Up To Speed Live Tuesday June 27

>> HAPPY TUESDAY V TEAM! I HOPE YOU'RE ALL HAVING A WONDERFUL DAY. WE'VE GOT A SHOW FULL OF EXCITING NEWS FOR YOU TODAY, BUT I FIGURED WE'D START WITH TWO VERY IMPORTANT REMINDERS. V TEAM, AS I'M SURE MANY OF YOU KNOW, YESTERDAY WE LAUNCHED INSIDE VERIZON INTRANET, A NEW, SIMPLER EMPLOYEE INTRANET EXPERIENCE DESIGNED FOR YOU THAT COMBINES VZWEB AND ABOUT YOU INTO ONE EMPLOYEE HOMEPAGE. FOR MORE DETAILS ON NAVIGATING THAT EXPERIENCE, CHECK OUT THE WELCOME PAGE WHERE I TAKE YOU THROUGH HOW YOU CAN FIND EVERYTHING YOU NEED, INCLUDING ACCESS TO V TEAM CENTRAL. AND SPEAKING OF V TEAM CENTRAL, YESTERDAY WE ALSO KICKED OFF MID-YEAR ACTIVITIES AND THE

EXCITING, NEW INTEGRATION OF V

TEAM CENTRAL FOR THE PERFORMANCE

AND DEVELOPMENT PROCESSES FOR

MANAGEMENT EMPLOYEES.

MANAGEMENT EMPLOYEES USING V TEAM CENTRAL CAN BEGIN ENTERING THEIR ACCOMPLISHMENTS FROM NOW UNTIL THE JULY 14TH DEADLINE. PEOPLE LEADERS WILL THEN REVIEW AND INPUT THEIR FEEDBACK, AND HOLD PERFORMANCE AND DEVELOPMENT DISCUSSIONS BY AUGUST 11TH. SO BE HOUR TO REVIEW THE MID-YEAR EMAIL YOU RECEIVED YESTERDAY FOR YOUR DETAILED TO DOS, AND VISIT OUR NEW INSIDE VERIZON INTRANET WHERE YOU'LL FIND AN ARTICLE WITH EVEN MORE DETAILS AND RESOURCES. SPEAKING OF RESOURCES, WHEN IS THE LAST TIME YOU TOOK A LOOK AT THE PAID TIME OFF LINK? NOW THAT SUMMER IS IN FULL SWING HERE AND IN MANY COUNTRIES, HERE IS YOUR FRIENDLY REMINDER TO USE YOUR SAVED UP VACATION DAYS, ANNUAL LEAVE OR HOLIDAY ENTITLEMENT. WE KNOW THAT WE'RE USUALLY AT OUR BEST WHEN WE CAN STEP AWAY FROM WORK AND RECHARGE, SO TEAM, MAKE THE TIME TO TAKE CARE OF YOURSELVES AND BE WITH YOUR

LOVED ONES.

IT MAKES ALL THE DIFFERENCE. THE BEST WAY TO GET THE BALL ROLLING IS TO CLICK ON YOUR PROFILE PHOTO ON OUR NEW INSIDE VERIZON INTRANET, AND THEN CLICK ON THE VIEW PAID TIME OFF LINK. HERE'S WHERE YOU CAN VIEW YOUR PAID TIME AND REQUEST TIME OFF, AND OF COURSE, BE SURE TO DISCUSS YOUR PLANS WITH YOUR MANAGER.

IF YOU NEED MORE INFORMATION ON OUR GUIDELINES, INCLUDING VACATION ACCRUAL, SEARCH FOR TIME OFF ON THE INSIDE VERIZON INTRANET OR CONTACT OUR HR ANSWERS TEAM. NOW TO A STORY THAT WILL SURELY MAKE YOUR TUESDAYS. RECENTLY, 17-YEAR NBA VETERAN, FORMER ATLANTA HAWK AND THREE-TIME NBA SIXTH MAN OF THE YEAR LOU WILLIAMS, SURPRISED

MOTHER-DAUGHTER DUO EVANA AND

ZOE OLI, FOUNDERS OF BEAUTIFUL CURLY ME, WITH A \$10,000 GRANT AT THE RUSSELL INNOVATION CENTER FOR ENTREPRENEURS. ZOE WHO AT 10 YEARS OLD IS ALREADY A CEO AND AUTHOR INSPIRES CONFIDENCE IN BLACK AND BROWN GIRLS THROUGH PLAY WITH NATURAL HAIR BLACK DOLLS, EMPOWERING BOOKS, S.T.E.M. PUZZLES AND HAIR CARE ACCESSORIES. THIS GRANT WAS PROVIDED BY THE VERIZON SMALL BUSINESS DIGITAL READY PROGRAM, A FREE ONLINE CURRICULUM DESIGNED TO GIVE SMALL BUSINESSES PERSONALIZED TOOLS TO SUCCEED IN THE DIGITAL ECONOMY. OUR GOAL THROUGH CITIZEN VERIZON IS TO HELP 1 MILLION SMALL BUSINESSES BY 2030. WOW, WHAT AN INSPIRING STORY! TALK ABOUT GIRL POWER.

