

VERIZON
UP TO SPEED LIVE
January 9, 2024 12:00 PM ET

>> HEY V TEAM, HAPPY TUESDAY.
>> THANKS FOR TUNING IN TODAY AND HAPPY NEW YEAR!
>> HAPPY NEW YEAR V TEAM!
[CHEERS AND APPLAUSE]
>> YEAH.
>> I LOVE IT.
>> IF YOU HAVEN'T CHECKED OUT THE
2024 KICKOFF YET MAKE SURE TO WATCH THE REPLAY.
WE'RE STARTING OFF THE YEAR STRONG AND UNSTOPPABLE.
>> YES, WE ARE AND WE'RE EXCITED
TO CONTINUE BRINGING YOU ALL THE NEWS YOU NEED TO KNOW AROUND
VERIZON SO YOU'RE EQUIPPED TO BE UNSTOPPABLE.
>> ABSOLUTELY.
NOW, BEFORE WE GET STARTED, TODAY
WE HAVE A SPECIAL GROUP IN THE AUDIENCE!
ADFELLOWS WHO ARE CURRENTLY
ROTATING AT VERIZON ARE TUNING INTO THE SHOW TODAY.
IF YOU DON'T KNOW - I WAS AN
ADFELLOW MYSELF, SO GREAT TO HAVE THEM HERE.
MY FIRST ROTATION WAS RIGHT HERE AT VERIZON.
I'M SO PROUD TO SEE THE PROGRAM CONTINUE TO GIVE DIVERSE TALENT
EXPERIENCE AND OPPORTUNITY WITHIN ADVERTISING AND MARKETING.
IF YOU SEE THEM AROUND THE OFFICE OR IN YOUR MEETINGS MAKE
SURE TO INTRODUCE YOURSELF AND SAY HELLO!
MAKE THEM WELCOME.
>> ABSOLUTELY.
WHAT A GREAT PROGRAM.
RAQUEL, LADIES AND GENTLEMEN, AMAZING.
WE ARE SO HAPPY TO HAVE ALL OF YOU GUYS IN THE AUDIENCE TODAY.
THANK YOU SO MUCH FOR BEING HERE. I HOPE YOU'RE READY TO LEARN
ABOUT OUR NETWORK BECAUSE TODAY
WE'RE EXCITED TO WELCOME TWO GUESTS TO TALK ABOUT EXCITING
WAYS WE'RE DEVELOPING JUST THAT.
WITHOUT FURTHER ADO, LET'S WELCOME ADAM COPY AND SRINI KALAPALA
SVP OF TECH AND PRODUCT DEVELOPMENT.
[CHEERS AND APPLAUSE]
>> ADAM, SRINI, GOOD TO HAVE YOU BOTH HERE.
>> GOOD TO BE HERE.
>> I'M EXCITED TO LEARN MORE ABOUT BOTH OF YOUR TEAMS BECAUSE YOU
FOCUS ON INNOVATION AND PROVIDING THOSE SOLUTIONS FOR OUR
CUSTOMERS.

SO LET GET STARTED WITH A LITTLE INFORMATION ABOUT WHAT YOUR TEAMS DO.

>> ON THE NETWORK SIDE, WE CREATE INNOVATION THAT STAYS AHEAD OF CUSTOMER DEMAND, GIVES THEM THE BEST POSSIBLE NETWORK EXPERIENCE, AND THEN PLANS FOR THEIR NEEDS MANY YEARS INTO THE FUTURE.

IN SHORT, WE CREATE REVENUE WITH TECHNOLOGY INNOVATION AND SAVE MONEY WITH TECHNOLOGY INNOVATION.

>> ALL RIGHT.

>> THE ADAM AND I ARE PARTNERS IN CRIME.

MY TEAM COMPLIMENTS

EFFORTS BY FOCUSING ON

INNOVATIONS FOR OUR CUSTOMERS

THAT RIDE ON TOP OF THE NETWORK

– NEW WAYS TO MONETIZE THE

NETWORK THROUGH NEW PRODUCTS AND

SERVICES FOR OUR CUT OF -- CONSUMER, SMALL BUSINESS ENTERPRISE

AND PUBLIC SECTOR CUSTOMERS.

