## VERIZON UP TO SPEED LIVE March 21, 2023 11:30 AM ET

>> HEY, V TEAM, HAPPY TUESDAY! WE HOPE YOU'RE ALL HAVING A GREAT DAY SO FAR! >> WE'VE GOT A GREAT SHOW FOR YOU TODAY WITH SOME VERY EXCITING GUESTS. >> YES, EXCITING. AS YOU KNOW TEAM, WE'RE CURRENTLY UNDERGOING ONE OF THE BIGGEST UPGRADES IN OUR NETWORKS HISTORY, SO WE FIGURED WHO BETTER TO CATCH UP WITH THEN OUR RECENTLY APPOINTED EVP AND PRESIDENT OF GLOBAL NETWORKS AND TECHNOLOGY JOE RUSSO. >> HI, GUYS.HOW ARE YOU? >> HOW ARE YOU? >> GOOD TO SEE YOU. >> CONGRATULATIONS. >> THANK YOU VERY MUCH. I APPRECIATE IT. >> JOE, GIVE US AN UPDATE. WHAT'S NEW? >> YOU MENTIONED THE BIGGEST NETWORK UPGRADE IN A VERY LONG TIME. SO I WANT TO KIND OF SCOPE THIS OUT FOR THE V TEAM. I WANT YOU TO THINK ABOUT THESE NETWORK UPGRADES IN THREE PARTS. THE FIRST PART IS THE CORE OF OUR NETWORK. RIGHT, THIS IS WHERE WE MAKE SURE THAT ALL THAT CUSTOMER DAY THAT HE'S GOING ALL OVER, ALL OF THE PHONE CALLS THAT THEY MAKE GETS TO WHERE IT NEEDS TO GO, AND WE JUST RECENTLY COMPLETED A MAJOR FIBER UPGRADE OF THE LONG-HAUL NETWORK THAT MAKES SURE ALL THOSE THINGS HAPPEN. WE ADDED A TREMENDOUS AMOUNT OF CAPACITY, AND A TON OF RESILIENCY TO MAKE SURE THAT THAT CORE PART OF OUR NETWORK RUNS 100% OF THE TIME. IT'S ALWAYS BEHIND THE CURTAIN. WE DON'T TALK MUCH ABOUT IT BUT THE TEAM THAT WORKS ON THAT HAS BEEN DOING A GREAT JOB MAKING SURE THAT NETWORK HAS THE CAPACITY WE NEED AND THE RESILIENCY WE NEED.

THE SECOND PART IS OUR FIBER ACCESS NETWORKS, RIGHT?

SO FIOS IS A GREAT EXAMPLE AND OUR ENTERPRISE CUSTOMERS WHO BUY FIBER DIRECTLY FROM US, SO WE'VE BEEN DOING A LOT OF UPGRADES THERE AS WELL, PUTTING A LOT OF FIBER IN THE GROUND.

WE JUST LAUNCHED OUR TWO-GIG BIT FIOS SERVICE IN NEW YORK CITY AND WE'LL CONTINUE TO ROLL THAT OUT TO MAKE SURE OUR FIOS PRODUCT CONTINUES TO DELIVER THE BEST HOME BROADBAND SERVICE WITH OUR FIBER IN THE GROUND AND THE BIG PART WE TALK A LOT ABOUT, AND A LOT OF NEWS TODAY IS THE THIRD PART, WHICH IS THE WIRELESS ACCESS NETWORK.

WE'VE BEEN DEPLOYING FOR THE PAST COUPLE YEARS ULTRA-WIDE BAND AT ALARMINGLY FAST RATE.

JUST LAST WEEK WE ANNOUNCED WE NOW HAVE 200 MILLION CUSTOMERS WHO CAN GET ACCESS TO OUR 5G ULTRA-WIDE BAND PRODUCT, THAT'S TWO OUT OF EVERY THREE AMERICANS.

WE'RE NOT STOPPING THERE.

EVERY YEAR THE GN&T TEAM IS OUT THERE DRIVING MORE ULTRA-WIDE BAND CAPACITY AND CUSTOMERS WHO CAN GET ACCESS TO THAT SERVICE.

WE TALK ABOUT 5G AND HOW OUR CUSTOMERS USING THAT, THE BIGGEST USE CASE WE'VE SEEN SO FAR IS FIXED WIRELESS ACCESS.

