

VERIZON
UP TO SPEED LIVE
February 6, 2024 12:00 PM ET

>> HAPPY TUESDAY, WELCOME TO UP TO SPEED LIVE!
>> WE HOPE YOU'RE ALL HAVING A FANTASTIC DAY SO FAR, THANKS FOR TAKING THE TIME TO TUNE IN TODAY. ON TODAY'S EPISODE, WE'RE GETTING READY FOR THE BIG GAME, BUT BEFORE WE GET TO THAT, WE WANT TO ACKNOWLEDGE THE DEVASTATION CAUSED BY THE HISTORIC RAINFALL AND FLOODING IN CALIFORNIA.
>> IN RESPONSE, VERIZON IS WAIVING PREPAID AND POSTPAID CALL/TEXT/DATA USAGE INCURRED FROM FEBRUARY 4TH TO FEBRUARY 13TH, FOR CALIFORNIA RESIDENTS IN THE AREAS MOST IMPACTED BY THE STORM. THIS WILL BRING RELIEF TO THE THOUSANDS OF CONSUMER AND SMALL BUSINESS CUSTOMERS WHO RELY ON THEIR MOBILE DEVICES NOW MORE THAN EVER.
>> VERIZON IS COMMITTING \$100,000 IN RELIEF FUNDS TO ORGANIZATIONS INCLUDING THE AMERICAN RED CROSS, THE SAN DIEGO FOUNDATION AND WILD COAST TO SUPPORT INDIVIDUALS IMPACTED BY THE FLOODING AS WELL AS FLOOD MITIGATION EFFORTS NEAR THE U.S. BORDER.
>> AND V TEAM IF YOU WANT TO HELP REMEMBER OUR V TO V OUR EMPLOYEE RELIEF FUND. YOU CAN DONATE MONEY TOWARD THE FUND TO HELP EMPLOYEES EXPERIENCING DISPLACEMENT FROM NATURAL DISASTERS SUCH AS THIS.
>> AND V TEAM, IF YOU HAVE SPANISH SPEAKING FAMILY MEMBERS OR KNOW OF ANY CUSTOMERS AFFECTED BY THE STORM – VISITEN NUESTRA HISTORIA DE HOY PORQUE TENDREMOS TODA ESTA INFORMACION QUE ACABAMOS DE COMPARTIR EN INGLES, EN ESPANOL – TODOS LOS DETALLES SOBRE LA EXENCIÓN DE CARGOS Y COMO ESTAMOS APOYANDO A LAS AUTORIDADES LOCALES.
>> ALL RIGHT, NOW TURNING TO THE NIGHT WE'RE ALL WAITING FOR. WE'RE LESS THAN A WEEK AWAY BEFORE FANS ACROSS THE COUNTRY TUNE INTO THE BIGGEST NIGHT IN FOOTBALL.
>> AND ALTHOUGH THE GAME IS ON SUNDAY, VERIZON IS ALREADY MAKING ITS MARK ON LAS VEGAS. IN FACT, OUR TEAMMATE JESS BONARDI IS DOWN IN LAS VEGAS RIGHT NOW TO GIVE US THE SCOOP. LET'S TAKE A LOOK.

>> VIVA LAS VEGAS, V TEAMERS.
WE'RE HERE IN ONE OF THE MOST
EXCITING CITIES IN THE WORLD AS
THEY GET READY TO HOST THE BIGGEST GAME OF THE YEAR.
AND OF COURSE VERIZON'S GETTING IN ON ALL THE ACTION.
OUR NETWORK IS HERE AND READY TO
SERVE OUR CUSTOMERS SO THAT THEY
CAN HAVE THE BEST EXPERIENCE POSSIBLE COME GAME DAY.
WE'LL BE SHARING ALL THE EXCITEMENT WITH YOU ALL WEEK
LONG, SO MAKE SURE TO FOLLOW US
ON SOCIAL ON INSIDE VERIZON AND
TURN IN FRIDAY BECAUSE WE HAVE A HUGE SURPRISE FOR YOU.
THEY SAY WHAT HAPPENS IN VEGAS STAYS IN VEGAS.
BUT WHEN IT COMES TO OUR
NETWORK, THAT'S WITH YOU WHEREVER YOU GO.
BACK TO YOU GUYS.

>> AWESOME, THANKS JESS WE'RE GETTING EXCITED!
LIKE YOU SAID OUR NETWORK WILL ALWAYS REMAIN!
WE KNOW THE FANS WHO WILL BE
ATTENDING THE GAME AT ALLEGIAN
STADIUM AND CUSTOMERS IN LAS VEGAS ARE IN GOOD HANDS THANKS
TO THE HARD WORK OF THE TEST FORCE.

