

VERIZON
UP TO SPEED LIVE
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>> Hello, welcome to Up to Speed live today. It's Friday. We made it through another week. I'm Diana Alvear and of course since it's Friday we need to revisit what happened this week because we did have some powerful moments that are worth taking another look. Let's start with Monday with such a big day. We had a powerful conversation with Miguel and Minjae and Aamir Hussain on the horrific anti-Asian acts of racism and hate. We really went there. And as well in a heartfelt letter Hans announced we are committing \$10 million to accelerate social justice across the Asian community that includes a \$5 million contribution to leading organizations on the front lines of advancing racial equality. And we are also donating \$5 million in ad inventory from Verizon Media to advocate for Asian rights and mental health. As well as promoting small businesses across the Asian community.

Hans spent time with our employee resource group PACE and they engaged in an honest and intimate conversation with our V-teamers about the Asian community. And on a personal note I want to let you know out there that I, too, like to do everything I can to amplify your cause.

This is what we showed you. This is our commitment to helping the gulf coast rebuild after Hurricane Michael. We showed off this semi that we funded to feed the gulf coast. This truck can hold enough food to feed 30,000 families at a time and urgently. Our thanks to the V-teamers who worked relentlessly to take care of our gulf coast communities.

Thursday, this is it. We paid tribute to a certain late night comedian with a top ten list tailor made for 5G home cities. So much fun to root together. I'm rooting for Andy Letterman and Dave Shaffer to make an encore performance. It was fun to put together and I'm amazed how these things come together so fast and Andy's talent blows us away.

Let's talk about Verizon media. Their mission is to connect people to their passion and build it forward will preview the launch products that will bring people like you closer to the things you love, sports, shopping, food, parenting. While the real star of Yahoo! build it forward is our product, Guru Gowrappan and Andrea Wasserman they will be joined by all-star gas like David Ortiz, Serena Williams, Rebecca Minkoff Hannah Bronfman and Craig Robinson. So that is a can't miss. This is going to happen on Tuesday March 23 at 12:00 p.m. eastern and 9:00 a.m. Pacific on Yahoo!. That's how you watch the show and we will include all of the details in the web story.

All right, calling on gamers, I know we have a ton of them out there in our V-community. Verizon joining forces with twitch to be the foundational sponsor and official 5G partner of our first ever HBCU esports league. Let's see that slide. We will make sure to check out the premier HBCU esports league Verizon celebrity pro am. This is a Fortnite tournament. They will be live on twitch and Verizon Twitter tomorrow March 20 at 4:00 p.m. eastern. We will have all of the details linked in today's story. So cool how we are getting into egaming.

Speaking of sports there is a new football league in town. Fans controlled football. What's that all about? Well, the names Johnny Manziel and Marshawn Lynch ring a bell? You will want to think of fan control football and the intersection between sports and gaming. Part of our ventures portfolio, we will be testing and show casing interactive engagement to transform the way we watch sports. See how close you are to the action? We are talking 180 degree cameras, drone cameras and first person point of view helmet cameras which give you full control of how you watch the game. And fans who are not in the arena can participate. So this is the league's first season with four teams. This weekend is the championship game between the wild aces and glacier boys. You can catch it tomorrow on twitch or experience the fan controlled view presented by Verizon within the SPF app.

Let's talk about something we don't like. Robo calls. We hate them. Here is the good news. Verizon has protected us from more than 10 billion calls. Billion with a B. Let me tell you about it. We just announced we are exchanging STIR/SHAKEN enabled calls with the number two and three wireless carriers. STIR/SHAKEN is an industry wide effort to help verify a call is from the number displayed on the caller ID and not spoof. I see a call from what I think is legit and they are trying to sell me that extended car warranty. I don't need one. I don't want this call. That's what we are talking about. This

is going to mean less calls being spoofed giving them more confidence that calls you are receiving are actually coming from the number on call ID. Our thanks to stopping those robo calls.

So by know many of us have become experts at the whole BlueJeans thing. BlueJeans powered Verizon. This is how I am speaking to you right now. I'm talking to you via BlueJeans. Very cool. What we want to take a moment is to share how BlueJeans helping families heal this year and my friend Andy has that story.

>> It's been about a year now since Avram was admitted to Pennsylvania hospital in Philly. He was one of the very first COVID-19 patients in the hospital's ICU. The 80-year-old Holocaust survivor spent 81 days on a ventilator more than 50 of those days in an induced coma. You might recall those early days of COVID-19 restrictions. Families weren't physically allowed to be with their loved ones at the hospital and that was the case for Avram and his family. As Pennsylvania hospital turned to video conferencing for their patients. The family says BlueJeans provided a ray of light in a moment of darkness.

>> When BlueJeans was discovered, life took a turn. And I knew that I'm going to make my husband stay alive.

>> I opened my eyes, here they are. Here they are. Unbelievable. Just sitting there and watching me when I'm sleeping. And it just -- big turn.

>> So beautiful. It's like the next best thing to actually being there.

>> Sometimes you would play music for my dad on the BlueJeans app. Sometimes we would sing to him. We would tell him stories of the day.

>> Tell us about what it means to have this kind of technology in our lives as we all continue to heal together.

>> I believe this. The app helped save dad's life because what happened was when he woke up, it was depressing for him. He didn't understand what just happened to him. He was a -- I was able to connect. I sat through dinner, what would we do if there was no BlueJeans.

>> And I was sitting with them there in the hospital.

>> Every day when we ate dinner he sat with us.

>> I love seeing your smile, sir. I love how happy you are now and how healthy you are. It's a beautiful thing.

>> Oh, my goodness. Isn't that beautiful? You don't think about these kinds of things. I sometimes think about how I wished my grandmother had been around for video calling and then we would have been able to talk every day. Thank you so much, Andy. Thank you to that family. You can learn more about their journey by visiting our BlueJeans blog on BlueJeans.com and we will provide a link into today's Up to Speed web story.

Let's keep that caring vibe going. You know our V-teamers are a caring bunch. Take a look at this, guys. Mike takes it to another level. Look at him. He took the dive to clean the environment and clocked in 30 hours of volunteer work. Last year was a goal of 40 for 2021. Way to go Mike. And nearly every community that we serve you will find people as caring as Mike volunteering to make life a little better in their communities or for others. Just the first few months of 2021, get this, we have seen more than 18,000 of you give more than 51,000 hours of your time and talent to move the world forward for good. We have a goal, we have a goal of 2 1/2 million hours by 2025. It's going to take all of us. And what always makes it better is stories. We want to hear story about your volunteer hours. Why you do it? What kind of impact you are hoping to have in the world. Send us those pictures and story for good at Verizon.com. That way it will serve as motivation for the rest of the V-team community to help us get to that goal by 2025.

Short and sweet, thank you so much for joining me today it was worth revisiting all of the good work done here as you can see there is always something great happening at Verizon and we want to hear about it. So send us your good stories and your pictures and send us your sign up. If you remember a few weeks ago. Pandemic years. A few days ago we had a bunch of sign off that came in from all corners of the world showing us the V-team is a global bunch. We have another one and I'm so excited about this one. This one came from my brother from the 305. And of course if you want to send us yours, you can send it to good at Verizon.com. Get creative. Show us what special about where you are at. We want to see what you've got. With that, I will let Sergio take it away.

>> Sergio Alonzo coming to you from our newest addition in beautiful South Florida where the sun shines the brightest and -- V-teamers are Up to Speed.