

**VERIZON  
UP TO SPEED LIVE  
July 13, 2023 11:30 AM ET**

[APPLAUSE]

>> JEN: HELLO, V-TEAM!

THANKS FOR JOINING US FOR "UP TO SPEED LIVE"!

>> RAQUEL: YES, WE ARE SO EXCITED FOR THIS EPISODE BECAUSE  
LATER ON WE'RE GOING TO HEAR FROM A FEW SUMMER INTERNS.

YOU HEARD SOME ROUND OF APPLAUSE THERE, SO THEY'RE EXCITED TOO.  
THEY'VE BEEN INTERNING HERE AT

VERIZON AND WE'RE REALLY LOOKING FORWARD TO HEARING ABOUT THEM.

>> JEN: THAT'S RIGHT, RAQUEL.

I'M LOOKING FORWARD TO HEARING ABOUT THEIR EXPERIENCES.

BUT BEFORE WE GET TO THAT, A COUPLE OF EXCITING NEWS ITEMS TO  
SHARE WITH YOU.

TEAM, IN CASE YOU HADN'T HEARD, IT'S WALMART+ WEEK!

THAT MEANS SERIOUS SAVINGS FOR WALMART+ MEMBERS WHO GET FIRST  
DIBS ON SOME OF THE SUMMER'S HOTTEST MUST-HAVE ITEMS ON  
WALMART.COM, INCLUDING EXCLUSIVE DEALS AND LIMITED TIME OFFERS.  
AND REMEMBER WITH MYPLAN, OUR FIRST OF ITS KIND PLAN IN THE  
U.S., YOU CAN GET THE WALMART+ PART-TIER UNLIMITED PLAN OR YOU  
CAN CHOOSE OUR POPULAR UNLIMITED WELCOME PLAN THAT INCLUDES THE  
WALMART+ MEMBERSHIP PERK AND PARAMOUNT PLUS.

>> RAQUEL: THAT'S RIGHT.

NOW, IF YOU AREN'T USING WALMART+ PERKS YET, DON'T WORRY.

MY PLAN GIVES CUSTOMERS FREEDOM AND FULL CONTROL OF THEIR PLAN  
AND YOU CAN ADD THE WALMART+ PERK AT ANY TIME.

NOW, AS WE JUST MENTIONED, YOU'RE GOING TO WANT TO DO THAT  
PRETTY SOON BECAUSE RIGHT NOW, WALMART+ MEMBERS HAVE EARLY  
ACCESS TO SAVINGS ON THOUSANDS OF POPULAR PRODUCTS INCLUDING  
ELECTRONIC, HOME, TOYS, FASHION, AND SO MUCH MORE.

>> JEN: AND THE SAVINGS ARE SO REAL, RAQUEL. YOU CAN GET **A**

DYSON V8 ORIGIN+ CORDLESS VACUUM FOR \$250 BUCKS!

>> RAQUEL: PRETTY GOOD!

>> JEN: IT ORIGINALLY GOES FOR ABOUT \$420.

THAT'S A LOT OF SAVINGS.

AND FOR THAT SPECIAL KID IN YOUR LIFE, YOU CAN INTRODUCE THEM TO THE JOY OF DRIVING EARLY WITH A LIFE-SIZE 24V ELECTRIC POWER TRUCK CAR, GOES FOR 700 BUCKS, RAQUEL, BUT RIGHT NOW, YOU CAN GET IT FOR \$359.

>> RAQUEL: OKAY.THAT IS A DEAL.

I HAD ONE OF THOSE AS A KID, BY THE WAY.

>> JEN: REALLY?

>> RAQUEL: I DID.

>> JEN: I NEVER HAD ONE, BUT IT LOOKS SO -- MAYBE I'LL GET ONE FOR MYSELF. WHY NOT?

