

Up to Speed Live

June 11, 2021

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>> DIANA ALVEAR: HI, EVERYBODY, IT'S DIANA AGAIN.
IT'S BEEN A WHILE, BUT IT'S SO GOOD TO BE BACK WITH YOU LIVE ON FRIDAY.
ANOTHER REALLY ACTION-PACKED WEEK.
AND WE'RE GOING TO GET RIGHT TO THE WEEKLY HIGHLIGHTS.
ALL RIGHT.
SO LET'S START WITH MONDAY WHERE OUR VERY OWN ANDY GOT A
GLOW-UP COURTESY OF MEGHAN TRAINOR, AND YOU GOT TO PROVE YOUR
5G KNOWLEDGE WITH A QUIZ.
TUESDAY WE WERE TREATED TO THE BEAUTIFUL STORY OF THE DOWN
SYNDROME DIARIES, FEATURING V TEAMER JAMIE FREEMAN IN MICHIGAN
AND HER 7-YEAR-OLD SON, BENJAMIN.
HER DIARY FOR FAMILIES EXPECTING BABIES WITH DOWN SYNDROME
FEATURES CONTRIBUTIONS BY 26 FAMILIES FROM 4 COUNTRIES OVER 7
YEARS, AND IT'S NOW AVAILABLE AS A BOOK.
WEDNESDAY, HANS AND ANDY WERE LIVE FROM THE LEADERSHIP FORUM,
GIVING US ALL SORTS OF GOOD KNOWLEDGE THAT WE CAN TAKE AWAY AND
EMPOWER OUR WORK WITH.
AND YESTERDAY WE GOT SERIOUS ABOUT GAMING AND WE WANT YOU TO
TUNE IN ON MONDAY FOR ONE OF THE BIGGEST EVENTS FEATURING OUR
VERY OWN DIEGO SCOTTI AND NICKI PALMER.
AND THAT BRINGS US TO TODAY.
AND WE'RE GOING TO KICK IT OFF WITH SOME BUSINESS NEWS.
SO VERIZON BUSINESS IS ANNOUNCING THE LAUNCH OF ITS NEW ADVANCED
SECURE ACCESS SERVICE EDGE SOLUTION.
THAT'S A MOUTHFUL.
WHAT THAT MEANS IS THE CREATION OF A UNIFIED CLOUD DELIVERED
SERVICE ABLE TO MEET THE INCREASINGLY COMPLEX DIGITAL DEMANDS OF
ENTERPRISES.
THIS IS GOING TO PROVIDE BUSINESSES WITH SCALABLE, FLEXIBLE
SOLUTIONS THAT ARE ABLE TO ADAPT TO BUSINESS REQUIREMENTS WHILE
OPTIMIZING PERFORMANCE AND SECURITY.

AND ONE MORE BIT OF NEWS OUT OF VERIZON BUSINESS, THEY ALSO ANNOUNCED THE LAUNCH OF ON-SITE 5G, VERIZON'S FIRST COMMERCIALY AVAILABLE PRIVATE 5G NETWORK SOLUTION IN THE U.S. THIS WILL ALLOW LARGE ENTERPRISES AND PUBLIC SECTOR CUSTOMERS TO BRING VERIZON 5G TO THEIR FACILITIES. THAT IS AMAZING STUFF RIGHT THERE. AND IT HAS CLEARLY BEEN A BUSY WEEK FOR VERIZON BUSINESS, RACKING UP ALL THOSE WINS. WELL, HANS HAS SAID IT AGAIN AND AGAIN AND AGAIN. AND WE'RE GOING TO SAY IT AGAIN NOW. KEEPING V TEAMERS SAFE IS OUR TOP PRIORITY. SO SHOW YOUR SUPPORT AND MAKE SIGN THE PLEDGE. HOW DO YOU DO THAT? WE'RE GOING TO TELL YOU RIGHT NOW. IT IS NATIONAL SAFETY MONTH, AND WE'RE JOINING THE NATIONAL SAFETY COUNCIL TO PROMOTE THE IMPORTANCE OF SAFETY AT WORK, AT HOME AND ON THE ROAD. ALL YOU HAVE TO DO IS CLICK THE LINK IN TODAY'S STORY. YOU CAN SIGN YOUR OWN SAFETY PLEDGE TODAY. AND IF YOU DO IT BY THE END OF THE MONTH, YOU'LL BE ENTERED IN A DRAWING TO WIN ONE OF 50 \$25 GIFT CODES THAT YOU CAN USE IN THE VERIZON BRAND SHOP. EVERYBODY SHOULD BE TAKING PAINS TO STAY SAFE, AND YOU CAN DECLARE IT WITH YOUR PLEDGE. SO THIS IS NATIONAL AUTOMOTIVE SERVICE PROFESSIONALS WEEK. IT STARTED ON JUNE 6 AND ENDS ON SATURDAY, WHICH WILL BE DESIGNATED AS NATIONAL AUTOMOTIVE SERVICE PROFESSIONALS DAY. AND WE WANT TO SHOUT OUT OUR AMAZING TEAMS AT FLEET OPERATIONS THAT MAKES IT HAPPEN DAY IN AND DAY OUT FROM COAST TO COAST. AND JUST IN CASE YOU DIDN'T KNOW THIS FUN FACT, ACCORDING TO FLEET OWNER MAGAZINE, VERIZON MAINTAINS THE FIFTH LARGEST PRIVATE FLEET OF VEHICLES IN THE UNITED STATES. SUPER IMPRESSIVE. YOU CAN CHECK OUT THE ARTICLE ON VZWEB ABOUT SOME OF THE FLEET OPERATIONS V TEAMERS AND WE'RE GOING TO LINK TO IT, OF COURSE, IN TODAY'S STORY. SO LAST MONTH, WE SHOWED YOU OUR ROCK STARS OF RETAIL. OUR BELOVED SOLUTIONS SPECIALISTS. AND AS MORE OF OUR CUSTOMERS ARE VENTURING OUT AND THEY WANT TO KNOW WHAT DEALS WE HAVE, THE BROKEN PHONE PROMO, ALL THAT GOOD STUFF, WE NEED MORE SUPPORT, MORE NOW THAN EVER. SO WE'RE LOOKING TO ADD TO THE TEAM, TO THE TUNE OF 1100 NEW RETAIL SOLUTION SPECIALISTS TO THE TEAMS ACROSS THE COUNTRY. SO WE ARE LAUNCHING A SOLUTIONS SPECIALIST EMPLOYEE REFERRAL PROGRAM. YOU ARE OUR BEST BRAND AMBASSADORS AND WE NEED TO EXPAND OUR