>> SPEAKING OF THOSE INNOVATIONS, WHAT ARE NEW ONES WE CAN LOOK FORWARD TO IN 2024?

>> C-BAND IS THE BEST IN CLASS EXPERIENCE, BUT BEHIND THE SCENES, WE'VE BEEN UPGRADING THE ENTIRE WIRELESS CORE NETWORK SIMULTANEOUSLY.

WHAT THAT'S DOING, BASICALLY, IS CREATING A 5G CORE TO HANDLE 4G TRAFFIC AND 5G TRAFFIC.

THE SWEET SPOT IS HAVING A 5G CORE THAT'S FULLY VIRTUALIZED.

THERE'S NO 4G IN THE CUSTOMER EXPERIENCE IN THAT CORE NETWORK.

TONS OF INNOVATION TO PULL IT OFF AND A BIG THANK YOU TO ALL OF OUR MAINTENANCE ENGINEERING TEAMS, FIELD TESTING TEAMS, BECAUSE IT'S INCREDIBLY COMPLICATED WORK TO PULL THAT OFF RIGHT, WHICH IS WHAT WE'RE DOING.

WHAT IT CREATES IS A FULLY REVOLUTIONIZED CORE.

IT ALLOWS FOR MASSIVE IOT SCALE, NETWORK SLICING, WHICH ARE YOU'LL HEAR ABOUT IN A SECOND, AND OF COURSE A FULLY PROGRAMMABLE NETWORK TO PUT OUR CUSTOMERS' NEEDS FIRST.

>> SO YOU HEARD THE ADVANCED CAPABILITIES.

WITH C-BAND AND THE STANDALONE CORE WE'RE DEPLOYING EVERYWHERE, A COUPLE AREAS LOOK ATTRACTIVE FOR US.

NETWORK SLICING IS ONE THING THAT ADAM MENTIONED.

PRIVATE NETWORKS IS ANOTHER WHERE WE'RE SEEING A LOT OF ACTIVITY.

LET ME TAKE YOU THROUGH WHAT YOU SEE.

>> OKAY.

>> NETWORK SLICING, IF YOU'RE WATCH WILLING THE LATEST FORMULA 1, WE TRY NETWORK SLICING THERE.

WE HAD MCLAREN USE OUR NETWORK SLICE AND UPLOAD THEIR LIVE STREAM VIDEO FOR THEIR FANS AND FOR THEIR OPERATIONS.

ANOTHER WAY, WE WENT TO PHOENIX AND WORKED WITH LINE ENFORCEMENT THERE.

AND YOU SEE THE CARRIERS WITH BODY CAMS.

WE WANTED TO SEE IF BODY CAMS WOULD WORK BETTER ON A SLICE.

YEAH, WE WERE ABLE TO SHOW WE COULD UPLOAD MORE CONTENT AT A FASTER RATE THAN WHAT'S OUT THERE.

WE ARE CONTINUOUSLY TRYING DIFFERENT EXPERIENCES TO SEE WHAT REALLY WORKS OUT THERE.

AND THEN THIS YEAR YOU'LL SEE A LOT MORE TRIALS ACROSS DIFFERENT VENUES.

AND THEN COMMS ARE BACK TO CERTAIN PRODUCTS THAT WE'LL OFFER TO OUR CUSTOMERS.

THAT'S ON THE SLICING SIDE.

IF YOU LOOK AT THE PRIVATE NETWORKS, WE'RE HIRING A GREAT TRACTION OUT THERE.

YOU HEARD ABOUT NFL AND ALL THE GAMES ARE TO BE RUNNING COAST TO COAST COMMS AND OMNI, RIGHT?

AND WE HAVE THEM ONE BY ONE.

NOW THE PRIOR NETWORKS ARE BECOMING SO RELIABLE AND SO FEATURE RICH, YOU CAN SEE THAT THE LOWER END OF THE SPORTS TEAMS THAT ARE INTERESTED, NCAA, COLLEGE FOOTBALL OTHERS.