AND JUST, YOU KNOW, SOME OF THOSE ITEMS ARE ON SALE, BUT YOU'VE GOT TO CHECK OUT TODAY'S STORIES FOR MANY MORE AWESOME DEALS NOW. YOU CAN USE YOU'RE MY PLAN WALMART+ PERK TO ACCESS THEM.

>> RAQUEL: ALL RIGHT.

NOW, WALMART+ CUSTOMERS ARE NOT THE ONLY ONES GETTING GREAT VALUE. STARTING TODAY, WITH OUR NEW

BUSINESS UNLIMITED 5G SMARTPHONE PLAN, WE'VE ADDED MORE SAVINGS, MORE VALUE, ON THE BEST NETWORK FOR OUR BUSINESS CUSTOMERS.

TO HEAR MORE ABOUT THESE GREAT NEW PLANS, LET'S TAKE A LOOK AT A VIDEO FEATURING VERIZON BUSINESS SENIOR VICE PRESIDENT OF MARKETING AND REVENUE OPERATIONS, IRIS MEIJER, AND HER VICE PRESIDENT OF PRICING, DARREN KAUFMANN.

>> IRIS: HELLO, I'M JOINED BY DARREN KAUFMANN FROM MY TEAM TO TALK ABOUT OUR NEW PRICING PLANS THAT LAUNCH ON JULY 13TH, AND HOW IT WILL HELP YOU TELL THE STORY OF WHY IT IS BEST TO CHOOSE OR STAY WITH VERIZON BUSINESS.

SO DARREN, WHAT ARE THE NEW DETAILS OF THESE EXCITING PLANS?

>> DARREN: FIRST, CUSTOMERS SAID

THEY VALUE HAVING MORE DATA TO CONDUCT BUSINESS ON THE GO.

SO WE ARE DOUBLING THE AMOUNT OF MOBILE HOT SPOT DATA IN THE NEW BUSINESS UNLIMITED 5G PLUS AND PRO PLANS.

SECONDLY, THEY SAID THEY WANTED OPTIONS TO STAY CONNECTED WHEN THEY WERE TRAVELING INTERNATIONALLY, WHETHER THAT WAS FOR BUSINESS OR FOR LEISURE.

SO WE NOW HAVE INCLUDED TWO TRAVELPASSES PER MONTH IN THE 5G PLUS PLAN AND FOUR TRAVELPASSES PER MONTH IN THE NEW 5G PRO PLAN.

LASTLY, WE HEARD CUSTOMERS WANTED MORE HELP AND TOOLS TO BLOCK THOSE ANNOYING SPAM CALLS, SO WE WILL NOW INCLUDE CALL FILTER PLUS IN BOTH THE NEW 5G PLUS AND PRO PLANS.

>> IRIS: AS YOU JUST HEARD, THE NEW BUSINESS UNLIMITED 5G SMARTPHONE PLANS WERE BUILT WITH THE CUSTOMER IN MIND, PROVIDING THE PLANS NEEDED FOR BUSINESSES TO KEEP UP. NOW, TEAM, LET'S GET OUT THERE AND SELL!

>> RAQUEL: ALL RIGHT, GREAT WORK, TEAM.

>> JEN: VERY NICE. NOW, MOVING ON TO OTHER NEWS WE'RE PROUD OF, ON JULY 6TH VERIZON WAS AWARDED THE GOLD AWARD FOR BEST LEGAL DEPARTMENT IN THE UNITED STATES DURING THE LEADERS LEAGUE ALLIANCE SUMMIT FOR LAW & INNOVATION AT THE INTERCONTINENTAL HOTEL, LE GRAND, IN PARIS, FRANCE. THE LEADERS LEAGUE ALLIANCE SUMMIT REWARDS THE BEST GENERAL COUNSEL, IP DIRECTORS, LAW FIRMS AND IP ADVISORS FROM AROUND THE WORLD AT A UNIQUE ONE-DAY EVENT GATHERING OVER 500+ KEY INTERNATIONAL PLAYERS WITH THE AIM OF BUILDING ALLIANCES, NETWORKING AND EXPLORING THE ISSUES VITAL TO TODAY'S WORLD, ALONGSIDE THE BUSINESS LEADERS THAT MAKE PROGRESS HAPPEN DAILY. A HUGE CONGRATULATIONS TO OUR LEGAL ORGANIZATION FOR THIS HUGE HONOR!