WE NOW HAVE OVER 1 MILLION CUSTOMERS WHO HAVE USED OUR 5G ULTRA-WIDE NETWORK FOR THEIR HOME BROADBAND NEEDS WHICH GIVES OUR CUSTOMERS MORE CHOICE AND MORE CAPABILITIES TO LEVERAGE THE VERIZON NETWORK.

SO A LOT GOING ON.

I'M SUPER EXCITED ABOUT WHAT THE TEAM IS DOING AND WE HAVE A LOT MORE TO GO.

>> A LOT OF GREAT UPDATES THERE, THANK YOU, JOE.

NOW I WANT TO TALK ABOUT SOMETHING THAT'S REALLY IMPORTANT TO YOU, WHICH IS REMAINING COMMITTED TO OUR CUSTOMERS AND OUR EMPLOYEES WITH TRANSPARENCY AND I KNOW ONE OF THE WAYS WE DO THAT, TOO, IS USING THE MY VERIZON APP AND THE NETWORK FEEDBACK TOOL.

CAN YOU GIVE US AN UPDATE THERE?

>> WE'RE ALWAYS TRYING TO MAKE THE BEST NETWORK BETTER BUT BEST DOESN'T MEAN PERFECT, RIGHT?

ABSOLUTELY WE WANT TO MAKE SURE WE'RE PERFECT.

WE STRIVE FOR THAT EVERY DAY, BUT WE KNOW THAT THERE'S GOING TO BE ISSUES, ESPECIALLY AS THESE UPGRADES ARE GOING ON.

SO FEEDBACK, I SAY THIS ALL THE TIME, FEEDBACK IS A GIFT.

FEEDBACK ALLOWS THE NETWORK ENGINEERS TO FIGURE OUT WHERE WE HAVE ISSUES, SO THAT WE CAN FIX THEM.

SO ONE OF THE WAYS, AS WE'VE TALKED ABOUT BEFORE ON "UP TO SPEED" THAT WE GET THAT FEEDBACK IS THROUGH THE MY VERIZON APP, WHERE YOU CAN GO IN AND CHECK IN THE "MORE" SECTION TO GIVE FEEDBACK ON A POOR NETWORK EXPERIENCE.

THAT'S BEEN GOING GREAT.

WE GET ABOUT 2,000 RESPONSES EVERY MONTH --

>> WOW.

>> -- THAT WE'VE BEEN PUTTING INTO THE ENGINEER'S HANDS TO MAKE THINGS BETTER.

THE OTHER THING THAT WE'RE DOING IS WE'RE WORKING, BECAUSE ABOUT 70% OF THOSE FEEDBACK ITEMS, WE KIND OF KNEW THERE WAS A PROBLEM OR WE COULD FIND THE PROBLEM.

BUT THERE'S THAT 30% WHERE WE NEED TO DIG IN A LITTLE BIT DEEPER.

SO THE PAST COUPLE MONTHS WE'VE BEEN PUTTING NEW FEATURES INTO THAT APP WHERE MY TEAM CAN GET DIRECT ACCESS TO THAT PARTICULAR EMPLOYEE'S ACCOUNT SO THAT THEY CAN TROUBLESHOOT.

MAYBE IT'S A DEVICE ISSUE.

MAYBE IT'S A LOCATION ISSUE.

MAYBE IT'S IN BUILDING ISSUE.

SO THAT'S THE NEXT PHASE OF THE FEEDBACK IS WE'RE DIGGING DEEPER INTO THESE PROBLEMS AND LOOKING TO SEE HOW WE PROVIDE MORE FEEDBACK TO THE PERSON WHO PROVIDED IT, ALL WITH THE GOAL THAT WE WANT TO OPEN THIS UP TO OUR CUSTOMERS AT ONE POINT, SO WE GET EVEN MORE INFORMATION TO MAKE THE BEST NETWORK EVEN BETTER.

SO THERE'S A COUPLE OTHER THINGS, THOUGH, I WANT TO MENTION.

>> YES.

