses, or when the widest diameter of the visual field subtends an angular distance no greater than 20 degrees.**
- Visual Disability is defined as the inability to read printed material, with or without corrective lenses, and includes the inability to read telephone book size characters.**
- Reading Disability is defined as a functional illiteracy or a developmental disability such as Dyslexia. This disability must prevent the use of telephone directories.**
- Physical Disability is defined as the inability to use ordinary printed material or a rotary or touchtone phone as a result of physical limitations.**

I estimate that the duration of the condition will be:

- Permanent**
- Temporary (over 1 but under 2 years. Verizon may request a renewal application.**

MAIL COMPLETED APPLICATION TO:

**Verizon Center for Customers with Disabilities
900 Chelmsford Street
4th Floor
Lowell, MA 01851**