

VERIZON
UP TO SPEED LIVE
March 19, 2024 12:00 PM ET

>> HELLO, V TEAM!

HAPPY TUESDAY!

OH, MY GOODNESS, I LOVE THAT! ALL RIGHT, WELL, TODAY WE'VE GOT TEN GREAT STORIES FOR YOU, AND WE'RE GOING TO TRY TO GET THEM DONE IN TEN MINUTES OR LESS BECAUSE, LISTEN, WE UNDERSTAND HOW VALUABLE YOUR TIME IS AND WE APPRECIATE YOU SPENDING SOME OF IT WITH US. SO LET'S GET THINGS STARTED BY TAKING A MOMENT TO RECOGNIZE OUR INCREDIBLE VERIZON RESPONSE AND FRONTLINE CRISIS RESPONSE TEAMS.

>>> IN CASE YOU HAVEN'T HEARD, LAST WEEK OHIO WAS HIT WITH SOME DANGEROUS TORNADOES AND UNFORTUNATELY DEADLY AS WELL, BUT AS YOU KNOW, AT VERIZON WE RUN TOWARDS THE CRISIS, NOT FROM IT, AND THAT'S EXACTLY WHAT THESE TEAMS DID.

IN ADDITION TO ASSISTING MULTIPLE OPERATIONS CENTERS WITH CRITICAL COMMUNICATIONS, THEY FLEW DRONES TO ASSIST AND SEARCH IN RESCUE OPERATIONS.

DANIELLE WARNER TOOK A TIME TO GIVE A SHOUT OUT TO TEAMMATES, AND WE WANT TO ECHO THAT SENTIMENT.

>>> SPEAKING OF INCREDIBLY TALENTED TEAMS, VERIZON WAS NAMED TO FAST COMPANY'S LIST OF MOST PRESTIGIOUS COMPANIES OF 2024, ONE OF THE MOST ANTICIPATED LISTS OF THE YEAR, AND VERIZON IS RECOGNIZED FOR INNOVATION, THIS TIME FOR THE WORK OF OUR VERIZON RESPONSE AND VERIZON FRONTLINE CRISIS RESPONSE TEAMS AS WELL AS UNIQUE DEPLOYABLES LIKE THE VERIZON RAPID RESPONSE CONNECTIVITY UNIT AND MOBILE CONNECTIVITY AGILE VEHICLE.

>>> WE HAVE TO SHOUT OUT OUR TEST FORCE, WHICH KEPT CUSTOMERS CONNECTED AT THE CHICAGO ST. PATRICK'S DAY CELEBRATION.

YOU CAN ACTUALLY CHECK OUT THAT FULL CLIP ON THE INSIDE VERIZON INSTAGRAM HANDLE AFTER THE SHOW.

>>> ALL RIGHT, BELIEVE IT OR NOT, TOMORROW WILL BE THE FIRST FULL DAY OF SPRING IN THE U.S., AND WHEN YOU HEAR OF THE WORD SPRING, YOU THINK OF SPRING CLEANING, WHICH IS A GOOD THING, BUT IT'S ALSO THE PERFECT TIME TO RESET OUR ROUTINES AND OPERATE AS OUR VERY BEST SELVES.

PERSONALLY, I PLAN TO TAKE MORE WALKS HERE AT THE OFFICE. TEN TO 15,000 STEPS IS A GOOD START, BUT YOU HAVE TO BE INTENTIONAL. IF YOU CATCH ME WALKING AROUND THE OFFICE, YOU KNOW WHY. V TEAMERS, THERE'S WAYS TO TAKE CARE OF YOURSELVES THIS SPRING AND BEYOND. FOR COOL IDEAS, CHECK OUT TODAY'S STORY. SPEAKING OF WALKING, THERE'S A NEW TEAM STEP CHALLENGE IN THE U.S.