>> THEY'RE NEW THINGS THAT WE'RE WORKING ON AT NG&T TO MAKE SURE THAT NOTION OF TRANSPARENCY IS OPENED UP. THE FIRST THING IS WE DIVIDED OUR WIRELESS ACCESS TEAM INTO MARKETS, 18 MARKETS ACROSS THE COUNTRY AND WE ARE BUILDING RELATIONSHIPS WITH THE LOCAL SALES TEAMS, SO THAT THEY FEEL CONNECTED TO THE NETWORK TEAM, AND HAVE A PLACE TO ALSO TALK ABOUT WHAT THEY'RE HEARING FROM CUSTOMERS, WHAT THEY'RE SEEING IN THEIR LOCAL MARKET, AREAS THAT THEY FEEL LIKE ARE GOOD SALES OPPORTUNITIES, SO WE'RE BUILDING SALES BUDDIES IN THE LOCAL MARKET AREA, ANOTHER WAY FOR US TO BE TRANSPARENT AND GET FEEDBACK, AND THEN THE THIRD ONE IS, WITH ALL THESE NETWORK UPGRADES GOING ON, WE WANT TO MAKE SURE THAT IF THE CUSTOMER IS EVER GOING TO FEEL THAT IN A NEGATIVE WAY, THAT THEY KNOW WE'RE DOING IT, AND UP 'TIL A FEW MONTHS AGO, WE KIND OF DID IT BEHIND THE SCENES BUT WE DIDN'T TELL CUSTOMERS WE WERE DOING IT. NOW WE'RE PROACTIVELY NOTIFYING CUSTOMERS WHEN WE'RE DOING NETWORK UPGRADES IN THEIR AREA SO THEY KNOW, NUMBER ONE WE'RE UPGRADING SO THEY'RE EXCITED ABOUT NEW CAPABILITIES BUT NUMBER TWO IF WE HAVE TO TAKE THE CELL SITE IN ORDER TO DO THAT UPGRADE, THEY'RE NOT WONDERING WHY DID I LOSE SERVICE?

WHY DID THIS HAPPEN?

WHY DID WE SEE AN ISSUE?

THEY KNOW WE'RE UPGRADING AND IT'S BETTER ON THE OTHER SIDE. THAT'S THE OTHER TRANSPARENCY ISSUE WE LAUNCHED A FEW MONTHS AGO. >> TRANSPARENCY IS SO IMPORTANT, JOE, BECAUSE THAT HAS OUR EMPLOYEES AND CUSTOMERS KNOW WHAT'S GOING ON AND THEY CAN HAVE THOSE CONVERSATION. THAT'S REALLY GREAT, SOUNDS AMAZING.

YOU'VE BEEN WORKING FOR THE LARGE PART OF YOUR CAREER IN GN&T AND NOW LEADING THE TEAM. HOW DO YOU FEEL ABOUT THAT?

>> FIRST OF ALL, I HOPE COULD YOU FEEL MY EXCITEMENT.

>> YES, WE DID.

>> BECAUSE THIS IS THE BEST TEAM.

IT'S THE BEST TEAM IN THE INDUSTRY, AND YOU KNOW, I THINK THAT WE WITHIN VERIZON WE TALK ABOUT WE'RE THE FOUNDATION OF WHAT WE DO.

THE NETWORK IS THE FOUNDATION FOR WHAT WE DO, SO I'M SO HONORED AND HUMBLED TO LEAD THIS GROUP, AND JUST CARRY ON IN OUR TRADITION OF BEING THE BEST, AND MAKING THE BEST EVEN BETTER EVERY DAY. THIS TEAM HAS A GREAT CULTURE ALSO OF EMPOWERMENT AND ACCOUNTABILITY AND I WANT TO CONTINUE TO BUILD ON THAT. WE TALKED ABOUT THE 18 MARKETS. I THINK THAT'S A GREAT EXAMPLE OF HOW WE'RE TRYING TO DRIVE MORE AND MORE ACCOUNTABILITY AND EMPOWERMENT TO WHERE THE WORK HAPPENS, WHERE OUR CUSTOMERS LIVE AND PLAY, SO THAT THEY CAN MAKE CHANGES AND IMPACT THE NETWORK AND THE CUSTOMER EXPERIENCE ACROSS THIS WHOLE COUNTRY. >> WOW, I'M EXCITED.

>> I'M EXCITED, TOO.

THANKS SO MUCH FOR STOPPING BY, JOE. YOU CAN COME BACK ANY TIME.

>> ALRIGHT, TEAM, YOU JUST HEARD FROM JOE ALL OF THE AMAZING WAYS WHICH WE'RE MOVING FORWARD AND ENHANCING OUR NETWORKS.

NOW WE THOUGHT IT WOULD BE NEAT TO SHOW YOU HOW WE'RE SPREADING THE NEWS. >> THAT'S RIGHT, JEN.

SO OUR COMMUNICATIONS TEAMMATE CHRIS SERICO IS ONE OF THE FEW TALENTED COUNTRY TRAVELS AROUND AND SHOWS ALL THE REASONS FOLKS SHOULD BE ON VERIZON.

