

VERIZON
UP TO SPEED LIVE
May 23, 2023 11:30 AM ET

>> HEY V TEAM, WE HOPE YOU'RE HAVING A FANTASTIC WEEK SO FAR!

[CHEERS AND APPLAUSE]

WE LOVE THE LOVE FROM THE AUDIENCE.

>> YES. THANK YOU SO MUCH FOR JOINING US TODAY. WE'VE GOT A GREAT SHOW FOR YOU BUT BEFORE WE GET INTO THAT, WE NEED TO BACK UP A LITTLE AND TALK ABOUT LAST WEEK'S MYPLAN LAUNCH. WHAT'S THAT AMAZING?

>> IT WAS SO EXCITING. I DON'T KNOW ABOUT YOU, RAQUEL, BUT BEING OUTSIDE LIVE WITH OUR V TEAM IN FRONT OF THE VERIZON SIGN WAS SO MUCH FUN. YOU COULD REALLY FEEL THE ENERGY AND IT WAS AN AMAZING DAY.

>> IT WAS AWESOME! AND V TEAM, JUST TO RECAP, LAST WEEK WE ANNOUNCED THE FIRST OF ITS KIND IN THE U.S. PLAN THAT GIVES CUSTOMERS FREEDOM AND FULL CONTROL. MYPLAN OFFERS OUR CUSTOMERS FLEXIBILITY WITH THEIR RAPIDLY-CHANGING NEEDS AND WITH SAVINGS YOU CAN'T GET ANYWHERE ELSE IN THE MARKET.

>> YOU CAN START WITH OUR MOST POPULAR PLANS AND CUSTOMIZE THEM TO MAKE THEM YOUR OWN. YOU HAVE THREE OPTIONS. THE FIRST IS UNLIMITED PLUS WITH APPLE ONE WHICH COMES WITH APPLE MUSIC, APPLE TV+, APPLE ARCADE, AND ICLOUD+.

THE SECOND IS UNLIMITED PLUS WITH THE DISNEY BUNDLE PERK THAT FEATURES DISNEY+, ESPN+ AND HULU OR YOUR THIRD OPTION, UNLIMITED WELCOME, WHICH FEATURES THE WALMART+ MEMBERSHIP PERK THAT ALSO INCLUDES PARAMOUNT+.

>> OR IF YOU RATHER BUILD YOUR OWN PLAN, YOU CAN DO IT IN TWO SIMPLE STEPS.

FIRST, YOU'LL CHOOSE YOUR UNLIMITED NETWORK OPTION: YOU CAN CHOOSE BETWEEN UNLIMITED PLUS WITH 5G ULTRA WIDEBAND, WHICH IS OUR FASTEST 5G, AND FOR A LIMITED TIME, BY THE WAY, THE PRICE YOU PAY FOR YOUR UNLIMITED PLUS MONTHLY PLAN IS GUARANTEED

FOR THREE YEARS.

OR YOU CAN CHOOSE UNLIMITED WELCOME WITH FAST RELIABLE 5G.

THE SECOND STEP IS CHOOSING YOUR PERKS.

I LOVE THIS PART. YOU CAN CHOOSE FROM A VARIETY OF

PERKS LIKE DISNEY BUNDLE, APPLE ONE, APPLE MUSIC FAMILY,
WALMART+, TRAVEL PASS, MOBILE HOTSPOT DATA, +PLAY DISCOUNTS,
AND MORE - ALL AT JUST \$10 EACH PER MONTH, WITH EXCLUSIVE
SAVINGS THAT RANGE \$3 TO \$35 A MONTH.

>> SUCH GOOD SAVINGS.

AND REMEMBER, EMPLOYEES CAN SAVE EVEN MORE ON THE EMPLOYEE PHONE PROGRAM.

IN FACT, WE CREATED A HELPFUL SLIDE TO SHOW YOU JUST HOW MUCH

YOU CAN SAVE. VTEAMERS CAN PARTICIPATE IN OUR

NEW PLANS FOR 50% OFF BOTH

SERVICE AND PERKS, WITHOUT THE AUTOPAY DISCOUNT.