>> THAT'S RIGHT - WE DON'T JUST SET UP FOR A ONE-TIME EVENT AND
LEAVE, WE HAVE MADE PERMANENT
IMPROVEMENTS TO THE AREA THAT
WILL HAVE LASTING EFFECTS ON THE AREA'S COMMUNITY.
FROM BIG AND SMALL BUSINESSES,
PUBLIC SAFETY, TRANSPORTATION,
AND OF COURSE THE FAN EXPERIENCE!

>> YES.
AND SPEAKING OF FAN EXPERIENCES
LET'S CHECK OUT THE NETWORK UPDATES THAT OUR TEST FORCE
OUTFITTED ALLEGIAN STADIUM WITH.

>> WE'RE AT ALLEGIAN STADIUM PREPARING FOR THE BIG GAME.
PEOPLE WILL BE ON THEIR PHONES
ALL THE TIME, SENDING PICTURES OUT, SENDING VIDEOS OUT, LIVE
STREAMING TO THEIR FRIENDS AND FAMILY.

THE VOLUME THAT COMES OUT OF THESE THINGS IS UNREAL.
>> WHEN YOU PUT 65,000 FANS IN A BUILDING, CONNECTIVITY IS KEY.
>> PEOPLE COME IN, ALL THEIR TICKETS ARE ON THEIR MOBILE DEVICE.
THEY CAN PURCHASE CONCESSIONS
WITH THEIR MOBILE DEVICE.
THEY CAN WAY FIND THEIR SEATS.

>> WE DOUBLED MILLIMETER WAVE

COVERAGE AND PUT C-BAND IN HEAVILY FOR THIS SEASON.
>> WE ARE ABLE TO USE 160 MEGAHERTZ OF OUR C-BAND SPECTRUM.
THAT'S ALL MOST THREE TIMES AS MUCH AS WE HAD THE PREVIOUS YEAR.
>> THE C-BAND ALLOWS US TO HAVE
A BROAD 5G FOOTPRINT AND UP TO 1.5 GIGS ON THE DOWN LINK.
IT'S DEFINITELY BEEN A GAME CHANGER HERE.
>> WE'RE THINKING ABOUT THE WHOLE EXPERIENCE FOR THE CUSTOMERS.
INSIDE THE STADIUM AND OUTSIDE THE STADIUM.
WE'VE ADDED SMALL CELLS IN AND
AROUND THE STADIUM AS WELL, BOTH MILLIMETER WAVE AND C-BAND TO
MAKE SURE THEY HAVE THAT CAPACITY.
>> TAILGATING IS IMPORTANT TO THE RAIDERS.
IT GOES FAR BACK IN OUR HISTORY.
AND SO WHEN FANS ARE OUT THERE
IN THE PARKING LOT TAILGATING, THEY'VE GOT A PREMIUM MOBILE
EXPERIENCE OUT THERE AS WELL.
>> FOR EVERY HOME GAME AND
CONCERT EVENT WE STRESS TEST THE NETWORK.
WE MONITOR IT, WE DO A POSTGAME
STUDY OF IT TO SEE HOW IT PERFORMED.
>> THE TASK FORCE TEAM IS IN THE
STADIUM EVERY SINGLE DAY TESTING
EVERY SINGLE ANTENNA AND NODE TO
MAKE SURE WE HAVE THE BEST EXPERIENCE FOR THE CUSTODY HER.
>> TASK FORCE IS HERE AND WE'RE READY FOR KICKOFF.

>> THE ENTIRE VALLEY IS GETTING
A NETWORK BOOST FROM THE SUPER BOWL.
WE HAVE TO PREPARE FOR THAT MASSIVE USAGE.
I MEAN, THE VOLUME THAT'S GOING
TO COME OUT OF HERE IS DWARFED
ONLY BY THE VOLUME THAT'S GOING TO BE IN THE REST OF THE CITY.
>> YOU COME THROUGH VEGAS AND YOU'RE USING A VERIZON DEVICE,
YOU'RE GOING TO BENEFIT FROM THE
INFRASTRUCTURE AND WORK THAT'S GOING INTO THIS.
IT'S A WIN FOR EVERYONE.