TODAY HE'S JOINING US LIVE TO GIVE US A LITTLE TASTE OF THE CUSTOMERS SAVE ON VERIZON WITH A BASKETBALL-THEMED APPROACH JUST IN TIME FOR MARCH MADNESS.

SO CHRIS, TAKE IT AWAY.

>> THANKS, RAQUEL, JEN, FOR HAVING ME TODAY.

>> THANKS FOR JOINING.

>> OF COURSE.

I WANT TO TELL YOU ALL THERE IN VERIZON LAND, WITH COLLEGE BASKETBALL TOURNAMENTS WELL UNDER WAY AND PROBABLY SOME OF YOUR BRACKETS BUSTED ALONG THE WAY, SOMETIMES SAVING MONEY CAN FEEL LIKE, WELL, MADNESS.

YOU GET IT, THE BASKETBALL?

THANKFULLY VERIZON SAVINGS AND VALUE ARE SLAM DUNKS, SO ALL OF THE BASKETBALL PUNS.

LOCAL COMMUNICATIONS TEAM HAS BEEN TRAVELLING ALL OVER THE NORTHEAST. YOU SEE ANDREW TESTA AND STEVE BANDIZERN IN NEW YORK CITY, WASHINGTON, D.C., NEW ENGLAND AND PHILADELPHIA. SO GET YOUR BRACKETS READY AND LET'S DIVE RIGHT IN. >> THIS FIRST ROUND MATCHUP OF VERIZON VERSUS "NO PERKS" MAKES VERIZON A HEAVY FAVORITE. CUSTOMERS WHO SWITCH TO FIOS HOME INTERNET WIN THIS ROUND EASILY WITH AT LEAST THREE MONTHS ON US OF WALMART+, WHICH OFFERS FREE SHIPPING ON WALMART PURCHASES, UP TO 10 CENTS OFF PER GALLON AT MORE THAN 14,000 STATIONS NATIONWIDE, AND ACCESS TO PARAMOUNT+ AS A PART OF THAT SUBSCRIPTION. IN ADDITION, SELECT VERIZON PREMIUM WIRELESS PLANS, INCLUDING 5G GET MORE AND 5G PLAY MORE, INCLUDE STREAMING PACKAGES, ON US, THAT INCLUDE BASKETBALL HIGHLIGHTS ON ESPN+, AND ALL KINDS OF ALTERNATE PROGRAMMING ON HULU AND DISNEY+. CHALK IT UP TO AN EASY WIN FOR VERIZON HERE. MOVING ON TO THE NEXT ROUND, VERIZON CRUSHES COMPETITORS EXPENSIVE INTERNET OPTIONS MAKING VERIZON FIOS HOME INTERNET CUSTOMERS ANYTHING BUT UPSET, ANYWAY --YOU CAN GET FIOS STARTING AT JUST \$25/MONTH WHEN YOU COMBINE IT WITH SELECT 5G PREMIUM UNLIMITED MOBILE PLANS AND AUTO PAY. THAT'S FAST, RELIABLE HOME INTERNET FROM VERIZON AT AN AMAZING PRICE, HELPING NEW AND EXISTING CUSTOMERS UNLOCK EXTRA SAVINGS WITH THE MOBILE AND HOME DISCOUNT. VERIZON HAS QUICKLY ADVANCED THE SEMIFINAL ROUND. SPEAKING OF SPEED, VERIZON'S 300-MEGABITS-PER-SECOND PLAN WINS SEASON AFTER SEASON, ESPECIALLY WHEN IT COMES TO INTERNET STREAMING, WORKING AND PLAYING FROM HOME. OUR FIOS 30 MEGA-BITS-PER-SECOND PLAN NOT ONLY CAN SEAMLESSLY RUN ALL YOUR CONNECTED DEVICES IN YOUR HOME, FOR A LIMITED TIME, YOU CAN SIGN UP FOR A TWO-YEAR PRICE GUARANTEE TO LOCK IN YOUR PRICE THROUGH EARLY 2025. THAT'S GOING TO BEAT COMPETITORS' EXPENSIVE INTERNET

OPTIONS EVERY SINGLE TIME.