>> RAQUEL: YES, CONGRATULATIONS, AND V-TEAM, THAT'S NOT THE ONLY AWARD THAT WE'RE CELEBRATING TODAY.

FOR THE 31ST CONSECUTIVE TIME, THE LATEST J.D. POWER 2023 U.S.

WIRELESS NETWORK QUALITY PERFORMANCE STUDY, VOLUME 2,  
NAMED VERIZON AS THE MOST  
AWARDED BRAND FOR WIRELESS NETWORK QUALITY.

THAT'S RIGHT, MOST AWARDED!

VERIZON WAS ALSO NAMED #1 FOR NETWORK QUALITY ACROSS ALL SIX  
REGIONS IN THE COUNTRY, BEATING EVERY NATIONAL AND REGIONAL  
WIRELESS CARRIER TESTED. THIS RECOGNITION FROM JD POWER  
IS A TRUE TESTAMENT TO HOW OUR CUSTOMERS VALUE THE WORK WE DO.  
IT'S SO GREAT, RIGHT, JEN?

>> JEN: MM-HMM.

>> RAQUEL: VERY, VERY.

A LOT OF GREAT WORK WE'RE DOING TO ENSURE THAT WE'RE DOING  
EVERYTHING WE CAN FOR OUR CUSTOMERS TO GET THE BEST VALUE  
AND EXPERIENCE.

>> JEN: YES, I AGREE.

AND SWITCHING GEARS NOW TO ANOTHER TYPE OF VALUABLE  
EXPERIENCE – RAQUEL, I KNOW IT'S BEEN A FEW YEARS, NOT THAT LONG,  
BUT WOULDN'T YOU SAY THE INTERNSHIPS YOU HAD IN COLLEGE  
HELPED SHAPE THE EMPLOYEE YOU ARE TODAY?

>> RAQUEL: ABSOLUTELY, I HAD GREAT INTERNSHIPS.

I EVEN SPENT TIME HERE AT VERIZON, AND I WOULD SAY EVERY  
ONE WAS SO VALUABLE TO WHO I AM AS AN EMPLOYEE NOW.

>> JEN: ABSOLUTELY, SAME HERE.

MY INTERNSHIP ACTUALLY ENDED UP BECOMING A JOB. YOU NEVER KNOW.  
RAQUEL, WE MAY NOT BE INTERNS ANYMORE, BUT WE SURE HAVE SEEN  
QUITE A FEW AROUND OUR BASKING RIDGE LOCATION, AND WHO BETTER  
TO TALK ABOUT OUR INTERNSHIP PROGRAM THAN OUR CHIEF HUMAN  
RESOURCES OFFICER, SAM HAMMOCK, GOOD TO SEE YOU!

THANK YOU SO MUCH FOR BEING HERE!

SAM, CAN YOU TELL US HOW MANY INTERNS WE HAVE THIS YEAR?  
AND ALSO, WHAT MAKES THE PROGRAM SO SPECIAL?

>> SAM: YEAH, SO I AM SO  
EXCITED, BECAUSE YOU KNOW, IT'S

MY FAVORITE TIME OF HERE, INTERN SEASON!

WE ARE THERE!

SO THE OTHER THING I WAS JUST THINKING, BECAUSE THIS IS LIKE A VIBE RIGHT NOW, THIS IS ENERGY, I WAS THINKING ABOUT THE SHIRT SHE WAS JUST WEARING, THIS IS WHERE THE VIBE COMES FROM.

