

Verizon  
Up to Speed Webcast  
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>> HELLO, EVERYBODY.  
WELCOME TO UP TO SPEED LIVE.  
I'M DIANA ALVEAR.  
AND AS PROMISED ON TWITTER, IT'S FEEL GOOD FRIDAY AND WE PLAN TO  
MAKE GOOD ON THAT PROMISE.  
LET'S START WITH THE WEEKLY HIGHLIGHTS.

MONDAY, WE WENT BACK TO THE OFFICE WITH ANDY LIVE, AND RAN INTO  
LOTS OF FRIENDS: A NICE PREVIEW OF WHAT WORK FORWARD WILL HOLD.  
TUESDAY, WE INTRODUCED YOU TO THE ARDINE BROTHERS, WHO AFTER  
LOSING THEIR RESTAURANT JOBS DURING  
THE PANDEMIC, DECIDED TO TURN THEIR CHALLENGE INTO AN OPPORTUNITY  
TO RAISE MONEY FOR SMALL BUSINESS RELIEF, AND NOW RELY ON OUR  
NETWORK AND SUPPORT TO HELP THEM IN THEIR JOURNEY.  
AND YESTERDAY, WE CELEBRATED SOME BIG WINS, INCLUDING OUR 16TH  
CONSECUTIVE ROOTMETRICS WIN FOR OVERALL NETWORK PERFORMANCE  
AND RELIABILITY. AND JD POWER SAYS WE'RE NUMBER ONE IN NETWORK  
QUALITY, THAT'S 27 TIMES IN A ROW, MORE THAN ANY OTHER CARRIER.  
WE'VE NOW EARNED MORE THAN 170 J.D. POWER AWARDS FOR NETWORK  
QUALITY OVER THE LAST 17 YEARS!  
SO, EVERYBODY, GIVE YOURSELF A CLAP, A PAT ON THE BACK.  
BRUSH OFF A LITTLE, ALL RIGHT.  
WE ARE GOING TO TAKE A LITTLE BIT OF A TURN HERE AND TALK ABOUT  
SOME CURRENT EVENTS RIGHT NOW, NAMELY LOTS OF CRISES.

OUR HEARTS GO OUT TO THOSE IMPACTED BY WILDFIRES IN THE WESTERN U.S. AND EXTREME FLOODING IN EUROPE.

IF YOU HAVE SEEN ANY VIDEO OF THIS HAPPENING RIGHT NOW, IT WILL TAKE YOUR BREATH AWAY.

THIS IS COMING ON THE HEALS OF AN ALREADY BUSY HURRICANE SEASON, WHERE WE'VE ALREADY HAD FIVE NAMED STORMS. IT IS TIMES LIKE THESE WE ARE REMINDED HOW QUICKLY WE CAN FIND OURSELVES IN NEED OF HELP. WE WANT TO REMIND YOU TO HELP SUPPORT V-TEAMERS IN NEED BY DONATING TO THE V-TO-V EMPLOYEE RELIEF FUND. SUPPORTED BY YOUR DONATIONS, THE FUND HELPS EMPLOYEES DISPLACED FROM THEIR HOMES BECAUSE OF NATURAL DISASTERS, FIRES OR AS A RESULT OF DOMESTIC VIOLENCE. PLEASE CONSIDER GIVING TODAY. IT IS SUCH A WORTHY CAUSE. IT WILL MAKE YOU FEEL REALLY GOOD BECAUSE WE ARE ONE BIG FAMILY.

MOVING ONTO BUSINESS NEWS, AND THIS WEEK, VERIZON BUSINESS ANNOUNCED A NEW PARTNERSHIP WITH MASTERCARD TO USE 5G TO INNOVATE EVERYTHING FROM CONTACTLESS SHOPPING AND AUTONOMOUS CHECKOUT TECHNOLOGY TO CLOUD POINT OF SALES SOLUTIONS. THINGS LIKE: ENABLING SMARTPHONES OR CONNECTED DEVICES TO SEAMLESSLY ACCEPT PAYMENT: UNLOCKING TOUCHLESS RETAIL SHOPPING EXPERIENCES YOU KNOW WE HAVE BEEN TALKING ABOUT THIS. THE PANDEMIC HAS ACCELERATED IT OF COURSE.

