

**VERIZON
UP TO SPEED LIVE
January 17, 2023 12:00 PM ET**

>> HEY, V TEAM. HAPPY TUESDAY.
>> I HOPE YOU ENJOYED YOUR LONG WEEKEND.
THAT EXTRA DAY HELPS RECHARGE THE BATTERIES.
I'M FEELING GOOD AND I HOPE YOU ARE TOO.
YESTERDAY WAS MARTIN LUTHER KING, JR., DAY.
AND LAST WEEK WE EXPRESSED SOME IMPORTANCE TO HONOR
DR. MLK JR.'S MEMORY. V TEAMERS ACROSS THE WORLD DELIVERED.
JUST TAKE A LOOK AT THESE PICTURES SHOWING
OUR TEAMMATES PARTICIPATING IN VOLUNTEER
WORK AND MLK JR.'S HONOR.SUPER, SUPER, NEAT.
WE TRULY HAVE THE ABSOLUTE PEST TEAM.
AND V TEAM, IF YOU TOOK SOME TIME OUT OF YOUR
DAY TO VOLUNTEER MAKE SURE TO TAG US ON
@INSIDEVERIZON OR GOOD@VERIZON.COM.
MOVING ON TO VERIZON CONSUMER GROUP NEWS.
HANS VESTBERG AND V TEAM LEADERS GATHERED IN
PERSON AND VIRTUALLY FOR THE 2023 VCG KICKOFF.
THEY TALKED ABOUT HOW TO DELIVER INCREDIBLE
CUSTOMER EXPERIENCES FROM HOME TO MOBILE
AND FROM VALUE TO PREMIUM. IF YOU WOULD LIKE
TO RELIVE THE MOMENT OR LIKE A GOOD BOOK,
LISTEN TO IT A FEW MORE TIMES TO GRASP THE
VALUABLE DETAILS THERE'S' REPLAY AVAILABLE AND
YOU CAN FIND IT IN TODAY'S STORY. NOW ON TO
VERIZON BUSINESS NEWS, JUST THIS WEEKEND
VERIZON BUSINESS WAS AT THE NATIONAL RETAIL
FEDERATION IN NEW YORK CITY TO DEMONSTRATE
THE MAJOR IMPACT VERIZON 5G RELIABLE
CONNECTIVITY COLLABORATIVE SOLUTIONS AND
MORE HAVE ON THE RETAIL INDUSTRY.
DEMONSTRATIONS INCLUDING A HOLOGRAM EXPERIENCE, AND
CASHIERLESS CHECKOUT AND MORE.

VERIZON LAUNCHED VERIZON MOBILE FROM MICROSOFT TEAMS A NEW SERVICE THAT INTEGRATES MOBILE DEVICES WITH MICROSOFT TEAMS FOR EASIER CALLING AND COLLABORATION. VERIZON LAUNCHED VERIZON MOBILE FOR MICROSOFT TEAMS TO CREATE A UNIFIED BUSINESS COMMUNICATIONS EXPERIENCE DELIVERING TRUE MOBILE FLEXIBILITY WITH THE POWER OF VERIZON 5G AND TEAMS TO USERS WORKING FROM ANYWHERE. FOR MORE INFORMATION, ON VERIZON MOBILE FOR MICROSOFT TEAMS HEAD OVER TO THE LINK IN TODAY'S STORY. AND NOW FOR AN UPDATE FROM OUR GLOBAL NETWORKS AND TECHNOLOGY GROUP, GOOD NEWS FOR CUSTOMERS IN SILVER VALLEY, IDAHO, THE AREA JUST GOT A BOOST TO THEIR NETWORK SERVICE!

VERIZON ENGINEERS RECENTLY COMPLETED AN UPGRADE TO THE CELL SITES SERVING THAT AREA, DEPLOYING FIBER CABLES TO MOVE DATA FROM LOCAL CELL TOWERS THROUGH THE REST OF THE NETWORK AND THIS WASN'T JUST AN ORDINARY UPGRADE. IF YOU TAKE A LOOK AT THESE PHOTOS, YOU WILL SEE THAT ENGINEER V TEAMERS, JOSEPH SOUMIS AND THOMAS STOBAUGH, COMPLETED THE UPDATE. IT GAVE THEM FASTER RESPONSE TIME AND LAID THE INFRASTRUCTURE FOR FUTURE NETWORK GROWTH IN THE FORM OF NEW TOWERS COMING TO THE AREA SOON. WOW! WHAT AN INCREDIBLE EXAMPLE OF THE DEDICATION OF OUR ENGINEERS TO DELIVER THE VERY BEST NETWORK FOR OUR CUSTOMERS REGARDLESS OF THE WEATHER CONDITIONS OUT THERE.