I LOVE THIS TIME OF YEAR.

JEN, WE HAVE OVER 300 INTERNS, OVER 20 STATES ACROSS THE NATION AND INTERNATIONAL LOCATIONS, ALL REPRESENTATIVE WHICH IS HUGE.

RIGHT?

THAT DIVERSITY, DIVERSITY OF THOUGHT, THAT FRESH THINKING, THAT'S WHAT MAKES THIS PROGRAM SO SPECIAL.

AND WHY IT IS SO IMPACTFUL TO VERIZON, AND THE WORK THEY DO MAKES A MASSIVE BENEFIT FOR VERIZON.

IT MAKES A HUGE, HUGE IMPACT.

>> JEN: ABSOLUTELY.

>> RAQUEL: THAT'S AWESOME. WHEN YOU TALK ABOUT IMPACTING, YOU OFTEN SAY, WHEN HERE AT VERIZON, PEOPLE ARE OUR GREATEST STRATEGY. CAN YOU TALK ABOUT THE INTERN PROGRAM IS RELATED TO OUR STRATEGY HERE FOR TALENT?

>> SAM: YEAH.

SO PEOPLE ARE EVERYTHING, RIGHT?

IT'S ABSOLUTELY CRITICAL. AND STUDENTS -- OR OUR V-TERNS, AS WE LIKE TO CALL THEM -- ARE A CORE PART OF OUR TALENT PIPELINE. IT HELP US BUILD THAT DIVERSE WORKFORCE THAT WE'RE TALKING ABOUT, NOT JUST TODAY, BUT TOMORROW, AND THEY'RE THE FUTURE LEADERS OF THIS COMPANY.

SO THE PERSPECTIVE OF ALL OF THESE V-TERNS REALLY HELP US REIMAGINE THE WAY THAT WE DO WORK.

IT ALLOWS US TO BE AGILE, AND SOMETIMES, IT'S THE WAY THAT YOU GET THAT FRESH THINKING OF SOMETHING IS ACTUALLY KNOWING NOTHING ABOUT IT, COMING IN AND GETTING TOTALLY FRESH.

THAT'S WHERE THE GREAT IDEAS COME FROM, AND I THINK SO MANY AMAZING LIKE PROGRESSIONS AND CONTINUOUS IMPROVEMENTS THAT

COME OUT OF THE IDEAS AND PROJECTS FROM OUR V-TERNS, SO IT'S AMAZING. AND SO MANY OF OUR BROADER V-TEAMERS AND LEADERS THROUGHOUT THE COMPANY, THEY STARTED AS INTERNS, LIKE YOU WERE TALKING ABOUT.

AND SO THIS TRULY HELPS KIND OF SHAPES AN ENTIRE CAREER.

>> JEN: ABSOLUTELY. SO COOL.

NOW, SAM, WE COULDN'T TALK ABOUT INTERNSHIPS WITHOUT ASKING YOU ABOUT YOUR INTERNSHIPS. CAN YOU TELL US A LITTLE BIT ABOUT WHAT THOSE WERE LIKE, THOSE VALUABLE NUGGETS OF EXPERIENCES THAT YOU GAINED TO HELP YOU BE THE IMPRESSIVE LEADER YOU ARE TODAY.

>> SAM: WELL, FIRST, JEN AND RAQUEL, YOU OBVIOUSLY WERE MUCH MORE SUCCESSFUL INTERNS THAN I BECAUSE MINE DID NOT TURN INTO A CAREER, BUT IT WAS A REALLY VALUABLE EXPERIENCE FOR ME.

I THOUGHT I WANTED TO BE AN ATTORNEY.

THAT WAS MY PATH.

I WAS LIKE SET ON GOING TO LAW SCHOOL.

SO BEFORE MY SENIOR YEAR, I DID THIS AMAZING INTERNSHIP AT A LAW FIRM IN CHICAGO AND IT WAS SUCH A COOL EXPERIENCE, BUT WHAT I FOUND OUT, I DIDN'T HAVE A PASSION FOR IT.