>> A WIN FOR EVERYONE INDEED.
AND RAQUEL, WE'VE COVERED QUITE A FEW SUPER BOWL RELATED ITEMS,
BUT THERE'S STILL SO MUCH IN STORE IN LAS VEGAS, AND I HATE TO BREAK
IT TO YOU.
BUT I THINK WE HAVE SOME COMPETITION FOR HOSTS OF UP TO SPEED.
>> OH, BOY, I THINK YOU MIGHT, JEN.
MEET OUR CORRESPONDENTS, NIC, JULIAN, AND AMARI.

>> FROM THE LAS VEGAS AREA, PICKED FROM HELP FROM OUR PARTNERS AT THE LAS VEGAS POLICE DEPARTMENT FOUNDATION.

THEY EACH PARTICIPATED IN DEPARTMENT'S DREAM PROGRAM, A 12-WEEK PROGRAM AIMED TO EMPOWER STUDENTS.

>> OUR TEAM CORRESPONDENTS WILL HAVE WILL CHANCE TO INTERVIEW FAMOUS FOOTBALL PLAYERS AND HELP US COVER ALL OF THE VERIZON EVENTS LEADING UP TO THE BIG GAME.

SUCH A GREAT OPPORTUNITY.

>> I COULDN'T AGREE MORE.

WHAT A FUN WAY TO DIP YOUR TOES IN THE PROFESSION OF JOURNALISM.

WE'LL BE DOING MORE OF THAT THIS WEEK.

THE TAKEOVER OF JIMMY KIMMEL'S COMEDY CLUB WHERE WE'LL BE HOSTING A VARIETY OF PEOPLE ON NETFLIX, MAX, AND MORE.

>> COULD YOU CAN LEARN MORE ON OUR LANDING PAGE LINKED IN TODAY'S STORY.

>> FOLLOW VERIZON AND AT INSIDE VERIZON ALL WEEK LONG.

YOU MAY SEE FUN NEWS POPPING UP.

PLUS WE'RE LIVE ON FRIDAY FROM VEGAS.

>> YES, WE ARE.

>> NOW TURNING TO YESTERDAY'S INVESTOR EVENT WHERE OUR LEADERS GATHERED WITH ANALYSTS TO ANSWER QUESTIONS, OUR 2024 PRIORITIES AND PLAN FOR CONTINUED MOMENTUM.

>> WE CAUGHT UP WITH BRADY CONNOR WHO SHARED WHAT INVESTORS COULD EXPECT AT THE EVENT.

>> HELLO, EVERYONE.

WE'RE COMING TO YOU FROM THE

ASSENT LOUNGE IN COLUMBUS CIRCLE, NEW YORK CITY.

WE'RE GETTING READY TO HOST OUR SOUTHSIDE ANALYST EVENT.

WE HAVE ALL THE ANALYSTS THAT COVER VERIZON STOCK IN TODAY TO VIEW AN OPERATIONAL UPDATE FROM

THE VERIZON EXECUTIVE MANAGEMENT TEAM.

WE'RE GOING TO HAVE SAMPATH FROM

CONSUMER GROUP, KYLE FROM THE BUSINESS GROUP, AND JOE FROM NETWORK AND TECHNOLOGY GIVE AN UPDATE ON THE BUSINESS.

WE'RE COMING OFF A GREAT FOURTH

QUARTER EARNINGS, WE HAVE LOTS OF MOMENTUM IN THE BUSINESS.

IT'S REALLY IMPORTANT WE KEEP

THAT MOMENTUM GOING AND DELIVER ON OUR FIRST QUARTER RESULTS.

>> NOW ONTO SOME MORE COOL NEWS.

V TEAM, DID YOU KNOW THAT

SATURDAY, FEBRUARY 10TH MARKS THE START OF THE LUNAR NEW YEAR?

>> YEP!

AND ACCORDING TO THE CHINESE

ZODIAC, 2024 IS THE YEAR OF THE

DRAGON!

IN CHINESE CULTURE, THE DRAGON

SYMBOLIZES POWER, NOBILITY, HONOR, LUCK, AND SUCCESS.

>> THE LUNAR NEW YEAR IS

CELEBRATED BY MORE THAN 1.5

BILLION PEOPLE EACH YEAR – A HOLIDAY RICH IN TRADITION AND MEANING. AND WE THOUGHT IT'D BE NICE TO HEAR FROM TWO V TEAMERS HOW THEY CELEBRATE AND WHAT THIS SPECIAL HOLIDAY MEANS TO THEM.

>> I CELEBRATE LUNAR NEW YEAR BY DRESSING UP TO THE OCCASION AND SHOWING THAT AT THE BASKING RIDGE PAGE ERG CELEBRATION AND ENJOYING THE DRAGON DANCE, CULTURAL DANCES AND OF COURSE THE ASIAN FOOD.