CREATING NEW WAYS TO CONSUME PHYSICAL AND DIGITAL GOODS AND EMPOWERING SMALL BUSINESS DIGITAL READINESS OF ANYTHING, SMALL BUSINESSES REALLY NEED TO BE READY FOR THE DIGITAL WORLD.

WE CAUGHT UP WITH SAMPATH TO TELL US MORE ABOUT WHY THIS PARTNERSHIP IS SO IMPORTANT.  
>> I AM SO EXCITED ABOUT THIS ANNOUNCEMENT. YOU'RE GOING TO BRING THE BEST THINGS TOGETHER. MAGIC.  
HOW DOES THAT HAPPEN?  
PRIMARILY AROUND REDUCING LATENCY AND DRIVING MASSIVE AMOUNTS OF THROUGHPUT, WHICH IS EXACTLY WHAT WE BUILT 5G FOR. THE PRIMARY GOAL IS HOW CAN WE REDUCE FRICTION FOR ALL OUR CUSTOMERS WHEN THEY'RE ACCEPTING OR THEY'RE MAKING PAYMENTS.

AND WE'VE GOT A VERY, VERY DEEP PORTFOLIO SOLUTION.  
WE'RE WORKING WITH THEM TO DEPLOY THAT.  
AND LASTLY, WE'RE GOING TO DO IT TOGETHER.  
BE IN EACH OTHER'S LABS, BRING THE BEST TECHNOLOGY TO BEAR, AND  
BUILD SOME REALLY COOL SOLUTIONS OVER THE NEXT YEAR OR SO.  
>> DIANA ALVEAR: EXCITED TO SEE WHAT'S IN STORE.  
THANK YOU SO MUCH, SAMPATH.

MORE VERIZON BUSINESS NEWS: 5G FIXED-WIRELESS INTERNET OFFERING  
FOR BUSINESSES OF ALL SIZES, IS NOW AVAILABLE IN 42 U.S. CITIES.  
VERIZON BUSINESS IS ALSO OFFERING A CREDIT OF UP TO \$1,500 TO OFFSET  
EARLY-TERMINATION  
FEES, YOU KNOW, WHEN YOU BREAK UP WITH THE INTERNET PROVIDER YOU  
DON'T WANT.  
AND  
THE PREVIOUSLY ANNOUNCED 10-YEAR PRICE LOCK GUARANTEE FOR  
ELIGIBLE NEW CUSTOMERS IS STILL IN EFFECT.  
YOU CAN GET YOUR HANDS ON SOME COOL VERIZON PRIZES NEXT  
WEDNESDAY - WE'VE GOT OUR QUARTERLY  
EARNINGS MEETING THAT DAY.

HANS AND THE REST OF THE VLC WILL BE LIVE TO TELL US ABOUT OUR  
PROGRESS IN THE FIRST HALF OF THE YEAR, AND WHAT IT WILL TAKE TO  
FINISH 2021 STRONG. AND IT'S YOUR  
CHANCE TO BE A WINNER!  
ALL YOU HAVE TO DO IS  
TUNE IN NEXT WEDNESDAY JULY 21 AT NOON EASTERN.  
THIS NEXT STORY IS SUCH A GOOD STORY.  
IT STARTS OUT NOT SO FUN.

HAVE YOU EVER HAD SOMETHING STOLEN FROM YOU? THEN  
YOU CAN IMAGINE HOW THE OWNERS AT KENTUCKY-BASED DIAMOND  
LANDSCAPES FELT WHEN THEY HAD TEN OF THEIR NEW TRUCKS WORTH  
HALF A MILLION DOLLARS TAKEN FROM THEM.  
FORTUNATELY, THE FIRM HAD BEGUN USING VERIZON CONNECT REVEAL  
FLEET MANAGEMENT SOFTWARE TO  
BETTER TRACK ASSETS AND DRIVER BEHAVIOR. THE  
DIAMOND LANDSCAPES TEAM WAS ABLE TO TRACK THE STOLEN VEHICLES,  
PASS ALONG THE INFO TO LAW ENFORCEMENT AND THE TRUCKS WERE  
RECOVERED WITHOUT  
INCIDENT. THIS DIDN'T JUST SAVE MONEY FOR DIAMOND, IT  
SAVED THE DOWN TIME OF HAVING TO FIND NEW  
TRUCKS WHICH WOULD HAVE REALLY HURT THEIR CUSTOMERS.  
HATS OFF TO ALL ON THE VERIZON CONNECT TEAM.  
I BET WHEN THEY WENT INTO PARTNERSHIP WITH YOU, THE LANDSCAPE

COMPANY HAD NO IDEA HOW CRUCIAL THAT PARTNERSHIP WAS GOING TO BE.  
I LOVE THAT STORY.

