

**VERIZON
UP TO SPEED LIVE
May 13, 2022 12:00 PM ET**

>> HAPPY FRIDAY, EVERYONE!

IT'S SO GOOD TO BE HERE WITH YOU. YOU KNOW THE DRILL.

LET'S START WITH OUR RUNDOWN FROM THE WEEK.

MONDAY, ANDY CONTINUED HIS WORLD

TOUR IN ENGLAND, THIS TIME IN OUR READING OFFICE.

WE HEARD FROM INTERNATIONAL

PAYROLL ASSOCIATE DIRECTOR

BRONWYNN GORDON, END USER SUPPORT ENGINEER GRANT TAYLOR,

AND ZAC GRAHAM WITH INTERNATIONAL LOGISTICS SUPPORT.

TUESDAY, ROCIO ILLANOS-FOOTS

SHARED HOW VERIZON'S TUITION

ASSISTANCE PROGRAM, EMPLOYEE

ASSISTANCE PROGRAM AND BACK-UP

CARE ADVANTAGE PROGRAM HELPED

HER AS A MOTHER DURING THE HEIGHT OF THE PANDEMIC.

AND THURSDAY, WE MET TYRONE HICKS, WHOSE PASSION FOR

VOLUNTEERISM LED HIM TO COACH A

FLAG FOOTBALL SPECIAL OLYMPICS

TEAM WHO WILL BE COMPETING IN

THE JUNE SPECIAL OLYMPICS IN ORLANDO.

IT'S CURRENTLY NATIONAL POLICE

WEEK, AND TONIGHT, THE VERIZON

FRONTLINE TEAM WILL ONCE AGAIN PARTICIPATE IN THE NATIONAL LAW

ENFORCEMENT OFFICERS MEMORIAL

FUND'S ANNUAL CANDLE LIGHT VIGIL.

THIS YEAR, MORE THAN 450

OFFICERS WHO LOST THEIR LIVES IN THE LINE OF DUTY IN 2021 WILL BE

HONORED DURING A CEREMONY ON THE NATIONAL MALL IN WASHINGTON D.C.

AND WE CAUGHT UP WITH PUBLIC

SECTOR LEADER MAGGIE HALLBACH, WHO SHARED MORE.

LET'S SEE WHAT SHE HAD TO SAY.

>> POLICE WEEK IS A FULL WEEK OF

EVENTS WHERE WE ARE COMING

TOGETHER TO RECOGNIZE OUR FIRST RESPONDERS.

IT'S CAPPED OFF BY THE NATIONAL

LAW ENFORCEMENT OFFICER MEMORIAL FUND, CANDLELIGHT VIGIL.

VERIZON IS A PREMIER SPONSOR OF

THAT EVENT, WHERE THE NAMES OF

THE ROUGHLY 450 FALLEN OFFICERS

ARE READ DURING THE CANDLELIGHT VIGIL.

I DID IT LAST YEAR, AND WE'RE

BEING REPRESENTED THIS YEAR BY

OUR VERY OWN CORY DAVIS AND LORI CAHILL.

>> IF YOU WOULD LIKE TO WATCH

THE VIGIL LIVE, CHECK OUT OUR STORY FOR THE LINK.

AND WE'RE ALSO THINKING OF ALL THOSE AFFECTED BY THE WILDFIRES IN NEW MEXICO.

VERIZON CUSTOMERS PREPAID AND

POST-PAID AND SMALL BUSINESS

CUSTOMERS WHO HAVE BEEN MOST

IMPACTED BY THE WILDFIRES IN NEW

MEXICO WILL RECEIVE UNLIMITED

CALLING, TEXTING AND DATA UNTIL MAY 17.

THANK YOU TO THE VERIZON FRONTLINE TEAM WHO IS ALWAYS

RUNNING TOWARDS A CRISIS, SO MUCH SO THAT THEIR EMERGENCY

RESPONSE WAS FEATURED ON A LOCAL NEWS STATION.

LET'S TAKE A LOOK AT HOW THEIR

ASSISTANCE IMPACTED COMMUNITIES IN NEW MEXICO.

>> FIRE EVACUEES STAYING IN
GLORIETA ARE GETTING FREE WIFI THANKS TO VERIZON.
THE PHONE COMPANY IS DEPLOYING A
WIRELESS EMERGENCY COMMUNICATIONS CENTER.
HERE'S A PHOTO OF IT.
IT WILL PROVIDE FREE WIFI,
MOBILE DEVICE CHARGING STATIONS, AND LAPTOPS WITH INTERNET.
THE CENTER IS LOCATED AT
GLORIETA ADVENTURE CAMPS ON
STATE ROAD 50 AND WILL BE OPEN DAILY FROM 8 UNTIL 5.