I WANT TO SHARE WITH ALL OF YOU WHAT LUNAR NEW YEAR MEANS TO ME. IT IS CONNECTING WITH THE OTHER CULTURES AND ALSO THIS YEAR WITH THE DRAGON NEW YEAR, IT'S ALL ABOUT THE INVOLVEMENT CONNECTING WITH THE INVOLVEMENT, TECHNOLOGY, [SPEAKING NATIVE LANGUAGE] THIS MEANS CONGRATULATIONS, BEST WISHES FOR PROSPEROUS AND HAPPY NEW YEAR!

>> YEAR OF THE DRAGON IS A YEAR OF STRENGTH, POWER, WISDOM, SUCCESS, AND [AWAY FROM MIC] WHICH ARE GREAT THINGS FOR 2024.

>> THE LUNAR NEW YEAR MEANS TO ME A TIME OF REFLECTION, A TIME OF NEW BEGINNINGS, LETTING GO OF THE OLD AND IN WITH THE NEW.

SO DURING THIS TIME, I LIKE TO GATHER MY FRIENDS AND MY FAMILY AND SHARE A BIG MEAL TOGETHER, WHICH OFTEN INCLUDES DUMPLINGS AND LONGEVITY NOODLES, WHICH ARE ESSENTIALLY JUST LONG NOODLES FOR A LONG LIFE.

SO HOPEFULLY THIS GIVES YOU SOME IDEAS AND SOME TRADITIONS THAT YOU CAN SHARE AS WE CELEBRATE THIS YEAR TOGETHER.

AND I, AGAIN, WELCOME YOU TO 2024, YEAR OF THE DRAGON.

>> AWESOME.

THANK YOU FOR SHARING.

ALWAYS NEAT TO HEAR DIRECTLY FROM THE V TEAM.

AND YOU KNOW WE'RE ALWAYS

CELEBRATE SO OF COURSE THERE'S A

-- LOOKING FOR A REASON TO CELEBRATE AND THERE'S ALWAYS A WAY FOR ALL OF YOU TO JOIN IN ON THIS AWESOME CELEBRATION.

>> THAT'S RIGHT, RAQUEL, TEAM THE CELEBRATIONS BEGIN ON

TUESDAY FEBRUARY 13TH - OUR PACE

EMPLOYEE RESOURCE GROUP IS INVITING ALL V TEAMERS TO JOIN THEIR MAIN EVENT STREAMING LIVE

FROM RIGHT HERE IN BASKING RIDGE.

>> AND IF YOU'RE BASED OUT OF

ONE OF OUR WORK FORWARD ENGAGEMENT HUBS, THEY'LL BE HOSTING LOCAL WATCH PARTIES!

>> NOW IF YOU CAN'T MAKE IT IN PERSON TO ANY OF THESE

LOCATIONS, YOU CAN STILL JOIN IN
ON THE FUN VIRTUALLY, WE'LL
PROVIDE A LINK FOR YOU IN TODAY'S STORY.

>> AGAIN THAT CELEBRATION KICKS
OFF AT 5:00 P.M. AND WILL RUN
UNTIL 7:30 P.M.

GUEST SPEAKERS INCLUDE EXECUTIVE
SPONSOR JOE RUSSO, APARNA KHURJEKAR AND MORE.

>> THE EVENT WILL BE HOSTED BY A
FAMILIAR UP TO SPEED FACE, OUR
FRIEND ANDY CHOI, IT'S GOING TO
BE A GREAT EVENT, AND IF YOU'D LIKE TO LEARN MORE ABOUT THE
LUNAR NEW YEAR, JUST CHECK OUT TODAY'S STORY.

I LOVE THAT CLAP.

THAT WAS FUN.

>> CLAP FOR ANDY.

ALL RIGHT.

NOW TO ANOTHER TOPIC THAT WE
SHOULD ALL BE PAYING ATTENTION TO – SAFETY.

>> HAVE YOU SEEN THESE GUYS
AROUND WITH THE BE SAFE BOARDS?

YES, YOU HAVE.

>> WOO.

>> A LITTLE ROUND OF APPLAUSE FOR THE BE SAFE TEAM.

THEY'RE ASKING YOU TO TAKE THE
VERIZON SAFETY PLEDGE, WHICH IS SOMETHING WE DO EVERY YEAR.
BUT WHY?

WHY DO WE DO IT YEAR AFTER YEAR?