OK, TIME FOR THE FINAL MATCHUP: VERIZON'S GOING TO WIN EVERY TIME AGAINST OLD TECH, THANKS TO THE SAMSUNG GALAXY S23 WHICH HAS ELATED FANS STORMING THE COURT -AND SAFELY STROLLING INTO LOCAL VERIZON STORES. IT'S GOT A SUPER HD SELFIE CAMERA THAT RECORDS IN 4K. PERFECT FOR CAPTURING HAPPY GAME FACES. IT'S ALSO GOT IMPROVED "NIGHTOGRAPHY" CAPABILITIES TO BETTER CAPTURE NIGHT-TIME SELFIES WHEN YOU PAINT THE TOWN RED OR BLUE, WHATEVER YOUR SCHOOL COLORS ARE. AND, FOR A LIMITED TIME, NEW AND EXISTING CUSTOMERS WHO TRADE IN A SELECT DEVICE AND ARE ON A QUALIFYING VERIZON 5G UNLIMITED PLAN CAN GET NOT ONLY A FREE SAMSUNG GALAXY S23, THEY ALSO GET A FREE GALAXY WATCH5 AND A FREE GALAXY TAB S7 FE 5G. SO YOU'LL NOT ONLY WIN THIS YEAR WITH VERIZON BUT ENJOY SHINING MOMENTS FOR YEARS TO COME. >> SO THAT'S A LITTLE BIT ABOUT HOW WE'VE BEEN SPREADING THE WORD ABOUT ALL THINGS GREAT FIOS AND MOBILE AND HOME INTERNET ACROSS THE NORTHEAST. AND IF YOU ASK ME, THAT'S ALWAYS A WINNING GAME PLAN. >> I THINK SO. IT'S COOL TO SEE THE CREATIVE WAYS HOW MUCH YOU CAN SAVE ON VERIZON. >> YES. >> AND COOL TOE SEE ALL THE WORK YOU GUYS ARE DOING ACROSS THE COUNTRY IN ON "UP TO SPEED." THANK YOU. >> YOU'RE WELCOME. CAN'T STOP, WON'T STOP. >> THERE WE GO. >> JUST LIKE KNOW, YOU CAN ALSO COME BACK ANY TIME. >> THANK YOU SO MUCH. >> THANKS, CHRIS. >> ALRIGHT TEAM, IT'S TOUGH TO BEAT THOSE TWO AWESOME GUESTS, BUT SIT TIGHT, WE'VE STILL GOT SOME AWESOME NEWS TO SHARE WITH YOU ALL. VERIZON RECENTLY ANNOUNCED THAT OUR AWARD-WINNING EDUCATION

INITIATIVE, VERIZON INNOVATIVE LEARNING, HAS NOW PROVIDED OVER 3 MILLION STUDENTS NATIONWIDE WITH DIGITAL SKILLS TRAINING. THE PROGRAM, WHICH LAUNCHED IN 2012, ADDRESSES BARRIERS TO DIGITAL INCLUSION BY LEVERAGING TECHNOLOGY TO HELP STUDENTS OBTAIN THOSE NECESSARY SKILLS

NEEDED TO PURSUE CAREERS FOR SUCCESS IN THE DIGITAL WORLD. THE VERIZON INNOVATIVE LEARNING INITIATIVE STRIVES TO HELP CLOSE THE DIGITAL WIDE THROUGH IMPORTANT PROGRAMS AND RESOURCES, INCLUDING VERIZON INNOVATIVE LEARNING SCHOOLS, VERIZON INNOVATIVE LEARNING HQ AND MORE.

IF YOU WANT TO LEARN MORE ON THESE INNOVATIVE LEARNING, CHECK OUT TODAY'S STORY.

>> RECENTLY, BRANDON NATHAN, HOSEA DAMMONS AND CAMILO RODRIGUEZ GALLEGO, WHO ARE MEMBERS OF OUR VERIZON ENHANCED COMMUNITIES TEAM, SHOWED UP BIG FOR THE CHARLOTTE, NORTH CAROLINA, COMMUNITY.

when SIGMA GAMMA RHO SORORITY, INC. AND THE UNIVERSITY OF NORTH CAROLINA AT CHARLOTTE CAME KNOCKING ON THEIR DOOR ASKING IF THEY'D BE THE PRIMARY SPONSOR IN THEIR S.T.E.M. YOUTH SYMPOSIUM, THE TEAM JUMPED AT THE OPPORTUNITY TO MAKE A POSITIVE IMPACT. THEY CREATED A SESSION ON ESPORTS AND ENGAGED WITH OVER 200 KIDS INSPIRING THEM TO CONSIDER HOW ESPORTS CAN HELP THEM THEM GET INTO COLLEGE AND FIND A CAREER. THE SORORITY AND OUR TEAM HAVE NOW CREATED A STRONG PARTNERSHIP THAT WILL FOCUS ON JOINING FORCES TO CONTINUE MAKING A DIFFERENCE TOGETHER. GREAT JOB TEAM! >> I LOVE THAT STORY. CHILDREN ARE THE FUTURE AND THESE EVENTS REALLY MAKE A DIFFERENCE. I REMEMBER THOSE EVENTS. THEY'RE IMPORTANT. >> THEY DO MAKE A DIFFERENCE.

