

VERIZON  
UP TO SPEED LIVE  
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>> Hello, happy Friday. Welcome to Up to Speed live. I'm Diana Alvear. Thank you so much for joining me today and very, very important I want to start right off by saying next week is big. I know I say that a lot but I really, really mean it because next Monday we will be live from the leadership forum with Hans and there will be so much to cover. A lot of news will be made on Monday. We will be hearing the latest pulse results and update on work forward so you want to tune in and be live with Hans. Really good stuff there.

First, let's take a more serious turn because we need to talk about all of the weather that has been affecting so many of us throughout the United States. So as you know winter storms have been ravaging so much of Texas, Louisiana, Mississippi, the west coast and then the East Coast was hit with tornadoes which took a lot of people by surprise. Verizon response team headed in well prepared keeping people connected, assisting at warming shelters. This is actually drone video given to me by Mike at the VRT taken by their team on the ground there in Texas. You can see the winter wonderland. You don't expect to see that in Texas. They are there on the ground helping the places that were most impacted by winter storms and tornadoes.

Now I know that so many of us are personally affected by this. I myself have teammates in Texas that have been dealing with this. My dad and my step mom, their water doesn't work. Their power stayed on but water isn't working. We are trying to get them bottle water. This is personal for so many of us. And of course our first instinct is what can we do to help and that's exactly what we are going to do now. We will give you a lot of things to do.

First, we want you to know that we have data relief. If someone you know or yourself if you were hit hard we are offering unlimited domestic talk text and data to our customers through February 20th.

That is tomorrow. But you want to make sure that if you are in one of these hard hit areas you can check your zip code on Verizon.com and see if you are eligible for that relief offer.

A reminder that the VtoV fund this is what it was made for and a way to do your part. Give the support V-teamers displaced by the storms and other natural disasters and all you have to do is go to the VtoV page which is linked in today's story.

We also late breaking news have a mobile giving campaign going as well. So you will see there that you can text red cross to 90999 and you donate one time donation of \$10 to the American red cross. They are supporting 35 warming centers. 35 with cots and blankets. Text rescue to 52 000 to donate to the salvation army USA and they are providing shelter and food as well.

Now let's talk about the fact that the V Teamers don't wait to be told to help. We run to the situation where we want to help people in need and that is exactly what Kevin Smith of solutions manager from Owasso, Oklahoma, did. He ran to the crisis. When his store closed for the day, he didn't just sit back down and relax. Instead he joined meal on wheels, a non-profit organization that services seniors in the communities loaded his truck up with meals and delivered 70 meals to seniors in need in Tulsa. Way to go, Kevin Smith. We are so proud of you. Thank you for all that you do.

And we have another story of kindness that will blow you away. I'm so proud to be a V Teamer. We are going to tell you about the story at the end of the news cast that you want to stick around.

Let's move on to other news. Let's talk NASCAR, did you see the number three Penske car. Check it out. The driver Austin Cindric finished 15th in the 500 but that's not all. NASCAR used to conduct the 2021. These are the folks that are responsible for keeping things safe and orderly at the track and this is especially important during COVID so on and off the track we are proud to say that Verizon is there.

On to more business news, let's see the slide. You want to take a look what Aamir Hussain shared. Leads business products for the Verizon business group. Announcing three new. Service offerings. Enterprise customers with more options to build a flexible and agile networking infrastructure. Another way to help our customers meet the increasing demands of today's world leveraging innovative solutions. A lot of good stuff there.

Earlier this week YBVR, the next generation video platform secured funding through Verizon venture. Congrats to them. Let's say a little bit about them. The YBVR is able to provide instantaneous 360-degree streaming through deployment on our previously announced AWS wave length with Verizon's 5G ultrawide band network. Very exciting news and this is going to make immersive sports and music events so much more real for the audience. We are taking it up there a notch. Congrats to all of those folks.

Now let's talk a little bit about something that should make you proud. Citizen Verizon. As you know one of the key pillars is climate protection and we have a lot to celebrate this week. First Verizon has ranked number nine on Barron's 100 most sustainable list. Let's see that slide. This is a big deal and a huge priority for us all so it's great to see that your hard work for climate protection is being recognized. A reminder we are part of the climate pledge. This is re-iterating our commitment to become carbon neutral in our operations by 2035. Super ambitious but we've got it.