>> WELL, TEAM WERE WE HAVE A LITTLE POP QUIZ HERE.

TAKE IT WITH US AND

ANSWER TRUE OR FALSE AND WE'LL TELL YOU IF YOU'RE RIGHT:

HERE WE GO WITH NUMBER ONE – DO

WE TAKE THE PLEDGE BECAUSE: WE'RE CRAZY FOR PLEDGES?

MAYBE SOME OF US, BUT NO, THAT'S FALSE.

>> NUMBER TWO – BECAUSE YOU COULD WIN ONE OF THE COOL HATS
THAT THE FOLKS BEHIND US ARE WEARING?

>> OOH.

>> DING, DING, DING, THAT ONE IS TRUE AS LONG AS YOU TAKE THE PLEDGE
BY FEBRUARY 10TH.

>> ALL RIGHT, ONE MORE.

DO WE TAKE THE PLEDGE BECAUSE THE MOST IMPORTANT THING THAT
ANY OF US CAN DO IS GET HOME TO OUR FAMILIES AT THE END OF THE DAY?
THAT ONE IS A GIANT YES!

AND OF COURSE THE REAL ANSWER.

>> YEP, HERE'S THE DEAL, TEAM.

IT'S A REALLY SIMPLE PLEDGE.

WE'LL PUT IT UP ON SCREEN AND INCLUDE IT IN TODAY'S STORY.
AND MY FAVORITE PART IS THAT YOU CAN DEDICATE IT TO SOMEONE.
MANY V TEAMERS ALREADY HAVE.
LOUIS WESLEY DEDICATED HIS PLEDGE TO HIS DAUGHTER AUBREY WHO WILL
BE JOINING THE UNITED STATES MARINE CORPS AFTER HER GRADUATION.
>> AND TYRUS MORRING DEDICATED HIS PLEDGE TO HIS WIFE LISA WHO
HE SAYS HE WILL LOVE FOR LONGER THAN ALWAYS.
SO SWEET!
>> I KNOW, I LOVE THAT.
TAKE NOTES FOR VALENTINE'S DAY, FOLKS.
ALL RIGHT, WELL I PLEDGE TO
ALWAYS BE ON THE LOOKOUT FOR ANYTHING SUSPICIOUS AND REPORT
IT IMMEDIATELY BECAUSE I CARE ABOUT MY TEAM AND ALL OF YOU.
IT'S BETTER TO BE SAFE THAN SORRY.
>> I PLEDGE TO REMIND EVERYONE
OF EASY WAYS WE CAN STAY SAFE LIKE CALLING 811 BEFORE YOU DIG
AND STAYING SAFE ON THE ROAD BY NOT TEXTING AND DRIVING!
>> THAT'S TRUE.
THAT'S NOT GOOD, FOLKS.
TEAM, FOR A LINK TO SIGN THEPLEDGE AND ENTER THE CONTEST TO
WIN ONE OF THOSE COOL HATS, JUST CHECK OUT TODAY'S STORY.
>> ALL RIGHT.
WELL WITH THAT, V TEAM,
THANKS FOR TUNING IN.
I'M EXCITED TO SEE YOU FRIDAY
FOR MORE ON HOW WE'RE SHOWING UP BIG IN VEGAS.
BY THE WAY, JEN, WHO DO YOU THINK IS GOING TO WIN?
>> THE 49ERS OR THE CHIEFS?
CHIEFS ALL THE WAY.
I'M A BIG FAN.
>> I'M ROOTING FOR THE 49ERS!
I FEEL LIKE EVERYONE'S ROOTING FOR THE CHIEFS.
>> SHOW THE LOVE.
>> AND WHAT ABOUT YOU, V TEAM!
LET US KNOW WHO YOU HAVE YOUR BETS ON.
JOIN THE INSIDEVERIZON SLACK CHANNEL AND TAKE THE POLL ON WHO
YOU THINK WILL WIN.
>> WE'LL SHARE THE RESULTS ON FRIDAY'S SHOW.
SEE YOU THEN!
>> AND RAQUEL, I WAS SERIOUS ABOUT HAVING COMPETITION FOR OUR JOBS
OF HOSTING UP TO SPEED.
I THINK OUR JUNIOR REPORTERS FROM EARLIER IN THE SHOW WANT TO GIVE
A SHOT AT THE SIGNOFF.
>> TAKE IT AWAY, NIC, JULIAN, AND AMARI.
>> UNTIL NEXT TIME, YOU'RE UP TO SPEED.