WHICH IS A REALLY COOL THING TO LEARN, BECAUSE THAT'S WHAT THESE ARE ALL ABOUT.

FIND THE THINGS AND WORK THAT YOU LOVE TO DO AND HOW YOU MAKE SURE THAT THIS IS GOING TO BE SOMETHING THAT YOU REALLY ENJOY.

SO I STILL HAVE SOME OF THOSE

SAME NETWORKS FROM THAT INTERNSHIP YEARS AGO.

BUT IT WAS A REALLY COOL THING, AND THAT'S WHAT THIS IS ABOUT.

IT'S ABOUT HOW YOU KEEP DOING THAT, HOW YOU EXPLORE AND TEST OUT DIFFERENT FIELDS AND MAKE THAT JUNGLE GYM OUT OF A CAREER.

>> RAQUEL: WOW.

>> JEN: SO, SO COOL.

THANK YOU FOR SHARING THAT WITH US, SAM. THAT'S AWESOME.

PERFECT.

>> SAM: AND I THINK MY TOP ADVICE, TOO, WHAT WE DO, THERE'S TWO THINGS I LEARNED OUT OF THAT AND I'M LEARNING FROM ALL OF OUR V-TERNS IS TWO BIG THINGS. YOU HAVE TO STAY CURIOUS. BUT YOU HAVE TO CONSTANTLY BE ASKING, WHAT ELSE CAN YOU LEARN, NEW PROJECTS TO TRY. GET YOUR VOICE OUT THERE. EVERYBODY WANTS TO KNOW. AND THEN THE OTHER THING IS, NETWORK. HERE WE MEAN IT LITERALLY AND FIGURATIVELY, BUT BUILD THAT NETWORK. YOU ARE GOING TO USE THESE RELATIONSHIPS AND IT WILL ALLOW YOU TO LEARN ABOUT SO MANY DIFFERENT AREAS OF PIECES OF WORK, AND WE'RE COMPLEX, BUT THAT'S WHAT MAKES IT EXCITING IS THE ABILITY TO MOVE IN SO MANY DIFFERENT PLACES. I'VE ALREADY EXPERIENCED THAT WITH ALL THE INTERNS SITTING BEHIND ME AND MORE, AND I KNOW IT'S GOING TO CONTINUE TO GROW.

>> RAQUEL: THAT'S AWESOME, SAM.

THANK YOU FOR SO MUCH FOR SHARING YOUR EXPERIENCE AND DROPPING THOSE NUGGETS OF WISDOM FOR OUR INTERNS HERE.

>> SAM: ABSOLUTELY.

>> RAQUEL: WE APPRECIATE YOUR TIME.

>> SAM: THANK YOU.

>> JEN: THANK YOU, SAM.

>> RAQUEL: ALL RIGHT, V-TEAM, YEAH, LET'S GIVE A ROUND OF APPLAUSE FOR SAM.

[APPLAUSE]

NOW, V-TEAM, WE'RE TALKING ALL THINGS INTERNS AND INTERNSHIPS, SO IT'S ONLY RIGHT TO INTRODUCE YOU TO SOME OF OUR STAR SUMMER INTERNS HERE AT OUR BASKING RIDGE LOCATION. SO LET'S GET STARTED. WE HAVE A COUPLE OF ROCK STARS JOINING US.

>> JEN: YES, LET'S BRING YOU RIGHT HERE.

THANK YOU SO MUCH FOR BEING HERE.

REALLY APPRECIATE IT.

>> JUAN: THANK YOU FOR HAVING ME.

>> JEN: OF COURSE. SO TELL US YOUR NAME, TELL US  
YOUR SCHOOL, TELL US ABOUT YOUR EXPERIENCE SO FAR.

>> JUAN: MY NAME IS JUAN.