DEFINITELY LOVE THE NATURAL HAIR.

ALRIGHT, NOW MOVING ON TO SOME EXCITING VBG NEWS. VERIZON HAS ADDED ANOTHER TOP AUTOMOTIVE BRAND TO ITS ROSTER OF CONNECTED-CAR PARTNERS. BMW DRIVERS AND PASSENGERS CAN NOW ENJOY INFOTAINMENT, MUSIC, MOBILE HOTSPOT AND MORE POWERED BY OUR VERIZON NETWORK. FOR JUST \$20 A MONTH, VERIZON CUSTOMERS CAN GET VOICE, DATA, UNLIMITED WI-FI HOTSPOT CONNECTIVITY AND TWO ALL-NEW BMW-EXCLUSIVE SPECIAL FEATURES: MULTI-VEHICLE CONNECT AND NUMBER-SHARE VEHICLE. WITH NUMBER SHARE VEHICLE, ENABLED BY BMW ESIM, VERIZON CUSTOMERS CAN PAIR THEIR PHONE NUMBER WITH THEIR CAR AND THEN MAKE AND RECEIVE CALLS WITHOUT THE PHONE EVEN BEING IN THE CAR. AND WITH MULTI-VEHICLE CONNECT, CUSTOMERS CAN BRING THEIR PERSONALIZED BMW DRIVER PREFERENCES AND DATA PLAN WITH

THEM INTO UP TO THREE COMPATIBLE BMW MODELS PAIRED TO THEIR PLAN. FOR MORE INFORMATION ON THIS OFFER, HEAD OVER TO TODAY'S STORY. ALRIGHT FOLKS, NOW TO SOME GN&T NEWS. PEOPLE IN A PLETHORA OF CITIES ACROSS TEXAS AND OKLAHOMA NOW HAVE ACCESS TO HIGHER SPEEDS AND GREATER CAPACITY FROM OUR AWARD-WINNING 5G NETWORK. THIS IS ALWAYS HUGE BECAUSE OUR 5G ULTRA WIDEBAND ALLOWS PEOPLE TO DO THINGS ON THEIR PHONES THAT COULD PREVIOUSLY ONLY BE DONE WITH THEIR HOME INTERNET SERVICE. WE'RE TALKING THINGS LIKE DOWNLOADING HUGE DOCUMENTS, STREAMING MOVIES IN HD AUDIO AND VIDEO, AND MY FAVORITE, ALRIGHT, HAVING A FACETIME CALL WITH CLEAR SOUND AND VIDEO, BECAUSE THAT'S WHAT BEING CONNECTED IS ALL ABOUT.

THE RELIABILITY IS KEY. ALRIGHT, LET'S KEEP THE CONNECTIVITY DRUMBEAT GOING. WE ALSO RECENTLY MADE MAJOR UPGRADES TO THE NETWORK SERVING CUSTOMERS IN ALLENTOWN, PENNSYLVANIA. THESE UPGRADES ARE PART OF A MULTI-YEAR NETWORK REDESIGN, ALL TO ENSURE WE KEEP GIVING CUSTOMERS THE BEST EXPERIENCE POSSIBLE. SOME OF THOSE UPGRADES INCLUDE DEPLOYING NEW CELL SITES TO EXTEND COVERAGE AND CAPACITY IN LOCAL COMMUNITIES, ADDING MORE CAPACITY ON FIBER OPTIC CABLES AND MORE. AND JUST TO GIVE YOU A REAL LIFE EXAMPLE, SOMETHING TO PICTURE HERE, IN THE CARBON COUNTY AREA, WE UPGRADED THE SERVICE IN JIM THORPE, A POPULAR TOURIST DESTINATION FOR WHITE-WATER RAFTING ON THE LEHIGH RIVER. NOW, I'M NOT TELLING YOU TO