SO THAT'S PLANS STARTING AT JUST \$20 AND PERKS AT \$5!

AND SPEAKING OF LAST WEEK - PART OF OUR SHOW WAS LIVE OUTSIDE

WITH A PRETTY AWESOME VERIZON SIGN.

IN FACT, WE'RE STILL SEEING PEOPLE RIGHT NOW GOING IN AND OUT TO TAKE
PICTURES OF IT, AND THEY HAVE POPPING UP ALL ACROSS THE COUNTRY, GIVING
FOLKS THE CHANCE TO STAND IN THE CENTER, BECAUSE REMEMBER, MYPLAN
IS ALL ABOUT YOU, THE CUSTOMER.

WE HAD SO MUCH FUN WITH OUR VERY OWN BASKING RIDGE SIGN.

WE ASKED IF YOU SNAP A PICTURE, SEND IT TO US.

>> THEY'RE REALLY NEAT.

IF YOU SNAPPED ONE AND HAVEN'T SENT IT TO US YET, TEND IT TO US AT
GOOD@VERIZON.COM OR TAG US ON SOCIAL MEDIA @INSIDEVERIZON.

YOU MAY WIN A GIFT CARD TO OUR

BRAND SHOP TO GET THE VERIZON APPAREL YOU'VE BEEN EYING FOR THE SUMMER.

>> AND THERE ARE MORE GIVEAWAYS

TO GO AROUND.

ELIGIBLE EMPLOYEES CAN JOIN IAMVZ, OUR SOCIAL ADVOCACY TOOL,

AND SHARE A POST ABOUT MYPLAN FOR A CHANCE TO WIN A GALAXY S23.

THAT'S A PRETTY GOOD DEAL.

MAKE SURE YOU CHECK OUT TODAY'S STORY FOR MORE DETAILS.

>> TEAM, WE APPRECIATE YOU SHARING THE LOVE FROM MYPLAN ON SOCIAL MEDIA.
IT DEFINITELY HELPS SPREAD THE GOOD NEWS.

THE BEST WAY, PRECISELY THE MISSION OF OUR LOCAL-COMMS TEAM THEY'RE ON
RIGHT NOW AS THEY MAKE SURE MARKETS FROM COAST TO COAST HEAR THE NEWS ABOUT
MYPLAN AND GET THIS, THEY'VE ALREADY LANDED NO FEWER THAN 262 LOCAL STORES
NATIONWIDE. WHAT AN EFFORT.

CAN WE GET SOME NOISE FOR THAT? SO EXCITING!

[CHEERS AND APPLAUSE]

OUR RELATED SUMMER-TRAVEL AND

FATHER'S DAY TECH TV SEGMENTS – FEATURING MYPLAN AS THE STAR OF
THE SHOW – AIRED MORE THAN 76 TIMES ON TV STATIONS NATIONWIDE
LAST WEEK ALONE, AND MORE SEGMENTS WILL HIT THE AIRWAVES
IN THE DAYS TO COME!

>> THAT'S AMAZING, BUT TEAM, THAT IS NOT ALL.

WE'RE ALSO TEAMING UP WITH MARCUS CINEMAS TO OFFER 100
PEOPLE IN EACH OF 10 CITIES THE OPPORTUNITY TO PICK THEIR MOVIE
AND PICK THEIR PERKS – OR IN THIS CASE YUMMY SNACKS ON US.

I LOVE MOVIE BUTTERED POPCORN.

I COULD EAT THAT ALL DAY.

>> FOLKS FROM LEXINGTON TO ATLANTA HAVE BEEN LEARNING MORE ABOUT MYPLAN
AND HOW BUILDING THEIR PLAN IS AS SIMPLE AS A NIGHT OUT AT THE MOVIES.

>> FANTASTIC.

JEN, I LOVE THE MOMENTUM.

MOVING TO OTHER VERIZON NEWS, DID YOU KNOW, JEN, THAT THE AVERAGE U.S.
HOUSEHOLD HAS 22 WIFI CONNECTED DEVICES?

>> 22?

>> 22.