THANKS SO MUCH FOR THAT. ALL RIGHT, TEAM.

IT'S THAT TIME IN THE SHOW, TIME TO BRING OUT YOUR CALENDARS. LET'S GET THEM OUT WE HAVE IMPORTANT DATES TO JOT DOWN. NECESSARY TUESDAY AT 11:30 A.M. EASTERN TIME, HANS AND OUR LEADERS WILL BE LIVE FOR THE Q4 RESULTS WEBCAST. YOU WON'T WANT TO MISS IT. WE WILL COVER HOW WE PLAN TO WIN 2023 AND HIGHLIGHTING A SPECIAL V TEAMER WHO HAS GONE

ABOVE AND BEYOND WITH A NEW CREDO AWARD.
AND THERE MIGHT EVEN BE A SURPRISE FOR OUR V TEAM.
MAKE SURE YOU TUNE IN.

THE NEXT DATE TO KEEP IN MIND IS TUESDAY,
JANUARY 31st FROM 5 TO 7:30 P.M., PLEASE
CONSIDER TO JOIN THE PACE EMPLOYEE GROUP FOR
THE LUNAR NEW YEAR'S CELEBRATION.

IT WILL BE TAKING PLACE ACROSS THE U.S.
FEATURING LIVE PERFORMANCES AND A LEADER
DISCUSSION ON THE NEW YEAR. ALL THE DETAILS
WILL BE INCLUDED IN TODAY'S REPLAY STORY.

AND TEAM, BEFORE WE WRAP TODAY, I DO HAVE A
SPECIAL GUEST HERE WITH US.

MAYBE YOU HAVE SEEN HER ONCE OR TWICE. RAQUEL.

>> HEY, JEN. MIND IF I CRASH THE SHOW?

>> COME ON IN.

>> I'M JUST COMING OFF FROM THE VGS KICKOFF.
HE HAMMERED IN THE PRIORITY THE END-TO-END
EFFICIENCIES THAT THE TEAM WILL ACCOMPLISH,
AND I HAVE MY FRIEND AMANDA AND TELL US HOW
SHE FELT ABOUT THE KICKOFF.

>> MY NAME IS AMANDA BAILEY AND I AM ONE OF THE
NEWEST MEMBERS OF THE CORPORATE ASSETS TEAM.
SO THIS WAS MY VERY FIRST CHANCE GETTING TO MEET SO
MANY OF THE LEADERSHIP MEMBERS AND MY LARGER GROUP.
SO I WAS REALLY JUST REALLY EXCITED TO GET TO KNOW EVERYONE.
SEE THE FACE-TO-FACE INTERACTIONS AND ALSO
HAVE A MOMENT TO JUST HAVE A QUICK CHAT AND
GET TO KNOW EVERYONE ON A PERSONAL LEVEL.
SO I'M SUPER EXCITED ABOUT THIS NEW MOVEMENT
THAT WE ARE WORKING TOWARDS WITH THE VGS
TEAM AND I THINK IT WILL BE REALLY GREAT.
IT'S A GREAT OPPORTUNITY FOR US TO STREAMLINE
A LOT OF PROCESSES AND MAKE THE WHOLE
PROCESS MORE EFFICIENT. YEAH, GO VGS.

>> ALL RIGHT.

>> THAT SOUNDS GREAT.

AND FOR THE TEAM, YOU KNOW, WHAT DAYS ARE YOU IN?

>> I'M HERE TUESDAY, WEDNESDAY, THURSDAY THE THIRD WEEK OF EVERY MONTH.

>> THAT'S AMAZING.

WHAT WAS YOUR FAVORITE PART COMING?

>> I THINK HAVING THE FACE-TO-FACE INTERACTIONS AND BUMPING INTO A FEW LIKE RAQUEL, AND WE KEEP IN TOUCH VIA SLACK AND OTHER MEANS, BUT NOTHING BEATS THAT FACE-TO-FACE INTERACTION AND SEEING THE WARM SMILE.

>> OF COURSE. THAT SOUNDS AWESOME.

THANK YOU SO MUCH FOR COMING IN.

RAQUEL, ALWAYS LOVE STANDING NEXT TO YOU.

>> I'LL SEE YOU LATER.

>> OF COURSE.

ALL RIGHT, TEAM ON THAT NOTE, THANK YOU ALL SO MUCH FOR TUNING IN TODAY.

WE WILL SEE YOU AGAIN LIVE NEXT WEEK, TUESDAY, JANUARY 24th, FOR OUR Q4 EARNINGS WEBCAST, BUT UNTIL NEXT TIME, YOU ARE UP TO SPEED.