AS WE ARE CURRENTLY IN JULY AND IT'S DISABILITY PRIDE MONTH, WE WANTED TO SAY A MAJOR CONGRATULATIONS.  
I TOLD YOU THIS IS FEEL GOOD FRIDAY.

WE'VE EARNED A PERFECT SCORE ON THE 2021 DISABILITY EQUALITY INDEX.  
WHAT DOES

THAT MEAN? WE ARE ONE OF THE BEST PLACES TO WORK FOR DISABILITY INCLUSION, AND WE'VE DONE THIS FOR 6 YEARS IN A ROW!

HANS RECENTLY REINFORCED OUR COMMITMENT BY SIGNING A LETTER THAT ADVANCES DISABILITY INCLUSION, AND WE ARE PROUD TO BE A KEY PARTNER OF DISABILITY:IN, WHICH IS A NOT-FOR-PROFIT ORGANIZATION THAT WORKS WITH BUSINESSES TO FURTHER EXPAND OPPORTUNITIES FOR PEOPLE WITH DISABILITIES.

THE INDEX IS A JOINT INITIATIVE OF THE AMERICAN ASSOCIATION OF PEOPLE WITH DISABILITIES AND DISABILITY: IN. BUILDING AN EQUITABLE WORKPLACE HELPS US SUCCEED IN MOVING THE WORLD FORWARD FOR ALL.

NOW LET'S TALK THE OLYMPIC GAMES.

WE KEEP SEEING THE PREVIEWS AND THE RACES. AND SIMONE BILES. YOU KNOW I'M OBSESSED.

CHECK OUT MIYAGI SAN FROM THE CARRIER MANAGEMENT TEAM FOR VERIZON BUSINESS GROUP. HE IS BASED IN TOKYO AND HE HAD THE HONOR OF BEING PART OF THE TORCH RELAY TEAM IN TOKYO AND RAN AT THE EVENT CARRYING THE OLYMPIC TORCH. GO MIYAGI GO!

CAN YOU IMAGINE IF YOU HAD THAT OPPORTUNITY? I WOULD NEVER STOP TALKING ABOUT IT. SO, COOL.

WE ARE SO PROUD OF YOU. AND IF YOU'RE TALKING ABOUT HEROES, I'M DELIGHTED TO SHARE THIS NEXT POST WITH YOU.

I SAW IT ON LINKEDIN AND STARTED TEARING UP.

RASHEL GRAVES. SHE'S A V-TEAMER IN OUR CHANNEL OPERATIONS TEAM FOR VERIZON BUSINESS GROUP AND I JUST LOVED HER RECENT LINKEDIN POST. SHE WRITES: TODAY MY DAUGHTER TOLD ME SHE NEEDED TO DRESS UP AS A HERO FOR CAMP. WHEN I

ASKED WHICH HERO, SHE SAID MOMMY.  
VERIZON T-SHIRT.  
WHO'S YOUR SUPER HERO?  
#VERIZON.

THEN ASKED FOR A  
PROUD MOMMY AND V-TEAM MOMENT.

RASHEL, THAT IS THE SWEETEST!  
WE'RE PROUD OF YOUR DAUGHTER, TOO.  
HOW IS EVERYBODY FEELING NOW?  
GOOD?

GOOD, BECAUSE IT IS FRIDAY.

I HOPE YOU HAVE A WONDERFUL WEEKEND.

I HOPE YOU'RE ABLE TO REACH OUT AND TELL YOUR PARENTS OR  
WHOMEVER IT IS IN YOUR LIFE THAT YOU LOVE THEM AND YOU APPRECIATE  
THEM.

OKAY, SO, NEXT MONDAY ANDY WILL BE BACK LIVE.

AND OF COURSE YOU DON'T WANT TO MISS NEXT WEDNESDAY.

IT'S OUR QUARTERLY.

I'M DIANA ALVEAR, THANK YOU SO MUCH FOR JOINING ME TODAY -  
UNTIL NEXT TIME, YOU'RE UP TO SPEED.