>> THAT'S A LOT OF DEVICES.

OH MY GOSH.

>> AND CRAZIER, WE SPEND \$12,000 ON THIS TECHNOLOGY.

>> \$12,000, I WANT TO HEAR ABOUT SOME PROTECTION.

THAT'S A LOT OF MONEY.

>> IT IS, WHICH IS WHY OUR VERIZON HOME DEVICE PROTECT DEAL IS A NO-BRAINER.

>> I AGREE.

FOR \$25 A MONTH, VERIZON IS OFFERING AN ALL-IN-ONE PROTECTION PLAN FOR ALL THE ELIGIBLE TECH PRODUCTS IN YOUR HOME.

WE'RE TALKING ABOUT THINGS LIKE OUR SMART WATCHES, EARPHONES, TO FLAT SCREEN TVS, GAMING CONSOLES AND MORE!

PLUS THERE'S AN ADDED BENEFIT OF 24/7 ON-CALL SUPPORT, BECAUSE I DON'T KNOW ABOUT YOU, RAQUEL, BUT WHEN SOMETHING GOES WRONG WITH MY TECH I NEED TO GET ON THE PHONE RIGHT AWAY.

>> FOR SURE.

AND TEAM GET THIS, UNLIKE MANY OTHER COVERAGE PLANS, VERIZON HOME DEVICE PROTECT WILL REPAIR OR REPLACE AN UNLIMITED NUMBER OF ELIGIBLE HOME TECH PRODUCTS – NO MATTER WHERE YOU BOUGHT THEM, HOW OLD THEY ARE AND EVEN WITHOUT RECEIPTS OR REGISTRATION. THAT'S AMAZING BECAUSE I ALWAYS LOSE MY RECEIPT.

>> THANKFULLY THEY'RE SENDING THEM DIGITALLY NOW.

THAT'S BEEN MY SAVING GRACE.

THERE'S SO MANY GREAT BENEFITS TO THIS OFFER, YOU'RE GOING TO WANT TO HEAD OVER TO TODAY'S STORY TO GET ALL THE IN-DEPTH DETAILS.

>>> NOW TO SOME EXCITING MARKETING NEWS.

WE'VE RECENTLY WON TWO WEBBY AWARDS.

THE WEBBY AWARDS IS THE LEADING INTERNATIONAL AWARD HONORING EXCELLENCE ON THE INTERNET.

WE'RE PROUD TO ANNOUNCE THAT VERIZON IS THE OFFICIAL 5G INNOVATION PARTNER OF VIOLA DAVIS AND JUVEE PRODUCTIONS AND TOGETHER WE JUST WON A WEBBY AWARD IN THE CATEGORY OF METAVERSE, IMMERSIVE & VIRTUAL DIVERSITY, EQUITY & INCLUSION 2023 FOR "IAGO: THE GREEN-EYED MONSTER," AN IMMERSIVE AR EXPERIENCE ONLY AVAILABLE ON 5G-CAPABLE DEVICES.

THIS EXPERIENCE TOOK A LITERARY CLASSIC THAT WE ALL KNOW AND LOVE THAT WAS WRITTEN AND TOLD FROM THE MALE POINT OF VIEW AND RETOLD IT FROM A FEMALE

PERSPECTIVE TO EMPOWER THE NEXT GENERATION OF WOMEN THROUGH NEXT-GEN TECH.
VERIZON PROVIDED TECHNICAL GUIDANCE TO THE PRODUCTION TEAM
TO ENSURE THERE WAS A STRONG 5G USE CASE WITH THE HIGH-BANDWIDTH
MOTION CAPTURE DATA AND AR ASSETS.

>> THAT'S SO NEAT.

AND YOU MAY REMEMBER THE ICONIC 2022 HALFTIME PERFORMANCE
HONORING WEST HOST HIP-HOP.

I STILL STREAM THAT ON YOUTUBE IF I'M HONEST.

I FEEL THAT BROUGHT ME BACK TO MY LOVE OF EMINEM.