>>> AND SPEAKING OF MOTHER NATURE, EARTH HOUR IS QUICKLY APPROACHING. SO EVERY YEAR AT 8:30 P.M. YOUR LOCAL TIME ON ONE SATURDAY IN MARCH, MILLIONS OF PEOPLE ACROSS THE WORLD JOIN TOGETHER TO RAISE AWARENESS OF THE ISSUES FACING OUR PLANET.

THIS YEAR, IN HONOR OF EARTH HOUR, I WANT TO CHALLENGE YOU ALL TO JOIN ME ON SATURDAY, MARCH 23, IN TURNING OFF YOUR LIGHTS FROM 8:30:00 P.M. TO 9:30:00 P.M. YOUR LOCAL TIME, JUST AN HOUR.

BUY A FLASHLIGHT AND PUT ON A PUPPET SHOW, TAKE TIME TO UNWIND AND BE PRESENT IN THE MOMENT. THERE ARE ALREADY OVER 17,000 V TEAMERS STRONG FOR THIS CHALLENGE SO LET'S KEEP IT GOING. FOR MORE WAYS TO GIVE BACK TO OUR LOVELY PLANET AND HOW YOU CAN SCORE VOLUNTEER HOURS, HEAD TO THE LINK IN TODAY'S STORY.

AND ONCE YOU PICK YOUR FAVORITE WAY OF GIVERS BACK, SNAP A PIC AND SHARE THROUGHOUT MARCH ON YOUR SOCIAL MEDIA. YOU CAN TAG @VERIZON OR @VERIZONGREEN WITH #SEIZETHEHOUR AND #IAMVZ. AND YOU COULD WIN AWESOME PRIZES.

>>> NOW TO AN IMPORTANT ISSUE, LACK OF AFFORDABLE AND RELIABLE CONNECTIVITY. THERE'S NO GETTING AROUND IT; WE LIVE IN A TECHNOLOGY DRIVEN SOCIETY AND ARE COMMITTED TO CONNECTING THROUGH RELIABLE HOME INTERNET AND MAKE SURE IT'S AFFORDABLE AND ACCESSIBLE FOR EVERYONE.

BECAUSE OF THAT, WE HAVE A NEW OFFER THROUGH VERIZON FORWARD TO HELP BRIDGE THE GAP TO COVER THE COST OF HOME INTERNET. THIS LIMITED TIME OFFER GIVES ADDITIONAL DISCOUNTS TO NEW CUSTOMERS WHO QUALIFY, BRINGS THE COST OF HOME INTERNET DOWN TO ZERO DOLLARS FOR SIX MONTHS. FIND THE LINK FOR DETAILS TO THE OFFER IN TODAY'S STORY.

>>> SPEAKING OF TECHNOLOGY, YESTERDAY VERIZON ANNOUNCED REGISTRATION IS OPEN FOR MIDDLE-SCHOOLERS TO APPLY FOR VERIZON'S INNOVATIVE LEARNING STEM ACHIEVERS SUMMER PROGRAM, OPEN TO MIDDLE-SCHOOL STUDENTS IN UNDER-RESOURCED COMMUNITIES TO EXPLORE STEM SUBJECTS, LEARN PROBLEM-SOLVING SKILLS, AND GAIN EXPOSURE TO CAREER AND TECHNOLOGY FIELDS.

IT'S AT HISTORICALLY BLACK COLLEGES AND UNIVERSITIES, HISPANIC SERVING COMMUNITIES, AND COMMUNITY COLLEGES THANKS TO A PARTNERSHIP WITH THE NATIONAL ASSOCIATION FOR COMMUNITY COLLEGE ENTREPRENEURSHIP.

THIS YEAR, THE PROGRAM'S EXPANDING AND IS NOW ABLE TO ACCOMMODATE MORE STUDENTS. LAST YEAR, WE WELCOMED JUST UNDER 12,000, AND -- GET THIS -- THIS YEAR WE'RE WELCOMING OVER 13500 STUDENTS.