I'M A NEW YORK NATIVE, BUT I'M

ACTUALLY GOING TO THE UNIVERSITY OF WISCONSIN.

I'M GETTING MY MBA IN MARKETING AND ALSO SPECIALIZING IN TECH  
AND MARKETING, AND AS FAR AS THE EXPERIENCE, IT'S BEEN WONDERFUL,  
HAVING ACCESS TO SENIOR LEADERSHIP, HAVING ACCESS TO  
LIKE DIFFERENT RESOURCES AS WELL.

EVERYBODY IS SO FRIENDLY, SO AVAILABLE.

AND EVEN IF A PARTICULAR TEAM DOESN'T KNOW THE ANSWER, THEY'LL  
GUIDE YOU TO THE RIGHT ANSWER.

SO THAT'S BEEN GREAT. AND ALSO, BEING PART OF THIS,  
YOU KNOW, DIVERSITY OF THOUGHT, DIVERSITY OF PEOPLE.  
IT'S BEEN AMAZING, HONESTLY.

>> JEN: THAT'S SO GREAT. AND WHAT ABOUT FUTURE GOALS?

WHAT ARE YOU THINKING YOU WOULD LIKE TO DO IN THE FUTURE?

>> JUAN: I WOULD LOVE TO BE A PRODUCT MANAGER.

FOR ME, I WANT TO BECOME A PART OF MANAGEMENT FIRST AND LEARN  
THAT SIDE OF THE BUSINESS AND TRANSITION TO A PRODUCT MANAGER  
AND BEING ABLE TO IMPLEMENT IDEAS AND THOUGHTS AND LAUNCH  
DIFFERENT CAMPAIGNS AND BE A PART OF LIKE THE WHOLE  
BUSINESS AND PROVIDE BUSINESS SOLUTIONS TO BUSINESS PROBLEMS.

>> JEN: THAT IS SO NEAT. AND ONE MORE THING FOR YOU.

YOU KNOW, OBVIOUSLY, YOU'VE BEEN HERE FOR A FEW WEEKS NOW.

ANY SHOUT-OUTS TO ANYONE WHO HAS BEEN PARTICULARLY IMPACTFUL TO  
YOU SO FAR THAT YOU'D LIKE TO GIVE?

>> JUAN: YES, THANK YOU. A PARTICULAR SHOUT-OUT TO MY  
MANAGER, JULIET LANGE, ALSO, MICHELLE GRIZLING.

THEY'VE BOTH BEEN GREAT. THEY HAVE GUIDED ME.



THEY'VE GIVEN ME TREMENDOUS SUPPORT, RECOMMENDED ME FOR DIFFERENT TEAMS AND I'VE BEEN ABLE TO GATHER MORE INSIGHTS.

I HAVE A SALES BACKGROUND BUT NOT NECESSARILY A MARKETING BACKGROUND, BUT I FEEL LIKE I'M A BETTER MARKETER NOW BECAUSE I'VE BEEN ABLE TO ASK THOSE QUESTIONS AND HAVE ACCESS TO THOSE RESOURCES AS WELL.

>> RAQUEL: AWESOME. MAKING THOSE CONNECTIONS.

>> JEN: YES, DOING ALL THE NETWORKING.

THANK YOU SO MUCH, JUAN, AND CONGRATULATIONS, AND THANKS FOR SHARING YOUR EXPERIENCE WITH US.

>> JUAN: THANK YOU FOR HAVING ME.

>> JEN: OF COURSE.

[APPLAUSE]

>> RAQUEL: COMING IN, NOEL. NICE TO MEET YOU.

>> NOEL: NICE TO MEET YOU TOO.

>> RAQUEL: SHARE WITH US YOUR NAME, THE SCHOOL YOU'RE GOING TO, AND WHAT YOU'RE STUDYING.