THE INNOVATION THE TEAM IS PUTTING OUT THERE, WE'RE ABLE TO PACKAGE AND IT'S EASILY DEPLOYABLE TO OUR CUSTOMERS.

MORE TO COME.

>> THAT'S AWESOME.

MORE TO COME.

THAT'S A NICE TEASE.

I KNOW WE'VE GOT THE BIG GAME COMING UP AND THAT'S GREAT AS WELL.

MOVING ON TO BROADBAND, YOU PROCEED THAT AS WELL?

>> YES.

FIOS IS THE BEST PRODUCT IN THE INDUSTRY BY A MILE.

THAT CONTINUES TO GET DEPLOYED.

WE HAVE INCREDIBLE SUCCESS WITH FIXED WIRELESS ACCESS.

GREAT ROAD STORY THERE AS WELL.

AND JUST BEFORE THE HOLIDAYS WE COMPLETED OUR FIRST TEST OF ALL ACCESS BROADBAND.

THIS IS OUR PATH TO TAKE MILLIMETER WAVE SPECTRUM WHICH WE HAVE MORE THAN ANYONE IN THE INDUSTRY AND TARGET HIGH DENSITY HOUSING UNITS.

THINK OF MULTIDWELLING UNITS, GROUND FLOOR RETAIL AND ABOVE, WE CAN BRING A BROADBAND SOLUTION TO THEM OUTSIDE OF THE AREAS WE PROVIDE FIOS TODAY AND TAKE SHARE FROM THE OTHERS WITH A HIGHLY RELIABLE AND TECHNICALLY ADVANCED PRODUCT.

A LOT OF WORK TO GET OUR PIE -- PILOTS DONE BEFORE THE HOLIDAYS.

INCREDIBLE FROM THE TEAM ON THAT FRONT.

>> AWESOME.

WITH FIXED WIRELESS, NOW YOU LOOK AT THE BROADBAND SUBSCRIBERS, IT'S GOING TO CROSS THE 10 MILLION MARK SOON.

THAT MEANS 10 MILLION HOMES HAVE OUR CONNECTIVITY IN THEIR HOMES. WE'RE GOING TO DO THE SAME THING WITH WIFI.

IT'S NOT JUST ENDING WITH A BETTER QUALITY WIFI.

WE WANT TO GIVE OUR CUSTOMERS BETTER FEATURES SUCH AS HOW THEY CAN PRIORITIZE WIFI WITHIN THEIR HOME BETWEEN DIFFERENT DEVICES, DOWNLOADING NEW CAPABILITIES LIKE HOME AUTOMATION, NEW ENERGY WITHIN THE HOME.

WE'LL EVEN HAVE CAPABILITIES WHERE YOU CAN USE YOUR WIFI SIGNAL TO UNDERSTAND MOTIONS IN THE HOME OR INTRUSION DETECTION.

SO YOU'RE NOT HOME, YOUR WIFE WILL BE ABLE TO TELL IF SOMETHING IS MOVING IN THE HOME.

LOTS OF CAPABILITIES ARE BEING DEPLOYED.

WITH 10 MILLION SUBSCRIBERS WE HAVE WITH THIS PRODUCT, THEY WANT TO SEE MORE COMPELLING OUTCOME.

>> THAT'S GREAT.

>> THAT'S FASCINATING.

I LOVE THAT YOU'VE CUSTOMIZED IT.

LIKE YOU'RE SAYING, GIVING PEOPLE THE ABILITY TO CHOOSE WHAT IS WIFI POWER STRONGER IN YOUR HOUSE BETWEEN YOUR PRODUCTS.

I THINK THAT'S WHAT SETS US APART.

THAT'S SO NEAT.

THANK YOU FOR SHARING THAT.

GREAT REAL-WORLD EXAMPLES.

HOW DO WE CONTINUE TO FUEL THAT INNOVATION.

WE DON'T WANT THAT TO STOP?