NETWORK WITH MORE TALENT LIKE YOU.
SO WE'RE GOING TO REWARD YOU FOR YOUR HARD WORK.
ELIGIBLE EMPLOYEES WHO REFER CANDIDATES TO A SOLUTIONS SPECIALIST
ROLE ON OUR RETAIL TEAM WILL RECEIVE \$500 IF YOUR REFERRAL IS HIRED.
YES, YOU HEARD THAT RIGHT.
WE'RE GOING TO BE SHARING A LINK TO THE PROGRAM GUIDELINES WHICH
INCLUDES ELIGIBILITY AND ALL THE DETAILS ON HOW TO GET INVOLVED IN
TODAY'S REPLAY STORY.
SO YOU CAN SPREAD THE WORD AND, YEAH, NO JOKE.
\$500.
JUST MAKE SURE THEY'RE ROCK STARS LIKE YOU.
IN RETAIL NEWS, HAVE YOU EVER HAD TROUBLE KEEPING TRACK OF YOUR
PLAN?
I KNOW I DO.
SOMETIMES I CAN'T REMEMBER EXACTLY WHAT'S IN THERE.
SO NOW WE HAVE PLAN MANAGER.
THIS IS WHERE YOU'RE GOING TO FIND ALL OF YOUR PERKS AND BENEFITS IN
ONE PLACE.
ALL YOU HAVE TO DO IS GO ONLINE OR INTO THE MY VERIZON APP TO CHECK
OUT ALL YOUR NETWORK PERKS AND FEATURES.
YOU'RE GOING TO SEE YOUR ENTERTAINMENT BUNDLES, WAYS TO KEEP
YOUR PHONE SAFER AND SUGGESTIONS ON HOW TO MAKE THE MOST OF
YOUR PLAN.
HOW ABOUT THAT?
PLAN MANAGER.
IT IS PRIDE MONTH.
YOU CAN'T SEE THEM BUT I'M WEARING RAINBOW SNEAKERS RIGHT NOW.
I LOVE THEM.
AND WE ARE DOING SOMETHING VERY SPECIAL THIS YEAR TO CELEBRATE.
VERIZON IS PARTNERING WITH NONPROFIT ENCIRCLE TO BUILD COMMUNITY
HOMES WITH NEXT-GEN TECHNOLOGY INCLUDING, OF COURSE, OUR 5G AS
PART OF DIGITAL INCLUSION EFFORTS.
SO ENCIRCLE BUILDS SAFE SPACES FOR LGBTQ+ YOUTH, YOUNG ADULTS
AND FAMILIES TO HELP FIND SUPPORT AND BELONGING.
AND WE ARE INCREASING FINANCIAL SUPPORT FOR PFLAG NATIONAL,
REACHING A TOTAL OF \$1 MILLION TO SUPPORT LGBTQ+ EDUCATION AND
ADVOCACY.
PLUS WE'VE COMMITTED ANOTHER \$1 MILLION THROUGH THE VERIZON
FOUNDATION TO THE HUMAN RIGHTS CAMPAIGN TO HELP INDIVIDUALS AND
ORGANIZATIONS IMPROVE UNDERSTANDING OF LGBTQ+ COMMUNITY.
SO HAPPY PRIDE TO ALL OF YOU.
LOVE ALWAYS WINS IN MY HEART.
ALL MY LOVE GOING OUT TO MY LGBTQ+ COMMUNITY.
SO SOME OF US HAVE A SPECIAL GRADUATE THIS YEAR.
MY SON IS GRADUATING FROM PRE-K.
I DON'T KNOW HOW THAT HAPPENED.