>> AND SPEAKING OF OUR RESPONSE
TO CRISES, AS A REMINDER, WE ARE
STILL WAIVING INTERNATIONAL
CALLING, TEXTING AND DATA
ROAMING CHARGES FOR CONSUMER AND
SMALL BUSINESS WIRELESS
CUSTOMERS TO AND FROM HUNGARY,
MOLDOVA, POLAND, ROMANIA, SLOVAKIA AND UKRAINE.
RESIDENTIAL LAND LINE CUSTOMERS
WILL SEE WAIVED INTERNATIONAL
CHARGES TO THOSE COUNTRIES AS
WELL, AND CUSTOMERS DO NOT HAVE
TO TAKE ANY ACTION TO TAKE ADVANTAGE OF THESE OFFERS.
WE KNOW STAYING CONNECTED DURING
DIFFICULT TIMES IS SO IMPORTANT,
AND CEO OF PEOPLE.AI, OLEG ROGYNSKYY, WOULD AGREE.
WHEN INDUSTRIAL IOT AND VEHICLES
LEADER T.J. FOX MET WITH OLEG TO
BETTER UNDERSTAND AND GROW OUR
CUSTOMER ENGAGEMENT, THE

CONVERSATION TURNED TO HOW OLEG
WAS PERSONALLY IMPACTED BY
VERIZON'S CALL, TEXT AND DATA RELIEF EFFORTS.
NOW LET'S SEE WHAT OLEG HAD TO SAY.

>> WHEN YOU TEXTED ME THAT
VERIZON IS ABOUT TO ROLL OUT
FREE CALLING TO AND FROM
UKRAINE, NOBODY ELSE HAD DONE IT
BEFORE, AND THE FRICTION OF
REACHING MY FRIENDS IN UKRAINE IN THAT MOMENT JUST WENT AWAY.
LIKE, YOU COULD JUST PICK UP THE PHONE AND CALL.
I HAVEN'T HAD ANY FRICTION
HEARING FROM MY FRIENDS AND
RELATIVES IN UKRAINE, DESPITE WHERE THEY ARE.
AS LONG AS THEY HAVE CELLPHONE
NETWORK CONNECTIVITY, THEY CAN
REACH ME AT ANY TIME AND WE CAN
HAVE A CONVERSATION AND I CAN KNOW THAT THEY'RE SAFE.
THAT FRICTION IS NOT THERE RIGHT
NOW, BUT IT WOULD BE THERE HAD
THIS NOT HAPPENED FROM A VERIZON PERSPECTIVE, FOR EXAMPLE.

>> BY ANY STANDARDS, I MEAN,
IT'S ABSOLUTELY THE RIGHT THING
TO DO, AND I'M -- I'VE ALWAYS
BEEN PROUD OF WORKING AT VERIZON
AND THE WAY THAT WE INTERACT AND SUPPORT OUR COMMUNITIES.

>> WOW.

WHAT A TOUCHING CONVERSATION.
AND IF YOU'RE WONDERING HOW YOU
CAN SUPPORT UKRAINE, THERE ARE

MANY OPPORTUNITIES ON THE
CITIZEN VERIZON VOLUNTEER PORTAL.
YOU CAN FIND THE LINK IN TODAY'S STORY.

NOW, WE KNOW BEING
CONNECTED IS SO IMPORTANT, IT'S
VITAL TO ENSURE COST ISN'T A BARRIER THAT STANDS BETWEEN
CUSTOMERS AND THE MOST RELIABLE HOME INTERNET.
THAT'S WHY VERIZON IS A PROUD
SUPPORTER OF THE FEDERAL COMMUNICATIONS COMMISSION'S
INITIATIVE TO CLOSE THE DIGITAL
DIVIDE BY PROVIDING LOW-COST INTERNET TO CUSTOMERS IN NEED.
NOW, OVER 11.5 MILLION LOW-INCOME HOMES ARE RECEIVING
SUPPORT THROUGH THE AFFORDABLE CONNECTIVITY PROGRAM.
WITH VERIZON'S OFFERING,
ACP-QUALIFYING CUSTOMERS HAVE
FREE ACCESS TO VERIZON FIOS' 100 PERCENT FIBEROPTIC INTERNET,
WITH SPEEDS STARTING AT 200
MEGABITS PER SECOND FOR
DOWNLOADS AND UPLOADS, THE
FASTEST SERVICE OFFERED BY ANY PROVIDER.

NOW, IT'S MAY, AND THAT MEANS IT'S NATIONALLY CELEBRATED AS MENTAL
HEALTH AWARENESS MONTH, A TIME TO REFLECT ON ONE OF THE MOST VALUABLE
RESOURCES WE HAVE AS HUMAN BEINGS, OUR MENTAL HEALTH.
CHECK OUT THE MINDFULNESS
PATHWAY ON THE L & D PORTAL CALLED JOURNEY TO MINDFULNESS,
WHERE THE HEALTH & WELLNESS TEAM HOSTS DAILY MEDITATION CLASSES.

WELL, V-TEAM, LISTEN UP.
WE'RE ADDING TO THE FAMILY!
LET'S SAY HELLO TO THE V-TEAM AT
OUR BRAND NEW STORE AT SOUTH KENDALL IN THE MIAMI AREA!