TO HEAR MORE ABOUT THE PROGRAM, WE CAUGHT UP WITH STEM ACHIEVERS DIRECTOR AT TENNESSEE STATE UNIVERSITY, TAMARA ROGERS, WHO SUPPORTED THIS PROGRAM SINCE 2017 AND HAS SERVED OVER 500 STUDENTS TO DATE. LET'S CHECK IT OUT.

>> VERIZON INNOVATIVE LEARNING STEM ACHIEVERS PROGRAM IS SOMETHING WE HAVE BEEN HOSTING AT TSU FOR MANY YEARS NOW AND IN ITS CURRENT VERSION BRING STUDENTS WHO ARE IN MIDDLE SCHOOL ON CAMPUS FOR THREE WEEKS, AND THEY HAVE HANDS-ON INTERACTION WITH TECHNOLOGY.

THEY WORK WITH TSU STUDENTS AS THEIR CLASSROOM MENTORS AND/OR ADVISORS SO SORT OF LIKE FOUR KEY AREAS IN THE VERIZON INNOVATIVE LEARNING PROGRAM.

THEY TYPICALLY DO 3D DESIGN AND PRINTING, SO THAT MEANS THAT THEY CAN DESIGN AN OBJECT. THEY KNOW WHAT THE OBJECT IS, THEY CAN DESIGN IT, REGARDLESS OF WHAT THEY ARE, BUT DEPENDING ON WHAT THE OBJECT IS, WE MAY BE ABLE TO PRINT IT.

THEY ALSO WORK WITH VR REALITY AND WE HAVE HEADSET AND DO MORE TANGIBLE ELECTRONICS SO THEY'RE UTILIZING LITTLE KITS TO ALLOW THEM AND MICROBITS. WE HAVE BOTH SETS OF KITS SO THEY CAN DO ELECTRONIC BUILDING, SEE WHAT THE OUTFIT IS.

ANOTHER TOOL THAT IS COMPATIBLE WITH THE MICRO BIT IS ARE ROVER ROBOT BY A COMPANY CALLED SPIRO, AND THEY CAN CONTROL THE ROBOT WITH A VERY SIMPLE INTERFACE LIKE A VIDEO CONTROLLER THEY USE THEIR PHONE OR THE iPADS THAT WE HAVE AS PART OF THE PROGRAM TO CONTROL BUT CAN ALSO GIVE A MORE SOPHISTICATED RESULT BY PROGRAMMING.

YOU KNOW, WE HAVE STUDENTS WHO ARE REALLY LOOKING FORWARD TO IT.

I HAVE A PARENT THAT SAYS THINGS LIKE, "WE MIGHT MISS THIS. WE MIGHT MISS A DAY OF FOOTBALL FOR FAMILY TRAVEL, BUT IN THIS HOUSEHOLD, WE DON'T MISS STEM."

>> I LOVE THAT. THAT IS ABSOLUTELY SO NEAT. NOW, IF YOU KNOW A MIDDLE-SCHOOLER WHO MIGHT BE INTERESTED IN SIGNING UP, BE SURE TO SEND THEM THE REGISTRATION PAGE. YOU CAN FIND THAT LINK IN TODAY'S STORY.

>>> ALL RIGHT, NOW, TO A PRETTY NEAT OFFER FOR MY GAMERS, AND HONESTLY NON-GAMERS, TOO.

I TRIED THIS GADGET ON, ONCE, AND WOW, WAS THAT FUN.

I'M TALKING ABOUT THE META QUEST 3VR HEAD SET, CURRENTLY 25% OFF FOR EMPLOYEES ON EEP ACCOUNTS, SAVING YOU \$125, WHICH BRINGS THE PRICE DOWN TO \$375.

THIS SPECIAL OFFER IS ONLY FOR THE 128 GB MODEL AND CAN SNAG THIS PRICE UNTIL MARCH 31.

>>> ALL RIGHT, SNOW TO SOME VGS NEWS, ANNOUNCING A PARTNERSHIP WITH THE L.A. CHARGERS AS THE 5G AND TECHNOLOGY PARTNER. VERIZON WILL WORK WITH THE CHARGERS TO HAVE INNOVATIVE TECHNOLOGY THROUGHOUT TRAINING FACILITY AND HEADQUARTERS. HERE'S A VIDEO THAT BREAKS IT DOWN.