>> NOEL: SO MY NAME IS NOEL VINCENT, AND I GO TO SCHOOL IN UTAH AT A SCHOOL CALLED BYU, AND I'M GETTING MY MBA AS WELL. AND I'M FOCUSED ON MARKETING AND PRODUCT MANAGEMENT.

>> RAQUEL: THAT'S AWESOME, NOEL.

TELL US ABOUT YOUR EXPERIENCE AT VERIZON.

IS THERE ANYTHING YOU'VE LEARNED ABOUT VERIZON THAT YOU DIDN'T KNOW BEFORE?

>> NOEL: YEAH, ABSOLUTELY.

I JUST FEEL LIKE LEARNING HOW BIG VERIZON IS.

OBSVIOUSLY, I KNOW IT'S A HUGE COMPANY, BUT IT'S CRAZY TO SEE HOW MANY DIFFERENT DEPARTMENTS THERE ARE.

I COME FROM KIND OF A SMALLER COMPANY BACKGROUND, SO IT'S BEEN REALLY AMAZING TO SEE.

ADDITIONALLY, HAVING ACCESS TO LEADERSHIP, ALL THE NETWORKING

AND GROWTH OPPORTUNITIES HAS BEEN AMAZING.

NO ONE HAS EVER SAID NO TO ME, SO IT'S JUST BEEN REALLY GREAT TO LEARN FROM OTHER PEOPLE AND SEE HOW VERIZON WORKS.

>> RAQUEL: THAT'S AWESOME.

I'M GLAD YOU'RE GETTING THE FIRST-CLASS V-TEAM EXPERIENCE.

NOW, TELL US ABOUT YOUR FUTURE GOALS.

WHAT ARE YOU LOOKING FORWARD TO?

>> NOEL: YEAH, THAT'S A GOOD QUESTION.

I FEEL LIKE OVER THE LAST YEAR AND EVEN THIS SUMMER, I AM CONSTANTLY REVISITING MY GOALS.

I'M SUPER EXCITED ABOUT VERIZON, WOULD LOVE TO RETURN AS A FULL-TIME TEAM MEMBER. I'M EXCITED ABOUT MARKETING AND WORKING IN PRODUCT AND PROGRAM MANAGEMENT AS WELL.

>> RAQUEL: THAT'S AWESOME.

NOW, WE GAVE JUAN A SHOUT-OUT OPPORTUNITY.

ANY SHOUT-OUTS?

>> NOEL: YEAH, DEFINITELY.

I WOULD LOVE TO GIVE A SHOUT-OUT TO MY TEAM.

THEY HAVE BEEN SO AMAZING AND GREETING ME, ESPECIALLY WORKING REMOTELY.

I FEEL LIKE THEY DO A LOT OF

DIFFERENT ACTIVITIES TO MAKE SURE I'M INVOLVED.

WOULD LOVE TO GIVE A SHOUT-OUT TO MY MANAGER.

SHE HAS BEEN ABSOLUTELY AMAZING.

IN FACT, THE SECOND WEEK I WAS ON THE TEAM, SHE FLEW OUT TO UTAH TO BE WITH ME AT THE UTAH OFFICE, AND IT WAS JUST REALLY MEANINGFUL FOR HER TO TAKE THAT TIME TO BE WITH ME.

>> RAQUEL: THAT'S AWESOME. THANK YOU FOR SHARING THAT.

>> NOEL: THANK YOU.

>> RAQUEL: NOEL, IT'S BEEN GREAT TO MEET YOU.

I HOPE YOU'VE BEEN ENJOYING YOUR TIME HERE.

THANK YOU SO MUCH FOR JOINING US.

>> NOEL: THANK YOU. THANK YOU.

>> RAQUEL: ALL RIGHT.

A BIG THANKS TO THESE AMAZING YOUNG PROFESSIONALS FOR SHARING THEIR EXPERIENCES WITH US HERE TODAY.

LET'S GIVE ANOTHER ROUND OF APPLAUSE FOR THEM.