HOW CAN WE MAKE SURE WE CONTINUE THAT IN 2024?

>> OUR EMPLOYEES UNDERSTAND OUR CAPABILITIES AND ACCESS.

YOU TALK TO ANYBODY, THEY ALWAYS HAVE THESE IDEAS.

TO CHANNEL ALL THOSE IDEAS, WE HAVE THIS SITE CALLED [VERIZON.COM/INNOVATE](https://www.verizon.com/innovate).

YOU CAN GO, SOMEONE WITH AN IDEA WILL ENGAGE WITH YOU AND CONNECT ALL THE WAY TOWARDS OUR DEPARTMENT.

[INDISCERNIBLE] YOU CAN ACTUALLY LOOK AT ALL THE DIFFERENT IDEAS OUT THERE AND GIVE YOUR THUMBS UP TO SOME OF THE ONES THAT YOU THINK ARE GOING TO DO WELL.

>> THAT'S AWESOME.

WE TALKED ABOUT THAT, SRINI, -- PEOPLE ARE INTERESTED IN HOW THEY CAN GET THEIR IDEAS OUT THERE.

>> I GIVE A BIG SHOUT-OUT TO OUR MASTER INVENTORS.

WE'VE HAD 47 OVERALL.

THIS RECOGNIZES A TREMENDOUS TRACK RECORD OF INNOVATION THAT CONTRIBUTES TO THE VERIZON PATENT PORTFOLIO.

WE HAVE A MASSIVE PORTFOLIO IN HOW WE SHAPE INDUSTRY AND CREATE STANDARDS AND THESE INDIVIDUALS HAVE CREATED ALL OF THAT INTELLECTUAL PROPERTY ON BEHALF OF VERIZON.

IT'S A PHENOMENAL PROGRAM.

THE LEGAL TEAM SUPPORTS IT AND IT'S A LOT OF WORK.

BUT THEY'RE CREATING NETWORKS THAT MOVE THE WORLD FORWARD.

>> AWESOME.

THAT'S SO COOL.

>> I FEEL LIKE WE LEARNED SO MUCH.

THANK YOU SO MUCH FOR BEING HERE. HOPE YOU COME BACK AGAIN.

>> THANK YOU, ADAM.

>> THANK YOU FOR HAVING US.

>> WHILE WE'RE ON THE TOPIC OF

OUR NETWORK WE'D LOVE TO GIVE A SHOUTOUT TO OUR TEST FORCE WHO WORKED HARD TO KEEP EVERYONE

CONNECTED FOR THE NEW YEARS EVE BALL DROP IN NEW YORK CITY!

LET'S TAKE A LOOK.

>> WE ARE HERE AT THE TIMES SQUARE GETTING READY FOR NEW YEAR'S EVE.

>> I'M PART OF THE TEAM.

TWO YEARS AGO PEOPLE ARE USING PHONES.

NOW EVERYBODY HAS PHONES.

AT MIDNIGHT, WE ARE PREPARED FOR HUGE DATA SPIKE.

>> MY NAME'S KATE I'M A PERFORMANCE ENGINEER HERE ON THE TASK FORCE IN NEW YORK CITY.

I MONITOR ALL OF THE ANTENNAS IN NEW YORK FOR ANY ALARMS THAT MIGHT POP UP INDICATING INTERFERENCE OR SOMETHING'S WRONG WITH AN ANTENNA.

THIS IS MY FIRST NEW YEAR'S EVE EVENT.

WE HAVE A MILLION PEOPLE EXPECTED TO ATTEND.

WE HAVE FOUR DIFFERENT TEAMS LOOKING AT THINGS LIKE RADIO FREQUENCY, THE NUMBER OF PEOPLE THAT ARE ON THE NETWORK, HOW THE ANTENNAS ARE PERFORMING AND EVERYTHING IN BETWEEN.

>> I'M A VERIZON WIRELESS DESIGN ENGINEER.

SOME OF THE NETWORK CHALLENGES THAT ARE UNIQUE TO NEW YORK IS IT'S SUCH A DENSE AREA WE HAVE TONS OF SKYSCRAPERS, YOU HAVE TO DESIGN IN KIND OF THREE DIMENSIONS.