BRING YOUR PHONE WITH YOU INTO THE RIVER, BUT IF YOU DO, AND YOU HAPPEN TO DRIFT AWAY, IT'S GOOD TO KNOW YOU'LL HAVE THAT EXTRA POWER FROM OUR NETWORK. ALRIGHT, NOW LET'S GO NOW TO AN EXCITING WIN FOR OUR VERIZON CONSUMER GROUP. VCG HAS BEEN AWARDED A 2023 BRAND EXPERIENCE AWARD IN THE LAST MILE AND FULFILLMENT EXPERIENCE CATEGORY. THIS AWARD RECOGNIZES THE SMARTEST BRANDS THAT SUCCESSFULLY DELIVER ON LAST-MILE PROMISES, AND AS YOU CAN SEE CHIEF SALES OFFICER, KELLEY KURTZMAN, IS RECEIVING THE AWARD ON BEHALF OF VCG AT THE AWARDS CEREMONY HELD IN THE RETAIL INNOVATION CONFERENCE AND EXPO IN CHICAGO. WE'VE BEEN AWARDED FOR SOME OF OUR RECENT IMPLEMENTATIONS SUCH AS THE THIRD-GENERATION MYVERIZON APP, EXPRESS LOCKERS

AND OUR TRADE RETURN CHOICE PROGRAM, WHICH ALL DEMONSTRATE THAT VERIZON CONTINUES TO INVEST IN NEW SOLUTIONS TO MEET CUSTOMERS WHEN, WHERE, AND HOW THEY WANT TO DO BUSINESS. CONGRATULATIONS, TEAM! AND SPEAKING OF EXCITING WINS, WE HAVE ANOTHER TO SHARE WITH YOU. VERIZON RECENTLY EARNED A PLACE ON SERAMOUNT'S 2023 BEST COMPANIES FOR MULTICULTURAL WOMEN LIST AND RANKED AMONG THE COVETED TOP TEN. HERE'S TRACI SANDERS, VP AND GLOBAL HEAD OF DIVERSITY, EQUITY AND INCLUSION RECEIVING THE

AWARD AT THE SERAMOUNT MULTICULTURAL WOMEN'S NATIONAL CONFERENCE, WHERE SHE ALSO SERVED AS A GUEST SPEAKER. THIS HONOR RECOGNIZES THE TOP 80 COMPANIES THAT CREATE AND USE BEST PRACTICES IN HIRING,

RETAINING, AND PROMOTING MULTICULTURAL WOMEN IN THE UNITED STATES -- CERTAINLY SOMETHING WE CAN ALL BE PROUD OF. ALRIGHT, TEAM, BEFORE WE GO, IN CASE YOU DIDN'T KNOW, LAST FRIDAY VERIZON CELEBRATED ITS 23RD BIRTHDAY. THIS IS OUR JORDAN YEAR, PEOPLE. IF YOU'RE NOT FAMILIAR WITH THE REFERENCE, MICHAEL JORDAN'S JERSEY NUMBER IS 23, AND IT'S OFTEN ASSOCIATED WITH A WONDERFUL YEAR. SO I'M SUPER EXCITED FOR ALL OF US AS A COMPANY FOR THIS LANDMARK BIRTHDAY. IT'S HARD TO BELIEVE THAT 23 YEARS AGO BELL ATLANTIC MERGED WITH GTE AND VERIZON WAS FORMED. TEAM, WE'VE ACCOMPLISHED SOME INCREDIBLE THINGS FROM CREATING THE BEST NETWORKS, RUNNING TO SO MANY CRISES, PARTNERING WITH

ICONIC BRANDS AND PROVIDING THE BEST SOLUTIONS FOR OUR CUSTOMERS AND SOCIETY.

WE REALLY DO HAVE A NEAT STORY. IN FACT, IF YOU'RE INTERESTED IN TAKING A TRIP DOWN MEMORY LANE, WE'LL HAVE A LINK IN TODAY'S STORY THAT'LL WALK YOU THROUGH VERIZON'S HISTORY. V TEAM, BE SURE TO SHARE YOUR FAVORITE MOMENTS FROM THE PAST 23 YEARS IN THE COMMENTS SECTION. WE'D LOVE TO READ THEM. NOTHING SAYS HAPPY BIRTHDAY QUITE LIKE A CUPCAKE, SO CHEERS TO THE ENTIRE V TEAM. AND ON THAT NOTE, UNTIL NEXT TIME --

YOU'RE "UP TO SPEED"!