WE ACTUALLY RECEIVED AN AWARD IN THE CATEGORY OF METAVERSE,
IMMERSIVE & VIRTUAL: BEST AUDIENCE INTEGRATION WITH OUR
WORK ON THE VERIZON PEPSI HALFTIME ULTRA PASS.

ULTRA PASS WAS AN IMMERSIVE, REAL-TIME METAVERSE EXPERIENCE
THAT USED ELEVEN 360° 8K CAMERAS ALONG WITH AMERICA'S MOST
RELIABLE 5G NETWORK TO LET HALF

A MILLION FANS VIRTUALLY CRASH THE STADIUM!

CONGRATULATIONS TO ALL THE V TEAMERS WHO WORKED ON THESE
AWARD-WINNING PROJECTS.

>> YES, WELL DONE, TEAM.

LET'S MOVE ON NOW TO NEWS FROM OUR GLOBAL NETWORK AND
TECHNOLOGY TEAM, WHO IS GEARING UP FOR MORE THAN 300,000 FANS AT
THE 107TH INDIANAPOLIS 500 THIS SUNDAY, MAY 28TH.

WITH BIG CROWDS AND THE NEED FOR A FAST AND RELIABLE NETWORK,
THAT'S WHERE VERIZON COMES IN.

VERIZON HAS UPGRADED THE NETWORK AT INDIANAPOLIS MOTOR SPEEDWAY
SO FANS CAN STREAM AND SHARE THEIR EXPERIENCES QUICKLY AND RELIABLY.
VERIZON IS ALSO BRINGING FANS CLOSER TO THE ACTION WITH 5G
MULTI-VIEW, WHICH ALLOWS FANS AT THE EVENT TO CUSTOMIZE THEIR
VIEWING EXPERIENCE IN REAL-TIME.

THEY CAN ACTUALLY TOGGLE BETWEEN SEVEN DIFFERENT CAMERA ANGLES OF
LIVE ACTION FROM THE TRACK ON THEIR PHONES, INCLUDING THE LIVE
TV BROADCAST.

THEY DON'T HAVE TO LEAVE THEIR SEATS. THEY HAVE THE BEST SEAT IN THE HOUSE.

>> THAT'S AMAZING, BUT IT DIDN'T STOP THERE.

OVER 70 LOCAL HIGH SCHOOL STUDENTS ATTENDED THE VERIZON SPONSORED 5G HACK AT THE TRACK EVENT AT THE INDIANAPOLIS MOTOR SPEEDWAY WHERE THEY GOT TO MEET SPECIAL GUEST STAR WILL POWER, DRIVER OF THE NUMBER 12 VERIZON AG CHEVROLET FOR TEAM PENSKE, AS WELL AS INDIANAPOLIS COLTS PLAYER, KYLEN GRANSON. THE STUDENTS SPENT THE DAY "HACKING" IDEAS ON HOW 5G TECHNOLOGY CAN IMPACT THE WORLD OF MOTORSPORTS AND ALSO GOT A SPECIAL ON-THE-TRACK EXPERIENCE TO CHECK OUT SOME BEHIND THE SCENES ACTION.

>> THAT IS REALLY, REALLY NEAT.

NOTHING LIKE INVESTING IN KIDS. TEAM, AS YOU KNOW, MAY IS MILITARY APPRECIATION MONTH AND IT'S TRULY A TIME FOR US ALL TO REFLECT AND HONOR THE SERVICE AND SACRIFICE OF SERVICE MEMBERS AND THEIR FAMILIES.

AND WHAT BETTER WAY THAN TO RECOGNIZE ONE OF OUR OWN.

JOHN WORKMAN, A COMMAND SERGEANT MAJOR WITH THE OKLAHOMA ARMY NATIONAL GUARD, ALSO SERVES AS A NETWORK ENGINEER WITHIN OUR VERIZON BUSINESS GROUP.

JOHN HAS DEDICATED 25 YEARS OF SERVICE IN THE UNITED STATES ARMY AND IS NOW GEARING UP FOR A NINE-MONTH DEPLOYMENT OVERSEAS ALONGSIDE HIS FELLOW SOLDIERS AS TASK FORCE TOMAHAWK TO SUPPORT OPERATIONS WITHIN U.S. AFRICA COMMAND'S AREA OF RESPONSIBILITY.