>> ALRIGHT TEAM, YOU'RE GOING TO WANT TO TAKE NOTE OF THIS DELICIOUS DEAL. YOU'VE LIKELY HEARD OF THE INGREDIENT-AND-RECIPE MEAL KIT COMPANY BLUE APRON, AND IF YOU HAVEN'T, HERE'S A GREAT REASON TO GET ON-BOARD. THE COMPANY RECENTLY ANNOUNCED THE LAUNCH OF BLUE APRON PLUS, A NEW SAVINGS PROGRAM EXCLUSIVELY ON VERIZON'S +PLAY PLATFORM. THAT'S RIGHT, V TEAM, IT'S TIME TO GET COOKING. WITH BLUE APRON PLUS, YOU'LL HAVE ACCESS TO EXCLUSIVE SAVINGS ON MEAL-KIT SUBSCRIPTIONS, INCLUDING 35% OFF THEIR FIRST 5 ELIGIBLE MEAL KIT ORDERS, THEN 15% OFF EACH ELIGIBLE ORDER AFTER THAT. GOOD DEAL. SOUND GOOD? WELL, FOR A LIMITED TIME, VERIZON EMPLOYEES AND CUSTOMERS CAN GET THREE MONTHS OF BLUE APRON PLUS FREE. TO LEARN MORE ABOUT BLUE APRON PLUS, JUST HEAD OVER TO TODAY'S STORY OR VISIT VERIZON.COM/PLUSPLAY. >> AND TEAM, BEFORE WE GO, WE WANT TO TAKE TIME TO SHOUT OUT A COUPLE OF V TEAMERS. YOU MAY HAVE CAUGHT ONE OF OUR LATEST POSTS ON INSIDE VERIZON'S INSTAGRAM PAGE THEME WIPE TO WHERE WE ASKED YOU TO LEAVE A COMMENT IF YOU WANTED A SHOUT-OUT ON "UP TO SPEED." >> LAST WEEK WE PICKED A FEW FOLKS AND TODAY WE'RE PICKING A FEW MORE! RAQUEL, WHY DON'T YOU TAKE IT AWAY FIRST. >> ALRIGHT, LET'S SEE WHO WE HAVE HERE. I WANT TO SHOUT OUT AT YADI\_QUINNVZ WHO WANTS TO SHOUT OUT TO THE GARDEN CITY SFC. IF YOU'RE WATCHING, MAKE SOME NOISE. I WANT TO SHOUT OUT AT COLLEEN.LYNCH, THE VV CHANNEL #CHANNELREADY. AND LASTLY, LET'S SEE, LET'S SHOUT OUT @VMORRIS\_2.0, SHOUT OUT THE MIDDLETOWN 2.0 TEAM. TEAM MIDDLE TOWN ALL THE WAY. >> LOOK HERE, RAQUEL, AN INTERESTING ONE HERE FROM STEVENCHUNG808, SHOUT OUT TO YOU.HE'S USING HIS MOMENT TO SHOUT OUT TO SOMEONE ELSE WHICH WE LOVE. HE SAYS RENEE WAZE BAHS TEAM IS LEADING THE MIDWEST UPPER TEAM TO EXCELLENCE.SHOUT OUT, AWESOME JOB AND SHOUT OUT TO GABBYSTRONG.SWOOP AND NANNY24LOPEZ, THANK YOU SO MUCH FOR LEAVING YOUR COMMENT AND BE SURE TO TUNE IN NEXT WEEK FOR NOR SHOUT OUTS. IT COULD BE YOUR LUCKY TUESDAY!

>> THAT'S RIGHT. THANKS FOR TUNING IN TODAY.
WE HAVE MORE "UP TO SPEED" ALL WEEK.
>> HAVE A GREAT REST OF YOUR TUESDAY AND UNTIL NEXT TIME ->> YOU'RE" UP TO SPEED."