>> AS THE OFFICIAL 5G TECHNOLOGY AND INNOVATION PARTNER, VERIZON'S ADVANCED NETWORK SOLUTIONS AND SERVICES WILL BE INTEGRATED AT THE LOS ANGELES CHARGERS' NEW TRAINING FACILITY AND HEADQUARTERS UNDER CONSTRUCTION IN EL SEGUNDO, CALIFORNIA.

>> THE OPPORTUNITY TO FIND A PERMANENT HOME IN LOS ANGELES HAS BEEN SORT OF A CRESCENDO OF OUR RECENT MOVE BACK.

>> THIS PROJECT OBVIOUSLY WAS A BIG UNDERTAKING SO IT TOOK A LOT OF TIME AND TOOK A LOT OF PEOPLE'S HARD WORK OVER A LONG PERIOD OF TIME.

>> VERIZON WILL LEAD THE INTEGRATED DESIGN AND DELIVERY FOR ALL CONNECTIVITY OF THE 14-ACRE PROPERTY INCLUDING CLOUD-BASED MOBILITY, SECURITY, 5G EDGE, AND PRIVATE 5G SOLUTIONS.

>> YOU KNOW, WHEN YOU THINK OF THE CHARGERS, YOU THINK OF THE LIGHTNING BOLT, A SLEEK, SHARP DESIGN. I THINK THIS BUILDING IS EXACTLY THAT.

>> VERIZON AND THE CHARGERS WILL WORK TOGETHER TO LEVERAGE INNOVATIVE TECHNOLOGY THROUGHOUT, BUILDING A NETWORK INFRASTRUCTURE DESIGNED FROM THE GROUND UP TO SUPPORT A 360-DEGREE VIEW OF THE ATHLETES' PERFORMANCE AND TRAINING PRACTICES WHILE IMPROVING THE FLOW, SAFETY, AND SECURITY OF THE FACILITY.

>> THE ARCHITECTURE IS ICONIC AND WILL BE ALL STATE OF THE ART AND TRULY AN EXCITING OPPORTUNITY TO BE A FULL EXPRESSION OF WHAT THE LOS ANGELES CHARGERS MEANS TO L.A.

>> HOW COOL IS THAT? I KNOW THE PLAYERS ARE RESTING, BUT I'M ALREADY EXCITED FOR THE UPCOMING SEASON.

>>> NOW TO SOME VGS NEWS. CRAIG SILLIMAN AND SENIOR VICE PRESIDENT OF FINANCIAL OPERATIONS DAN GEROLA TOURED OUR FACILITY IN CRANFORD, NEW JERSEY, WHICH PROCESSED OVER \$18.6 MILLION IN PAYMENTS AND DEPOSITED OVER \$6 BILLION FROM OUR HOME, MOBILE, AND BUSINESS CUSTOMERS IN 2013.

AT THE LAB, ENGINEERS DESIGN TESTING USING AUTOMATED TEST SOLUTIONS TO CLEAN AND SCREEN RETURNED PRODUCTS FROM CUSTOMERS. THEY'RE ENABLING THE WORKING AND TESTING OF TWO MILLION FWA AND FIOS DEVICES, RESULTING IN \$270 MILLION IN COST AVOIDANCE IN 2023, WHILE ENHANCING NEXT-GENERATION PRODUCTS.

ALL RIGHT, TEAM, THAT'S THE SHOW. HOW DID I DO, PRODUCER?

>> 20 SECONDS TO GO.

>> ONE LAST THING: TUNE IN TOMORROW WITH HANS AND THE BOARD OF DIRECTORS AT 12:45 EASTERN. IF YOU'RE TOWN, HEAD TO THE LOBBY. YOU WON'T WANT TO MISS IT.

UNTIL NEXT TIME, YOU'RE UP TO SPEED.

[CHEERS]

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