WE HAVE HIGH RISES, THE SUBWAYS, WE'VE GOT SUCH DENSE POPULATION.

>> AND THAT 2024 THE TEST SCORES ARE EXPANDING OUR 5G COVERAGE TO MAKE SURE OUR CUSTOMERS HAVE FASTER SPEEDS THAN EVER BEFORE.

>> KUDOS TO THE THOUSANDS OF FOLKS WHO BRAVED THE COLD TO WATCH THE BALL DROP.

THAT'S A TOUGH ONE.

>> SHOUT-OUT TO THEM.

>> SERIOUSLY.

AND AGAIN, WE CANNOT THANK THE
TEST FORCE ENOUGH FOR ALL THEIR HARD WORK TO ENSURE THAT WHEN
THAT BALL DROPPED AT MIDNIGHT – OUR SIGNAL DID NOT!
DEFINITELY A HUGE RESPONSIBILITY
AND IT COULDN'T HAVE BEEN IN BETTER HANDS.

>> ABSOLUTELY.

I COULDN'T AGREE MORE.

>> AND SPEAKING OF NEW YEAR'S

RAQUEL, I KNOW WE'VE TALKED ABOUT OUR RESOLUTIONS BUT I
FIGURED WE SHARE THEM WITH THE V TEAM TOO!

NOT JUST CHAT AMONGST OURSELVES, SO WHY NOT PUT IT OUT THERE.

>> THIS YEAR I WANT TO BUILD ON WHAT WORKED FOR ME LAST YEAR,
STAYING COMMITTED TO MY WORKOUT

I'VE BEEN TRYING TO GET UP AT 6:00 A.M. TO DO MY WORK OUT.

>> AND YOU DO.

>> I'M MAKING IT, I'M PROUD OF MYSELF.

AND ALSO IMPROVE MY COOKING SKILLS, JEN HAS BEEN HELPFUL IN GIVING
ME NEW RECIPES.

I'M TRYING A NEW ONE EVERY WEEK. THOSE ARE A COUPLE EXAMPLES.

PROFESSIONALLY, I WANT TO CONTINUE BRINGING UP TO SPEED ON
THE ROAD TO MEET THE V TEAM

ACROSS THE COUNTRY AND IMPROVE

THE SHOW TO OFFER THE BEST VIEWING AND LEARNING EXPERIENCE.

>> ABSOLUTELY, YEP.

I HAVE MORE RECIPES NOW THAT YOU REMINDED ME.

GOT TO GET TO THOSE AFTER THE SHOW.

FOR ME, MY PERSONAL RESOLUTION IS TO CONTINUE TO

FOCUS ON MY INTERESTS IN HEALTH AND WELLNESS AND HELPING OTHERS
THROUGH THE THINGS I LEARN AND DOING THAT BY HELPING RAQUEL.

>> AND ANYONE ELSE WHO IS INTERESTED IN HELPING WELLNESS.

>> AND MY PROFESSIONAL ONE IS TO CONTINUE TO FIND NEW WAYS TO
MAKE UP TO SPEED EVEN MORE ENJOYABLE FOR ALL OF YOU AND WE
HOPE THAT YOU KNOW THAT YOU CAN

ALWAYS REACH OUT TO US WITH IDEAS OF WHAT YOU'D LIKE TO SEE
ON THE SHOW – WE ALWAYS APPRECIATE YOUR IDEAS.

>> WE ABSOLUTELY DO.

AND JEN, I KNOW YOU'VE GOT

SOME FRIENDS AT RETAIL STORES

ACROSS THE COUNTRY, OUR WONDERFUL VIPERS AND THEY

ACTUALLY TOOK SOME TIME TO SHARE

SOME OF THEIR RESOLUTIONS SO LET'S TAKE A LOOK!

>> MY 2024 NEW YEAR'S RESOLUTION FOR WORK IS CONTRIBUTE MORE TO
HALF MILLION VOLUNTEER HOURS AND ALSO TO BE MORE INVOLVED IN OUR
LOCAL COMMUNITY.