>> 25 YEARS CAN, RAQUEL, THAT'S AMAZING.

JOHN IS CURRENTLY ON EXTENDED MILITARY LEAVE BUT WAS KIND ENOUGH TO CHAT WITH ME YESTERDAY ABOUT HOW MUCH VERIZON'S SUPPORT MEANS TO HIM.

CHECK THIS OUT.

>> I'M THE TASK FORCE COMMAND SERGEANT MAJOR.

WE HAVE A MULTI-STATES NATIONAL GUARD TASK FORCE COMPRISED OF SOLDIERS FROM OKLAHOMA, NEBRASKA AND INDIANA.

THERE'S ABOUT 1,100 OF US. WE ARE COMPLETING OUR TRAINING HERE AT FORT BLISS AND WE'RE GOING TO BE LEAVING SOON TO HEAD

OVER TO THE HORN OF AFRICA TO SUPPORT U.S. AFRICOMS MISSION IN THE HORN OF AFRICA REGION FOR SOMALIA, KENYA AND DJIBOUTI, DOING SECURITY AT SEVERAL DIFFERENT SITE LOCATIONS AND JUST HELPING OUR PARTNER NATIONS AND SECURING U.S. NATIONAL INTERESTS OVER THERE.

THERE'S ONGOING FIGHTS AGAINST AL SHABAAB AND EXTREMISTS AND SOME TERRORIST THREATS OVER THERE, SO WE PROVIDE JUST THE SECURITY AND INFRASTRUCTURE FOR THAT, FOR THOSE AREAS. TO HELP OUR PARTNER NATIONS RESIST AGAINST THOSE KIND OF FORCES. I'VE BEEN AT VERIZON ABOUT FIVE YEARS.

IT'S SO MUCH FOR ME TO BE SUPPORTED IN SUCH AN AMAZING AND AWESOME WAY BY THE V TEAM AND VERIZON AT LARGE.

VERIZON GOES ABOVE AND BEYOND ON ITS MILITARY LEAVE AND STUFF LIKE THAT THAT THEY GIVE SERVICE MEMBERS AND RESERVE AND NATIONAL GUARD, AND YOU KNOW, QUITE HONESTLY, I WOULDN'T BE ABLE TO DO THIS WITHOUT THAT SUPPORT AND EVEN JUST MY LOCAL, MY V TEAM FAMILY THERE, THEY'RE SO SUPPORT FROM SUPPORTIVE.

THEY UNDERSTAND SOMETIMES THE MISSION CALLS ME OUT.

I GOT TO TAKE A WEEK OFF FOR THIS TRAINING THAT, TRAINING, THEY MAKE IT WORK AND THAT UNDERSTANDING AND THAT SUPPORT ALLOWS US TO DO OUR MISSION AND BE THERE FOR OUR STATE, FOR OUR COMMUNITIES AND THE NATION AT LARGE, AND VERIZON'S A BIG PART OF THAT AND I THANK EVERYONE THAT IS A PART OF THAT, VERY MUCH SO.

>> JOHN, WE THANK YOU SO MUCH.

THANK YOU FOR SHARING YOUR STORY WITH US.

[APPLAUSE]

WE CAN'T THANK YOU AND ALL OF OUR SERVICE MEMBERS ENOUGH FOR EVERYTHING YOU'VE DONE AND CONTINUE TO DO FOR OUR COUNTRY.

RAQUEL, WE DEFINITELY HAVE TO

CATCH UP WITH JOHN AGAIN WHEN HE'S BACK IN THE STATES IN EARLY 2024.

>> FOR SURE.

WE CAN'T WAIT TO CATCH UP WITH YOU, JOHN.

SUCH A GREAT STORY, AND WITH THAT TEAM, THANK YOU SO MUCH FOR TUNING IN.

>> WE HOPE TO SEE YOU FOR MORE "UP TO SPEED" ALL WEEK LONG.

>> UNTIL NEXT TIME --

>> YOU'RE "UP TO SPEED"!