[APPLAUSE]

>> JEN: ABSOLUTELY.

AND TO ALL OF OUR INTERNS, ALL OF YOU, THANK YOU SO MUCH.

YOU ARE TRULY A PART OF SOMETHING REALLY SPECIAL HERE AT VERIZON.

WE REALLY HOPE YOU ENJOYED YOUR TIME WITH THE V-TEAM, SO THANK YOU SO MUCH.

>> RAQUEL: SPEAKING OF THE V-TEAM, WE'RE GOING TO SHARE SOME LOVE.

WE'RE GOING TO TAKE SOME TIME TO SEND LOVE TO THE REAL HEROES HERE AT VERIZON, THOSE WHO RUN TO CRISES.

SOMETIMES CAUSED BY MOTHER NATURE.

SOMETIMES CAUSED BY THE POWER COMPANY.

LIKE LAST NIGHT WHEN A RESTAURANT IN NEW YORK CITY

LOST SERVICE WHEN A NON VERIZON CONSTRUCTION CREW

ACCIDENTALLY CUT A FIBER LINE THAT PROVIDES CRITICAL SERVICE TO BUSINESSES IN THE AREA.

>> JEN: YES, AND ONE OF THOSE BUSINESSES HAPPENED TO BE THE RESTAURANT WHERE OUR CEO, HANS VESTBERG, WAS HAVING DINNER AT. HE ACTUALLY WENT OUTSIDE TO TALK TO THE ENGINEERS ON THE GROUND WHO WERE WORKING TIRELESSLY TO SPLICE THE NEW FIBER, STRAND BY STRAND, UNTIL THE BROADBAND SERVICE WAS RESTORED.

>> RAQUEL: STRAND BY STRAND. SHOUT-OUT TO JEFFREY AMLIOSA, ERNEST GUIRAND AND MARIAN POLAK. HOW AWESOME IS THAT?

>> JEN: SERIOUSLY.

SO, SO, SO COOL, AND THE FACT THAT HANS WAS OUT THERE, JUST SPEAKS VOLUMES.

THANK YOU SO MUCH, AGAIN, TO THOSE ENGINEERS WORKING SO HARD.

NO WORD ON HOW MUCH HANS ENJOYED

HIS MEAL, BUT HE DID GIVE OUR V-TEAMERS FIVE STARS!

>> RAQUEL: THERE YOU GO.

>> JEN: THANK YOU, V-TEAM, FOR ALWAYS RUNNING TO A CRISIS.

>> RAQUEL: YEAH.

>> JEN: RAQUEL, I KNOW I'VE SAID THIS BEFORE, OVERUSING THIS LINE A LITTLE BIT, BUT THIS IS MY FAVORITE SHOW.

>> RAQUEL: I HAVE TO AGREE. WE'VE HAD SO MUCH FUN TODAY.

>> JEN: YES.

>> RAQUEL: ALL RIGHT. AND I THINK IT'S TIME TO DO OUR FAMOUS CLOSEOUT, JEN.

>> JEN: IT IS.

IT IS, AND WE'RE GOING TO NEED SOME HELP FROM EVERYONE BACK HERE. GUYS, THIS IS HOW IT WORKS.

WE HAVE A CLOSEOUT HERE AT "UP TO SPEED."

SO USUALLY, WE SAY, "UNTIL NEXT TIME," AND THEN EVERYONE ELSE SAYS, "YOU'RE UP TO SPEED!"

SO SAM AND OUR GOOD FRIENDS OVER HERE, BUT YOU GUYS AS WELL, WE'RE GOING TO SAY, "UNTIL NEXT TIME," AND YOU'RE GOING TO SAY, "YOU'RE UP TO SPEED!"

YOU READY?

ALL RIGHT.

AWESOME.

LET'S DO IT.

UNTIL NEXT TIME --

>> YOU'RE UP TO SPEED!