AND MY PERSONAL NEW YEAR'S RESOLUTION IS DO SOMETHING SMALL FOR
MYSELF EVERY DAY.

>> MY PERSONAL NEW YEAR'S RESOLUTION, I WOULD LIKE TO SPEND MORE TIME WITH MY FAMILY.

TIME SPENT WITH LOVED ONES CAN HELP REDUCE STRESS AND PROMOTE HAPPINESS AND CONTENTMENT.

AS FAR AS MY PROFESSIONAL RESOLUTION, I'D LIKE TO VOLUNTEER AND PROVIDE SERVICE TO ANY OF MY COLLEAGUES WHO NEEDS HELP TO BECOME MORE SOCIALLY ACTIVE.

LAST BUT NOT LEAST, I WOULD LIKE TO ATTEND THE LIVE IN BASKING RIDGE, MEET HANS AND SOAK UP ANY INFORMATION OR KNOWLEDGE I CAN GET FROM HIM TO REMAIN UNSTOPPABLE.

>> IN MY NEW YEAR'S RESOLUTION THIS YEAR IS TO DEFINITELY TRAVEL MORE.

WE SPEND ALL THIS TIME AT WORK BUT THEN WE NEVER REALLY TAKE TIME FOR MYSELVES.

MY PERSONAL RESOLUTION IS TO TRAVEL MORE.

MY WORK RESOLUTION IS TO DEFINITELY GET TO THE TOP OF THE ENTERPRISE.

I'M COMING FOR YOU ALL.

WE'LL SEE YOU AT THE TOP.

>> I'M JUST LETTING YOU KNOW ABOUT MY PERSONAL RESOLUTION THIS YEAR.

IT'S TO TAKE A SWEET VACATION WITH MY FAMILY.

PROFESSIONALLY, I'D LIKE TO NETWORK AND LEARN MORE ABOUT THE GREAT PEOPLE WHO MAKE OUR COMPANY AND CONTINUE TO LEARN AND DEVELOP MYSELF.

>> MY NEW YEAR'S RESOLUTION FOR 2024 IS TO TAKE A CHANCE ON MYSELF. I'D LIKE TO LEARN SOME NEW SKILLS OR MAYBE A NEW ROLE TO HELP ME ADVANCE IN MY CAREER.

PERSONALLY, MY RESOLUTION THIS YEAR IS TO TAKE MY FAMILY TO AS MANY LIBRARIES, NATIONAL PARKS, AND MUSEUMS AS POSSIBLE.

WE CAN LEARN ART AND SCIENCE ALL WHILE MAKING MEMORIES AND SPENDING TIME TOGETHER.

>> MY NEW YEAR'S RESOLUTION IS TO CONTINUE MY EDUCATION TO HELP WITH VERIZON AND EARN AND LEARN MORE RESPONSIBILITIES SO I CAN PROGRESS WITH THE COMPANY.

>> MY PERSONAL NEW YEAR'S RESOLUTION IS NOT ONLY TO GRADUATE HERE IN MAY BUT WORKING ON MY SHORT STORIES AND BOOKS I'VE BEEN WRITING FOR A WHILE AND HOPEFULLY SEE AN END TO THAT.

MY WORK AND CAREER RESOLUTION ACTUALLY HAS TO DO WITH THIS.

I'VE BEEN SO INCREDIBLY BLESSED WITH THE OPPORTUNITY OF WORKING WITHIN VERIZON AND CREATING CONTENT FOR THIS AMAZING COMPANY, SO I'M JUST PRAYING THAT THAT ACTS AS A STEPPINGSTONE FOR ME TO FURTHER MY CAREER IN UTILIZING MY DEGREE.

>> MY NEW YEAR'S RESOLUTION, PROFESSIONALLY I WANT TO CONTINUE TO GROW IN MY NEW ROLE.

AS FAR AS PERSONALLY, I WANT TO MAKE SURE I'M GETTING TO GAMES.