THIS LOCATION IS FULL OF
V-TEAMERS EXCITED TO TELL
EVERYONE ABOUT OUR EXCITING NEW
PROMO OFFER, ALL THINGS 5G, AND
ALL KINDS OF FANTASTIC ACCESSORIES, PLANS AND GOODIES.

AND IF YOU'RE IN THE AREA, MAKE SURE YOU STOP BY, SAY HELLO TO OUR
FRIENDS IN SOUTH KENDALL, AND MAYBE EVEN CHECK OUT THE NEW GOOGLE PIXEL 6A
LATER IN THE SUMMER.

THAT'S RIGHT.

THE PIXEL FAMILY IS GROWING WITH
THE AFFORDABLE GOOGLE PIXEL 6A COMING TO VERIZON ON JULY 28,
AND YOU CAN GET YOUR PREORDERS IN STARTING JULY 21.

THE PIXEL 6A GIVES YOU ACCESS TO
THE FULL POWER OF VERIZON 5G
ULTRA WIDEBAND SO YOU CAN GET AN
EDGE ON THE COMPETITION WHILE
YOU GAME, CONNECT TO THE VIDEO
STREAMING SERVICES, AND WORK ON THE GO.

PLUS, THE PIXEL 6A WILL PAIR UP
PERFECTLY WITH THE PIXEL BUDS
PRO, GOOGLE'S PREMIUM WIRELESS
EARBUDS, ALSO COMING TO VERIZON ON JULY 28.

FOR MORE ON WHAT MAKES THE PIXEL
6A SO AWESOME AND ITS PRICING, CHECK OUT OUR STORY.

WELL, IT'S THAT TIME OF YEAR AGAIN, FOR THE 2022 BLUEJEANS BY VERIZON
CUSTOMER AWARDS, AND I'M GOING TO PASS IT TO ANDY TO DO THE HONORS OF
ANNOUNCING OUR WINNERS.

TAKE IT AWAY, ANDY.

TAKE IT AWAY, ANDY!

>> HEY, THE 2022 BLUEJEANS BY

VERIZON CUSTOMER AWARDS ARE IN,
AND THIS YEAR ONCE AGAIN, THE
BEST OF THE BEST COMPETED IN FOUR SEPARATE CATEGORIES.
SO, WITHOUT FURTHER ADO, THE
WINNERS ARE, FOR MOST SUCCESSFUL
WORK HYBRID TRANSFORMATION, THE WINNER IS MERCK.
IN TOTAL, MERCK HAS BEEN ABLE TO
HOST OVER 14,000 TOWN HALLS OVER THE LAST TWO YEARS.
THAT'S A LOT OF TOWN HALLS.
FOR BIGGEST IMPACT, LET'S GIVE
IT UP FOR PENN MED, LEVERAGING
HEALTH FEATURES FOR VIRTUAL PATIENT VISITS.
SIX PENN MED HOSPITALS AND 200
PRACTICES HAVE ADOPTED THE PLATFORM.
FOR THE BEST USE OF BLUEJEANS
EVENTS, CONGRATS GOES OUT TO RED HAT.
THEY USE EVENTS TO HOST PROGRAMS
CALLED RED HAT LIVE, HOSTING
WEBINARS, EXPOS AND INTERNAL GATHERINGS.
AND THE FINAL CATEGORY, MOST
INNOVATIVE USE CASE, THAT GOES TO THE WHARTON SCHOOL.
THE TEAM THERE HAS BEEN
DELIVERING COURSES AS AN
ALTERNATE REALITY EXPERIENCE USING BLUEJEANS MEETINGS.
WHARTON INTERACTIVE HAS SEEN AN
ALMOST 100 PERCENT COMPLETION
FOR THESE COURSES, AND 98
PERCENT OF PARTICIPANTS SAID
THEY PICKED UP SOMETHING NEW
FROM THIS WAY OF LEARNING THAT

THEY COULD NOT HAVE FROM TRADITIONAL CLASSES.

CONGRATULATIONS TO ALL THE WINNERS!

MAKE SURE YOU CHECK OUT ALL THE

DETAILS ON THE WEB, AND, OF

COURSE, WE'LL SEE YOU ON BLUEJEANS.

>> CONGRATULATIONS TO ALL THE WINNERS.

AND BEFORE I GO, GET YOUR COWBOY

HATS BECAUSE WE'RE GETTING THIS SHOW ON THE RODEO!

NEXT WEEK, BE SURE TO JOIN US

LIVE ON MONDAY AT 12 EASTERN TIME TO SEE ANDY WILL BE NEXT.

FROM BOSTON TO LONDON AND

READING, ENGLAND, WE'VE BEEN

FOLLOWING ANDY TO SEE THE GLOBAL

IMPACT OF VERIZON AND MEET OUR AMAZING V-TEAMERS ALONG THE WAY!

WELL, THANKS, EVERYONE, FOR JOINING ME THIS WEEK.

NOW LET'S SEND IT TO OUR FRIENDS AT SOUTH KENDALL TO TAKE US HOME.

>> UNTIL NEXT TIME, WE'RE UP TO SPEED.