HE'S STILL MY BABY.

WELL, HANS LED A FANTASTIC GROUP OF STARS IN SALUTING THE ACCOMPLISHMENTS OF THE CLASS OF 2021.

AND YOU CAN TUNE IN NEXT THURSDAY, THE 17TH, FOR THE SECOND INSTALLMENT OF OUR READY FOR ANYTHING VIRTUAL COMMENCEMENT SERIES ON VERIZON'S TWITTER AND LINKEDIN.

THIS WEEK WE'RE GOING TO FEATURE THE HILARIOUS MELISSA VILLASENOR FROM SNL ALONG WITH MASTERCARD CEO AJAY BANGA DELIVERING KEYNOTE ADDRESSES AND LIN MANUEL-MIRANDA'S FREESTYLE LOVE SUPREME ACADEMY WILL PERFORM.

AND REPLAYS OF LAST WEEK'S READY FOR ANYTHING WITH ALEX RODRIGUEZ, BOB THE DRAG QUEEN, AND AISHA BOWE ARE NOW AVAILABLE ON VERIZON'S TWITTER AND LINKEDIN.

NEXT MONDAY YOU'LL WANT TO TUNE IN, JUNE 14TH, 12:00 P.M. EASTERN/9:00 A.M. PACIFIC TIME TO WATCH VERIZON'S FIRST E3 KEYNOTE TO SEE HOW 5G IS IMPACTING THE FUTURE OF GAMING.

VERIZON'S CHIEF MARKETING OFFICER DIEGO SCOTTI AND CHIEF PRODUCT DEVELOPMENT OFFICER NICKI PALMER WILL BE JOINED BY RIOT, DIGNITAS AND TEAM LIQUID WHERE THEY WILL BE MAKING SEVERAL BIG ANNOUNCEMENTS.

AND NEXT FRIDAY, JUNE 18TH, ON "UP TO SPEED LIVE," WE'LL BE JOINED BY OUR VERY OWN WENDY TACCETTA AND SHANE SANDERS FOR A VERY SPECIAL EPISODE DEDICATED TO JUNETEENTH.

YOU CAN JOINING BOLD'S PANEL DISCUSSION ON THE RACIAL WEALTH GAP AND BLACK WOMEN-OWNED BUSINESSES.

WE CAN ALWAYS DO MORE.

SO ALWAYS GIVING YOU SOMETHING TO LOOK FORWARD TO.

BY THE WAY, AS WE MENTIONED IT IS GRADUATION SEASON.

I'M SO HAPPY TO SEE THAT SO MANY OF THESE GRADUATIONS ARE STARTING TO HAPPEN IN PERSON ALREADY.

SO IF YOU HAVE PHOTOS OF YOUR GRADUATES, WE WANT TO SEE THEM.

CAN YOU PLEASE SEND THEM TO US?

GOOD@VERIZON.COM.

AND YOU MAY BE SEEING YOUR PROUD GRADUATE ON A FUTURE EPISODE OF "UP TO SPEED." I THINK I'M GOING TO SEND A PICTURE OF MY SON ON HIS LAST DAY OF PRE-K BECAUSE WE'RE SO PROUD OF HIM.

LET THE WORLD KNOW HOW PROUD YOU ARE.

THANK YOU SO MUCH FOR JOINING US TODAY.

I AM SO HAPPY TO BE BACK WITH YOU ALL.

IT'S ALWAYS A GOOD DAY WHEN IT'S FRIDAY "UP TO SPEED LIVE." I HOPE YOU HAVE A WONDERFUL AND SAFE WEEKEND WITH YOUR FRIENDS.

I HOPE YOU'RE CELEBRATING PRIDEFULLY.

I WANT TO SAY -- WAIT, LET ME DO THIS RIGHT -- SEE YOU LATER.

AND BE MORE INCLUSIVE.

I'M DIANA ALVEAR.

UNTIL NEXT TIME, YOU'RE "UP TO SPEED."