>> FOR MY PERSONAL RESOLUTION, I'D LIKE TO BE PROMOTED TO DIRECTOR IN THE YEAR 2024.

NOW FOR MY PERSONAL, [SPEAKING NON-ENGLISH].

>> I LOVE THOSE!

AREN'T THOSE GOOD?

>> THAT WAS GOOD.

>> AND INSPIRATIONAL, RIGHT?

I WANT TO GO TO A NATIONAL PARK NOW TOO, THANKS, COLLEEN AND JOHN WHO SHARED HIS RESOLUTIONS AT THE END, IS ONE

OF OUR MANY AMAZING BILINGUAL

RETAIL REPS, A FELLOW COLOMBIAN AND FOLKS WHO DON'T SPEAK

SPANISH – HE ACTUALLY SHARED THAT HIS PERSONAL RESOLUTION IS

TO BE THE VERY BEST DAD, HE AND

HIS FIANCEE DINA ARE EXPECTING

THEIR FIRST BABY NEXT MONTH! ISN'T THAT SO NICE?

CONGRATULATIONS TO THEM!

>> SO SWEET AND HERE'S TO SEEING

RESOLUTIONS TURN INTO ACCOMPLISHMENTS!

AND SPEAKING OF ACCOMPLISHMENTS

- DON'T FORGET!

THE SECOND WINDOW IS OPEN RIGHT NOW TO ADD YOUR FOURTH QUARTER ACCOMPLISHMENT HIGHLIGHTS TO YOUR 2023 YEAR-END REVIEW.

>> THAT'S RIGHT V TEAM, YOU HAVE

UNTIL NEXT TUESDAY, JANUARY 16, TO GET YOUR ACCOMPLISHMENTS UPDATED AND SUBMITTED.

>> ALL RIGHT.

BACK TO SOME NEWS

ABOUT OUR AMAZING ENGINEERS RECENTLY, OUR TEST FORCE WAS AT ALLEGIANSTADIUM FOR SUNDAY'S RAIDERS GAME.

THIS IS THE LAST LIVE TEST OF

THE STADIUM BEFORE THE BIG GAME ON FEBRUARY 11TH.

LET'S CHECK IN WITH THE TEAM TO

SEE HOW THEY ARE PREPARING FOR THE BIGGEST NIGHT IN FOOTBALL.

>> TODAY WE'RE IN THE LAS VEGAS COMMAND CENTER.

THIS IS AN OFFICE LOCATION THAT HAS A COMMAND CENTER OVERLAY THAT WE USE TO MONITOR CRITICAL FUNCTIONS LIKE CES AND SOME OF THE MANY OTHER EVENTS THAT DO OCCUR HERE IN LAS VEGAS.

THIS LOCATION WAS SWITCHED.

THIS PARTICULAR AREA HERE WAS JUST CONCRETE AND [AWAY FROM MIC] SO WE BUILD IT FROM GROUND UP.

WE ALSO BROUGHT IN A LOT OF ELECTRONICS ASSOCIATED WITH MONITORING SPECIAL EVENTS.

SO QUITE A BIT OF WORK WENT INTO IT.

TODAY WE WILL HAVE ALL THE CRITICAL FUNCTIONAL DISCIPLINES, INCLUDING SYSTEM PERFORMANCE, RESTRUCTURING, REAL ESTATE, AS WELL AS OPERATIONS.

AND AS WE MONITOR THE GAME AND EVERYTHING THAT'S GOING ON, WE'RE ABLE TO REACT REAL TIME IF ANYTHING SHOULD COME UP DURING THE GAME.

>> PRETTY NEAT!

BUT IF YOU'RE NOT INTO SPORTS – HERE'S ANOTHER COOL EVENT – OUR VERY OWN GEORGE KORONEOS FROM GEORGE TALKS TECH IS AT CES THIS WEEK CHECKING OUT ALL THE LATEST CONSUMER TECH COMING OUT IN 2024 – LET'S GET AN UPDATE FROM GEORGE.