And speaking of climate protection, I want you to see this next video here. It's all about solar. We are currently working on additional on site renewable energy by installing 24 megawatts of solar by 2025. That's just awesome news.

Let's talk next 20 now. We have a new episode coming out of our ground breaking episode you won't want to miss. That's happening next Tuesday February 23rd at 2:00 p.m. eastern, 11:00 a.m. Pacific. You got a slide to show you here because we will talk about black women and leadership and the progress they still face. This is a collaboration with bold sister to sister and Brittany Jones-Cooper will sit down with these women you see here, political strategist and CEO of impact strategy Angela Rye and executive coach and facilitator at Fassforward consulting group Sheri Reynard and then we will talk about all of the challenges black women continue to face and what we need to do collectively to achieve equality and equity.

I'm all about us being able to do something. So if you notice the shirt I'm wearing. It's the Verizon equality shirt and you can get one, too. You just need to go to Verizon.ten and then the number 1-0. We have -- I can spell it out for you. It's Verizon.ten then 1-0. Design.com. That's the store that's selling it. It's how we are celebrating black history month here at Verizon. This shirt is made by a certified African-American female owned business and \$5 of every shirt will go to support the national urban league. You can look good and feel good about everything you are doing to celebrate

black history month.

Kindness. You know, if you follow me on social then I'm all about kindness. Earlier this week was random acts of kindness day. Have cried every time I told this story and I'm hoping I'm not going to cry this time but we need to share with you this incredible story of kindness. It comes to us from Monica Stephansky. She is a marketing V Teamer and let's see the pictures here. February 17th holds a special place in my heart. On February 17th, 2018, my mom was gratefully at the bilateral lung trans-point in the hopes of having a chance for a new life. Unfortunately as a high risk patient her journey did not go how we hoped for. So now on February 17th in honor of Grammi and national random act of kindness day we do something special for someone. Last year my children typed out happy messages and candy to the preschool classrooms and this year we donated preschool supply to my oldest kindergarten's class and they made homemade cards. We are using this hard day to honor kindness knowing my mom, their Grammi would be proud.

Pictures you are seeing there, are this year's act of kindness and then that is Monica's mom before heading into surgery three years ago. -- that is just the most incredible story of turning pain into healing. And Monica, we can't thank you enough for sharing that story. Wow, your mom -- your mom's legacy is so beautiful of spreading kindness in the name of a wonderful person. I was touched by this all of us were touched by your story and we are grateful you chose to share it with us and inspire our V Teamers to think what can we do? Kindness is what will make this world better.

Speaking of kindness this is a story I was telling that you have to stick around for. Blown away by our V Teamer family. Abir Kazzaz, a network engineer who moved to the Dallas/Fort Worth area. In her home alone earlier this week when the blackouts started to roll through. And the temperature in her house began to plummet. Let's see the pictures here. So it's freezing in her house and she has to work harder to get warm. She is running out of gas and she went through all of her firewood. An e-mail went out asking if anyone could help and those gentlemen on the right, that would be James Horton, part of network engineering and ops team and his son drove their four by four truck from over an hour away to deliver firewood and gas to Abir. It is great to see the V Teamers coming together. They braved those roads to get to Abir to help her in her time of need. And here is the best part about this all. I love ending the show with a little bit of dessert. Something sweet for you to chew on. We have so many more stories coming out about our V Teamers who have helped during

this time of need and compiling them all and will put them in a news story on the web and on our social. So you can do your part and you can check out those stories and give thanks to the kinds of people you work with and then share the love.

So what's next? We also want to know if you have a story of a V Teamer doing good for somebody. We want you to share those with us. Send them to us at [good@verizon.com](mailto:good@verizon.com). And tag those stories on social with @VZ Up to Speed. This is a whole thing for us. A way of life for us. We want to live kindness day in and day out there are so many great stories to share. This is an easy way to be part of that kindness.

So that will do it for us today. Such a great note to end on. People are still in need and we gave you a lot of ways to help and gave you a lot of things you can do to feel like you are making a difference. That is what we are trying to do today. Go into this weekend calling the people you love and seeing what you can do to help and making a world of difference. Monday you will be with Andy and Hans live talking from the leadership forum. Today give thanks for where you work and with whom you work and the life that we have been given and the opportunity we can change somebody's life. I'm Diana Alvear. Thank you so much for joining me today. And until next time, you are Up to Speed.