>> CES IS WITHOUT A DOUBT MY FAVORITE TECH SHOW EVERY YEAR AND I'M CHECKING OUT THE LATEST APPLIANCES, BADGES, AND EVEN SMART CARS. I WANT TO SEE WHAT'S COMING OUT AND WHAT MAY BE COMING TO VERIZON. AI IS THE BIGGEST IN CES RIGHT NOW.

I WANT TO CHECK OUT HOW IT POWERS OUR LIVES AND MAKE IT EASIER. GO TO GLK CREATIVE ON INSTAGRAM, TIKTOK AND X TO SEE EVERYTHING I'M SEEING ON CES.

>> AWESOME.

THANKS, GEORGE.

WE WILL BE FOLLOWING YOU ALONG.

NOW LET'S TALK ABOUT SOMETHING

WE ALL LOVE: WINNING GREAT VERIZON SWAG!

>> LAST MONTH, WE ASKED YOU TO SEND HOLIDAY SHOUT-OUTS TO THE PEOPLE WHO MADE 2023 A GREAT YEAR– AND YOU GUYS RESPONDED WITH HUNDREDS OF FUNNY, IMPRESSIVE AND TOUCHING SHOUT-OUTS.

>> AND TODAY, WE'RE HAPPY TO ANNOUNCE OUR LAST BATCH OF WINNERS FROM EVERYONE WHO SENT A SHOUT-OUT, AND WE HAVE OUR WATCH AND WIN GRAND PRIZE WINNERS FROM THE INSIDE VERIZON APP . NOW, IF YOU DON'T HAVE IT YET, BE SURE TO HIT THE APP STORE FOR IOS AND GOOGLE PLAY FOR ANDROID.

>> SO WITHOUT FURTHER ADO, CONGRATULATIONS TO: AMNEY ISKANDAR IN CARY, NORTH CAROLINA, VASINTUKUMAR ILLENGOVON IN CHENNAI, INDIA, AND ANISSA WASHINGTON IN PORT ARTHUR, TEXAS.

>> PATRICIA BLYTH IN PITTSBURGH, PENNSYLVANIA, GRETCHEN NIELSEN, THOMAS CARUSO IN PHOENIX, ARIZONA.

>> BE ON THE LOOKOUT FOR AN EMAIL WITH INFORMATION ON CLAIMING YOUR GIFT CERTIFICATE TO THE VERIZON BRAND SHOP! AND NOW, FOR OUR HOLIDAY

SHOUT-OUT WATCH AND WIN GRAND PRIZE WINNERS:

CONGRATULATIONS TO VIJAY SENTUL IN CHENNAI, INDIA, AND RASHAD GILMORE IN TEMPLE TERRACE, FLORIDA.

>> CONGRATULATIONS.

YOU WILL EACH RECEIVE A \$100 GIFT CERTIFICATE TO THE BRAND SHOP.
YOU CAN STOCK UP ON UNSTOPPABLE
TEES FOR THE WHOLE FAMILY.

AND SPEAKING OF UNSTOPPABLE, THERE'S STILL A LITTLE MORE TIME
TO WATCH THE KICKOFF REPLAY WATCH AND WIN VIDEO ON THE
INSIDE VERIZON APP!

>> V TEAM, IF YOU WATCH BY THE
END OF TODAY, TUESDAY, JANUARY
9TH – YOU'LL BE PART OF OUR PRIZE DRAWING AND THE WINNERS
WILL BE ANNOUNCED RIGHT HERE ON
UP TO SPEED LIVE THIS UPCOMING THURSDAY JANUARY 11TH!
SO GET TO WATCHING.

>> ABSOLUTELY.

ALL RIGHT.

WELL, WITH THAT, THANK YOU SO MUCH FOR WATCHING.

JEN, FIGURED WE HAVE A GREAT CROWD BEHIND US.

WE HAVE TO REPRESENT. LET'S HAVE THEM SIGN OFF WITH US.

>> ARE YOU GUYS READY?

>> YEAH.

>> AMAZING. ALL RIGHT. UNTIL NEXT TIME.

>> YOU'RE UP TO SPEED.